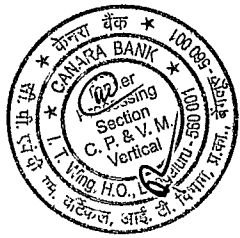


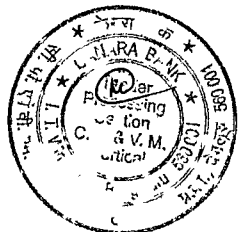
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Sl. No.	Bidder Name	Page No.	Section / Annexure / Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Reply
1	Deloitte Touche Tohmatsu India LLP	27	SECTION G GENERAL CONDITIONS	2.Roles & Responsibility during Project Implementation	2.1 All tools, tackles, testing instruments, consumables, vehicles, etc., as required during all operations such as transport, installation, testing, commissioning maintenance during contract period shall be provided by the selected Bidder at no extra cost to the Bank for completing the scope of work as per this RFP.	If any specific tool needs to be procured for the Bank, will it be procured by bank or the Bidder should procure?	Bidder has to procure the tools if required.
2	Deloitte Touche Tohmatsu India LLP	42	Annexure-2	Pre-Qualification Criteria	8.Any Bidder (including OEM and OSD/OSO, if any) from a country which shares a land border with India will be eligible to bid, only if the Bidder (including OEM and OSD/OSO) are registered with the Competent Authority.	There are few necessary tools that the OEM from the countries which doesn't share a land border with India provides. Can they also be included?	Bidder has to comply with RFP terms & conditions. For more information, refer Department of Expenditure's (DoE), Public Procurement Division Order vide ref. F.No.6/18/2019-PPD dated 23.07.2020 & 24.7.2020.
3	Deloitte Touche Tohmatsu India LLP	45	Annexure-2	A. Evaluation Parameters	Evaluation Parameters	Are there any specifications on the number of professionals required for each services?	The same has to be decided by the bidder.
4	Deloitte Touche Tohmatsu India LLP	45	Annexure-2	A. Evaluation Parameters	Documents to be submitted for Compliance: 6.Only those experiences of manpower will be counted who have been employed for at least 1 year.	Is it mandate to have minimum 01 year experience with the bidder or overall experience will be counted?	The manpower has to be on payroll of the bidder for a minimum duration of 1 year.
5	Deloitte Touche Tohmatsu India LLP	41-43	Annexure-3	B. Experience and Qualification Criteria for Resource:	Experience and Qualification Criteria for Resource.	Does the professional need to be a localite of Bangalore/Karnataka?	The activity has to be conducted in Bangalore. However based on the requirement, the bidder may need to deploy the resource at the location where the assessment needs to be conducted.
6	Deloitte Touche Tohmatsu India LLP	45	Annexure 3	B. Experience and Qualification Criteria for Resource:	Document to be provided for the following:	The resource onboarded to the project is expected to have all the mentioned certificates or limited certificates work? Ex : External Audit needs CISA, CISSP, CEH A resource with CEH would be considered or not?	Bidder has to comply with RFP terms and Conditions.
7	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	1. Security Testing	1.1. Conduct security audits like VA&PT, Source Code Audit, SAST Scan, DAST (Dynamic Application Security Testing), API Audit, Configuration Audit, ethical hacking etc.	<ul style="list-style-type: none"> • Is there any pre-existing CI/CD Pipeline in place? • Where is the source code hosted (Ex. Gitlab, etc.)? • What is the approx. no. of source code repositories? • What is the underlying tech stack majorly used by the applications? (Software + infra as Code + Deployment etc) • How many Lines of Code? • Estimated count of Artifacts (SAST)? • Estimated Asset Count? • Estimated APIs? • Which Configuration benchmark is supposed to be targeted? 	The details will be shared to selected bidder.



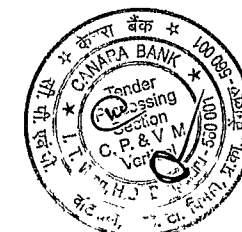
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8	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	1. Security Testing	1.2. Conducting Web Application Security Testing	<ul style="list-style-type: none"> • What is the count of in scope web-applications? • Are there any relevant documentations available for the same? • How many user roles are their per application which are in-scope? • How many low, medium, and high complexity applications are in scope? (1-2 User Roles- Low; 3-4 User Roles- Medium; 4+ User Roles- High) 	The details will be shared to selected bidder.
9	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	1. Security Testing	1.3. Conducting White Box, Black Box Testing and threat hunting exercises on Applications including Web Applications	<ul style="list-style-type: none"> • How many applications are in scope for the mentioned activities, pls mention separately? 	The details will be shared to selected bidder.
10	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	1. Security Testing	1.4. Conducting MAST (Mobile Application Security Testing)	<ul style="list-style-type: none"> • What is the count of mobile applications in scope (specify no. of Android and iOS applications separately)? • Are there any relevant documentations available for the same? • Which platforms are targeted? (iOS / APK) • Is testing required to be completed on physical device? (Ex : Testing is usually done on Virtual Machine unless specified) • How many user roles are in final scope of assessment? • Is MDM required for installing application? 	The details will be shared to selected bidder.
11	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	1. Security Testing	1.5. Conducting API Assessment and review	<ul style="list-style-type: none"> • What is the count of inscope APIs? • Is there any pre-existing Postman/Swagger collection for API testing? • Are there any relevant documentations available for the same? • Are there any service to service call in the APIs, if yes, are they segregated? 	The details will be shared to selected bidder.
12	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	1. Security Testing	1.6. Conducting End to End Assessment/Risk Assessment/Gap assessment	<ul style="list-style-type: none"> •What kind of Gap Assessment is expected to be performed for this requirement? 	The details will be shared to selected bidder.
13	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	1. Security Testing	1.7. Conducting Software Composition Analysis (SCA)	<ul style="list-style-type: none"> •Is the team using any tool for SCA, if yes, which one? •Estimated count of Artifacts? 	The details will be shared to selected bidder.
14	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	1. Security Testing	1.8. Conducting assessment of any Zero-day vulnerability in the infra such as Apache log4j etc.	<ul style="list-style-type: none"> •Estimated number of components in the infra for which this assessment must be conducted? • Is there any inventory management repository available? •As a part of this assessment is the scope limited to infra or Software also.? 	The details will be shared to selected bidder.



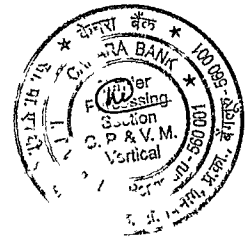
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15	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	1. Security Testing	1.9. Assisting in conducting effective Red Team -Blue Team Exercise	<ul style="list-style-type: none"> •What activities are expected to be performed as Red Teaming? (Ex : Phishing, Wifi Assessment, Physical Pentest, AD, Network etc.) •What's the IP range that is supposed to be targeted? •How many forests are supposed to be targeted? •Is cross-forest exploitation expected? •What's the underlying objective of Red Teaming activity? •Is the engagement OP-Sec sensitive? (Operational Security) •Is external resource penetration in scope? •Is assume breach scenario expected? • Is there an existing red or blue team? • What activities are expected to be performed as Blue Teaming? 	The details will be shared to selected bidder.
16	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	1. Security Testing	1.10. Assisting in conducting Cyber Reconnaissance activity	<ul style="list-style-type: none"> •What kind of assets are expected to be monitored (Internal/ External) •Count of the assets to be monitored. •What kind of activities are expected to be performed (Ex. Log analysis, Threat analysis-L1, L2, L3 etc.) •Is SIEM log review in scope for this assessment? •Estimated count of assets in SIEM? •Estimated count of logs in SIEM? 	The details will be shared to selected bidder.
17	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	1. Security Testing	1.11. Application Security Life Cycle (ASLC) review	<ul style="list-style-type: none"> • What is the expectation from this activity? • Are maturity activities and reviews are in scope? (OWASP SAMM / ASVS / DSOmm etc) Please Specify? 	Bidder has to comply with RFP terms and Conditions.
18	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	2.External Audits	2.1.Conducting audit of Cloud Service Provider / Technical Service Provider with respect to Cloud Infrastructure and application and associated security configuration checks.	<ol style="list-style-type: none"> 1) How many cloud service providers 2) How many applications are in scope 3) How many off the shelf applications, and how many custom applications 4) What is the sample size expected for configuration checks 	The details will be shared to selected bidder.
19	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	2.External Audits	2.2.Conducting 3rd Party Audits.	<ol style="list-style-type: none"> 1) How many 3rd parties does the bank have 2) What is the frequency expected 	The details will be shared to selected bidder.
20	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	2.External Audits	2.3.Review of Vendor/Third Party access management	Please refer to the above	The details will be shared to selected bidder.



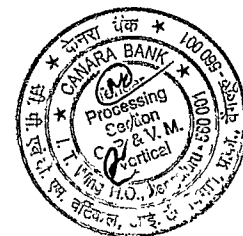
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21	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	2.External Audits	2.4.Reviewing supply chain risks.	1) How many suppliers does the bank have 2) Are there any cross border suppliers, 3) Are there specify regulations need to be considered for cross border suppliers	The details will be shared to selected bidder.
22	Deloitte Touche Tohmatsu India LLP	55	Annexure 10	2.External Audits	2.5. Review of Outsourced Activities (SOPs review).	1) How many SOP's are in scope 2) Do the bank have common SOP across all vendors	The details will be shared to selected bidder.
23	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	3.Incident response:	3.1.Assisting in assessing Incident response readiness and preparing a robust Incident Response Plan.	No Query	Bidder has to comply with RFP terms and Conditions
24	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	3.Incident response:	3.2.Assisting in performing the activity.	No Query	Bidder has to comply with RFP terms and Conditions
25	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	3.Incident response:	3.3.Assisting in conducting Table Top exercise.	No Query	Bidder has to comply with RFP terms and Conditions
26	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	4. Document preparation:	4.1.Assisting the security team in architecture review and preparing Information security views.	• How many security architecture diagrams in scope? • Is threat modeling in scope? • If yes, what's the framework?	The details will be shared to selected bidder. Further, bidder has to comply RFP terms.
27	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	4. Document preparation:	4.2.Assisting the security team in preparing Scope of work for RFPs.	• What's the expectation from this task? • How many RFPs will be targeted? (Estimate) • How many assessments will be in-scope?	The details will be shared to selected bidder.
28	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	4. Document preparation:	4.3.Assisting the security team in preparing Security best practice checklist, configuration and recommendations for any technology and hosting environments such as Cloud etc.	• How many cloud targets are target? • Cloud Service name and counts that will be targeted or majority concentration? • How many subscription / root accounts etc are in scope? • Which public cloud is in scope? (AWS / GCP / Azure) • What is the estimated count of cloud inventory?	The details will be shared to selected bidder.
29	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	4. Document preparation:	4.4.Preparation of API Technical Specifications.	• How many API specs are expected to be created? • What's the underlying objective? • Are APIs SOAP / RESTFUL / gRPC?	The details will be shared to selected bidder.
30	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	4. Document preparation:	4.5.Evaluating and suggesting best Key management practices.	No Query	Bidder has to comply with RFP terms and Conditions.



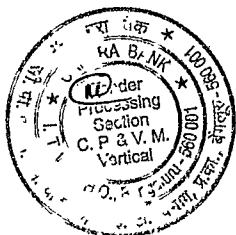
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31	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	4. Document preparation:	4.6.Evaluating the code and infra for encryption and decryption practices.	• Is a standard expected to be followed? Please specify (Ex : FIPS)	Bidder has to provide the framework based on industry standard and take the approval from Bank before conducting the assessment.
32	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	5.Forensic:	5.1.Conducting Forensic Audits.	•How many applications will be in scope for this assessment? •Estimated Count of underlying components? (IT systems, applications, Databases, Websites, interfaces etc)	The details will be shared to selected bidder.
33	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	5.Forensic:	5.2.Assisting In-house team in Forensic activities.	No Query	Bidder has to comply with RFP terms and Conditions.
34	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	5.Forensic:	5.3.Assessment of Forensic readiness for individual Applications	No Query	Bidder has to comply with RFP terms and Conditions.
35	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	5.Forensic:	5.4.The audit involves identifying, preserving, recovering, analysing and presenting facts and opinions about the digital information on specific or across various IT systems, applications, Databases, Websites, interfaces etc. providing the chain of evidence with verifiable documents; provide inputs to the Bank on forensic preparedness.	No Query	Bidder has to comply with RFP terms and Conditions.
36	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	6.Network Architecture / Network Security Review	6.1.Reviewing of placement of servers & network devices in the Network & their Security.	•How many network devices are expected to be covered? (Estimate Numbers?) • How many IPs are expected to be covered? • How many intermediate components needs to be targeted (Ex : DB, SQL etc.) • Is asset inventory existing? • What are the locations that are expected to be covered? • Is any standard expected to be followed?	The details will be shared to selected bidder.
37	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	6.Network Architecture / Network Security Review	6.2.Reviewing IPS/WAF Exceptions.	• Please specify estimated volume?	Bidder has to comply with RFP terms and Conditions.



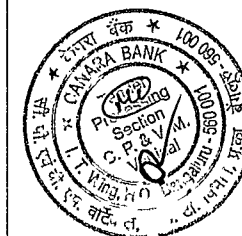
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38	Deloitte Touche Tohmatsu India LLP	56	Annexure 10	6.Network Architecture / Network Security Review	6.3.The audit should include at minimum analysis of Network (wired/wireless) architecture for adequacy/appropriateness of the technologies deployed, capacity planning and redundancies, review of traffic flow, network performance, Configuration of network devices and network security devices, intranet/internet/extranet policies/controls, review of layered defence, routing policies, access controls, review of baseline security configurations/practices of architecture, devices in line with industry standards and relevant to Bank's environment etc. provide the deficiencies, flaws in terms of availability, confidentiality and authenticity, threat profiling, risk assessment and proportionate controls/compensatory controls; recommendations for improvement.	<ul style="list-style-type: none"> • What regulatory controls are supposed to be targeted? • Count of underlying components? • How many network devices? • How many architecture diagrams? • How many firewalls ? • Do you have defined SOPs / Procedures / Policies for network security and SOPs are underlying technologies? 	The details will be shared to selected bidder.
39	Deloitte Touche Tohmatsu India LLP	57	Annexure 10	6.Network Architecture / Network Security Review	6.4.Vulnerability Assessment and Penetration test.	<ul style="list-style-type: none"> • Please specify estimated volume for VAPT? (IPs) • Is assessment supposed to be internal or external? • Is assessment supposed to be authenticated or unauthenticated? • Do you have any in-house tools? 	The details will be shared to selected bidder.



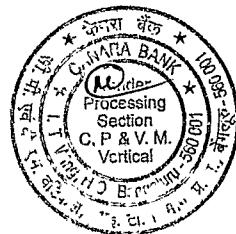
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40	Deloitte Touche Tohmatsu India LLP	57	Annexure 10	7.Rules/parsers review:	<p>7.1.Reviewing of various rules including Firewall rules, SIEM rules, DLP rules, NBA rules, WAF rules, DAM rules, Data Classification rules etc., and assist bank in creating robust rules for the same</p> <p>7.2.Reviewing Parsers and assisting the Info Sec team to build customized Parsers.</p>	<p>Firewalls</p> <ol style="list-style-type: none"> 1. Is firewall rules are managed centrally using any firewall analyser or its managed individually? 2. Number of firewalls 3. Number of rules per firewall 4. Number of next gen firewalls along with enabled features 5. Number of Next Gen firewall policies by features 6. Number os segment / zone supported by each firewalls <p>SIEM</p> <p>Which SIEM platform is currently being used ? How many log sources are integrated with SIEM ? What types of log sources and data formats are ingested in the SIEM? How many customized log sources are integrated with SIEM ? How many parsers needs to be build ? How many use cases/siem rules are there in the environment ? How many custom use cases are there ? How many custom use cases needs to be build in a month ? Usually use case development and fine tuning is an on-going activity.</p> <p>What is the true positive false positive ratio ? What is the current log volume in GB/D or EPS ?</p> <p>DLP</p> <ol style="list-style-type: none"> 1. Which DLP platform currently beeing used? 2. Is the DLP solution managed centrally? 3. Do you have data flow analysis document handy? 4. Is DLP covers endpoint , email, network & web? 5.Number of policies/rules by protection (endpoint, email, netowrk & web) 6. Is there any data clasification tool used? is it part of scope to review the policies/rules? <p>WAF</p> <ol style="list-style-type: none"> 1. Which WAF platform currently beeing used? 2. Number of web applications protected 3. Number of rules /policies by application <p>DAM</p> <ol style="list-style-type: none"> 1. Which DAM platform currently beeing used? 2. Number of Databases monitored 3. Number of rules /policies by database <p>NBA</p> <ol style="list-style-type: none"> 1. Which NBA platform currently beeing used? 2. Number of rules/policies <p>General</p> <p>Updated as etc., - Kindly mention the technologies in case of any</p>	The details will be shared to selected bidder.



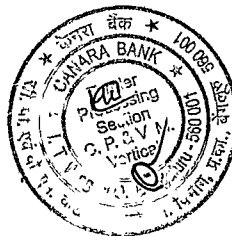
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41	Deloitte Touche Tohmatsu India LLP	57	Annexure 10	8.Configuration Audit	8.1.Configurations of OS, DB, Application server, web server, Network devices like Firewall, Routers, switches etc., be reviewed against Bank's/standard benchmark Document	• How many OS / DB / App servers / Web Servers / Network devices are in scope? (Estimate)	The details will be shared to selected bidder.
42	Deloitte Touche Tohmatsu India LLP	57	Annexure 10	8.Configuration Audit	8.2.Assessing the VPN Connectivity and WFH Setup configuration and parameters	• What VPN is used?	The details will be shared to selected bidder.
43	Deloitte Touche Tohmatsu India LLP	57	Annexure 10	8.Configuration Audit	8.3.Review of Basic Minimum Configuration applicable for each system as per best practice i.e. Baseline Secure Configuration review.	• Which standard is supposed to be followed? (NIST / CIS etc)	Bidder has to comply with RFP terms and Conditions
44	Deloitte Touche Tohmatsu India LLP	57	Annexure 10	8.Configuration Audit	8.4.Assisting in creation of SCD documents.	• How many SCD docs are supposed to be created?	The details will be shared to selected bidder.
45	Deloitte Touche Tohmatsu India LLP	57	Annexure 10	9.BCP / DR Preparedness / Readiness Audit	9.1.Review existing BCP policy of Bank and the implementation; Review against requirements of relevant ISO and other standards; identify the deficient processes and procedures and recommend measures to correct and improve the systems and procedures for ensuring Business continuity without compromising the requirement for confidentiality, integrity and authenticity/auditability.	No Query	Bidder has to comply with RFP terms and Conditions.
46	Deloitte Touche Tohmatsu India LLP	57	Annexure 10	9.BCP / DR Preparedness / Readiness Audit	9.2.Backup procedure Review.	No Query	Bidder has to comply with RFP terms and Conditions.
47	Deloitte Touche Tohmatsu India LLP	57	Annexure 10	10.Database Audit/Migration Audit	10.1.The database audit should broadly review authentication, access controls, audit, logging and tracing, patch management, configurations, encryption mechanisms, redundancy and back up procedures etc.	• How many DBs are inscope? • How is log managed? • Please specify type of DBs and their count? (Ex: RBMS : 1 ; NoSQL : 2)	The details will be shared to selected bidder.
48	Deloitte Touche Tohmatsu India LLP	57	Annexure 10	10.Database Audit/Migration Audit	10.2.Review that the controls that existed in legacy data are in place in new environment and the controls that are specific for new environment are also addressed to post migration activities.	• How many migrated DBs are in scope?	The details will be shared to selected bidder.
49	Deloitte Touche Tohmatsu India LLP	57	Annexure 10	10.Database Audit/Migration Audit	10.3.Database Configuration Audit.	• Is any standard expected to be followed?	The details will be shared to selected bidder.



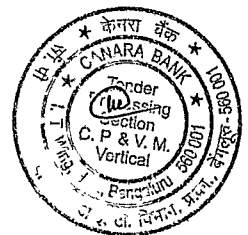
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50	Deloitte Touche Tohmatsu India LLP	57	Annexure 10	11.ATM Switch/Terminal/Network Audit	The Audit should aim at discovering the vulnerabilities in ATM switch, Terminals and Network covering the Operating system, configurations, interfaces etc. including the access controls and process flow.	<ul style="list-style-type: none"> Count of ATMs in scope? (Ex : NCR / AGS etc) What activities are expected to be covered? (Ex : Golden Image reviews, Hardware reviews etc) 	Bidder has to comply with RFP terms and Conditions.
51	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	12.Comprehensive Cyber Security Audit	The audit includes verifying the Cyber Security preparedness of the Bank against the Gap assessments conducted (internal/external), the regulatory requirements in terms of policy and practices; the regulatory requirements include both Indian and US Information/Cyber Security laws as applicable.	1) What is the expected frequency of this assessments	As and when requested by the Bank.
52	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	13.Any other activity as decided by the Bank during the empanelment period	13.1.In view of various guidelines for varying Audits of ICT infrastructure, Bank may, during the empanelment period may require specific audit services as and when the same are mandated by applicable Regulatory authorities. The requirement for such new audits may also arise out of introduction of new technologies in to the existing environment. Bank may avail such services which should be completed in timely manner as required/stipulated by the Bank.	1) In case of any new requirements from the regulatory bodies, we can perform an assessment. Scope and duration of the same shall be determined based on the requirement and complexity	Bidder has to comply with RFP terms and Conditions.
53	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	13.Any other activity as decided by the Bank during the empanelment period	13.2.Review of Bank's IT & IS Policy/guidelines, Cyber Crisis Management Plan, Cyber Security Policy etc.	Do we have to perform this review on yearly basis and if there are any significant changes	As and when requested by the Bank.
54	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	13.Any other activity as decided by the Bank during the empanelment period	13.3.Compliance review against Bank's IT & IS Policy/guidelines, Cyber Crisis Management Plan, Cyber Security Policy, RBI Guidelines and security best practices against Global standards.	No Query	Bidder has to comply with RFP terms and Conditions
55	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	13.Any other activity as decided by the Bank during the empanelment period	13.4.User management, privilege access etc., change control management, generation and checking of logs, incident management, flow of both to & fro traffic (its contents and the format in which it is travelling), storage of data at any point, password management, security environment, Compliance with RBI guidelines and Bank's IT Policy and IS Security Policy.	1) What is the sample size expected on this 2) what is the review frequency expected	The details will be shared with selected bidder. The activity to be conducted as and when requested by the Bank.



Replies to Pre Bid queries - GEM/2023/B/3971983 dated 19/09/2023 for Engagement of CERT-In Empaneled Information Security Service Provider (ISSP) for conducting security related activities on Man-days basis for period of one (01) year in Canara Bank.

Sl. No.	Bidder Name	Page No.	Section / Annexure / Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Reply
56	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	13.Any other activity as decided by the Bank during the empanelment period	13.5.'End to end' process review of data flow diagram for all the applications to done.	1) How many processes are in place 2) How many data flow, we need to review. Please provide an approximate number	The details will be shared to selected bidder.
57	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	13.Any other activity as decided by the Bank during the empanelment period	13.6.Consulting for new technology.	1) Is this confined to only cyber part	Information security and IT project is covered as a part of the project.
58	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	13.Any other activity as decided by the Bank during the empanelment period	13.7.Business process Review.	1) Is this confined to cyber related areas in business processes	Information security and IT project is covered as a part of the project.
59	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	13.Any other activity as decided by the Bank during the empanelment period	13.8.General Process Controls Review.	1) Is this confined to infosec/cyber perspective	Information security and IT controls are covered as a part of the project.
60	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	13.Any other activity as decided by the Bank during the empanelment period	13.9.IT General Controls Review.	No Query	Bidder has to comply with RFP terms and Conditions.
61	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	13.Any other activity as decided by the Bank during the empanelment period	13.10.Checking of data privacy & data classification standards / policies.	1) Does the bank have established policies in place or does it require to build new	Bidder has to comply with RFP terms and Conditions.
62	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	13.Any other activity as decided by the Bank during the empanelment period	13.11.Virus protection and Patch management.	No Query	Bidder has to comply with RFP terms and Conditions.
63	Deloitte Touche Tohmatsu India LLP	58	Annexure 10	13.Any other activity as decided by the Bank during the empanelment period	13.12.Capacity utilization of servers and applications The scope defined as above is illustrative but not exhaustive.	No Query	Bidder has to comply with RFP terms and Conditions.



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Sl. No.	Bidder Name	Page No.	Section / Annexure / Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Reply
64	Deloitte Touche Tohmatsu India LLP	58-59	Annexure 10	14.Regulatory audit/assessment:	14.1.Various system / functional audits mandated by regulatory bodies such e.g. RBI, SEBI, NABARD, UIDAI / governing bodies / Government etc. An illustrative list of such audits is given below: 14.1.1.Cyber security and cyber resilience audit of Treasury 14.1.2.Special audit of dealing room and the System in operation (As per guidelines of RBI) 14.1.3.Storage of Payment data in India 14.1.4.Annual System Audit of Depository 14.1.5.Kiosk Banking Solution audit of Canara Bank and sponsored RRB as per UIDAI guidelines 14.1.6.Tokenisation SAQ/SAR Report of Cards 14.1.7.Audit of Customer service program for SWIFT 14.1.8.Audit of implementation of Information & Cybersecurity Guidelines for Insurance intermediaries 14.1.9.SWIFT's Customer Security Program (CSP) 14.1.10.Any other audit directed by regulatory bodies, governing bodies / Government etc.	14.1.3 - Could you please elaborate more on this requirement 14.1.4 -Infosec audits can be performed Should the compliance to be checked in vendors also, if yes what is the population of vendors	The details will be shared to selected bidder.
65	Deloitte Touche Tohmatsu India LLP	62	Annexure 11	Proposed Profiles		The name of the resource that is proposed as a part of the RFP is it also expected the same resource is allocated to the project?	The bidder has to provide the manpower as per RFP terms.
66	Deloitte Touche Tohmatsu India LLP	66-67	Annexure-15 Bill of Material	Undertaking	vi.We confirm that all out of pocket expenses, travelling, boarding and lodging expenses for the entire term of this tender and subsequent agreement is included in the amounts quoted and we shall not entitle to charge any additional costs on account of any items or services or by way any out of pocket expenses, including travel, boarding and lodging.	How about the expenses relating to Hard drives and other hardwares required? Will that be taken care by the bank?	The clause pertains to expenditure incurred by resource for out of pocket expenses, travelling, boarding and lodging only.
67	Nangia & CO LLP	44	Annexure -3 Technical Eligibility Criteria	A. Evaluation Parameters	1.CERT-IN empaneled security Auditors with atleast 3 years (i.e. 2020-21, 2021-22 and 2022-23) continuous empanelment by CERT-IN without any de-empanelment.	Request that this be changed to 3 years of empanelment(2021-2022,2022-2023,2023-2024)	Refer Corrigendum.

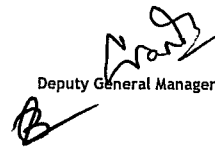


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Sl. No.	Bidder Name	Page No.	Section / Annexure / Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Reply
68	Nangia & CO LLP	55-61	Annexure -10 Scope of Work	Scope of Work		Is the assessment to be conducted remotely or from within the bank's premises. What are the locations which are in scope of the activity.	The activity has to be conducted in Bangalore in Bank's premises. However based on the requirement, the bidder may need to deploy the resource at the location where the assessment needs to be conducted.
69	AKS Information Technology Services Pvt. Ltd.	12	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	1. Project Timelines	1.1. The selected bidder shall provide the services on need basis as per man-day rates agreed for L2 resources	Please specify the L1, L2 resource qualification	Refer Corrigendum.
70	KPMG Assurance and Consulting Services LLP	3	Section A	11	Pre-bid Meeting Date & Time	1. Pre-bid meeting will be held on the date and time mentioned in the RFP Document. However, we could not find the Pre-bid date mentioned in any document. Could you please provide this information	Pre-bid Meeting Date & Time is provided in GeM bid Schedule.
71	KPMG Assurance and Consulting Services LLP	13	Section C	5	Payment Terms	Can the payment be divided in two phase. 1st after completion of initial assessment and 2nd post completion of re-assessment	Refer Corrigendum.
72	KPMG Assurance and Consulting Services LLP	62	Annexure 11	Proposed Resources		We will be providing resource lists. However, in case the resource is not available during the actual assessment. We will replace the resource with equally qualified resource. I hope this is ok.	It is acceptable.
73	KPMG Assurance and Consulting Services LLP	53	Annexure 8	List of Major Customers of the Bidder in Last 3 Years		Please inform us in case you are going to reach out the people as part of the RFP process so that we can inform then in advance. We would need to get clearance customer before we provide such details	Bidder has to provide the details as per RFP terms and conditions.

Date: 05-10-2023

Place: Bangalore


Deputy General Manager

