

Corrigendum-1 to GeM Bid ref no. GEM/2023/B/3814861 dated 10/08/2023 for Supply, Installation and Maintenance of 5,00,000 numbers of Portable Sound Boxes for extending facility to Canara Bank QR Merchants under Capex model with Managed Services

It is decided to amend the following in respect of the above GeM bid:

a. GeM bid document (Bid End Date / Bid Opening Date, Page no. 1):

Description	Existing details	Amended details
Bid End Date/Time	02/09/2023, 15:00:00	<u>08/09/2023, 15:00:00</u>
Bid Opening Date/Time	02/09/2023, 15:30:00	<u>08/09/2023, 15:30:00</u>

b.

Sl No.	Section/Annexure/Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1	Annexure 2: Prequalification Criteria	Sl No. 5	5.The Bidder should have average annual turnover of Rs.50.00 Crores in the last three financial years (i.e., 2019-20, 2020-21 and 2021-22). This must be the individual company turnover and not of any group of companies.	5. The Bidder should have average annual turnover of <b>Rs.30.00</b> Crores in the last three financial years (i.e., 2019-20, 2020-21 and 2021-22). This must be the individual company turnover and not of any group of companies
2	Annexure 2- Pre Qualification Criteria	Annexure 2- Sl. No 7	7. Bidder should have a minimum 3 Years of experience in supply, installation and maintenance of portable Sound Boxes to any Govt. Agency / PSU/ Public sector Banks & Financial Institutions.	7. Bidder should have a minimum <b>1 Years</b> of experience in supply, installation and maintenance of portable Sound Boxes to any Govt. Agency / PSU/ Public sector Banks & Financial Institutions.





3	Annexure 2- Pre Qualification Criteria	Annexur e 2-  Sl. No 8	8. Bidder must have undertaken similar project of supply, installation and maintenance of portable Sound Boxes and should have supplied at least 25,000 Nos. of Sound Boxes in Capex/Opex model in the last 3 Years to any Govt. Agency / PSU/ Public sector Banks & Financial Institutions.	8. Bidder must have undertaken similar project of supply, installation and maintenance of portable Sound Boxes and should have supplied at least <b>15,000 Nos.</b> of Sound Boxes in Capex/Opex model in the last 3 Years to any Govt. Agency / PSU/ Public sector Banks & Financial Institutions.
4	Annexure-3  Bidder's Profile	Sl No.5	Proposed ISP	The respective line stands deleted.
5	Section C- Introduction	Sl No. 5.6	Support for maintenance of solution (including Hardware, Software, OS and software license) and other items supplied should be available for a minimum period of four (4) years, covering all parts, maintenance and support, after expiry of warranty period. In the case of devices Licenses, warranty will start from the date of implementation of RPA solution for that particular location.	The respective line stands deleted.
6.	Annexure-9  Technical Requirements	S.No 11	Language: English, Hindi and other Regional Languages(5)	Language: English, Hindi <b>language will be mandatory with multiple regional languages(optional).</b>



7.	Annexure-14 Bill of Material	Annexure-14 Bill of Material	Existing Annexure-14 Bill of Material	Amended Annexure-14 Bill of Material
8.	Annexure-8 Scope of work	S.No 14	Sound box solution with hardware maintained under CAPEX model with managed services (where hardware will be procured by the Bank and monthly managed charges will be paid for installed devices on the basis of agreed terms and conditions) by the bidder and support for the same to be provided on PAN INDIA basis.	Sound box solution with hardware maintained under CAPEX model with managed services (where hardware will be procured by the Bank and monthly managed charges will be paid for installed devices on the basis of agreed terms and conditions) by the bidder and support for the same to be provided on PAN INDIA basis.  SIM renewal charges, delivery management, transaction handling, customer complaints will be included in managed services.

All the other instructions and terms & conditions of the above GeM Bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 31/08/2023

Place: Bengaluru

  
General Manager  




Annexure-14

Bill of Material

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Selection of Vendor for Supply, Installation and Maintenance of 5,00,000 numbers of Portable Sound Boxes for extending facility to Canara Bank QR Merchants under Capex model with Managed Services.

Ref: GEM/2023/B/3814861 dated 10/08/2023.

Notes

1. These details should be on the letterhead of Bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table -A

Total Cost for Supply of 5,00,000 numbers of Portable Sound Boxes

[Amount in Indian Rupees]

Sl. No.	Description	Unit Price (excl. of taxes)	Indicative Quantity	Total cost (Excl. of taxes)	Tax for Column d		Total Cost (Incl. of taxes)
		a			% of Tax	Tax Amt.	
		a	b	c=a*b	d	e	f=c+e
1.	Sound box Cost with one (1) Year Warranty		5,00,000*				
2.	Managed Services Charges for per installed devices		5,00,000*				
Total Cost of Ownership for 5,00,000 numbers of Sound Boxes (Sum of Sl. No. 1 to 2)							

\*The quantity mentioned is indicative in nature and Bank at its discretion to may increase/decrease the quantity. Bidder has to provide the required quantities at the rate quoted above during the contract period.



**Table -B**

**AMC Cost for the portable Sound Boxes Supplied**

[Amount in Indian Rupees]

Sl. No.	Particulars	AMC Cost per device/per Year (Excl. of Taxes)				Quantity	Total AMC Cost	Tax for Column f		Total Cost (Incl. of Tax)		
		2 <sup>nd</sup> Year (a)	3 <sup>rd</sup> Year (b)	4 <sup>th</sup> Year (c)	5 <sup>th</sup> Year (d)			(e)	f = (a+b+c+d)*e		% of Tax	Tax amt.
											g	h
1.	AMC Cost for the Portable Sound Boxes after completion of warranty period of 1 Year.					5,00,000						
2.	Total Cost towards AMC											

**Table - C**

**Total Cost of Ownership for 5 years Contract Period**

[Amount in Indian Rupees]

Sl. No.	Details	Total Cost of Ownership [inclusive of taxes]
1.	Total Cost for Portable Sound Boxes as per Table-A	
2.	Total AMC Cost for the Supplied Portable Sound Boxes as per Table-B	
3.	Total Cost of Ownership for 5 years Contract Period [Sum of row 1 & 2 of the Table-C]	

**Undertaking**

- The quantity mentioned in the BOM is indicative in nature and Bank at its discretion to may increase/decrease the quantity. Bidder has to provide the required quantities at the rate quoted above.
- Courier Charges- The Bidder should enter into their own courier service arrangement for delivering Sound Boxes for QR Merchants in Canara Bank at Merchant Locations at no additional cost.
- Delivery Management Solution- The Bidder should provide the Delivery Management Solution and complete the integration with the bank at no additional cost.



- iv. Alerts / SMS - The bidder should send alerts/SMS to the Bank's customers/ merchants through an alert system integration at no additional cost to the bank.
- v. Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- vi. We confirm that we have gone through RFP clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- vii. We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- viii. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- ix. We are agreeable to the payment schedule as per "Payment Terms" of the bid.
- x. The bidder has to make sure all the arithmetical calculations are accurate. Bank will not be held responsible for any incorrect calculations.
- xi. Managed Services payment will be based number of devices installed and configured shall be considered for billing based upon the no of such devices as at the last date of the billing month.
- xii. The bidder shall claim the sound box cost for the number of sound boxes procured at the time of their solution integration with Bank's solution. Subsequently, after successful integration with bidder solution with Bank's solution, there shall be only managed services charges paid to the successful bidder for installed sound boxes at merchant location

Date

Signature with seal

Name:

Designation:

