

**Amendment-1 to RFQ/ROSD/AMC/204-25/01 dated 14/03/2024 for SELECTION OF SERVICE PROVIDER FOR PROVIDING COMPREHENSIVE AMC SERVICES FOR IT HARDWARE ITEMS EFFECTIVE FROM 01/04/2024 FOR A PERIOD OF 1 YEAR.**

**It is decided to amend the following in respect of the above RFQ:**

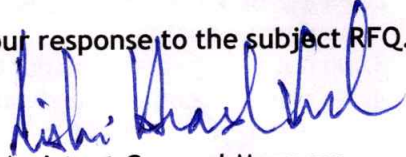

Sl. No.	Page No. (RFQ PDF)	Section/ Annexure/ Appendix of the RFQ	Clause No.	Existing	Amended
a.	41	Annexure-19 Table B	Bill of Material	Existing Annexure-19 Bill of Material	Annexure-19 Table B (Amended) Bill of Material

All the other instructions and terms & conditions of the above RFQ shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFQ.

Date: 20/03/2024

Place: Delhi

  
Assistant General Manager  




Annexure-19(Amended)

Bill of Material

(Should be submitted by eligible bidder on Company's letter head with company seal and signature of the authorized person)

SUB: Providing Comprehensive AMC of IT hardware items effective from 01/04/2024 for a period of 1 Year.

Ref: RFQ/ROSDDEL/AMC/204-25/01 dated 14/03/2024.

Notes	
1.	These details should be on the letter head of Bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2.	Please be guided by RFQ terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3.	Do not change the structure of the format nor add any extra items.
4.	No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table -A

AMC & ATS Charges for 1 years contract period

[Amount in Rs.]

Sl. No.	Hardware/ Software Item(AIO/Desktop/Laptop/ Printer/Scanner/Color Printer)	AMC & ATS			Qty	Total cost of AMC & ATS charges for 2 years (Excl of Taxes)	Tax for Column D		Total AMC & ATS charges (Incl. of tax)
		1 <sup>st</sup> year AMC charges per unit (Excl. of Tax)	2 <sup>nd</sup> year AMC charges per unit (Excl. of Tax)	Total AMC charges per unit (Excl. of Tax)			% Of tax	Tax Amount	
		A	B	C=(A+B)					
1.	AIO (All in One PC)				173				
2.	Printer				110				
3.	Color Printer				1				
4.	Passbook Printer				24				
5.	High Speed & Flatbed Scanner				28				



**Table -B**

**Service Engineer Charges for 1-year Contract Period**

[Amount in Rs.]

Sl. No.	No. of Service Engineer Required	Engineer Details	AMC & ATS		Qty.	Total cost of Engineer charges for 1 years (Excl of Taxes)	Tax for Column		Total Engineer charges (Incl. of tax)
			Engineer charges (Excl. of Tax)	Total Engineer charges (Excl. of Tax)			% Of tax	Tax Amount	
1	1				1				

S.No.	Details	Total Cost of Contract (Inclusive of Tax)
1	Total Cost of AMC services	
2	Total cost of On the Site Resident engineers	
3	Total cost of Contract (Total Cost of AMC services+ Total cost of On the Site Resident engineers)	

**Note:**

- i. The above charges are including the Resource Cost for maintenance under AMC, replacement of Spare parts and to provide AMC as per the terms and conditions of the RFQ. No additional charges will be paid over and above the quoted prices.
- ii. In future, if Bank requires, the selected vendor should provide an additional service engineer at the contracted rate.
- iii. Qualified and experienced Engineer should be available for the support whenever call is lodged by the Canara Bank. Engineer has to visit the site immediately for support without any delay.
- iv. The list of Hardware items for AMC is not exhaustive, additions due to new procurement/expiry of warranty period and omissions due to scrapping of old devices is cyclic in nature with maximum of 15 % variation in total number of devices. The Vendor is required to update & maintain proper inventory of all Hardware & Software. Bank reserves the right to increase or decrease the Hardware under AMC to the quantity specified in this tender at the same rate arrived at on the Terms and Conditions of this Tender.



Undertaking

- i. Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- ii. We confirm that we have gone through RFQ clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- iii. We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- iv. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- v. We are agreeable to the payment schedule as per "Payment Terms" of the RFQ.

Date

Signature with seal  
Name:  
Designation:

