

Corrigendum-1 to GeM Bid ref. no. GEM/2023/B/4261929 dated 29/11/2023 for Selection of vendor for providing Man Power and Call Center Software for existing Recovery Call Centre in Canara Bank at Bengaluru.

It is decided to amend the following in respect of the above GeM bid:

a. GeM Bid Document, Bid Details (Bid End Date/Time, Bid Opening Date/Time, Page no. 1 of 7):


Description	Existing details	Amended details
Bid End Date/Time	21-12-2023, 15:00:00	<u>27-12-2023, 15:00:00</u>
Bid opening Date/Time	21-12-2023, 15:30:00	<u>27-12-2023, 15:30:00</u>

Sl No	Section/Annexure /Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	Section D - Bid Process	6.2	In case the EMD is submitted in the form of Bank Guarantee the same should be valid for the minimum period of 36 months with additional claim period of 2 months from the last date for submission of offer. Bank at its discretion can demand for extension for the validity of EMD. The format for submission of EMD in the form of Bank Guarantee is as per Appendix-E	In case the EMD is submitted in the form of Bank Guarantee the same should be valid for the minimum period of <u>6 months</u> with additional claim period of 2 months from the last date for submission of offer. Bank at its discretion can demand for extension for the validity of EMD. The format for submission of EMD in the form of Bank Guarantee is as per Appendix-E
2.	Appendix A	8	Team of Supervisor/Agents as per Annexure-6	<u>List of Major Customers of the Bidder in Last 3 Years and References as per Annexure-6</u>

All the other instructions and terms & conditions of the above GeM Bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 18/12/2023
Place: Bengaluru


Deputy General Manager

