

Corrigendum-1 to GeM Bid ref. no: GEM/2024/B/4883501 dated 24/04/2024 for Selection of Service Provider for providing comprehensive AMC and technical support Services for Desktops, Printers, Scanners, Laptops and Servers located at Head Office and Annexe buildings for a period of One (01) year.

It is decided to amend the following in respect of the above RFP:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7):

Description	Existing details	Amended details
Bid End Date/Time	16/05/2024, 15:00:00	<u>22/05/2024</u> , 15:00:00
Bid opening Date/Time	16/05/2024, 15:30:00	<u>22/05/2024</u> , 15:30:00

b.

Sl No	Section/Annexure/Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	Annexure-7 Scope of Work	H. Other AMC Services :	2. AMC Vendor should deploy well technically qualified and Experienced 11 number of Service Engineers to the Canara Bank Head Office locations to support from 10:00AM to 7:00PM on all Bank working days. If any engineer is on leave vendor shall provide the alternate engineer to attend the work on that day.	2. AMC Vendor should deploy <u>15 Numbers of Resident Engineers to the Canara Bank Head Office and its Annexure locations as mentioned in the RFP</u> to support from 10:00AM to 7:00PM on all Bank working days. If any engineer is on leave vendor shall provide the alternate engineer to attend the work on that day.
2.	Annexure-13 Bill of Material	Annexure-13 Bill of Material	Existing Annexure	Amended Annexure-13 Bill of Material attached along with this corrigendum.
3.	Annexure-6 Technical Specification of Hardwares (Desktops, Printers, Scanners, Laptops and Servers) in Canara Bank to be covered under AMC.	A. Technical Specifications of Hardware	Sl. No. 464. Acer PC HO MD & ED	This device stands deleted.
4.	Annexure-6 Technical Specification of	A. Technical Specifications of Hardware	Sl. No. 671. Acer PC	This device stands deleted.



Amended Annexure-13
Bill of Material

(Should be submitted by eligible MSEs/Startups on Company's letter head with company seal and signature of the authorized person)

SUB: Selection of Service Provider for providing comprehensive AMC and Technical Support Services for Desktops, Printers, Scanners, Laptops and Servers located at Head Office and Annexe buildings from the date mentioned elsewhere in the document for a period of One (01) year.

Ref: GEM/2024/B/4883501 dated 24/04/2024.

Notes

1. These details should be on the letter head of Bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table -A

AMC Charges for a period of 1 (One) Year

[Amount in Rupees]

Sl. No.	Hardware Item	Item Details		AMC				Qty.	Total AMC charges for One Year (Incl. of tax)
				One Year AMC charges per unit (Excl. of Tax)	Tax for Column a		One Year AMC charges per unit (Incl. of tax)		
					% of Tax	Tax Amt.			
OEM	Location Details	a	b	c	d=a+c	e	f=(dxe)		
1.	Desktop Computers	As per Annexure -6 (A)	As per Annexure -6 (A)					2352	
2.	Printers & Scanners	As per Annexure -6 (A)	As per Annexure -6 (A)					433	
3.	Laptop Computers	As per Annexure -6 (A)	As per Annexure -6 (A)					108	
4.	Servers	As per Annexure -6 (A)	As per Annexure -6 (A)					197	
5.	Display Units	As per Annexure -6 (A)	As per Annexure -6 (A)					8	
6.	Degausser	As per Annexure -6 (A)	As per Annexure -6 (A)					1	
7.	Total Cost of Ownership for AMC of 3099 devices for a period of 1 Year (Sum of Column F of Sl. No. 1 to 6)							3099	



Note:

1. The above charges are including the Resources Cost for maintenance under AMC, replacement of Spare parts and to provide AMC Services as per the terms and conditions of the RFP. No additional charges will be paid over and above the quoted prices.
2. Qualified and experienced Resident Engineer should be provided from 10:00AM to 7:00 PM on all working days of Bank at the following locations without any additional cost to the Bank.

Name of Location/ Buildings	No. of Service Engineers Deployed
Head Office Main Building, LIC Building & IFCI Building, HO Annexe	04
Gandhi Nagar Building, HO Annexe	03
Dwarakanath Building, HO Annexe	01
Spencer Towers, M G Road (Inspection Wing & TM Vertical), HO Annexe	01
Koramangala RL&FP Call center, Information Security Group (Cyber Security Wing), HO Annexe	01
Devanga Towers, HO Annexe	01
Naveen Complex, HO Annexe, M G Road	02
Data Center, Bengaluru	01
Mumbai Grid & Disaster Recovery Center, Mumbai	01

3. Bank reserves the right to increase or decrease the Desktops, Laptops, Scanners & Printers under AMC and Manpower to be deployed to the quantity specified in this tender at the same rate arrived at on the Terms and Conditions of this Tender.

Undertaking

- i. Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- ii. We confirm that we have gone through RFP clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- iii. We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- iv. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- v. We are agreeable to the payment schedule as per "Payment Terms" of the RFP.

Date:

Signature with seal
Name:
Designation:

