



Corrigendum-2 to RFP ref. no. RFP 02/2023-24 dated 21/02/2024 for Selection of Service Provider to Set Up, Manage and Operate Merchant Acquiring Business Through POS on Revenue Sharing Model

It is decided to amend the following in respect of the above RFP:

Sl No	Section/Annexure /Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	Section C - Deliverable and Service Level Agreements	1. Project Timelines	New Clause	<u>1.5. In the Phase-4, Selected bidder has to complete at least one terminal deployment within 2 weeks from the date of completion of Phase-3. This will be considered as successful commencement of operations/go live by selected bidder and post which the selected bidder has to follow the below given TAT (as mentioned in Point 9- Local Support) for service calls/Installations/De-installations requests logged with them by the Bank.</u>

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 28/03/2024

Place: Bengaluru

[Signature]
Deputy General Manager

