Clarifications on Pre-Bid Queries received till 18.03.2024 by mail and during Pre-Bid Meeting on 19.03.2024

Sl. No.	Firm	Page No.	Tender Clause	Query	Clarification
1.	M/s JMJ Enterprises Ltr dated 18.03.2024	Pg. No. 76	Fixed Special Duty Allowances for Supervising duties (Mandatory only for Ex Servicemen Armed Guard)	Mandatory(Yes/No)	No , only for Supervisor
2.	M/s Sai Security Visions	Pg. No. 3, Para-g	,	(i) Since this is the closing month for F.Y. 2023-24. We request you to kindly extend the date of Tender submission by the second week of April 2024	(i) Extension granted for tender submission till 02.04.2024 and demonstration on 03.04.2024
		Pg. No. 5, Para- 11		(ii) In view of the above para please allow us to submit the declaration that if we have been given an opportunity to serve Canara Bank , Circle Office Ranchi. We assure you we will establish our office as well as service centre within Canara Bank, Circle Office Ranchi territory in two week.	(ii)Yes undertaking is be permitted but Empanelment will be provisional subject to fulfillment of the condition.
				(iii) You are kindly requested to clarify the specification of Fire Extinguisher, so that we can quote the prices accordingly.	(iii) Attached as Annexure
3.	M/s Security Engineers (P) Ltd.	2.	Document Fee- Rs. 590.00, by the way of non- refundable DD in favour of Canara Bank, Circle Office Ranchi payable at Ranchi	As notified by the Ministry of Micro Small & Medium Enterprises(MSME) of the Government of India , vide Gazette Notification dated 26 March 2012 (which has become mandatory w.e.f. 1 April 2015) bidders registered with The National Small Industries Corporation (NSIC)	Yes, in conformity to govt notification in the matter exemptions will be granted, subject to submission of MSME certificate in the tender, otherwise it will be deemed as incomplete tender without required documents and rejected.

				Reserve Bank of India(vide	
				The Gazette of India, No.	
				31,dated 16 June 2006).	
				Therefore , we would	
				request that the payment	
				terms be included in	
				consideration of the	
				aforementioned clauses.	
		2	a. Notice	The tender notice	Attached as Annexure
			inviting	contains no technical	
			applications	specifications and /or	
			for	BOQ for Biometric	
			empanelment	Access Control System.	
			of Security	Therefore, it is requested	
			Equipment Service	to include a BOQ along with a set of technical	
			Providers	specifications for	
			(CCTV	Biometric Access Control	
			Systems, Fire	System.	
			Alarm .	System.	
			Burglar		
			Alarm, Auto		
			Dialer		
			System, Fire		
			Extinguishers		
			& Biometric	Internal	
			Access	Internal	
			Control		
			System		
			(BACS) etc.)		
		Queries	received in Pre-B	id Meeting held on 19.03.2024	
1.	M/s E-Solutions			(i)Balance Sheet can be	(i)Yes, provisional Balance sheet
	Technology			submitted for Financial	can be submitted apart from last
				Year 2023-24	three (3) financial year audited
					Balance Sheets.
1				(ii)Burglar Alarm	
				(a)Sim Card rate not clear	(a) Sim Card rate is for amount
					required for providing functional
					Sim Card with data pack for Auto
					Dialer in Burglar /Fire Alarm.
					(b) Quotation can be submitted
					for both in separate columns.
				(b)Quotation required for 4	
				zone or 2 zone BAS/FAS	(::)\\
				(iii)Is MSME vendor	(iii)Yes, as per govt notification
				exempt from Tender Fees	in the matter, subject to
				& EMD	submission of MSME certificate
					in the tender, otherwise it will be
					deemed as incomplete tender
					without required documents and

			rejected.
2.	M/s Principle Security & Allied Services	Told about company profile. No querry.	
3.	M/s Chandrani Complements & Exports Pvt. Ltd.	Extension may be granted for the last date of submission of Tender and demonstration	Extension granted for tender submission till 02.04.2024 and demonstration on 03.04.2024
4.	M/s Security Engineers (P) Ltd.	1.Exemption from Tender Fees & EMD for MSME Vendor	1.Yes, as per govt notification in the matter, subject to submission of MSME certificate in the tender, otherwise it will be deemed as incomplete tender without required documents and rejected.
		2.Biometric Access Control Systems BOQ required 3.Extension required for the last date of submission of Tender and demonstration	2.Attached as Annexure 3. Extension granted for tender submission till 02.04.2024 and demonstration on 03.04.2024
5.	M/s Nitanjali Security	1. Extension required for the last date of submission of Tender and demonstration	Extension granted for tender submission till 02.04.2024 and demonstration on 03.04.2024
6.	M/s Xena Technologies	Only attended the meeting. No querry	
7.	M/s C P Plus(OEM)	1.Extension required for demonstration 2.Deviations from specification are there in C P Plus 3.Burglar/Fire Alarm not available with CP Plus	1. Extension granted for tender submission till 02.04.2024 and demonstration on 03.04.2024 2. No deviations will be permitted in HO specifications 3. System Integrators are only allowed in the tender and Proprietary items will not be selected in the demonstration. Only generic items , modifiable/addition/deletion of components possible/compatible will be selected as per HO specifications.
8.	M/s ISO group	1.Rates required for Armed or Un-armed Guard 2. Exemption from Tender Fees & EMD for MSME Vendor	Rates required for both Armed & Un-Armed Guards Yes, as per govt notification in the matter, subject to submission of MSME certificate in the tender, otherwise it will be deemed as incomplete tender without required documents and

		3.Will Central Minimum Wages be applicable 4.Number of Branches	rejected. 3. Clarified already in tender that Central Labour Commissioner rates will be applicable and PSA is free to quote service charges of their free will. 4. Will be clear once our ROs submit their demand and CO submits recommendation to HO for permission. It is subject to change at Bank's discretion.
9.	M/s Warrior Security	1.Is experience in Public Sector Banks compulsory 2.Is PSARA required for	1. Yes, as per our HO directions/requirements. No deviations permitted. 2. Yes, PSARA valid in
		Jharkhand	Jharkhand state is mandatory.
10.	M/s CISB	1.Pvt sector experience can be attached	1. Yes, it can be attached as additional qualification of varied clientele.
		2.Is training facility required in Jharkhand state	2. Yes, own training centre or MOU with valid PSARA holder Training Centre in Jharkhand state is mandatory.
		3.Has Firing to be done in Jharkhand Internal	3.Yes, if Guards are posted in organizations in Jharkhand(PSB/others), it is mandatory that Annual Firing of Guards should have been done in Jharkhand state.
11.	M/s WWSO	Attended Pre-Bid meeting. No querries.	

BIOMETRIC ACCESS CONTROL SYSTEM (BACS) TECHNICAL SPECIFICATIONS -- Annexure-1

SN.	Items	Specification
1	BACS with Face + Fingerprint	· 4.3-inch LCD touch screen; resolution 480 × 272 · 2MP wide-angle dual lens camera; support DWDR, white light fill light and IR fill light · Support face, card, password ,fingerprint unlock and unlock through their combinations; support unlock by period · Support QR code unlock for visitors · User data can be stored at the access controller; can hold 6000 face images and work without network · Face-camera distance: 0.3 m-1.5 m · Face verification accuracy 99.5%; face comparison speed 0.3s per person; low false recognition rate; supports liveness detection; support anti-fake
2	BACS without Fingerprint (with Face)	· 4.3 inch glass touch screen with a resolution of 480 × 272. · 2-MP wide-angle dual-lens camera with IR illumination and DWDR. · Multiple unlock methods including face and password. You can also combine them to create your own personal unlock methods. · Supports mask detection. · Supports visitor QR code with DSS Pro Platform. · Recognizes faces 0.3 m to 1.5 m away (0.98 ft-4.92 ft). · Supports 3,000 users, 3,000 faces, 3,000 passwords, 5,000 cards, 50 administrators, and 300,000 records. · Liveness detection has a face recognition accuracy rate of 99.9% and the 1:N comparison time is 0.2 s per person. · Supports making video calls and using the app to receive alarm notifications, remotely unlock doors and to perform other tasks. · Supports customization of voice prompts.
3	BACS with only Fingerprint	· Material: Zinc alloy plate · Support card unlock, fingerprint unlock, and card&fingerprint unlock · Card reading frequency is 13.56MHZ; card reading distance is 1cm–3cm · Support both RS-485 protocol and Wiegand protocol · IP65, IK10 · Fingerprint Capacity: 3, 000 · Support duress alarm, tamper alarm, intrusion alarm, door contact timeout alarm, and illegal card exceeding time alarm · Support guest card, patrol card, VIP card, general user card, and card for the disabled
4	Magnetic Lock	280KG Anti-pull. · Built-in reverse current protection device(MOV). · Aluminum shell with high strength alloy material. · Electromagnetic suction work completely, there is no mechanical failure. · Can be set DC12V or DC24V. · The residual magnetic design proof, wear materials. · Double lock body insulation treatment. · Supports door detector signal feedback.
5	Exit button	Features · Professional circuit design, no mechanical failure · Use fire fire retardant material , convenient installation · 500,000 times fatigue test and durability · Access control project designated accessory products

FINANCIAL BID- BIOMETRIC ACCESS CONTROL SYSTEM (BACS) ------ ANNEXURE 2

SN.	List of items	Specification	Qty	Rate	Amount
1	BACS with Face + Fingerprint	· 4.3-inch LCD touch screen; resolution 480 × 272 · 2MP wide-angle dual lens camera; support DWDR, white light fill light and IR fill light · Support face, card, password, fingerprint unlock and unlock through their combinations; support unlock by period · Support QR code unlock for visitors · User data can be stored at the access controller; can hold 6000 face images and work without network · Face-camera distance: 0.3 m-1.5 m · Face verification accuracy 99.5%; face comparison speed 0.3s per person; low false recognition rate; support liveness detection; support anti-fake	1		
2	BACS without Finger (with Face)	· 4.3 inch glass touch screen with a resolution of 480 × 272. · 2-MP wide-angle dual-lens camera with IR illumination and DWDR. · Multiple unlock methods including face and password. You can also combine them to create your own personal unlock methods. · Supports mask detection. · Supports visitor QR code with DSS Pro Platform. · Recognizes faces 0.3 m to 1.5 m away (0.98 ft-4.92 ft). · Supports 3,000 users, 3,000 faces, 3,000 passwords, 5,000 cards, 50 administrators, and 300,000 records. · Liveness detection has a face recognition accuracy rate of 99.9% and the 1:N comparison time is 0.2 s per person. · Supports making video calls and using the app to receive alarm notifications, remotely unlock doors and to perform other tasks. · Supports customization of voice prompts.	1		
3	BACS with only Fingerprint	· Material: Zinc alloy plate · Support card unlock, fingerprint unlock, and card&fingerprint unlock · Card reading frequency is 13.56MHZ; card reading distance is 1cm—3cm · Support both RS-485 protocol and Wiegand protocol · IP65, IK10 · Fingerprint Capacity: 3, 000 · Support duress alarm, tamper alarm, intrusion alarm, door contact timeout alarm, and illegal card exceeding time alarm · Support guest card, patrol card, VIP card, general user card, and card for the disabled	1		
4	Magnetic Lock	280KG Anti-pull. · Built-in reverse current protection device(MOV). · Aluminum shell with high strength alloy material. · Electromagnetic suction work completely, there is no mechanical failure. · Can be set DC12V or DC24V. · The residual magnetic design proof, wear materials. · Double lock body insulation treatment. · Supports door detector signal feedback.	1		

5	Exit button	Features · Professional circuit design, no mechanical failure · Use fire fire retardant material , convenient installation · 500,000 times fatigue test and durability · Access control project designated accessory products	1	
		Total		

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TECHNICAL SPECIFICATIONS OF FIRE EXTINGUISHERS ---ANNEXURE 3

WCO2 9 LITRE (STORE PRESSURE) Capacity supplied complete with wall mounting bracket as per IS:15683/2006 Specification with ISI Mark ABC TYPE with mono ammonium phosphate powder as per IS 15683 specification with ISI Mark
Capacity supplied complete with wall mounting bracket as per IS:15683/2006 Specification with ISI Mark ABC TYPE with mono ammonium phosphate powder as per IS 15683 specification with ISI Mark
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ADC TVDE with more ammonium phaenhote newdor as non IC 15602 and if action
ABC TYPE with mono ammonium phosphate powder as per IS 15683 specification
with ISI Mark
ABC TYPE with mono ammonium phosphate powder as per IS 15683 specification
with ISI Mark
ABC TYPE with mono ammonium phosphate powder as per IS 15683 specification
with ISI Mark
CO2 TYPE with MG Steel body brass valve as per 15683:2018 specification with ISI
MARK
CO2 TYPE with MG Steel body brass valve as per 15683:2018 specification with ISI
MARK
CO2 TYPE with MG Steel body brass valve as per 15683:2018 specification with ISI
MARK
CO2 TYPE with MG Steel body brass valve as per 15683:2018 specification with ISI
MARK
ABC MODULAR with mono ammonium phosphate powder as per IS 15683
specification with ISI Mark Metallic discharge nozzle
Mechanical Foam with AFFF Foam 4989 as per IS 15683 specification with ISI Mark
DCP TYPE OLD CARTIGE
WCO2 TYPE OLD CARTIGE

PRICE BID FOR FIRE EXTINGUISHERS — ANNEXURE 4

SR. NO.	TYPE OF EXTINGUISHER	CAPACITY	QTY	SUPPLY RATE (NEW)	REFILLIN G RATE
1	WCO2 9 LITRE (STORE PRESSURE) Capacity supplied complete with wall mounting bracket as per IS:15683/2006 Specification with ISI Mark	9 LITRE			
2	ABC TYPE with mono ammonium phosphate powder as per IS 15683 specification with ISI Mark	2 KG			
2	ABC TYPE with mono ammonium phosphate powder as per IS 15683 specification with ISI Mark	4 KG			
3	ABC TYPE with mono ammonium phosphate powder as per IS 15683 specification with ISI Mark	6 KG			
4	ABC TYPE with mono ammonium phosphate powder as per IS 15683 specification with ISI Mark	9 KG			
5	CO2 TYPE with MG Steel body brass valve as per 15683:2018 specification with ISI MARK	2 KG			
7	CO2 TYPE with MG Steel body brass valve as per 15683:2018 specification with ISI MARK	3 KG			
8	CO2 TYPE with MG Steel body brass valve as per 15683:2018 specification with ISI MARK	4.5 KG			
9	CO2 TYPE with MG Steel body brass valve as per 15683:2018 specification with ISI MARK	6.5 KG			
10	ABC MODULAR with mono ammonium phosphate powder as per IS 15683 specification with ISI Mark Metallic discharge nozzle	5 KG			
11	Mechanical Foam with AFFF Foam 4989 as per IS 15683 specification with ISI Mark	9 LITRE			
12	DCP TYPE OLD CARTRIDGE	5/6 KG			
13	WCO2 TYPE OLD CARTRIDGE	9 LITRE			

SPARE PARTS

SR.NO	DESCRIPTION	QTY	RATE
1	CO2 VALVE		
2	HOSE FOR CO2		
3	HORN FOR CO2		
4	CO2 WHEEL OPERATIONG		
5	CO2 BODY HANDLE/ GRIP		
6	HOSE PIPE FOR DCP/ABC/WCO2		
7	PRESSURE GUAGE		
8	SQUEEZE GRIP		
9	CAP ASSEMBLY		
10	SAFETY PIN		
11	WALL CLAMP	nternal	
12	PAINTING/COLORING OF 1 EXTINGUISHER		