

Amendment-1 to RFP ROW/AMC/01/2024-25 dated 07/03/2024 for SELECTION OF SERVICE PROVIDER FOR PROVIDING COMPREHENSIVE AMC SERVICES FOR IT HARDWARE ITEMS EFFECTIVE FROM 01/04/2024 FOR A PERIOD OF 2 YEARS.


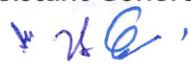
It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No. (RFP PDF)	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
a.	58	Annexure-13	Bill of Material	Existing Annexure-13 Bill of Material	Annexure-13(Amended) Bill of Material
b.	55	Annexure-10	Support Location Details	Geographical Area Covered "Branches/Offices coming under the jurisdiction of Regional Office West Delhi"	Annexure-10(Amended) Support Location Details

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 13/03/2024
Place: Delhi


Assistant General Manager




Annexure-13(Amended)

Bill of Material

(Should be submitted by eligible bidder on Company's letter head with company seal and signature of the authorized person)

SUB: Providing Comprehensive AMC of IT hardware items effective from 01/04/2024 for a period of 2 Years.

Ref: RFP ROW/AMC/01/2024-25 dated 04/03/2024.

Notes

1. These details should be on the letter head of Bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table -A

AMC & ATS Charges for 2 years contract period

[Amount in Rs.]

Sl. No.	Hardware/ Software Item(AIO/Desktop/Laptop/Printer/Scanner/Color Printer)	AMC & ATS			Qty.	Total cost of AMC & ATS charges for 2 years (Excl of Taxes)	Tax for Column D		Total AMC & ATS charges (Incl. of tax)
		1 st year AMC charges per unit (Excl. of Tax)	2 nd year AMC charges per unit (Excl. of Tax)	Total AMC charges per unit (Excl. of Tax)			% Of tax	Tax Amount	
		A	B	C=(A+B)			D	E=(D*C)	
1.	AIO (All in One PC)				257				
2.	Printer				159				
3.	Color Printer				1				
4.	Passbook Printer				49				
5.	High Speed & Flatbed Scanner				36				
6.	Laptop				2				



Table -B

Service Engineer Charges for 2-year Contract Period

[Amount in Rs.]

Sl. No.	No. of Service Engineer Required	Engineer Details	AMC & ATS			Qty.	Total cost of Engineer charges for 2 years (Excl. of Taxes)	Tax for Column D		Total Engineer charges (Incl. of tax)
			1 st year engineer charges (Excl. of Tax)	2 nd year engineer charges per unit (Excl. of Tax)	Total Engineer charges (Excl. of Tax)			% Of tax	Tax Amount	
			<u>A</u>	<u>B</u>	<u>C=(A+B)</u>			<u>D</u>	<u>E=(D*C)</u>	
1	2									

Note:

- i. The above charges are including the Resource Cost for maintenance under AMC, replacement of Spare parts and to provide AMC as per the terms and conditions of the RFP. No additional charges will be paid over and above the quoted prices.
- ii. In future, if Bank requires, the selected vendor should provide an additional service engineer at the contracted rate.
- iii. Qualified and experienced Engineer should be available for the support whenever call is lodged by the Canara Bank. Engineer has to visit the site immediately for support without any delay.
- iv. The list of Hardware items for AMC is not exhaustive, additions due to new procurement/expiry of warranty period and omissions due to scrapping of old devices is cyclic in nature with maximum of 15 % variation in total number of devices. The Vendor is required to update & maintain proper inventory of all Hardware & Software. Bank reserves the right to increase or decrease the Hardware under AMC to the quantity specified in this tender at the same rate arrived at on the Terms and Conditions of this Tender.



Undertaking

- i. Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- ii. We confirm that we have gone through RFP clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- iii. We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- iv. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- v. We are agreeable to the payment schedule as per "Payment Terms" of the RFP.

Date

Signature with seal

Name:

Designation:



ANNEXURE-10(Amended)

Support Location Details

SUB: Providing Comprehensive AMC of IT hardware items effective from 01/04/2024 for a period of 2 years.

Ref: RFP ROW/AMC/01/2024-25 dated 07/03/2024.

Sl. No	Office Name	Geographical Area Covered
1.	Regional Office West Delhi	Branches/Offices coming under the jurisdiction of Regional Office West Delhi.

Details of all the Branches/Offices coming under the jurisdiction of Regional Office West Delhi

S. No.	DP CODE	BRANCH NAME	PIN Code
1	391	DELHI TAGORE GARDEN	110027
2	1386	DELHI RAJOURI GARDEN	110027
3	1762	DELHI GANESH NAGAR	110091
4	2010	NEW DELHI EAST PATELNAGAR	110008
5	2017	DELHI MAYAPURI	110064
6	2019	DELHI RAJA GARDEN	110027
7	2370	DELHI RANIBAGH	110034
8	2455	DELHI VIKASPURI	110018
9	2593	DELHI JANAKPURI	110058
10	2706	DELHI PASCHIM VIHAR	110063
11	2740	DELHI PUNJABI BAGH	110026
12	2742	DELHI NAJAFGARH	110043
13	2876	DELHI DWARKA SECTOR 12	110075
14	2881	DELHI DWARKA SECTOR 6	110075
15	2948	DELHI C C R T	110075
16	3160	NEW DELHI HARI NAGAR	110064
17	3223	DELHI PASCHIM VIHAR `A' BLOCK	110063
18	3345	RETAIL ASSETS HUB NEW DELHI RAJOURI GARDEN	110027
19	3413	SPECIALISED MICRO FINANCE BRANCH, DELHI	110043
20	3555	DELHI MEERA BAGH	110087
21	8312	REGIONAL OFFICE WEST DELHI	110018
22	5122	DELHI JANAKPURI 'D' BLOCK	110058
23	5627	BADHOSRA	110071



24	5867	DELHI MITRAON	110043
25	5869	DELHI MAHAVIR ENCLAVE	110045
26	6203	DELHI TIKRI KALAN	110041
27	7137	MSME SULABH WEST DELHI	110008
28	7475	DELHI DWARKA SECTOR 17	110075
29	8092	DELHI RAJOURI GARDEN CURRENCY CHEST	110027
30	8207	DELHI RAJOURI GARDEN L B O	110027
31	8598	DELHI NHAI	110075
32	19006	DELHI EAST PATEL NAGAR	110008
33	19011	DELHI PUNJABI BAGH-II	110026
34	19012	DELHI BIJWASAN	110061
35	19014	DELHI PALAM	110045
36	19015	SPECIALIZED SME BRANCH DELHI NANGLOI	110041
37	19019	DELHI NANGALRAYA	110046
38	19039	DELHI KIRTI NAGAR-II	110015
39	19046	DELHI TILAK NAGAR-II	110015
40	19054	DELHI JANAHPURI-II	110058
41	19073	HARI NAGAR-II	110064
42	19074	DELHI SHADIPUR	110008
43	19080	DELHI DTC DICHAON KALAN	110061
44	19098	DELHI PASCHIM VIHAR-II	110063
45	19099	DELHI AIR FORCE STN RAJOKRI	110010
46	19102	DELHI CHHAWLA	110071
47	19108	DELHI NAJAFGARH-II	110043
48	19109	DELHI DWARKA	110075
49	19118	DELHI PALAM 27 EQUIPMENT DEPOT	110010
50	19120	DELHI MAYAPURI DTC DEPOT	110064
51	19127	DELHI PEERAGARHI DTC DEPOT	110041
52	19128	DELHI UTTAM NAGAR-II	110059
53	19132	DELHI RAJOURI GARDEN-II	110027
54	19140	DELHI MT. CARMEL SCHOOL	110077
55	19141	DELHI SWAMI SIVANANDA MEMORIAL INSTITUTE	110026
56	19143	DELHI BHARTHAL KARAN DEEP PUBLIC SCHOOL	110077
57	19168	DELHI MOHAN GARDEN-II	110059
58	19170	DELHI DWARKA SECTOR 6-II	110075
59	19171	HIRAN KUDNA	110041
60	19188	DELHI INDRA PARK	110045
61	19192	DELHI JANAHPURI B BLOCK	110058

Note:

The above lists of the Branches/Offices coming under Regional West Delhi are as on date. However, any additions or deletion may be done any moment during the tenure of the Contract as per the requirement of Bank and same will be informed to Vendor from time to time.

Date

Signature with seal

Name :

Designation :

