

**TENDER REFERENCE NO: RFP NO.GAW:PSA-RFP:PSA/COKAR/07/2024 dated 12/07/2024
FOR HIRING OF PRIVATE SECURITY AGENCIES (PSAs) FOR PROVIDING PROVIDING ARMED/UNARMED GUARDS
FOR CANARA BANK KARNAL CIRCLE**

CLARIFICATION FOR / RESPONSE TO THE PRE BID QUERIES

Ref NO. NO : RFP NO.GAW:PSA-RFP:PSA/COKAR/07/2024

dated 22/07/2024

Sl No	Page No	Tender Clause	Tender Clause	Query In Brief	Reply Of Bank Committee
1	On Page No.8	Clause No.J.	PSAs should have Documents proving compliance of Minimum Wages Act 1948 and other Labour laws and rules.	Our query is that what documents should we have attach in this proof like copy of salary slips of employees.	Copies of Salary Slip specifying the min wages can also be submitted as specified in Clause No.M at Page 9. Of the existing RFP/Tender Concern / Query accepted. Corrigendum is being issued.
2	Page No.8	Clause No F	ii. Copy of the ECR of all employees of the last three months to be provided	In that clause you have mentioned that the bidder needs to attach copy of the ESIC of all employees of the last three months our query is that we have more than 8000 employees if we have enclosed all employee ECR so its too lengthy so kindly confirm that minimum criteria like of ECR of 300 employee or etc.	The clause given in the RFP (Clause No.F /Page 8) will stand as such. No Amendment in the Tender / RFP
3	Page No.9	Clause No M.	PSAs are required to furnish copies of the past Wage Slips, not older than three months, of their	Please mention the minimum number of required wage slips like 50 employees etc. It is suggested to attach the First and last Pages of ECR of EPF where the number of	The clause given in the RFP (Clause No.M /Page 9) will stand as such.

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			employees any Principle Employment.	Guard reflects.	<i>No Amendment in the Tender RFP</i>
4	Page No-18	Clause No VI(3)	No interest shall be allowed on the Earnest Money Deposit (EMD).Tenders without EMD shall be summarily rejected. However, MSEs are exempted from paying EMD as per MSME Act 2012. For getting the benefits in case of MSME firms, PSAs should submit exemption certificate	You have mentioned that you have given exemption to MSME bidder our company have more than 500 CR. Turnover so we will exempt to pay EMD or not. And Copy of MSME required to be submitted?	Exemption is applicable as per order of the Govt. of India. As asked for all relevant documents are to be attached in the Tender. <i>No Amendment in the Tender RFP</i>
5	Page No-64	Annexure-8	Non-Disclosure Agreement	Our query is that it's a part of technical bid or it will be given after the award of contract	NDA is to be provided after award of work-order. <i>Concern / Query accepted.</i> <i>Corrigendum is being issued.</i>
6	Page No-72	Annexure 10 Clause No 4	Employees Provident Fund (EPF) & Employees Deposit Linked Insurance (EDLI) & Admn Charges to PF & EDLI Authority of Total-A.	You have mentioned that ESIC will taken on total no A. our query is that if any bidder takes EPF on minimum celling amount 15000@13% i.e. 1950/- so in that case you will disqualify those bidder who have take PF on 15000/- or not.	<i>Concern / Query accepted.</i> <i>Corrigendum is being issued.</i>
7	Page No	Annexure-10	Employees State Insurance (ESI) @ of	You have mentioned that ESIC will taken on total no A our	<i>Concern / Query accepted.</i>

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	72	Clause No 5	Total-A	query is that if any bidder quote or take ESIC on Maximum celling amount on 21000/- so, in that case you will disqualify those bidders or not.	<i>Corrigendum is being issued.</i>
8	Page No 72	Annexure-10 Clause No 6	Bonus @ 8.33% of Sl. No.1	You have mention that bonus will take on SL.No1. our query is that if any bidder quote bonus @8.33% on7000/- so in that case you will disqualify those bidder or not.	<i>Concern / Query accepted.</i> <i>Corrigendum is being issued.</i>
9	Page No 7 2	Annexure-10 Clause No 9	Service Charge at ____% of Sr.No.8	Please clarify the minimum criteria of service charge like 3.85% as per notification number <i>DoE OM No.F.6/1/2023-PPD</i> dated 06.01.2023 issued by Ministry of Finance, If yes so any bidder quote service charge @2%(TDS) so in that you will consider those bids or not.	<i>Concern / Query accepted.</i> <i>Corrigendum is being issued.</i>
10	Page No- 70	Clause No9	Service network – (Total Branch Offices of PSA)	Please clarify this point that you will consider only Haryana Branch offices or PAN India Branch offices.	<i>Concern / Query accepted.</i> <i>Corrigendum is being issued.</i>

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11	Page No-54	Annexure-6	Pre Contract Integrity Pact	To be printed on Stamp Paper? If So On How Many Rs. And do we need to submit along with technical bid or after allotment of work. And Stamp Paper of Haryana Mandatory?	Concern / Query accepted. Corrigendum is being issued.
12	Page No-9	IV ELIGIBILITY CRITERIA Sub Para(O)	PSA should have provided the services to at least THREE Government Establishments (GEs) /Public Sector Banks (PSBs) / Public Sector Undertakings (PSUs) during the last 03 (Three) years and should have 3 (Three) running contracts with them with at least 100 guards deployed with single client. The PSA must have their office in Haryana State	We are associated with nationalized bank since Long such PNB, BOB, & Canara Bank too. In recent years strength and total deployment of PSA Guards drastically reduced by PSBs , further due to online tendering process so many security agency across the country respond and out of which so many of them got empanelled . Consequently, total no. of deployment of security guards in Single PSB got less day by day. Therefore it is suggested that in sub para 9o) under para IV eligibility Criteria for 100 Guards with single client may be re looked and may be amended suitably in view of the present scenario. In place of 100 guard with single client it may be made either min.100 guards as running contracts with 3 PSB, PSUs, GEs, or total no. criteria reduced /repelled	Concern / Query accepted. Corrigendum is being issued.
13	Page No-8	IV ELIGIBILITY CRITERIA Sub Para(E)	PSAs should have necessary registrations with Labour Department and other Govt. Departments for compliance of all statutory/Govt requirements applicable	As salary slip and EPF & ESIC registration and challans are already attached, will the above mentioned suffice this Eligibility Criteria.	Concern / Query accepted. Corrigendum is being issued.

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			to security agencies		
14	Page No-18	VI. Earnest Money Deposit Point 2	EMD shall be submitted with the Technical bid only and should be kept along with cover containing the Technical bids. Submission of EMD in the form of fixed deposit or in any other form is not acceptable and tenders with such EMD shall be rejected	After the award of the contract the successful bidder has to submit performance bank guarantee. So may be EMD can be accepted in the form BG	The clause given in the RFP (VI. Earnest Money Deposit) will stand as such. No Amendment in the Tender RFP
15	Page No-10	Q	Solvency Certificate	Should not be in the specific name, so that General Solvency already obtained can be utilized by the Bidders, as each Solvency Cost is Considerable and we request it should be reduced upto 50 lakhs or so	The clause given in the RFP (q/ Page 10) will stand as such. No Amendment in the Tender RFP
16	Page No-43	Annexure 2 Point 11	Whether eligible for Purchase Preference linked with Local Content under Public Procurement (Preference to Make in India) Order 2017, and Notifications issued there under? (Form PP-C or PP-D as applicable)	This is not understood, it requires more clarification	General Condition. No Amendment in the Tender RFP
17	Page No 70	Annexure 9: Technical Bid	<u>Training infrastructure</u> a) infrastructure (establishments) b) staff available	No Marking is provided for training Tie UP	Requirement of Training infrastructure in Haryana only is not specified in the RFP.

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		Rating Chart Serial No 1	c) <i>duration and syllabus(general, access control, fire fighting etc.) armed guard firing practice</i>		However the certificate as specified in the eligibility criteria for training centre to be submitted. No Amendment in the Tender RFP
18	Page No 70	Annexure 9: Technical Bid Rating Chart Serial No 7	<i>Sponsored by director general resettlement, min of def</i>	Sponsored with DGR Means, the DGR has sponsored the agency whereas, it is a tender process where the PSA apply so awarding 7 point is not understood and not warranted.	The clause given in the RFP (Annexure 9: Technical Bid Rating Chart Serial No 7 / Page 70) will stand as such. No Amendment in the Tender RFP
19	Page NO 9	IV(K)	PSA should have minimum three years of experience in providing Security Guards' services to Banking Sector.	Our company already has experience of Providing Security to various renowned Private sector organizations.	The clause given in the RFP (IV(K)/Page9) will stand as such. No Amendment in the Tender RFP
20	Page no 62	Annexure-7	Indemnity Format	To be printed on Stamp Paper? And do we need to submit along with technical bid or after allotment of work	Concern / Query accepted. Corrigendum is being issued.
21	Page No	Annexure 8	Non Disclosure Agreement	To be printed on Stamp Paper? And do we need to submit along with technical bid or	Concern / Query accepted.

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	64			after allotment of work	Corrigendum is being issued.
22	Page 12	Under taking 4	Unarmed Guard with minimum 10 th pass will be deployed	Request you to consider 08 th pass/fail for unarmed guard	The clause given in the RFP (Undertaking 4 /Page12) will stand as such. No Amendment in the Tender RFP
23	Page No 73	Annexure 10	Reliever Charges 1/6 th of Sr. 1	1/6 th reliever is applicable for Armed Guard	The clause given in the RFP (Annexure 10) will stand as such. No Amendment in the Tender RFP
24				Will Tender fee also be exempted for MSME Firms	Exemption is applicable as per order of the Govt. of India. As asked for all relevant documents are to be attached in the Tender. No Amendment in the Tender RFP
25	Page No 70	Annexure 9(Point 4)	<i>System of verifying antecedent of the guards</i>	How the Criteria of System Verifying Antecedent	Bidders are required to submit their system. No Amendment in the Tender RFP

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26	Page No 70	Annexure 9	Armed Guard Firing practice	Will Certificate issued for firing Practice can be enclosed or any other documents required. And any particular State?	Relevant documents is required. No Amendment in the Tender RFP
27	Page no 70	Annexure 9		12 Marks are given for total number of Guards (Haryana State). Which is the Criteria for allotting marks. 12 marks are being given for how many guards.	12 Marks are maximum marks for maximum number of Guards deployed by PSA in State of Haryana and Capital city U.T Chandigarh. No Amendment in the Tender RFP
28	Page No 05	Point C	EMD	EMD for 20 Lakhs or 02 lakhs?	The clause given in the RFP (C of Page 5) is clear and will stand as such. No Amendment in the Tender RFP
29	Page No 70	Annexure 9	Total Number Of Guard	Overall strength of the guards with the company should also carry weightage, irrespective of the State. Deployment of the guards in the Capital City of Haryana should also be counted in Haryana. Deployment of guards with PSBs should also be given weightage.	Marking is as per Number of Guards deployed in the state of Haryana and Capital City UT Chandigarh. Concern / Query accepted.

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					<i>Corrigendum is being issued.</i>
30	Page No 7	IV (E)	PSAs should have necessary registrations with Labour Department and other Govt. Departments for compliance of all statutory/Govt requirements applicable to security agencies.	What Documents required for this .Please Clarify.	Copy of Labour Licenses. GST, ESIC,EPF, other relevant documents etc as asked for in the RFP <i>No Amendment in the Tender RFP</i>
31	Page 43	Point 10	Whether Recognized as a Startup by Department of Industrial Policy and Promotion (DIPP)? (Proof of such Recognition, indicating terminal validity date of registration and Certificate from CA that the Turnover of the entity complies with Startup guidelines)	Is it mandatory?	General Condition. <i>No Amendment in the Tender RFP</i>
32	Page	Point 11	Whether eligible for	Is it mandatory?	General Condition.

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	43		Purchase Preference linked with Local Content under Public Procurement (Preference to Make in India) Order 2017, and Notifications issued there under? (Form PP-C or PP-D as applicable)		No Amendment in the Tender RFP
33	Page 45	Point 39	What are your fields of activities? Mention the fields on preference Basis	What exactly do you ask from us?	General Condition. Provide info as asked for. No Amendment in the Tender RFP
34	Page 70	Annexure 9 Point 2	<i>Supervisory infrastructure</i>	What documents required?	Escalation Matrix and Hierarchical chart of the PSA. No Amendment in the Tender RFP
35	Page 70	Annexure 9 Point 3	<i>Armed guards with licensed weapon</i>	What documents required?	Copy of Arms License No Amendment in the Tender RFP
36	Page 79	Point 24	1. The PSA shall ensure that the PSA and their employees	Is it mandatory?	Concern / Query accepted. Corrigendum is being issued.

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			<p>deployed with the Bank shall comply with all obligations, conditions and restrictions regarding uniform, photo identity card, etc., stipulated in the Private Security Agencies (Regulation) Act 2005 of Government of (Kerala State) Private Security Agencies Rules, and rules framed thereafter.</p>		
37	Page 82	Point 46	Valid Police Verification certificate for the guards deployed to be submitted along with the contract and to be renewed from time to time each year.	The security guards who are already working with us, their Police Verification also mandatory?	<p>Valid /Latest PVC is mandatory for all Guards</p> <p><i>No Amendment in the Tender RFP</i></p>

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38			Minimum Wages applicable to Central or State	Minimum Wages applicable to Central or State?	<i>Concern / Query accepted.</i> <i>Corrigendum is being issued.</i>

DATE: 22/07/2024

PLACE: karnal

S/d

Assistant General Manager