

Pre bid queries replies for GEM bid ref.no.GEM/2024/B/5192015 dated 22/07/2024 for Supply, Installation, Configuration and Maintenance of 30 nos. of All-in-One computers with three (03) years warranty and two (02) years AMC in Canara Bank

Sl. No.	Page no.	Section / Annexure / Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Response
1	70	Annexure-10 Technical Specifications	d. Monitor	Minimum 21" with Antiglare and LED Backlight. Aspect Ratio of 16:9, 1000:1 (Contrast Ratio). Resolution Full HD (1920x1080), Built in speaker.	Since major OEMs have shifted their models with minimum of 23.8" display, kindly revise the same to minimum 23.8" display	Bidder to comply with the RFP terms and conditions.
2	70	Annexure-10 Technical Specifications	e. CPU	1. Intel® Core™ 11th Gen i7-11700T processor or higher. 2. Equivalent AMD Ryzen 7 Processor or higher. 3. If Bidder is quoting an equivalent or higher processor, the Bidder has to submit the Benchmark Certificate (with benchmarking score) from anyone of the following two benchmarking agencies stating that the quoted Processor is an equivalent or higher processor. a. Sys Mark 2018 b. PC Mark 10. 4. Bidder should quote Processor with Minimum specification of "2.30 GHz base frequency, 4.50 Ghz Turbo frequency, 16MB Cache, 8 cores, 16 threads"	The latest Gen processors are scalable & the base frequency of the same will be lower compared to older gen. Kindly revise with Intel Core i7-13700T (Performance Base Frequency 1.4GHz up to 4.9GHz; 16Cores; 30MB Cache)	Bidder to refer Corrigendum-1
3	71	Annexure-10 Technical Specifications	f. Memory	Minimum 1X16 GB DDR4 RAM-2666 MHz expandable upto 128 GB or more with minimum 2 DIMM Slots.	The maximum expandability as per industry standards is 64GB on AiO Desktops; Kindly request for change	Bidder to refer Corrigendum-1



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4	71	Annexure-10 Technical Specifications	k.Bus architecture	Integrated/On Board Graphics, 1 PCI / PCI E mini (optional) or higher.	Kindly revise with 1 x M.2 2230; 1 x M.2 2280 (1 x M.2 slot for NW & 2 x M.2 2280 slots for storage.)	Bidder to refer Corrigendum-1
5	71	Annexure-10 Technical Specifications	i.Hard Disk Drive	Minimum 512 GB SSD NVME + 1 TB HDD	Kindly revise with 512GB + 1TB SSD, since HDD is getting EoL.	Bidder to comply with the RFP terms and conditions.
6	72	Annexure-10 Technical Specifications	t.Operating System (OS)	Genuine Windows 10 Professional 64 Bit should be pre-installed in the All-in-One Desktop Computers. Recovery media should be loaded in the D drive of the Hard Disk of the All-in-One Desktop Computers.	Kindly revise with Windows 11 Professional	Bidder to refer Corrigendum-1

Date: 07/08/2024

Place: Bengaluru

Crash
Deputy General Manager

