

Corrigendum-1 to GeM Bid ref no. GEM/2023/B/3610051, Dated: 23/06/2023 for Selection of service provider for end to end implementation and management of e-Surveillance solution at OPEX ATMs/cash recyclers/e-Lobbies on OPEX model in Canara Bank.

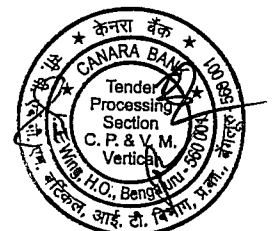
It is decided to amend the following in respect of the above GeM bid:

a. GeM bid document (Serial No. 1 & 2, Page no. 1):

Description	Existing details	Amended details
Bid End Date/Time	17-07-2023, 15:00:00	<u>24-07-2023</u> , 15:00:00
Bid Opening Date/Time	17-07-2023, 15:30:00	<u>24-07-2023</u> , 15:30:00

b.

Sl. No.	Section/Annexure	RFP Clause No.	Existing	Amended
1	Annexure 9: General Functional and Business Requirement	1.21	Auto Shutter Lock Sensor Zone	<u>RFP Clause stands deleted</u>
2	Annexure-7 Scope of work	11	Maintenance- The selected bidder shall carry out the preventive maintenance once in a month in consultation with Bank during the contract period. Preventive Maintenance will include replacement of worn; out parts, checking through diagnostic software etc. Worn out parts should be replaced/repared/rectified within a maximum period of 24 hours in metro & urban and 48 hrs. in other regions from the time of fault occurrence.	Service Provider should submit preventive maintenance report in banks format duly signed by E-channel manager (in case of offsite) and signed by connecting branch official (in case of onsite) <u>(Quarterly)</u> or to include preventive maintenance report on dashboard. Worn out parts should be replaced/repared/rectified within a maximum period of 24 hours in metro & urban and 48 hrs. in other regions from the time of fault occurrence. In case equipment is taken away for repairs, the Service Provider shall provide a standby equipment (of equivalent configuration), so that

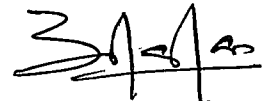


				the work of Bank is not affected. The Service Provider shall keep sufficient quantity of spares as stock during the warranty period at their support office across the country.
3	Annexure-9 General Functional and Business Requirement	6.6	Data Storage on Network Access Storage (NAS) for high Redundancy.	<u>Data Storage on Network Access Storage (NAS)/Secured Central Server based Storage for high Redundancy</u>
4	Annexure-7 Scope of work	1.19	1.19. The e-Surveillance vendor will be solely responsible to provide such information or video footage or image or reports (in portable device) to the police or other regulatory authorities on demand and under the permission of Bank's authorities. Suitable penalty will be applicable in case of failure to provide requisite footages.	<u>In case equipment is taken away for repairs, the Service Provider shall provide a standby equipment (of equivalent configuration), so that the work of Bank is not affected. The Service Provider shall keep sufficient quantity of spares as stock during the warranty period at their support office across the country.</u>
5	Annexure-7 Scope of work	10	10.5. QRT to be located through GPS.	<u>RFP Clause stands deleted</u>
6	Annexure-9 General Functional and Business Requirement	3.6	IP hidden Camera with mirror	<u>One 2 mega pixel IP hidden Camera</u> <u>One 2 mega pixel IP Camera IR - front / Back lobby</u>

All the other instructions and terms & conditions of the above GeM bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 13/07/2023
Place: Bengaluru


Deputy General Manager
