

Corrigendum-1 to GeM Bid ref. no. GEM/2023/B/3971983 dated 19/09/2023 for Engagement of CERT-In Empaneled Information Security Service Provider (ISSP) for conducting security related activities on Man-days basis for period of one (01) year in Canara Bank.

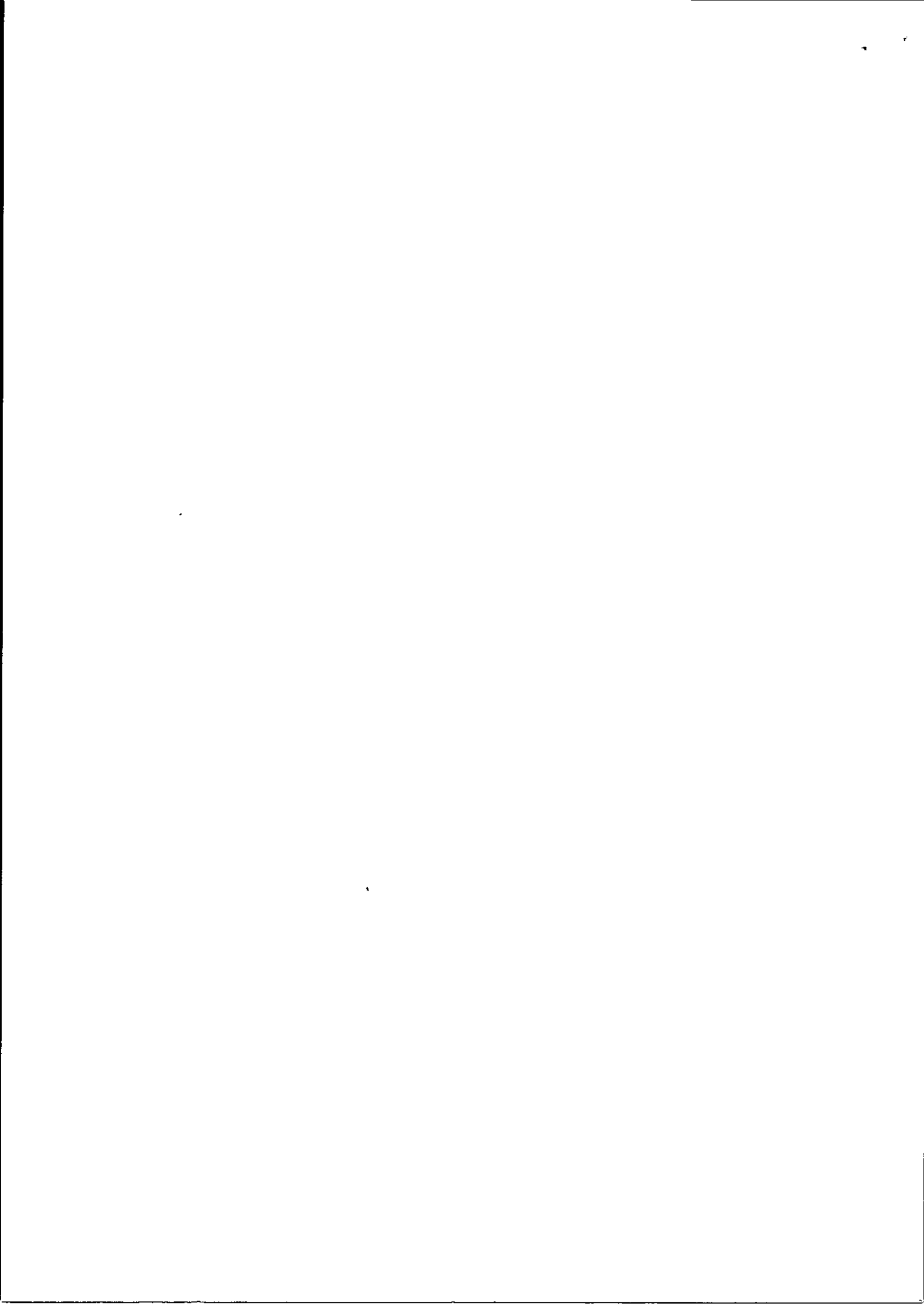
It is decided to amend the following in respect of the above GeM bid:

a. GeM Bid Document, Bid Details (Bid End Date/Time, Bid Opening Date/Time, Page no. 1 of 8):

| Description | Existing details | Amended details |
|-----------------------|----------------------|-----------------------------|
| Bid End Date/Time | 10-10-2023, 15:00:00 | <u>13-10-2023, 15:00:00</u> |
| Bid opening Date/Time | 10-10-2023, 15:30:00 | <u>13-10-2023, 15:30:00</u> |

| Sl. No. | Section/Annexure/Appendix of GeM Bid | Clause No. | Existing Clause | Amended Clause |
|---------|---|--|--|---|
| a. | <u>SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS</u> | 5.1 Payment schedule on successful Assessment of Domains in each Phase | <u>Payment Terms</u> | <u>Refer Amended Payment Terms</u> |
| b. | Annexure -3 | Table-A, Evaluation Parameters, Sl. No.-1 | The Bidder should be an empaneled by CERT-In as Information Security Auditing Organizations as on date of submission of Bid without any de-empanelment for the past 3 years (i.e. 2020-21,2021-2022 and 2022-23) and should be valid for the entire contract period. | The Bidder should be an empaneled by CERT-In as Information Security Auditing Organizations as on date of submission of Bid without any de-empanelment for the years 2021-22, 2022-2023 and 2023-24 and should be valid for the entire contract period. |
| c. | Annexure -3 | Table- B Experience and Qualification Criteria for Resource | Experience and Qualification Criteria for Resource | <u>Refer Amended Table-B</u> |





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|----|--------------------------------------|-------------------|------------|---|
| d. | Annexure -10 | 15.4 Resources | | <u>Addition of clause</u> |
| e. | Section G - General conditions | | New clause | <p>1. <u>Bidder Conformity</u></p> <p>1.1. <u>Bidder should ensure that, it is complying with applicable guidelines issued by RBI on outsourcing of IT services vide master direction note no: RBI/2023_24/102DoS.CO .CSITEG/SEC.1/31.01.01 5/2023-24 dated 10/04/2023 and its future amendments and communications.</u></p> <p>1.2. <u>Bidder should ensure to adhere applicable regulatory guidelines for storage of data in India as per regulatory requirements, also to provide complete details of data captured, processed and stored, maintain confidentiality of the bank's and its customers data and report same to the bank, Vendor will be liable to bank for any event for security breach and leakage of data/information.</u></p> <p>1.3. <u>Bidder should ensure that, it is complying with applicable guidelines issued by regulatory bodies on Digital Personal Data Protection Act 2023 and its future amendments and communications.</u></p> |





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| f. | Annexure - 2 Pre Qualification Criteria | 9. | <p>The net worth of the Bidder firm should not be negative as on 31/03/2022.</p> <p><u>Documentation to be submitted for evaluation:</u></p> <p>The Bidder should submit certificate from the Company's Chartered Accountant with UDIN to this effect.</p> | <p><u>The bidder should have positive Net Worth as on 31/03/2022 and also should have not eroded by more than 30% in the last three financial years, ending on 31/03/2022.</u></p> <p><u>Documentation to be submitted for evaluation:</u></p> <p>The Bidder should submit certificate from the Company's Chartered Accountant with UDIN to this effect.</p> |
|----|--|----|--|--|

All the other instructions and terms & conditions of the above GeM Bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 05-10-2023
Place: Bengaluru


Deputy General Manager





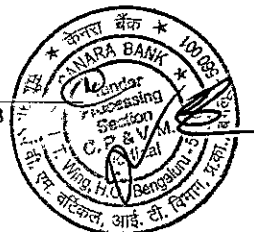
SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS

1. Payment Terms

1.1. Payment schedule on successful Assessment of Domains in each Phase:

| Scope of Work | Payment Stage | % of Payment to be released |
|---------------|---|-----------------------------|
| Phase-1 | After completion of the specified activity for the Initial Assessment and submission of the report for the respective project/Application wise. | 70% |
| Phase-2 | After completion of the specified activity for the Reassessment (if any) | 30% |

Note: In case reassessment is not required for any activity, the 100 % payment for the assessment of activity will be released after completion of the specified activity for the Initial Assessment and submission of the report for the respective project/Application wise.



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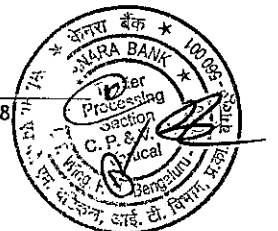
Amended Annexure-3

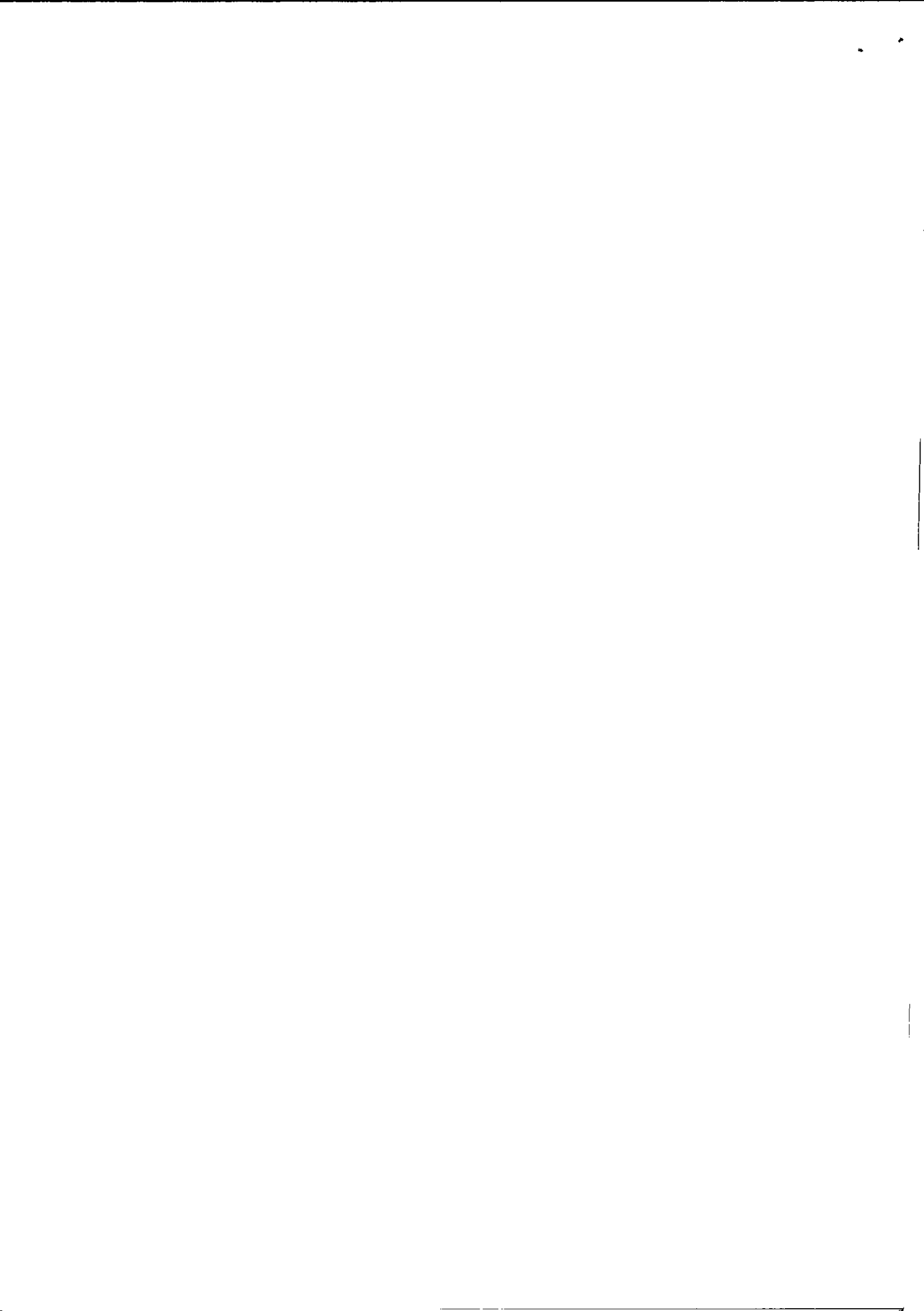
B. Experience and Qualification Criteria for Resource:

Document to be provided for the following:

Relevant Credential letters/Agreement/Purchase Order/s to this effect.

| Sl. No. | Service | Minimum Experience Required | Bidder's response (Complied/Non-Complied) |
|---------|-----------------------------|---|---|
| 1. | Security Testing | Empaneled bidder would have carried out such activities/audit at least in two different organization, one of which should be in BFSI sector in the last three years from the date of RFP. | |
| 2. | External Audit | Empaneled bidder would have carried out such activities/audit at least in two different organization, one of which should be in BFSI sector in the last three years from the date of RFP. | |
| 3. | Incident Response | Empaneled bidder would have carried out such activities/audit at least in two different organization, one of which should be in BFSI sector in the last three years from the date of RFP. | |
| 4. | Document preparation | Empaneled bidder would have carried out such activities/audit at least in two different organization, one of which should be in BFSI sector in the last three years from the date of RFP. | |
| 5. | Forensic | Empaneled bidder would have carried out such activities/audit at least in two different organization, one of which should be in BFSI sector in the last three years from the date of RFP. | |
| 6. | Network Architecture Review | Empaneled bidder would have carried out such activities/audit at least in one BFSI sector in the last three years from the date of RFP. | |
| 7. | Rules/parsers review | Empaneled bidder would have carried out such activities/audit at least in one BFSI sector in the last three years from the date of RFP. | |





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|-----|--|---|--|
| 8. | Configuration Audit | Empaneled bidder would have carried out such activities/audit at least in one BFSI sector in the last three years from the date of RFP. | |
| 9. | Database Audits / Migration Audit. | Empaneled bidder would have carried out such activities/audit at least in one BFSI sector in the last three years from the date of RFP. | |
| 10. | Switch/ ATM Terminals Audit/ ATM Network Audit | Empaneled bidder would have carried out such activities/audit at least in one BFSI sector in the last three years from the date of RFP. | |
| 11. | Comprehensive cyber Security Audit | Empaneled bidder would have carried out such activities/audit at least in one BFSI sector in the last three years from the date of RFP. | |
| 12. | BCP / DR Preparedness / Readiness Audit | Empaneled bidder would have carried out such activities/audit at least in one BFSI sector in the last three years from the date of RFP. | |

Note: Out of the aforementioned activity, the bidder must have undertaken at least 8 activities, else bidder will be disqualified.

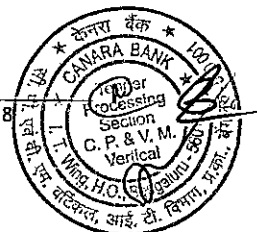
We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection.

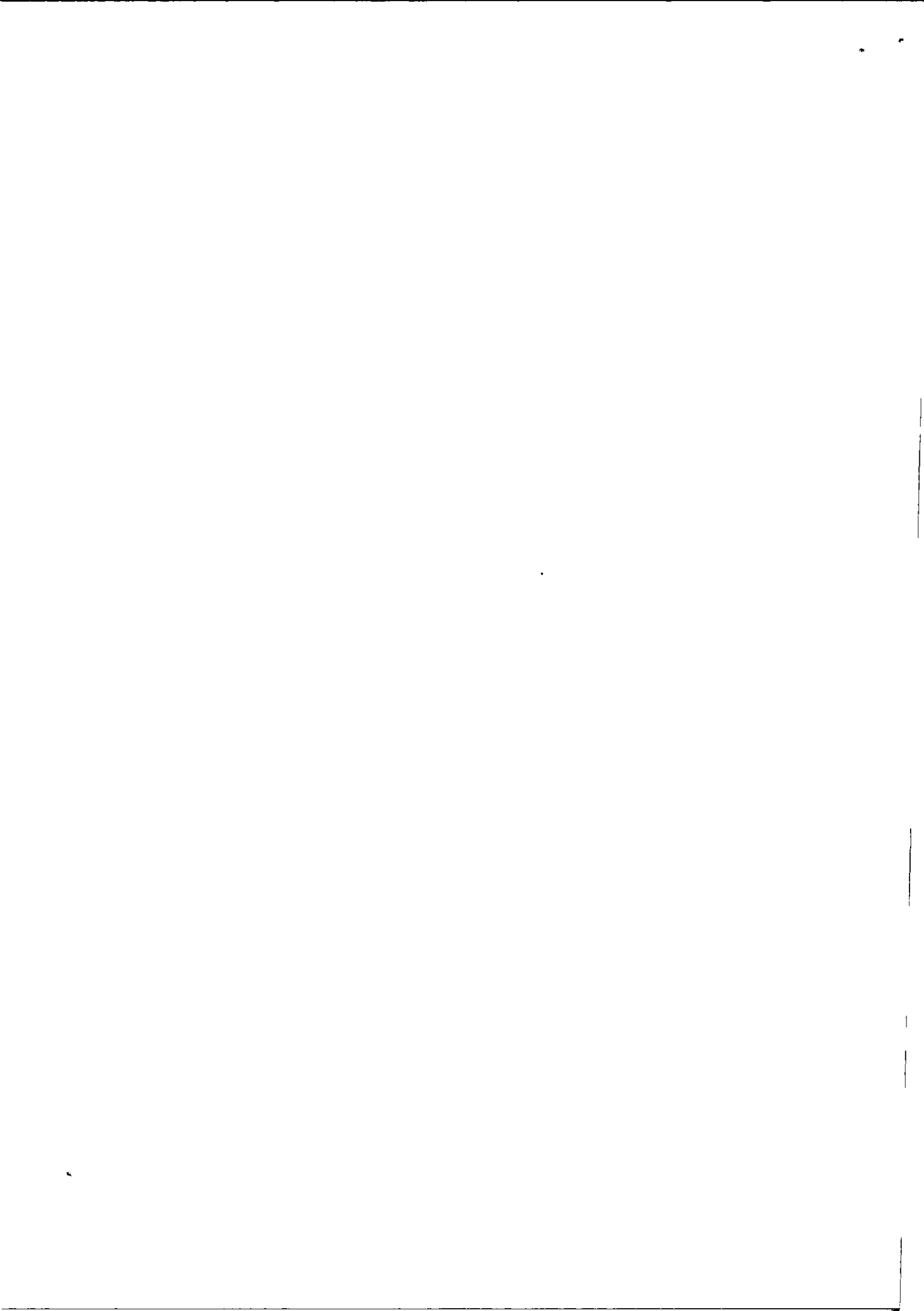
Date:

Signature with seal

Name:

Designation :





Amended Annexure-10
Scope of Work

SUB: RFP for Engagement of CERT-In Empaneled Information Security Service Provider (ISSP) for conducting security related activities on Man-days basis for period of one (01) year in Canara Bank

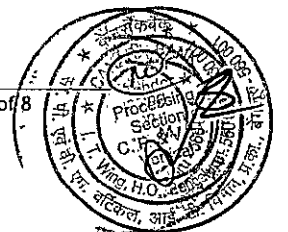
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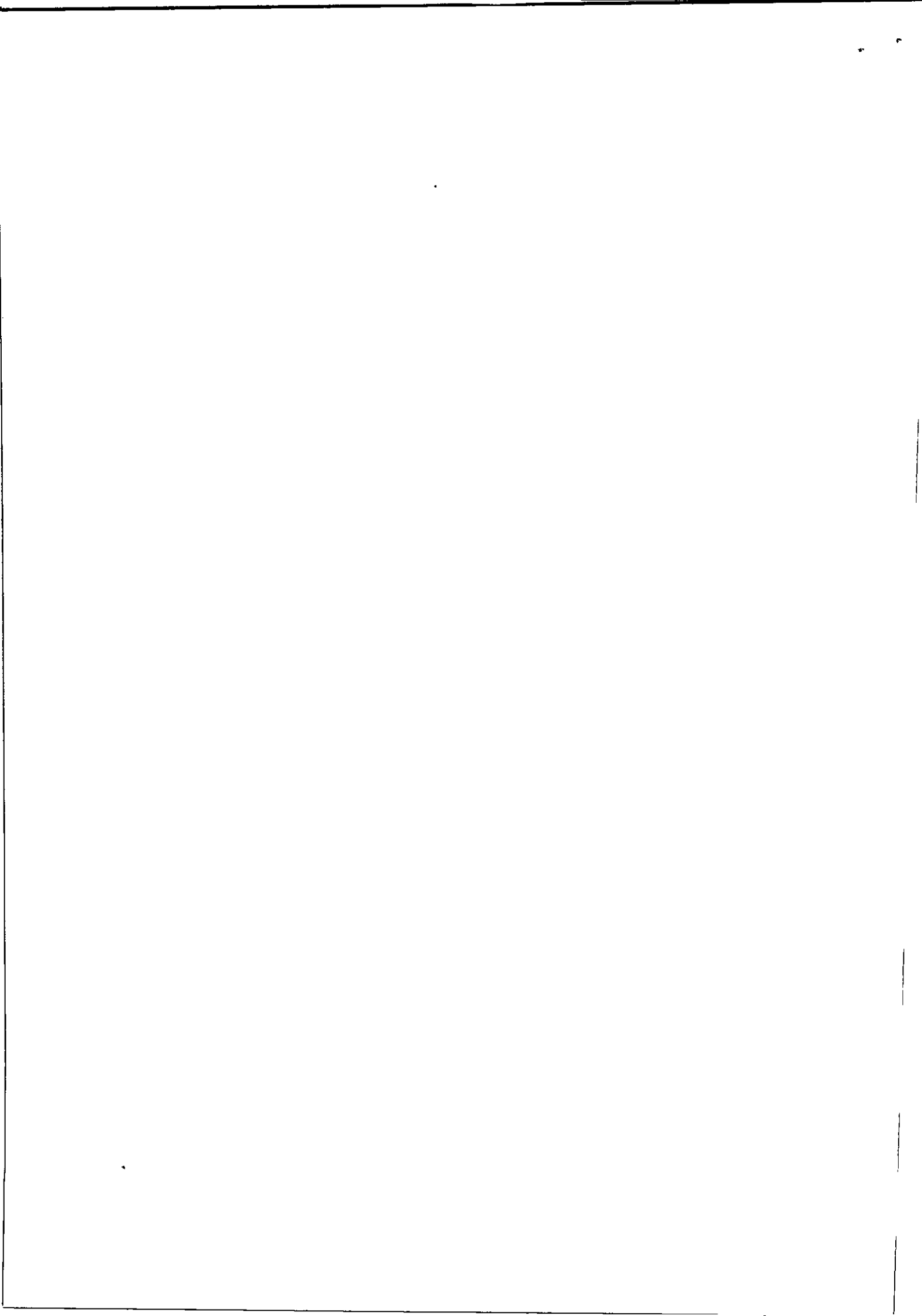
Bidder has to mandatorily comply with each individual point of the below Scope of Work without any deviation. Non-compliance to any of the individual point leads to rejection of Bidder under Technical cum Eligibility Proposal evaluation.

The activities to be carried out under the said engagement are inclusive but not limited to:

15.4. Resources

- 15.4.1. The successful bidder is expected to deploy specialized manpower resources to complete scope of activities within the defined timelines. The deployed resources shall be experienced and possess functional and technical domain knowledge with capability to work across all scope areas.
- 15.4.2. The successful bidder must align their resources for this project that are sufficient and capable to execute project on time and with quality, not only for all agreed assignments during, but also a few new requirements that may come up dynamically (if any).
- 15.4.3. The empanelled bidders are required to provide resources with the required expertise for the respective Assessment Type.
- 15.4.4. The Bank may examine the CVs and may interview all Professional Personnel and those not found suitable shall have to be replaced by the Applicant to the satisfaction of the Bank.
- 15.4.5. Selected bidder must provide key personnel having the skill sets as mentioned in the above table to execute this project successfully but not limited to. The bidder is free to add any additional skill-sets to achieve the deliverables of this RFP.
- 15.4.6. The Successful Bidder must prioritize the different implementable initiatives identified across target state outputs based on business impact and ease of implementation - Quick wins, mid-term, long term initiatives.
- 15.4.7. The successful bidder must align the resource with following experience for conducting the activity:





| Sl. No. | Service | Required Certificate (in addition to the certification put in eligibility criteria) |
|---------|--|---|
| 1. | Security Testing | CISA, CISSP, CEH The personnel conducting the subject audit should have at-least four years of experience. |
| 2. | External Audit | CISA, CISSP, CEH The personnel conducting the subject audit should have at least four years of experience. |
| 3. | Incident Response | CISA, CISSP, CSSLP, CPT, CHFI The personnel conducting the subject audit should have at least three years of experience. |
| 4. | Document preparation | CISA, CISSP The personnel conducting the subject audit should have at least three years of experience. |
| 5. | Forensic | CHFI The personnel conducting the subject audit should have at least two years of experience. |
| 6. | Network Architecture Review | CCNP-Security, CEH The personnel conducting the subject audit should have at least two years of experience. |
| 7. | Rules/parsers review | CISA, CISM, CCNP-Security The personnel conducting the subject audit should have at least two years of experience. |
| 8. | Configuration Audit | CISA, CISSP, CSSLP, CPT, CHFI The personnel conducting the subject audit should have at least two years of experience. |
| 9. | Database Audits / Migration Audit. | CISA, CISM The personnel conducting the subject audit should have at least two years of experience. |
| 10. | Switch/ ATM Terminals Audit/ ATM Network Audit | PCIDSS The personnel conducting the subject audit should have at least two years of experience. |
| 11. | Comprehensive cyber Security Audit | CISA, CISM, CISSP, ISO 27001 LA/L1, GIAC, CRISC, DISA The personnel conducting the subject audit should have at least three years of experience. |
| 12. | BCP / DR Preparedness / Readiness Audit | CISA, CISM, CISSP, ISO 27001 LA/L1, GIAC, CRISC, DISA The personnel conducting the subject audit should have at least three years of experience. |

