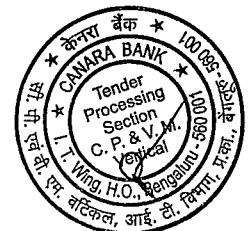


Pre Bid Queries for GEM/2024/B/4807546 dated 21/03/2024 for Procurement of 8 Nos. of Microsoft Windows Server 2022 (Standard Edition) –
16x core License and 32 Nos. of Microsoft SQL Server 2022 (Standard Edition) - 2 Core License

Sl. No.	Page No.	Section / Annexure / Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Banks' Response
1	Page-7	10. Payment Terms:	10.3. The vendor has to submit installation report/Sign off report duly signed by the Bank officials of the respective Branch/offices in originals while claiming payment. The invoice and installation report should contain the product serial number of the items supplied.	10.3. The vendor has to submit installation report/Sign off report duly signed by the Bank officials of the respective Branch/offices in originals while claiming payment. The invoice and installation report should contain the product serial number of the items supplied.	Do you require Installation to be part of scope of work Or the bidder has only to supply the required License ? Please confirm	Only license required. The vendor has to submit license proof of entitlement as required. The license should be visible in OEM portal in Bank Account
2	Page-11	Earnest Money Deposit	EMD to be Pay via Demand Draft/Bank Gurantee Rs. 5,60,000/-	Non submission of EMD with Technical Proposal leads to rejection of Bid.	Request to Clarify the Time line for Physical (Original Copy) Submission	Bidder to ensure Physical Copy (Original Copy) to reach the following address mentioned in RFP Before the Bid end date/Time.
3	Page-25	Pre-Qualification Criteria	SI No.-2: Signing of Pre-Contract Integrity Pact	The bidder should submit signed Pre Contract integrity pact on Non Judicial Stamp Paper of Rs.500/- or more (as per respective state Stamp Act) as per Appendix-D.	Kindly confirm the timeline for submitting the Hard Copy of the Pre-Contract Integrity Pact	Bidder to ensure Physical Copy (Original Copy) to reach the following address mentioned in RFP Before the Bid end date/Time.
4	Page 26	Pre-Qualification Criteria	SI No.-7: The bidder should have the experience of supplying any Microsoft licenses or any other similar licenses in at least two Scheduled commercial Banks / PSUs/ Central /State Govt. organization within India. in India during the last three years from the date of bid submission of RFP.	The bidder has to submit Purchase Order/ Engagement letter/ Work Order/ Service agreement and Satisfactory letter.	Most of the Client never provide the satisfactory letter for License Order, hence, request you to consider any of the following: Purchase Order/ Engagement letter/ Work Order/ Service agreement / Satisfactory letter	Bidder to refer Corrigendum-1
5	Page-28	Annexure-3	Scope of Work Internal	5. Bidder has to provide adequate training and operational guideline to designated Bank personal as and when required.	Request you to kindly provide the scope of training and the location.	Bidder to refer Corrigendum-1
6	Page-31	Annexure-6	Non-Disclosure Agreement	Non-Disclosure Agreement	is NDA to be submitted along with technical bid or is it to be submitted by the successful bidder only? Please confirm	Bidder to submit Non Disclosure Agreement along with technical bid



7	NA	NA	NA	NA	Dear Buyer, We are unable to participate the above said bid as the bid product origin – US and you have asked for MII (Make in India) for the same which is not applicable product from US because of which GEM does not allow us to proceed with and without MII clause. Please find the below screenshots for better understanding, Request you to kindly remove this clause.	Bidder to comply with RFP terms.
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Place : Bengaluru
Date :03/04/2024

(Handwritten Signature)
Deputy General Manager

