

**Pre-Bid Replies to GeM Bid Ref No GEM/2023/B/4149432 dated 31/10/2023 for Selection of Insurer for Group Personal Accident Insurance Policy for Canara Bank Employees for the period of one year from 01/01/2024 to 31/12/2024**

Sl.No	Page No.	Section/ Annexure / Appendix	RFP Clause	Sub-Clause	Bidder's Query	Bank's response
1	52	Annexure 8		17	Are any employees involved in field job? If yes, then please share the count.	No employees are deployed specifically for field job. However, depending on nature of job allotted, employees may require to visit customers, Statutory bodies, for recovery and for other bank related assignments.
2	52	Annexure 8		17	Are we covering any contractual employees? If yes, are they working exclusively for insured? In case of claim what documents proving relation of with insured? Unique identification no. , ID cards etc.	No contractual employees are to be covered
3	N/A	N/A	General	General	How many employees are in armed forces? Please share profile/nature of duty of such employees for better understanding.	The policy is taken for covering Bank staff predominantly. However, there are 1560 staff working as armed guard/security guards out of which 1343 are working as security guards. Hence the total armed guard on pay rolls of the Bank amounts to 1.60% of total staff.
4	N/A	N/A	General	General	Kindly share last 3 years details in the format provided.	Last 3 years claims details provided as per Annexure. Bank reserves the right for not providing premium details for previous years.



5	N/A	N/A	General	General	Is it Fresh Proposal or Renewal	It is Renewal
6	N/A	N/A	General	General	Is it Named or Unnamed Basis	It is Unnamed basis
7	N/A	N/A	General	General	If it's renewal, Please share Claims details and Premium for five years.	Last 3 years claims details provided as per Annexure. Bank reserves the right for not providing premium details for previous years.
8	N/A	N/A	General	General	Is it Zero Deviation tender.	Yes it is of Zero Deviation
9	N/A	N/A	General	General	Plese share past 3 years claim history and past 3 years premium details	Last 3 years claims details provided as per Annexure. Bank reserves the right for not providing premium details for previous years.
10	N/A	N/A	General	General	Kidly provide the information of Last 5 years claims experience as per account ,Last 5 years account holder count,Are defense personnel accounts holder cover If yes please share account wise count	Last 3 years claims details and number of lives covered are provided as per annexure.The Insurance is for the employees of Canara Bank and not for account holders.Bidder has to comply with RFP terms and conditions.

Place: Bengaluru  
Date 15-11-2023

  
Deputy General Manager



Annexure to Pre-Bid Replies to GeM Bid Ref no GEM/2023/B/4149432 dated 31/10/2023 for Selection of Insurer for Group Personal Accident Insurance Policy for Canara Bank Employees for the period of one year from 01/01/2024 to 31/12/2024								
Policy period	Total Lives covered	No of claims reported	Claims Rejected	Claims Withdrawn	Claims Under process	Claims settled	Type of Claim (Numbers)	Amount
01-01-2021 TO 31-12-2021	89177	40	0	3	0	37	Death Claims-19	98,30,000
							Non death Claims-18	10,99,129
							TOTAL-37	1,09,29,129
01-01-2022 TO 31-12-2022	87714	46	0	4	3	39	Death Claims-14	74,50,000
							Non death Claims-25	13,07,346
							TOTAL-39	87,57,346
01-01-2023 TO 31-12-2023 (CLAIM DATA UPTO 09-11-2023)	86002	15	0	0	10	5	Death Claims-1	6,50,000
							Non death Claims-4	1,12,090
							TOTAL-5	7,62,090

