

**Corrigendum-2 to GeM Bid ref. no: GEM/2024/B/5135901 dated 08/07/2024 Selection of Vendor for Supply, Installation and Maintenance of Cash Receipt Printers in PAN India Branches/Offices of Canara Bank.**

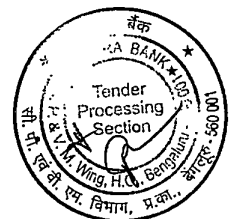
**It is decided to amend the following in respect of the above GeM bid:**

a. **GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7):**

Description	Existing details	Amended details
Bid End Date/Time	30/07/2024, 15:00:00	<u>01/08/2024, 15:00:00</u>
Bid opening Date/Time	30/07/2024, 15:30:00	<u>01/08/2024, 15:30:00</u>

b.



Sl No	Section/ Annexure/ Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	Annexure-2	Pre-Qualification Criteria	Existing Pre-Qualification Criteria	<u>Amended Pre-Qualification Criteria attached to this corrigendum</u>
2.	Annexure-15	Bill of Material	Existing Bill of Material	<u>Amended Bill of Material</u>
3.	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	1. Project Timelines	Existing Project Timelines	<u>Amended Project Timelines</u>
4.	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	4. Payment terms	Existing Payment terms	<u>Amended Payment terms.</u>
5.	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	5. Penalties & Liquidated damages	Existing Penalties & Liquidated damages	<u>Amended Penalties &amp; Liquidated damages</u>
6.	Annexure-9	Scope of Work	16. The printer should be delivered with an additional Printer Cartridge Ribbon and a pack of printer adaptable paper roll containing 10 nos.	16. The printer should be delivered with an additional Printer Cartridge Ribbon and a pack of printer adaptable paper roll <u>containing 5 nos.</u>

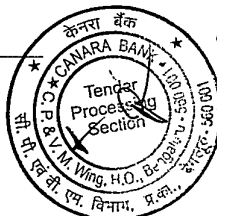


All the other instructions and terms & conditions of the above GeM Bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 25/07/2024  
Place: Bengaluru

  
Deputy General Manager  




**Amended Annexure-2**  
**Pre-Qualification Criteria**

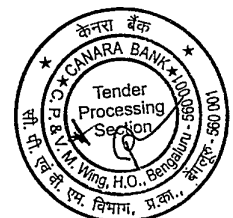
[On Firm's / Company's letter head]

SUB: RFP for Supply, Installation and Maintenance of Cash Receipt Printers in PAN India Branches/Offices of Canara Bank.

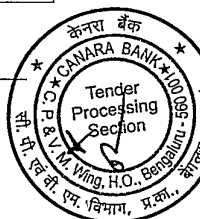
Ref: GEM/2024/B/5135901 dated 08/07/2024.

We have carefully gone through the contents of the above referred RFP along with replies to prebid queries & amendment, if any and furnish the following information relating to Qualification Criteria.

Sl. No.	Qualification Criteria	Documents to be submitted In compliance with Qualification Criteria	Bidders Response
1.	Signing of Pre-Contract Integrity Pact	The Bidder should submit signed Pre-Contract Integrity Pact on Non-Judicial Stamp Paper of Rs.500/- or more (as per respective state Stamp Act) whichever is higher, as per Appendix-F.	
2.	The Bidder (including OEM and OSD/OSO, if any) should either be Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order (English) dated 16/09/2020.	Certificate of local content to be submitted as per Annexure-5 as applicable.	
3.	The Bidder should be a partnership firm registered under LLP Act, 2008/Indian Partnership Act, 1932 or Company in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013 and should have been in operation for a period of at least three years as on RFP date.	Copy of Certificate of LLP registration. (OR) Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company (OR) Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies.	
4.	The bidder should provide confirmation that any person/ Partnership/ LLP/ Company including any subsidiary or holding company/ proprietorship connected to bidder directly or indirectly has not participated in the bid process.	The bidder should submit letter of confirmation on the Company's letter head to this effect.	



5.	<p>Bidder shall be the Original Equipment Manufacturer (OEM) of the offered Product.</p> <p>(OR)</p> <p>An authorized partner/dealer/distributor of the offered Product.</p>	<p>If the applicant is OEM, an Undertaking Letter has to submit in this effect.</p> <p>(OR)</p> <p>If the bidder is an authorized partner/dealer/distributor, an authorization letter from their OEM/ OSO/ OSD to deal/market their product in India and it should be valid for entire contract period from the date of submission of the bid.</p>	
6.	<p>The Bidder should have supplied &amp; installed at least 500 receipt printers (Dot Matrix/ Thermal) in a single order or in cumulative orders in any one of the FY to the same entity during the last 3 years from the date of RFP in Scheduled Commercial Banks in India/ Financial Regulatory bodies/ Foreign Banks in India/ Government/ Railways/ PSUS.</p>	<p><u>The bidder should submit purchase Order/Contract Agreement along with satisfactory performance letter/reference letter issued by Scheduled Commercial Banks in India/ Financial Regulatory bodies/ Foreign Banks in India/ Government/ Railways/ PSUS.</u></p>	
7.	<p>The Bidder should have average annual turnover of Rs.50.00 Crores in the last three financial years (i.e., 2020-21, 2021-22 and 2022-23). This must be the individual company turnover and not of any group of companies.</p>	<p>Bidder has to submit audited Balance Sheet copies for last 3 Years i.e., 2020-21, 2021-22 and 2022-23 along with certificate from the Company's Chartered Accountant to this effect with Unique Document Identification Number.</p>	
8.	<p>The bidder should have positive Net Worth in the last three financial years (i.e., 2020-21, 2021-22 &amp; 2022-23) and also should have not been eroded more than 30% in the last three financial years ending on 31/03/2023.</p>	<p>The bidder should submit certificate from the Company's Chartered Accountant with UDIN to this effect.</p>	
9.	<p>The Bidder should have its own/franchise Service/Support Office at any 15 Circle Office out of the 26 Circle Office locations of the Bank as mentioned in Annexure-9(A) of the RFP to service the Cash Receipt Printers.</p>	<p>The Bidder to submit the details viz., Address, phone no., email id and contact person Name &amp; Mobile no. etc. as per Annexure-9(A).</p>	
10.	<p>The Bidder should be able to provide qualified service engineers for attending the problems if any during the Warranty / AMC period. The availability of services of the Engineers for the proposed locations all over India.</p>	<p>The Bidder has to submit certificate from Company's CA/CS undertaking that the qualified engineers are in the company's role. or Self-declaration from the bidder.</p>	

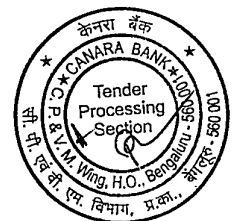


11.	Bidders should not be under debarment/blacklist period for breach of contract/fraud/corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments on the date of submission of bid for this RFP.	The Bidder should submit self-declaration on the Company's letter head to this effect.	
12.	Any Bidder (including OEM and OSD/OSO, if any) from a country which shares a land border with India will be eligible to bid, only if the Bidder (including OEM and OSD/OSO) are registered with the Competent Authority. Bidder (entity) from a country which shares a land border with India means: a. An entity incorporated, established or registered in such a country; or b. A subsidiary of an entity incorporated, established or registered in such a country; or c. An entity substantially controlled through entities incorporated, established or registered in such a country; or d. An entity whose beneficial owner is situated in such a country; or e. An Indian (or other) agent of such an entity; or f. A natural person who is a citizen of such a country; or g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.	A declaration stating "We have read the clause regarding restrictions on procurement from a Bidder of a country which shares a land border with India. We further certify that we and our OEM are not from such a country or if from such a country, has been registered with Competent Authority. We hereby certify that we and our OEM fulfills all requirements in this regard and are eligible to be considered" to be submitted in Company's letter head.  [Where applicable, evidence of valid registration by the Competent Authority shall be attached.]	

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection. All documentary evidence / certificates confirming compliance to Qualification Criteria should be part of the RFP.

Date:  
Place:

Signature with seal  
Name:  
Designation :



**Amended Annexure-15**  
**Bill of Material**

SUB: RFP for Supply, Installation and Maintenance of Cash Receipt Printers in PAN India Branches/Offices of Canara Bank.

Ref: GEM/2024/B/5135901 dated 08/07/2024.

<b>Notes</b>
1. These details should be on the letterhead of Bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

**Table -A**  
**Cost details of Cash Receipt Printers**

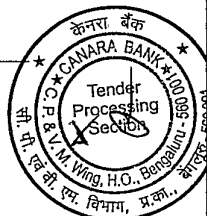
[Amount in Rupees]

Sl. No.	Item Details	Unit Price (Excl. of Tax)	Qty.	Total Cost (Excl. of Tax)	Tax for Column c		Total Cost (Incl. of tax)	
					% of tax	Tax Amt		
		a	b	c=a*b	d	e	f=c+e	
1.	Cash Receipt Printer along with one additional printer cartridge ribbon and Paper Roll adaptable to the proposed Cash Receipt Printer (Pack of 5) with comprehensive onsite Warranty for 3 Years as per RFP Term & Condition		10200*					
2.	Printer Cartridge Ribbon**		10200*					
3.	Paper Roll adaptable to the proposed Cash Receipt Printer (Pack of 5)#		10200*					
<b>Total cost of Cash Receipt Printers</b>								

\*The quantity mentioned is indicative in nature and Bank at its discretion to may increase/decrease the quantity. Bidder has to provide the required quantities at the rate quoted above during the entire contract period.

# Bidder has to provide the Paper Roll adaptable to the proposed Cash Receipt Printer to branches/Bank on demand at the rate quoted above during the entire contract period.

\*\*The price quoted for additional Printer Cartridges to be supplied is fixed for contract period and the quantity mentioned above for additional Printer Cartridges is indicative only. The selected bidder should supply the additional Printer Cartridges at the price quoted above during the contract period on the request of Bank.



**Table -B**  
**Post Warranty AMC Cost for Cash Receipt Printers**

[Amount in Rupees]

Sl. No.	Description	AMC Cost for 4 <sup>th</sup> & 5 <sup>th</sup> Year Post Warranty period of 3 Years							
		Cost per Unit (Excl. of tax)		Total Cost of AMC per unit for 2 Years (Excl. of Tax)	Qty.	Total cost of AMC for 2 Years (Excl. of Tax)	Tax for Column e		Total cost of AMC for 2 Years (Incl. of Tax)
		4 <sup>th</sup> Year	5 <sup>th</sup> Year				% tax	Tax Amt	
		a	b	c=a+b	d	e=c*d	f	g	h=e+g
1.	Comprehensive AMC Cost for Cash Receipt Printers				10200				
<b>Total Cost for Comprehensive AMC for 2 Years</b>									

**Table-C**  
**Total Cost of Ownership for 5 years Contract Period**

[Amount in Indian Rupees]

Sl. No.	Description	Total Cost. (inclusive of taxes)
1.	Total Cost for Cash Receipt Printers with comprehensive onsite Warranty for 3 Years as per Table-A	
2.	Total Cost for Comprehensive AMC Post Warranty for Cash Receipt Printers as per Table-B	
3.	Total Cost of Ownership [Sum of row 1 and 2]	

**Undertaking**

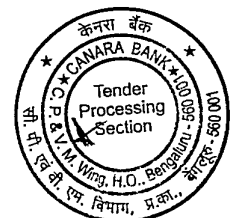
- i. Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- ii. We confirm that we have gone through RFP clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- iii. We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- iv. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- v. We are agreeable to the payment schedule as per "Payment Terms" of the RFP.

Date

Signature with seal

Name:

Designation:

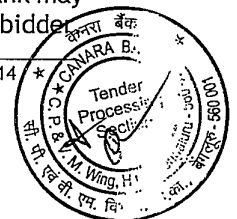


1. Project Timelines

- 1.1. The Bidder should accept the Purchase Order within seven (7) days from the date of issuance of Purchase Order. In case of non-receipt of acceptance by the due date, the Purchase Order shall have deemed to have been accepted by the vendor.
- 1.2. Bank shall provide the address and contact details for delivery of Cash Receipt Printers while placing the order. Delivery of Cash Receipt Printers will be Pan India.
- 1.3. The time of completion shall be vital to the Contract. The successful bidder shall complete the assignment as per the timelines stipulated here below, which will be effective from the date of acceptance of the Purchase Order:

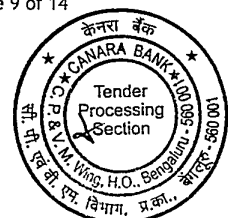
Sl. No.	Activity Details	Timelines*	Cumulative weeks*
1.	Delivery of Cash Receipt Printers (including <u>one</u> Additional Printer Cartridge Ribbon and Paper Roll adaptable to the proposed Cash Receipt Printer ( <u>Pack of 5</u> ))	Within 14 Weeks from the date of acceptance of the Purchase Order	14 Weeks
2.	Installation and Configuration of Cash Receipt Printers	4 Weeks from the date of Delivery of Cash Receipt Printers	18 Weeks

- 1.4. Bank reserves the right to change/modify locations for supply of the items. In the event of any change/modification in the locations where the hardware items are to be delivered/not billed, the bidder in such cases shall deliver, install at the modified locations at no extra cost to the Bank. However, if the hardware items are already delivered/billed, and if the modifications in locations are made after delivery, the bidder shall carry out installation at the modified locations and the Bank in such cases shall bear the shifting charges/arrange shifting. The Warranty & AMC (if contracted) should be applicable to the altered locations also.
- 1.5. The Installation will be deemed as incomplete if any component of the hardware is not delivered or is delivered but not installed and / or not operational or not acceptable to the Bank after acceptance testing/ examination. In such an event, the supply and installation will be termed as incomplete and system(s) will not be accepted and the warranty period will not commence. The installation will be accepted only after complete commissioning of hardware.
- 1.6. The Bank will not arrange for any Road Permit / Sales Tax clearance for delivery of hardware to different locations and the Vendor is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the Bidder, if required.
- 1.7. Installation of the Cash Receipt Printers will be deemed as complete only when the same is accepted by the Bank in accordance with the Terms & Conditions of this Tender.
- 1.8. If undue delay happens for delivery and / or installation of the ordered hardware/s by the bidder, the same shall be treated as a breach of contract. In such case, the Bank may invoke the Bank Guarantee/Forfeit the Security Deposit without any notice to the bidder.





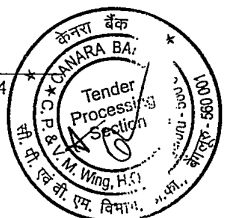
- 1.9. Partial or incomplete or damaged delivery of materials will not be considered as delivered of all the ordered materials. Date of delivery shall be treated as date of last material delivered to the ordered locations if materials are not damaged. In case materials are delivered with damage, Date of delivery shall be treated as date of replacement of damaged material with new one. Delivery payment shall be paid against completion of delivery of all the ordered materials without any damage and proof of delivery duly certified by Bank's Officials, along with delivery payment claim letter.



4. Payment terms

4.1. The payment schedule will be as under and will released after execution of contract agreement as per the following schedule:

Sl. No.	Payment Stages	Percentage of Payment	Condition/Remarks
1.	Delivery	60% of cost of per Cash Receipt Printers as per Table-A of Annexure-15	On delivery of Cash Receipt Printers (including <u>one</u> Additional Printer Cartridge Ribbon and Paper Roll adaptable to the proposed Cash Receipt Printer ( <u>Pack of 5</u> ) on production of relevant documents and after deducting applicable penalties and Liquidated damages (if any) as per RFP Terms & conditions. Please note that Originals of invoices (plus One Copy) reflecting Taxes & Duties, Proof of delivery duly signed by Bank officials of the respective Branch/office should be submitted while claiming payment in respect of orders placed.
2.	Installation and Configuration	30% of cost of per Cash Receipt Printers as per Table-A of Annexure-15	On installation, Configuration and commissioning and after deducting applicable penalties and Liquidated damages (if any) as per RFP Terms & conditions. The vendor has to submit installation reports duly signed by the Bank officials of the respective Branch/ offices, while claiming payment. The invoice and installation report should contain the product serial number of the items supplied
3.	Warranty	10% of cost of Cash Receipt Printers as per Table-A of Annexure-15	After Completion of warranty period of 3 years and after deducting applicable penalties and Liquidated damages (if any) as per GeM Terms.  Or On submission of a bank guarantee for equivalent to 10% of the cost of Printer.
4.	AMC		The payment of the total amount quoted for Comprehensive AMC shall be made to the selected bidder on Quarterly in arrears on submission of the preventive maintenance report to the bank official. The total amount quoted years wise AMC support for Cash Receipt Printers in the Table- B of Annexure-15 (Bill of Material) shall be divided into equal amounts and shall be paid under each Quarter during the contract period in each year. AMC payment will be made only to those Cash Receipt Printers



		for which preventive maintenance is done and supportive document is provided.
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\*Warranty Certificate should be submitted while claiming payment in respect of orders placed after delivery and installation and acceptance.

The start date of the Warranty will be considered as the date of installation and configuration of the Cash Receipt Printers and acceptance from the Bank for the respective locations in the Canara Bank.

4.2. The selected bidder has to submit the following documents for release of payment towards delivery:

4.2.1. Originals of invoices (plus One Copy) reflecting GST, GSTIN, State Code, HSN Code, State Name, Taxes & Duties etc. Invoice should contain serial number/s of the Cash Receipt Printer/s.

4.2.2. Original Proof of delivery duly signed by Bank officials of the respective Branch/office.

Or

Email confirmation from the Branch/Section Head mentioning the name and staff number certifying that the Cash Receipt Printer (with serial number) is delivered in good condition.

4.2.3. Manufacturer's / Supplier's Warranty Certificate.

4.3. The selected bidder has to submit the following documents for release of payment towards acceptance:

4.3.1. Originals of invoices (plus One Copy) reflecting GST, GSTIN, State Code, HSN Code, State Name, Taxes & Duties etc. Invoice should contain serial number/s of the Cash Receipt Printer/s.

4.3.2. Original installation report/acceptance report duly signed by the Bank officials of the respective Branch/offices.

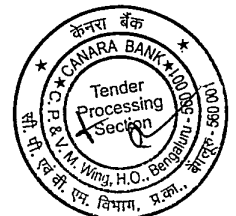
Or

Email confirmation from the Branch/Section Head mentioning the name and staff number certifying that the Cash Receipt Printer (with serial number) is installed and working satisfactorily.

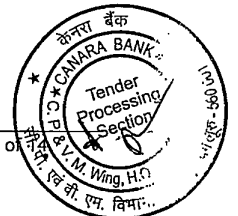
4.4. The selected bidder has to submit following documents for release of payment towards Warranty/AMC:

4.4.1. Originals of invoices (plus One Copy) reflecting GST, GSTIN, State Code, HSN Code, State Name, Taxes & Duties etc. Invoice should contain serial number/s of the Cash Receipt Printer/s.

4.5. The delivery / acceptance / Warranty /AMC payment shall be released in lots of 200.

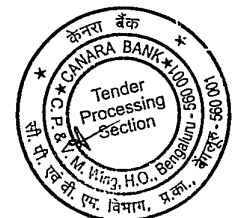


- 4.6. The cost of additional cartridge will be paid within 30 days from the date of submission of relevant documents.
- 4.7. Bank will not pay any amount in advance.
- 4.8. Payment shall be released within 30 days from the date of submission of relevant documents as per RFP terms and found in order by the respective branches/offices, who have placed order on the selected bidder.
- 4.9. The bank shall finalize the installation and acceptance format mutually agreed by the selected bidder. The selected bidder shall strictly follow the mutually agreed format and submit the same for each location wise while claiming acceptance payment.
- 4.10. The payments will be released through NEFT / RTGS after deducting the applicable LD/Penalty, TDS if any, centrally by Head Office at Bengaluru/ any other office as decided by the Bank and the selected bidder has to provide necessary Beneficiary Bank details like Account No., Bank's Name with Branch, IFSC Code etc.



5. Penalties & Liquidated damages

- 5.1. Penalties/Liquidated damages for delay in Supply, Installation and Maintenance of Cash Receipt Printers (including one Additional Printer Cartridge Ribbon and Paper Roll adaptable to the proposed Cash Receipt Printer (Pack of 5)) in all locations would be as under:
- 5.1.1. Non-compliance of the delivery timelines as per clauses (1.3) of Section-C will result in the Bank imposing penalty 0.50% on delay in delivery per Cash Receipt Printers, per week or part thereof, on the respective cost of Cash Receipt Printers as per Table-A of Annexure-15.
- 5.1.2. Non-compliance of the installation and Configuration as per clauses (1.3) of Section-C will result in the Bank imposing penalty 0.50% on delay in installation and Configuration per Cash Receipt Printer, per week or part thereof, on the respective cost of Cash Receipt Printer as per Table-A of Annexure-15.
- 5.1.3. However, the total Penalty/LD to be recovered under above clauses 5.1.1 & 5.1.2 shall be restricted to 10% of the total value of the order.
- 5.2. In case of defect Cash Receipt Printer (including Additional Printer Cartridge Ribbon and Paper Roll adaptable to the proposed Cash Receipt Printer), If the bidder does not rectify either by repair or replacement, such defects and put back the machine into satisfactory operation within 2 working days from the date of notice by the Bank or does not complete the said rectification with reasonable diligence, Bank shall impose a penalty of Rs. 200/- per day or part thereof on the respective cost of Cash Receipt Printer. However, the total Penalty/LD to be recovered under this clause shall be restricted to maximum of cost of printer will be levied and deducted from the performance security or such other/any other sums payable to the bidder.
- 5.3. Penalties/Liquidated Damages for non-performance: If the selected bidder does not meet the specifications/terms of the RFP during various tests/stages, the selected bidder shall rectify the same at bidders cost to comply with the specifications/terms of the RFP immediately to ensure the committed uptime/terms, failing which the Bank reserves its right to withhold the payment, impose penalty and invoke the Performance Security/ nullify the contract.
- 5.4. The liquidated damages shall be deducted / recovered by the Bank from any money due or becoming due to the bidder under this purchase contract or may be recovered by invoking of Performance Security or otherwise from bidder or from any other amount payable to the bidder in respect of other Purchase Orders issued under this contract, levying liquidated damages without prejudice to the Bank's right to levy any other penalty where provided for under the contract.
- 5.5. The selected bidder shall perform its obligations under the agreement entered into with the Bank, in a professional manner.
- 5.6. If any act or failure by the selected bidder under the agreement results in failure or inoperability of systems and if the Bank has to take corrective actions, to ensure functionality of its property, the Bank reserves the right to impose penalty, which may be equal to the cost it incurs or the loss it suffers for such failures.
- 5.7. If the selected bidder fails to complete the due performance of the contract in accordance with the specification and conditions of the offer document, the Bank



reserves the right either to cancel the order or to recover a suitable amount as deemed reasonable as Penalty / Liquidated Damage for non-performance.

- 5.8. Any financial loss to the Bank on account of fraud taking place due to selected bidder, its employee or their services provider's negligence shall be recoverable from the selected bidder along with damages if any with regard to the Bank's reputation and goodwill.
- 5.9. Bank may impose penalty to the extent of damage to its any equipment, if the damage was due to the actions directly attributable to the staff of the selected bidder.
- 5.10. All the above LDs are independent of each other and are applicable separately and concurrently.
- 5.11. LD is not applicable for the reasons attributable to the Bank and Force Majeure. However, it is the responsibility/onus of the bidder to prove that the delay is attributed to the Bank and Force Majeure. The bidder shall submit the proof authenticated by the bidder and bank's official that the delay is attributed to the Bank and Force Majeure at the time of requesting payment.

