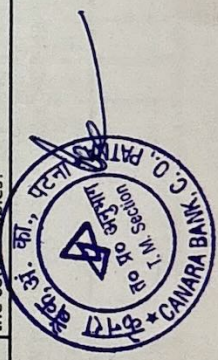


ANNEXURE I

S.No	Page	Section/Annexure	RFP clause	Sub-clause/Technical	Bidder's Query	Banks Reply
1	50	Annexure 10	Support Location Details	Support Location	Require count of Branches and Postal address, Branches Details in District-Wise	Bidder to refer Annexure 10(Amended) 1. PC-All in One- HP, ACER, DELL 2. Laser Printer-HP, Canon, Kyocera 3. Passbook Printer - TVS, EPSON PLQ 20, EPSON PLQ 30 4. Flat Bed Scanner- Avision, Canon 5. Fast Scanner- Epson, HP, Canon
2	42	Annexure 6	Technical spec. of IT Hardware	Technical spec. of	Require Make and model of all Assets, if possible Branch wise assets required MSME (Micro) and Start-ups are exempted/relaxed for several tenders clauses provisioned by the ministry of MSME. Prior experience and turnover requirements. Exemption from any unreasonable clauses in addition to EMD (Earnest Money Deposit) and tender fee exemption from all departments. Any unreasonable clause	
3	18	Section D	Tender Fee		Request for exemption of MSME vendors too.	Kindly refer Section H-Purchase preference of RFP
4	2	6 & 7	Tender Fee & EMD is exempted for MSE bidders			Bidder to refer RFP.
5	54	Annexure 13	Bill of material /Table B	No of service Engineer required	In BOM No of service Engineer is mentioned 4 and rest of the RFP it is 7 nos. Kindly rectify the same.	There should be one Resident engineer at Circle Office and One dedicated Service engineer for Each respective Regional Offices. RE and SE should be dedicated Only for canara bank Project. ✓
6	32	1 & 2	Purchase preference for MSE & Startup		Clarity is required. Preference is only for EMD & Tender Fee exemption. Or something else?	Kindly refer Section H-Purchase preference of RFP
7	37		The selected bidder providing AMC services to the bank shall conduct back ground verification check for the service Engineer deployed to the bank to provide the certificates in this regard.		Clarity is required. Only declaration in this regard is required in technical docs. Pls confirm?	Bidder to refer RFP.
8	36 & 37		The bidder shall have service centre in locations as per Annexure-9 with minimum of 25 Engineers having experience in maintenance of Hardware/Software items. Firm must submit ESIC & EPFO details of these engineers.		Our suggestion is to please ask to submit the minimum 25 engineers details along with the previous three months PF & ESIC challans. Please confirm for Semi Skilled/Skilled/Highly Skilled and for in which category i.e. group B & C. As there are six locations of RO's which have both group B & C. Please clarify? Also create a check point to check whether it is implemented by the vendor or not.	Bidder to refer RFP.
9	37		Minimum wages compliance of central government.	Internal		
10	12	Section C	Payment Terms:	3.6	Please confirm that the payment will be released centralise or from RO in qtrly?	Bidder to refer RFP. Payment will be released centrally after confirmation and satisfaction report from Regional Offices
11	6	Annexures	Annexure 5		Annexure 5 is missing. Please check?	Annexure 5 is not applicable
12	10	Section B	Scope of Work		In scope of work consumable parts are not clarify. Please clarify the consumables?	Consumables may include Printer plastic parts, Fuser assembly, Printer cartridge.



Last Date, Time for Submission of Bids/ Date, Time for opening of Part A - Technical cum Eligibility Proposal./ Date, Time for opening of Part B - Commercial Proposals

Tender submission date is 13.05.2023 & Pre-bid date is 10.05.2023. So we have no time to prepare the bid and also 11 & 12th May are holiday. So please extend the tender submission date for minimum 5 working days.

Bidder to refer Website for extended Submission Date

