

**Amendment-1 to "EOI 02-2017-18 Dated 25-01-2018 for Request for Expression of Interest for Empanelment of vendors for providing comprehensive onsite AMC services"**


It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Clause No.	Existing	Amended
a.	7 & 22	5. Eligibility Criteria & Annexure-3 Criteria No. 2	<p><b>Eligibility Criteria:</b> The Turnover from AMC business of the Bidder should be minimum Rs. <u>2 Crore each during last two financial years (i.e. 2015-16, 2016-17).</u></p> <p><b>Documents to be submitted:</b> a. Audited balance Sheet for last 2 Years (i.e. 2015-16, 2016-17). b. Certificate from Company's Chartered Accountant specifying the Turnover from AMC Business for last 2 years.</p>	<p><b>Eligibility Criteria is modified as under:</b> <b>"2. Eligibility Criteria:</b> The Turnover from AMC business of the Bidder should be minimum Rs. <u>2 Crore in the financial year 2016-17.</u></p> <p><b>Documents to be submitted:</b> a. Audited/provisional balance Sheet for Financial Year 2016-17 has to be submitted. b. Certificate from Company's Chartered Accountant specifying the Turnover from AMC Business.</p>
b.	7 & 22	5. Eligibility Criteria & Annexure-3 Criteria No. 4	<p><b>Eligibility Criteria:</b> The Bidder should have minimum experience of <u>Three (3) years</u> in providing Hardware Maintenance Services to any of the Public Sector Banks/Private Banks/PSUs/Govt Departments/Govt Institutions, having expertise in maintenance of minimum of 500 Desktops &amp; 100 Printers under AMC(as on 31/12/2017).</p> <p><b>Documents to be submitted:</b> Bidder has to submit purchase order copies/reference letter/documentary proof duly mentioning the number of Desktops, Printers and other IT Assets covered under Comprehensive AMC by the bidder during the last 3 years from Public Sector Banks/Private Banks/PSUs/Govt Departments/Govt Institutions in India as per Annexure - 6.</p>	<p><b>Eligibility Criteria is modified as under:</b> <b>"4. Eligibility Criteria:</b> The Bidder should have minimum experience of <u>Two (2) years</u> in providing Hardware Maintenance Services to any of the Public Sector Banks/Private Banks/PSUs/Govt Departments/Govt Institutions, having expertise in maintenance of minimum of 500 Desktops &amp; 100 Printers under AMC as on date of submission of RFP.</p> <p><b>Documents to be submitted:</b> Bidder has to submit purchase order copies/reference letter/documentary proof duly mentioning the number of Desktops, Printers and other IT Assets covered under Comprehensive AMC by the bidder during the <u>last 2 years</u> from Public Sector Banks/Private Banks/PSUs/Govt Departments/Govt Institutions in India as per Annexure - 6.</p>
c.	8 & 23	5. Eligibility Criteria & Annexure-3 Criteria No. 5	<p><b>Eligibility Criteria:</b> The bidder should have experience in maintenance of 50 Servers in <u>at least three scheduled commercial Banks, Financial Institutions (i.e. BFSI Sector).</u></p> <p><b>Documents to be submitted:</b> Bidder has to submit purchase order copies/reference letter/documentary proof issued by Scheduled Commercial Banks, Financial Institutions duly mentioning the number of Servers</p>	<p><b>Eligibility Criteria is modified as under:</b> <b>"5. Eligibility Criteria:</b> The bidder should have experience in maintenance of 50 Servers in scheduled commercial Banks/Financial Institutions/<u>Govt Departments/PSUs. The bidder should have experience in at least one scheduled commercial Bank mandatorily.</u></p> <p><b>Documents to be submitted:</b> Bidder has to submit purchase order copies/reference letter/documentary proof issued by Scheduled Commercial</p>

			covered under Comprehensive AMC by the bidder.  Bidders meeting this criterion by providing the required proof will alone be considered for providing AMC services for Servers.	Banks, Financial Institutions, <u>Govt Departments/PSUs</u> duly mentioning the number of Servers covered under Comprehensive AMC by the bidder.  Bidders meeting this criterion by providing the required proof will alone be considered for providing AMC services for Servers.
d.	9	7. Scope of Empanelment:	7.10. The Firm Order on Successful Vendor will have among others the following terms and conditions:7.10.2 Performance Bank Guarantee for 50% of the order value to be submitted to the Bank within Fifteen (15) working days from the date of acceptance of the Order.	The Clause is modified as under: "7.10.2. Performance Bank Guarantee for 50% of the <u>Annual AMC order value</u> to be submitted to the Bank within Fifteen (15) working days from the date of acceptance of the Order.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.  
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 05/02/2018  
Place: Bengaluru

  
Deputy General Manager  
