

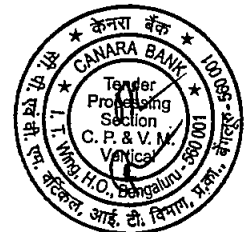
Corrigendum-4 to GeM Bid ref. no. GEM/2023/B/3818192 dated 11/08/2023 for Selection of Service Provider for Supply, Installation, Implementation, Integration, Customization and Maintenance of Corporate Cash Management Solution for 5 years in Canara Bank

It is decided to amend the following in respect of the above GeM bid:

- a. GeM Bid Document, Bid Details (Bid End Date/Time, Bid Opening Date/Time, Page no. 1 of 8):

Description	Existing details	Amended details
Bid End Date/Time	16-09-2023, 15:00:00	<u>20-09-2023, 15:00:00</u>
Bid opening Date/Time	16-09-2023, 15:30:00	<u>20-09-2023, 15:30:00</u>

Sl. No.	Section/Annexure/ Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
a.	Annexure 9- Scope of Work	60. Onsite Support	Addition	<u>The bidder shall be responsible for Backup of Application, Data Base & logs as per the requirement of the Bank, 25 TB of dell data protection suite back up software license to be provided for taking back up (database, Application and logs) at DC and DRC. During the contract period, if the back up license usage (as per the Bank's policy) exceeds 25TB, the successful bidder has to provide additional back up licenses without any additional cost to the Bank.</u>
b.	Annexure 15 - Bill of Material		Existing Annexure -15 Bill of Material	<u>Amended Annexure-15 Bill of Material attached to this Corrigendum.</u>
c.	Section C- and Service Level Deliverable Agreements		Existing Penalties & Liquidated Damages	<u>Amended Penalties & Liquidated Damages attached to this Corrigendum.</u>





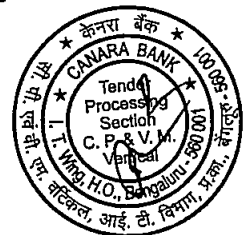
d.	Section C - Deliverable and Service Level Agreements		Existing Payment Terms	<u>Amended Payment Terms attached to this Corrigendum.</u>
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All the other instructions and terms & conditions of the above GeM Bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 13/09/2023
Place: Bengaluru


Deputy General Manager




Annexure-15
Bill of Material

SUB: RFP for Selection of Service Provider for Selection of Service Provider for Supply, Installation, Implementation, Integration, Customization and Maintenance of Corporate Cash Management Solution for 5 years in Canara Bank

Ref: GEM/2023/B/3818192 dated 11/08/2023.

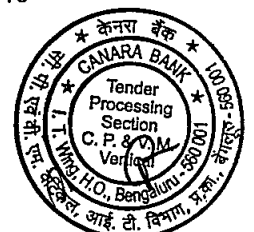
Notes

1. These details should be on the letterhead of Bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. The base location for the project execution would be Bangalore.
3. The consultant will have to work as per the timings of the Bank.
4. Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
5. Do not change the structure of the format nor add any extra items.
6. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table -A Price details of Enterprise Licenses (perpetual) for the Corporate Cash Management Solution

[Amount in Indian Rupees]

Sl. No.	Item Details	Unit Price details (Excl. of Taxes)	Qty.	Total cost (Excl. of Taxes)	Tax for Column c		Total Cost (Incl. of Tax)
					% of Tax	Tax amt.	
		a	b	c=a*b	d	e	f=c+e
1.	Enterprise License (perpetual) for 5 Years with (03) three years onsite warranty for DC, DRC & UAT.		1				
2.	Cost of Database Licenses (In case proposed database is Oracle then, Bank will be providing the same & the Database cost to be indicated as Zero)						
3.	Any other Software / Licenses						
4.	Implementation cost for Corporate Cash Management Solution (includes configuration,		NA				



	customization development) &						
5.	Total Cost of Enterprise Licenses						

Table B - ATS cost for Enterprise License (perpetual) for sl. no. 1 of Table-A

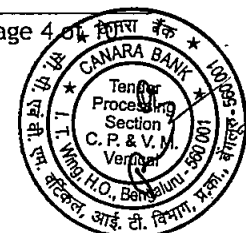
[Amount in Indian Rupees]

Sl. No.	Item Details	Unit Price details (Excl. of Taxes)		Total cost (Excl. of Taxes)	Tax for Column c		Total Cost (Incl. of Tax)
		4 th year	5 th year		% of Tax	Tax amt.	
		a	b	c=a+b	d	e	f=c+e
1.	Annual Technical Support (ATS) charges for the Enterprise License (perpetual) after the warranty period of (03) three year						
Total Cost for ATS Enterprise Licenses (perpetual)							

Table C - Change Requests for any additional customization/ enhancement for CCMS

[Amount in Indian Rupees]

Sl. No.	Description	Charges Per Man day [Excl. of Tax]	No. of man days per year	No. of years	Total Cost [Excl. of Tax]	Tax for Column d		Total Cost [Incl. of Taxes]
						% of Tax	Tax amt.	
		a	b	c	d=a*b*c	e	f	g=d+f
1.	Cost for any additional requirements additional customization/ enhancement for CCMS		500*	5				
Total Cost for Change Requests								



*Number of man days mentioned above is indicative only. However, the no. of man days shall be as per actual utilization. The charges quoted above shall be fixed for the entire contract period.

Table D - Charges for Onsite Resources after Go-Live

[Amount in Indian Rupees]

Sl. No.	Description	Charges for one resource Per Month [Excl. of Taxes]	No. of Months	No. of Resources	Total Charges for resources [Excl. of Taxes]	Tax for Column d		Total Charges for resources [Incl. of Taxes]
						% of Tax	Tax Value	
		a	b	c	d=a*b*c	e	f	g=d+f
A. Dedicated Onsite Application Support								
1.	L2 Support - Team Lead		60	1*				
2.	L2 Support - Team Members		60	4*				
B. Dedicated Onsite Infra support								
3.	Team Lead		60	1*				
4.	App Admin		60	1*				
5.	DB Admin		60	1*				
6.	Network Admin		60	1*				
7.	OS Admin		60	1*				
Total Cost for Onsite Resources for CCMS								

Note: *The count mentioned in the column C of Table-D is indicative only. *Bank at its discretion can avail onsite / offsite resources based on the requirement. Bank can at its discretion decide the number of resources in case of Onsite support. The charges quoted above shall be fixed for the entire contract period.

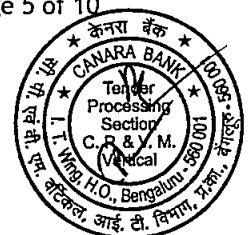


Table E - Total Cost of Ownership Contract Period

		[Amount in Indian Rupees]
Sl. No.	Details	Total Cost of Ownership [inclusive of taxes]
1.	Cost of Enterprise Licenses (perpetual) as per Table-A	
2.	Cost of ATS for the Enterprise Licenses as per Table-B	
3.	Cost of Change Requests as per Table-C	
4.	Cost for Onsite Resources for CCMS as per Table-D	
5.	Total Cost of Ownership Contract Period [Sum of row 1 to 4 of the Table-E]	

Undertaking

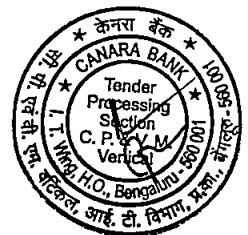
- i. Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- ii. We confirm that we have gone through RFP clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- iii. We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- iv. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- v. We are agreeable to the payment schedule as per "Payment Terms" of the RFP.
- vi. We confirm that all out of pocket expenses, travelling, boarding and lodging expenses for the entire term of this tender and subsequent agreement is included in the amounts quoted and we shall not entitle to charge any additional costs on account of any items or services or by way any out of pocket expenses, including travel, boarding and lodging.
- vii. We confirm that there shall be no escalation in the agreed prices.

Date

Signature with seal

Name:

Designation:



SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS

6. Penalties & Liquidated damages

6.1. Penalties/Liquidated damages for delay in Delivery and installation of licences would be as under:

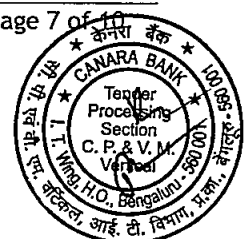
- 6.1.1. Non-compliance of the delivery and installation as per clause 1.5 will result in imposing penalty of 0.50% on delay in delivery per week or part thereof by the Bank on the cost mentioned in sl. no. 1 to sl.no.3 of Table - A of Annexure-15.
- 6.1.2. Non-compliance of the implementation of the proposed solution as per clause 1.5 will result in imposing penalty of 0.50% on delay in implementation per week or part thereof by the Bank on the cost mentioned in sl. no. 4 of Table - A of Annexure-15.
- 6.1.3. However, the total Penalty/LD to be recovered under clause 6.1.1 and 6.1.2 shall be restricted to 5% of the total cost mentioned in Table - A of Annexure-15 respectively.
- 6.1.4. The selected Bidder shall perform its obligations under the agreement entered into with the Bank, in a professional manner.

6.2. Penalties/Liquidated damages for not maintaining uptime:

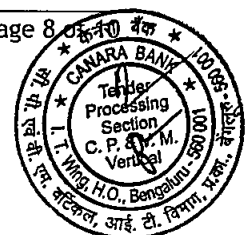
- 6.2.1. If the selected bidder fails to maintain the guaranteed Uptime during contract period, the penalty for Uptime will be deducted as under.

Level of availability calculated on monthly basis	Penalty Amount
99.95% and above	No penalty
Above 98% and upto 99.94%	0.05% on purchase order value for every hour or part thereof.
Above 97% and upto 97.99%	0.10% on purchase order value for every hour or part thereof.
Above 95% and upto 96.99%	0.15% on purchase order value for every hour or part thereof.
Less than 95.00%	0.50% on purchase order value for every hour or part thereof.

- 6.2.2. However, the total Penalty/LD to be recovered under clause 6.2.1 shall be restricted to 10% of the cost of Corporate Cash Management Solution.
- 6.2.3. If monthly uptime is less than 95%, the Bank shall levy penalty as above and shall have full right to terminate the contract under this GeM bid and invoke PBG. The right of termination shall be in addition to the penalty. The above penalty shall be deducted from any payments due to the selected bidder during contract period.



- 6.3. **Penalties/liquidated damages for Onsite resources:** In case the resource goes on leave/absent, replacements having equivalent or more experience and qualification has to be arranged by the selected bidder to ensure that regular functioning of the solution does not hamper. In case replacements are not arranged, Bank shall pay only the proportionate amount of resident resource charges during the particular month. The Bank shall also impose a penalty of 0.5% of the Resident resource charges payable to the respective resource for that month for each week and part thereof of absence. However, total penalty under this clause will be limited to 20% of the total charges payable for Resident Resource charges for that month.
- 6.4. **Penalties/Liquidated Damages for non-performance:** If the selected bidder does not meet the specifications of the RFP during various tests, the selected bidder shall rectify the same at bidders cost to comply with the specifications immediately, failing which the Bank reserves its right to invoke the Bank Guarantee.
- 6.5. The selected bidder shall perform its obligations under the agreement entered into with the Bank, in a professional manner.
- 6.6. If any act or failure by the selected bidder under the agreement results in failure or inoperability of systems and if the Bank has to take corrective actions, to ensure functionality of its property, the Bank reserves the right to impose penalty, which may be equal to the cost it incurs or the loss it suffers for such failures.
- 6.7. If the selected bidder fails to complete the due performance of the contract in accordance with the specification and conditions of the offer document, the Bank reserves the right either to cancel the order or to recover a suitable amount as deemed reasonable as Penalty / Liquidated Damage for non-performance.
- 6.8. Any financial loss to the Bank on account of fraud taking place due to selected bidder, its employee or their services provider's negligence shall be recoverable from the selected bidder along with damages if any with regard to the Bank's reputation and goodwill.
- 6.9. Bank may impose penalty to the extent of damage to its any equipment, if the damage was due to the actions directly attributable to the staff of the selected bidder.
- 6.10. The liquidated damages shall be deducted / recovered by the Bank from any money due or becoming due to the selected bidder under this purchase contract or may be recovered by invoking of Bank Guarantees or otherwise from selected bidder or from any other amount payable to the selected bidder in respect of other Purchase Orders issued under this contract, levying liquidated damages without prejudice to the Bank's right to levy any other penalty where provided for under the contract.
- 6.11. All the above LDs are independent of each other and are applicable separately and concurrently.



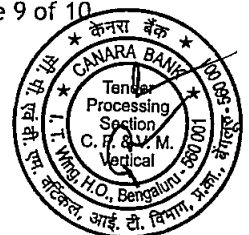
6.12. LD is not applicable for the reasons attributable to the Bank and Force Majeure. However, it is the responsibility/onus of the Bidder to prove that the delay is attributed to the Bank and Force Majeure. The Bidder shall submit the proof authenticated by the Bidder and bank's official that the delay is attributed to the Bank and Force Majeure at the time of requesting payment.

SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS

8. Payment Terms

8.1. The following terms of payment shall be applicable to this contract and will be released after submission of performance security and execution of Contract Agreement:

Sl. No.	Stages	% of Payment	Payment Terms
A. Enterprise License Cost			
1.	Enterprise License Cost for Corporate Cash Management Solution.	80%	On delivery, successful installation and on acceptance / signoff by the bank and on production of relevant documents for respective license components.
	Database license cost for Corporate Cash Management Solution.	20%	On Implementation, Configuration, Customization, Integration of Corporate Cash Management Solution and acceptance / signoff by the bank and on submission of Invoice and production of relevant documents for respective license components.
	Any other Software/Licenses		
2.	Annual Technical Support (ATS) charges for the Enterprise perpetual License.	100%	The amount shall be payable quarterly in arrears.
3.	Implementation cost for CCMS	25%	After Successful implementation in UAT, DR as per scope of work and acceptance/Sign off by the Bank on production of relevant documents.
		50%	After Successful implementation in DC as per scope of work and acceptance/Sign off by the Bank on production of relevant documents.



		25%	After successful go-live as per scope of work and signing of escrow agreement and on submission of relevant documents and acceptance/Sign off by the Bank on production of relevant documents.
4.	Dedicated Onsite/ Offsite Support charges		Payment will be monthly in arrears after deducting applicable penalties and Liquidated damages.
5.	Cost for any additional requirements additional customization/ enhancement during the entire contract period	100%	Payment will be done actual number of man-days used on submission of Invoice and Acceptance/Sign off by the Bank on production of relevant documents.

- 8.2. Bank will release the payment on completion of each phase/ module and on production of relevant documents/invoices. Please note that Originals of invoices (plus One Copy) reflecting GST, GSTIN, State Code, HSN Code, State Name, Taxes & Duties, Proof of delivery duly signed by Bank officials of the respective Branch/office should be submitted while claiming payment in respect of orders placed.
- 8.3. The bank shall finalize the Sign-off and Acceptance format mutually agreed by the selected Bidder. The selected Bidder shall strictly follow the mutually agreed format and submit the same while claiming payment.
- 8.4. Bank will not pay any amount in advance unless otherwise specified in this RFP.
- 8.5. Payment shall be released within 30 days from submission of relevant documents as per RFP terms.
- 8.6. The Bank shall finalize the installation and acceptance format mutually agreed by the selected bidder. The selected bidder shall strictly follow the mutually agreed format and submit the same for each location wise while claiming installation and acceptance payment.
- 8.7. The payments will be released through NEFT/RTGS after deducting the applicable LD/Penalty, TDS if any, by Head Office at Bengaluru and the selected Bidder has to provide necessary Bank Details like Account No., Bank's Name with Branch, IFSC Code etc.

