

Amendment- I

Amendment to RFQ 01/2024-25 dated 07.03.2024 "AMC (ANNUAL MAINTENANCE CONTRACT)/ (ATS) ANNUAL TECHNICAL SERVICE FOR COMPUTERS & PERIPHERALS IN CIRCLE OFFICE, AGRA (OTHER UNITS/OFFICES COMES UNDER CIRCLE OFFICE)".

It is decided to amend the following in respect of above RFQ. :

S. No	RFQ Clause number	Existing Clause	Amended Clause
1	Eligible Criteria (Point no 3.4/Annexure 15 point no-2)	The bidder should have minimum annual turnover of Rs.2 Crores during the last three (3) financial years. This must be the individual company turnover and not of any group of companies.	The bidder should have minimum annual turnover of Rs.75 lakhs during the last three (3) financial years. This must be the individual company turnover and not of any group of companies.
2	Last date of Submission (Details in Brief)	18.03.2024 (up to 4 pm)	20.03.2024 (up to 4 pm)
3	Date of opening of Bid (Details in Brief)	19.03.2024	21.03.2024
4	Annexure-19 (Quote For AMC)	Annexure-19 (Quote For AMC)	Annexure-19 (Amended Quote For AMC) Attached herewith

Note:

1. All other instruction and Terms and conditions of RFQ shall remain unchanged. Please take notes of the above Amendment to RFQ 01/2024-25 dated 07.03.2024 while submitting your response to the subject RFQ.

2. This document shall form part & parcel of our RFQ 01/2024-25 dated 07.03.2024.

Date: 16.03.2024
Place: Agra



Sd
Divisional manager

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Amended Quote for AMC

[Note: These details should be on the letter head of Bidder and should be signed by an Authorized Signatory with Name and Seal of the Company]

S no.	Details of Items	AMC Cost Per Unit	Quantity	Total AMC Cost (Excl. Of GST) Per Year
1	PC/Desktop/laptop (HP, Dell, Acer etc)		250*	
2	Printer(HP/cannon etc)		35*	
3	Passbook Printer(Epson/TVS)		5*	
4	Colored Printer(HP/Epson/Brothers)		5*	
5	High Speed Canner (Epson/HP)		20*	
6	Flatbed Scanners /Any other hardware items		25*	
Total Cost of Hardware AMC Services				

***The list of IT hardware items are not exhaustive, addition or omissions to be made will be informed to you from time to time and the same should be incorporated in the AMC on quarterly basis .The vendor is required to maintain proper inventory of all IT hardware.**

Coverage of AMC—

1. All Parts (except consumables) of the IT Hardware should be covered under Comprehensive AMC. If any part needs to be replaced to resolve complaints, the same should be replaced with equivalent or superior part which is compatible.
2. Cost of labor charges should be borne by the vendor under AMC.
3. Vendor should ensure to apply latest bug fixes/ patches or other OS level changes required by the bank on the list of inventories covered under AMC.
4. **Total cost of AMC services should include charges payable to 1 Resident engineer at Circle Office, Agra and other Field/Service engineers.**

Date:

Signature with Seal:

Name
Designation