



RFP NO. CO TPT/ GAS/ SEC/ 141 / 2024-25 Dt 22 OCT 2024

**REQUEST FOR PROPOSAL
(Notice Inviting Tender)**

FOR

**EMPANELMENT OF VENDORS FOR SUPPLY INSTALLTION & AMC
OF CCTV, FIRE ALARM, BURGLAR ALARM & FIRE
EXTINGUISHERS FOR ALL OFFICES/BRANCHES/ATMs UNDER
CANARA BANK CIRCLE OFFICE TIRUPATI**

NOTICE TYPE : DOMESTIC TENDER NOTICE
AUTHORITY TYPE : PUBLIC SECTOR BANK

ISSUED BY

**GENERAL ADMINISTRATION SECTION,
CANARA BANK CIRCLE OFFICE, TIRUPATI -
517001**

EMAIL / TELEPHONE – gacotpt@canarabank.com/9154166711



CanaraBank, Tirupati Circle Office invites applications from empanelment of experienced and authorized security equipment firms dealing in procurement, installations and AMC of Security Equipments (such as CCTV, Security Alarm, Fire Alarm, Fire Extinguishers etc) for various branches, ATMs, Admin Offices, Currency Chests etc under the jurisdiction of Canara Bank Circle Office Tirupati. Circle Office Tirupati has 06 Regional Offices situated at Tirupati, Anathapur, Kadapa, Kurnool, Nellore and Ongole. Circle Office Tirupati and its 06 Regional Offices' Area of Responsibility(AOR) comprises of atleast 345 locations spread across the 10 districts of Andhra Pradesh which are Tirupati, Chittoor, Kurnool, Nandyal, Ananthapuram, Sri Satya Sai, YSR Kadapa, Annamaiah, Sri Potti Sriramulu Nellore & Prakasam districts. Approximate number of locations per RO/District is attaches as per **Annexure 'A'**

The Applications are invited in the form of 2bid-system. This comprises of submitting 02 separate sealed quotations holding 2 bids i.e., Technical bid and financial bid. Technical bid shall be evaluated as per eligibility criteria and Financial bid would be indicative for standardization of rates for Supply, Installation of new equipments, parts replacements & AMC of existing equipments.

The contents list of this RFP is placed as **Annexure 'I'**. The RFP document may be downloaded from Bank's website <https://canarabank.com/tenders.aspx>. Downloaded RFP shall be submitted along with RFP Cost of. 1000/- (Rupees One thousand Only) + GST, Nonrefundable, in form of DD drawn in favour of Canara Bank Tirupati. Refer Para IX.f with regard to RFP Cost exemption by Govt. Authorities. RFP set is nontransferable.

Application forms, Bids duly filled in all respects, along with related copies of testimonials and documentation as asked for in the RFP should reach Canara Bank, Circle Office D. No: 118-122, 2nd Floor, Opp to Govindaraja Swamy Temple, South Mada Street Tirupati -517001 in a sealed envelope super scribed "Application for Empanelment of Security Equipment Vendors/Fire Extinguishers Vendor(whichever is applicable)", on or before **1430 Hrs on 12/11/2024.**

Schedule of RFP NO. CO TPT/ GAS/ SEC/ / 2024-25

Date of issue of RFP	:	22/10/2024
Vendor Meeting	:	By 1500 Hrs on 05/11/2024
Last date for submission of Offers	:	By 1430 Hrs on 12/11/2024
Opening of Offers	:	By 1500 Hrs on 12/11/2024
Validity of offer	:	The Offer shall remain open for acceptance till 180 days from the date of opening.

Place: Tirupati
Date: 22/10/24




Assistant General Manager
General Administration Section
Canara Bank Circle Office Tirupati



GENERAL TERMS & CONDITIONS

- I. **PERIOD & CATEGORIES OF EMPANELEMENT:** Empanelment of Security Vendors for Supply, Installation & AMC of Security & Fire Safety Equipments for Branches, ATMs, Currency Chests, and Administrative Offices etc under CO Tirupati for a period of 1 years, extendable up to 2 years subject to performance review, annually.

The details of Empanelment Category / Item or System / Equipments are as under.

i) Category -Empanelment shall be for Supply, installation as well as AMC support of :

- a) All 04 equipments (CCTV, Security Alarm, Fire Alarm & Fire Extinguishers)
- b) 03 equipments (CCTV, Security & Fire Alarm) only
- c) Fire Extinguishers only.

No bid / offer for support of individual solutions or more which is not covering the above three combinations will be entertained.

ii) Category – Annual Maintenance Contract

- a) On new existing CCTV, Security & Fire Alarm Systems installations (where OEM warranty is still applicable) quarterly health checks needs to be done till the time warranty on DVR/NVR/ Alarm Panels is expired. Post warranty AMC shall initiate as per agreed terms & Conditions of this empanelment.
- b) For new installations during the currency of this empanelment, 02 years warranty is desired along with 08 mandatory health check visits. Post warranty, AMC shall initiate as per agreed terms & Conditions of this empanelment.
- c) Non Comprehensive AMC on the existing CCTV, Security & Fire Alarm Systems in all allotted locations once every quarter.
- d) Refill & AMC in case of fire extinguishers
- e) Warranty on the equipment offered by Original Equipment Manufacturer (OEM), if more than 02 years on certain components like HDD, DVR/NVR, Alarm Panels etc., is desired to be extended to the Bank.

II. AIM OF EMPANELMENT:

a. To create and have pool of readily available Sec Vendors capable of supplying the required system, equipment / components, or services as per the laid down specifications, at competitive rate without loss of time and are also able to provide after sales service for at least 03 years to ensure all time serviceability thereby prolonging the life of the security equipment, in our Circle Office. Bank intends to have 3 to 6 (or more) Security & Fire Safety Vendors for the AOR under Circle Office Tirupati. Once empanelled the vendor maybe allocated work based on Bank requirement, but vendor shall remain on the Bank's empanelled list.

b. Vendors applying for CCTV, Fire Alarm and Burglar Alarm have to apply for all three equipments as per Para I.(i).a to Para I.(i).c together. Applying for only one/ two of the items will not be considered.

c. Vendors applying for Fire Extinguishers are to apply separately.

- III. **AUTHORITY:** The empanelment shall be finalized at Circle level.
- IV. The evaluation of Bids and finalization will be based on documents submitted by the bidders for Circle and site visits.
- V. All documents attached with this RFP i.e from pages 2 to 71 only, including the specifications and any addendum/amendments issued before the submission date are SACROSANCT for considering any offer as complete offer. All addendum/ amendments in respect of this tender if any will be displayed on bank's website only and no paper advertisement will be released. All interested vendors are advised to monitor the bank website for any addendum/amendments.
- VI. The Offer must be submitted along with all relevant documentation as specified in Sl No **XVII.1** along with RFP Acceptance letter as in **Annexure 'B'**, methodology of support offered by the company to meet the our terms & conditions, change management, staffing plan, repairing facilities, repairing mechanism, maintenance strategy, support mechanism, Business Continuity Plan and all documents showcasing the health and eligibility of the company as specified in **Annexure 'C', 'D', 'E', 'F', & 'G'**. Check List for Sec vendors is attached as **Annexure 'X' and Frequently asked questions as Annexure 'Z'**
- VII.
 - a. Incomplete offers, offers not conforming fully to RFP requirements or with vague replies will not be considered.
 - b. Any conditional bids/applications shall not be considered and will be out rightly rejected in the very first instance.
 - c. Bank will not entertain any claim from any bidders at any stage regarding any rejection as specified above
 - d. The Bank reserves the right to accept or reject any or all the applications without assigning any reasons thereof and their decision of selection will be final.

VIII. **Definitions:** The definitions in the RFP to be understood subject to exceptions.

a.	Sec Vendor	The word Sec Vendor means any original manufacturer / authorized Supplier or Dealer or AMC provider of any of the Security & Fire Safety equipment, who will be submitting their offer /bid to act as the System Integrator regarding Security Equipments as specified in the RFP.
b.	Equipment / Security Equipments	The word equipment means any System/Gadget/Components used for installing in the branches / offices etc for the purpose of Security, surveillance & Fire Safety etc., related to the security gadgets specified in Para I Category (i) & (ii) or similar solution being offered in the bid.
c.	Items:	The items shall be the equipments shown in Para I Category (i) & (ii) including its sub-categories & individual components, unless specified different.
d.	NPC	Notarized Photocopy – All copies of the documents, where ever specified as 'NPC' shall be a notarized photocopy which is not more than 3 months old from the date of release of the RFP
e.	Sec Vendor Services	Installation and support services being offered by the Sec Vendor for all items specified in Para I Category (i) and (ii)



f.	Authorized Signatory	The Official who is authorized to sign the bid / offer on behalf of the company. In the case of Proprietorship – Proprietor itself. In the Case of Partnership – As specified in Para XII.f In the Case of Limited Company – As specified in Para XII.g
g.	AMC	Annual Maintenance Contract
h.	PG	Performance Guarantee
i.	RO/CO	Regional Office/ Circle Office
j.	PQC	Pre Qualification Criteria (Eligibility Criteria)

IX. EARNEST MONEY DEPOSIT (EMD)

- a. The bidder shall have to deposit earnest money in the form of Bank Guarantee to get empanelled. It should be valid for one year from the last date of proposal-submission,
 - i) **Rs. 50,000/- (Rupees Fifty Thousand Rupees Only)**, the Sec Vendor dealing with CCTV, Security & Fire Alarms
 - ii) **Rs 25,000/- (Rupees Twenty Five Thousand Only)** for Sec Vendors dealing with Fire Extinguishers.
- b. The period of the EMD can be further extended as per the Bank's requirements with reference to RFP processing. The offer without Earnest Money Deposit, as specified above (Para IX.a) would be considered as non-responsive, incomplete and shall be out rightly rejected.
- c. The EMD shall be released/ returned to all the bidders except successful bidders after finalization of Empanelment process. In case of successful bidders the EMD shall be released after receipt of requisite Performance Guarantee (PG). In case of un-successful bidders, EMD shall be returned to any representative from the firm on production of authority letter & Receipt in Company Letter Head, Authorized by Signatory Specified in the Bid Document. Proper receipt in letter head signed by the Authorized Signatory & specifying the authorization letter shall be enclosed with such authorization letter.
- d. The EMD submitted to the Bank may be invoked and amount forfeited in case the bidder backs out from the offers made by it under empanelment process after being declared as successful Sec Vendor.
- e. If any firm is exempted by the Govt Authorities with regard to registration with NSIC/ MSME etc, **notarized photo copy** of these sanctions issued by such authority in the name of the firm shall be enclosed. In case any financial limit is specified in the sanction, the Firm shall submit an undertaking that the sanction is still valid as the limit is not exhausted.
- f. Submission of NPC as specified in Para IX. e above shall apply for the case of RFP Cost exemption also.

g. Format of EMD/Bank Guarantee is attached at Annexure 'J'.



X. PRE-QUALIFICATION CRITERIA (PQC)

- a. Qualification criteria given below specify minimum Qualification criteria in various areas to ensure that **Sec Vendor** has necessary experience, expertise, financial strength and skilled human resource to provide quality service to the Bank.
- b. Documents are not transferable.
- c. Provide documentary details wherever necessary.

d. Following are the mandatory requirements (Submission of documents/proof shall be as per Technical Bid under Para XVII.1)

1. Should be financially strong to undertake such kind of projects and should furnish the documents like audited balance sheet of last 3 years along with P&L statements.
 - a) Should have a **turnover of Minimum Rs.50 Lakhs** per year on account of similar services, in last 3 years for CCTV, SECURITY & FIRE ALARM PANEL VENDORS
 - b) Should have a **turnover of Minimum Rs.20 Lakhs** per year on account of similar services, in last 3 years for Fire EXTINGUISHERS VENDORS.
2. Should have a presence in the market for offering services from the past 3 years with experience in offering similar solutions as specified in PQC Para X.d.6, Para X.d.7 & Para X.d.8 below.
3. Should be a registered firm with office preferably within the area of operations of Canara Bank Circle Office Tirupati. Should have Certificate of Registration with Registrar of companies (or) Registrar of Firms (or) Partnership firm with proper partnership deed or letter of Proprietorship (attested copy to be attached) and have Registration under Shops & establishment Act- issued by the Andhra Pradesh state authorities.
4. Should have valid GST Registration.
5. The bidder shall have to deposit earnest money in the form of Bank Guarantee to get empanelled as below. It should be valid for one year from the last date of proposal-submission. Vendors with Valid MSME registration are exempted.
 - a)**Rs. 50,000/- (Rupees Fifty Thousand Rupees Only)**, the Sec Vendor dealing with CCTV, Security & Fire Alarms
 - b)**Rs 25,000/- (Rupees Twenty Five Thousand Only)** for Sec Vendors dealing with Fire Extinguishers.
6. Should submit Bank Solvency Certificate of **minimum Rs. 50 Lakhs** for Security equipment vendors and **Rs 20 Lakhs** for Fire Extinguisher Vendors, to establish the financial soundness of the Company. The Solvency Certificate shall be issued by any scheduled or commercial Bank, addressing to "The AGM, Canara Bank GENERAL ADMINISTRATION Section Circle Office Tirupati" and clearly specifying the RFP Number in the Subject Line or Matter). Solvency Certificate if not submitted as specified here would be considered as non-responsive, incomplete and shall be out rightly rejected.



7. Should be currently empanelled with PSBs / PSUs/Central/State/Govt. undertaking/ MNC for similar services for all three equipment (CCTV, Security & Fire Alarms) or Fire extinguishers whichever is applicable.
 8. Should have current /valid AMC with PSBs / PSUs/Central/State Govt. undertaking/MNC for Similar Services for all three equipment (CCTV, Security & Fire Alarms) or Fire extinguishers whichever is applicable.
 9. Should have undertaken Installation of minimum 100 Units each of all the equipments.
 10. Should have registered office in Andhra Pradesh , preferably within the area of operations of Canara Bank Circle Office Tirupati and effective infrastructure or workshop for undertaking repair of equipments in **Andhra Pradesh**, intended for offering services.
 11. Must be an income tax assessee and should have filed IT returns for the last three Assessment Years, with valid PAN/TAN. Should be following all statutory guidelines of Taxation.
 12. Any original manufacturer / authorized Supplier or Dealer or AMC provider of any of the Security & Fire Safety equipment, who will be submitting their offer /bid to act as the System Integrator regarding Security Equipments as specified in the RFP.
 13. Should be either OEM or having any OEM certification exclusively in the name of Sec Vendor, specifying maintenance support and clearly specifying the RFP Number in the Subject Line or Matter.
 14. Pre Contract Integrity Pact as per **Annexure 'K'** to be submitted on a Non Judicial Stamp Paper of Rs 200/- along with Technical Proposal
- e. Additional qualifications, which may give weightage to the bidder in the empanelment process
1. ISO or other relevant Certifications
 2. Any other certificate regarding quality assurance issued by a third party authorized to issue such certificates

XI. EMANELMENT & AMC SERVICES TERMS & CONDITIONS

- a. The Bank reserves the right for selection and finalization of empanelment as per laid on procedures. The Sec Vendors will be considered for empanelment only if it meets all conditions specified in this RFP and screening being done by the Bank.
- b. Empanelment would be done for Supply, Installation & AMC of Security & Fire Equipments for Branches/ ATMs/CCs/ Administrative Offices etc under various ROs for a period of 2 years, which may be extended further for a period of two years based on review of performance.
- c. Empanelment shall be for Supply, installation as well as AMC support of :
 - i) All 04 equipments (CCTV, Security Alarm, Fire Alarm & Fire Extinguishers)



- ii) 03 equipments (CCTV, Security & Fire Alarm) only
- iii) Fire Extinguishers only.

No bid / offer for support of individual solutions or more which is not covering the above three combinations will be entertained.

The Indicative QRs - Technical as well as other Specification of various Items of all Categories has been shall be as specified in Annexure 'H' for reference. (These are the minimum specification required. Any equipment / solution of same or superior QRs/ solution with same or better output shall be accepted for technical scrutiny).

d. Fresh Installation of New Systems(complete with accessories) as per category (i) of Para I or similar solution

The successful Sec Vendors who are selected for empanelment will be allotted with specific branches / ATMs for providing AMC services, repairs as well as new equipment installations by the Circle Office. The allotment shall be done generally for covering all systems of a particular branch to a single Sec Vendor. However, such allotment of the work/branches will be at the sole discretion of the Bank depending upon the performance and urgency etc. During the currency of empanelment, fresh installations of complete systems in branches/ ATMs would be as per indicative rates finalized during this empanelment by the allotted vendor after approvals from CO. However incase new branches are opened s per RBI, bank may go for quotations process amongst the empaneled vendors for those sites.

Installation of each item shall be completed within the time period specified in the order, which will be intimated to the Sec Vendor through registered email id or any other official means. In case of delay, due to any genuine cause, Sec Vendor may submit representation to RO within 4 days of issue of the order for approval. RO reserves the right to accept the representation or not based on merit.

If the installation of items are not completed within stipulated time, clauses specified in "penalty" as well as "liquidated damages" of the RFP shall be imposed.

e. AMC of items of Category (i) of Para I , as per category (ii) of Para I

After successful empanelment of Sec Vendors, Branches/Offices/ATMs under various ROs will be distributed amongst the empanelled Sec Vendors as per L1, L2, L3...etc at the sole **discretions of CO**. The Sec Vendor shall take over AMC/ Health Check on newly installed Systems whichever is applicable. For spares, which are not covered under warranty, the payment for the same shall be done based on finalized rates.

General aspects (AMC)

- f. **Site response time:** The AMC Sec Vendor shall turn up for attending the problem within a time period of 24/48 hours (48 hours for outstation) from the time of registering of the complaint, failing which may attract penalty. This would not include bank holidays.
- g. **Turn-around time:** The AMC Sec Vendor shall repair / replace/ provide solution within a time period of 48 / 72 (72 hours for outstation) hours from the time of

registering of the complaint. This would not include bank holidays. In case the equipment could not be brought into working conditions within the time specified above, the Sec Vendor shall provide a substitute so that the working of the system should continue, failing which may attract penalty.

- h. **Preventive Maintenance visit by Sec Vendor:** Mandatory visit once in a quarter (even if the branch has not called):- At least one mandatory preventive Maintenance visit shall be arranged by AMC provider once in each quarter even if there is no Complaint from the branch. Details of the visit shall be recorded in the Equipment Register and a copy in detail shall be forwarded to RO .
- i. **Procedure for 'On Call Visits':** whenever required by branches to attend any complaint or repairs: -
- The branch will be making the lodging complaints on telephone number of the AMC provider or by email.
 - While registering the complaint, a complaint number shall be generated, by service provider, with date and time and inform branch as well as GA & Security Cell RO.
 - Likely time of deputing the technician shall be informed to the branch by the Sec Vendor.
 - The branch shall make note of the complaint number (With date and time) in the security equipment checking register.
 - When the technician from the AMC provider visits the branch / repairs the system, he shall make entry against the complaint in the register with details of the defects, its rectification as well as present status.
 - The Officer in charge of the branch shall endorse his remarks against rectification of each and every complaint.
 - Maintenance / Repair log for each equipment shall be recorded and shall be kept updated in the register.
 - Branch officials to ensure that the system is working fine before giving the sign off.
- j. **Service Report:** The repairs shall be carried out at the branch itself (on site). In case the equipment is required to be taken to the workshop for repairs, the **replacement / stand by system** shall be provided by the AMC provider. Service report shall be duly completed after the closure of the complaint which shall be signed by the technician and officer in charge.
- First copy shall be handed over to the Branch.
 - Second copy shall be sent to RO GA Section by the Sec Vendor.
 - Third copy may be retained by the AMC provider as record.
 - Consolidated summary of branch visits shall be sent once in a quarter to RO GA Section; eg first week of July, October, January and April. This shall include details of both "**Preventive Maintenance visits**" as well as "**On call visits**".

Additional Scope and Coverage of the AMC:

- k. **Repairs:** All services and repairs on the existing systems shall be carried out by the SecVendor as part of AMC and payment on replaced items shall be as per approved rate chart. No extra cost will be paid, other than AMC rates. Every time the technician visits, he shall clean, check, service and repair all components for its serviceability, free of cost. No replacements of equipments shall be approved without proper technical justifications. In case the DVR/NVR/BA Panel/FA Panel needs to be sent for repairs to the SecVendor repair facility

location or OEM Repair facility location, a standby system to be provided by the SecVendor to reduce the outage.

1. **New Installation:** In case of the complete replacements of any of the systems (CCTV/Security & Fire Alarm Systems), irrespective of reasons and through any of the suppliers during the currency of the AMC, the AMC of the old / unserviceable system will be ceased and warranty conditions with quarterly health checks under nominal rates and complaint visits on the new system shall begin. Only AMC Charges for the remaining Systems of that branch shall be paid. In case of partial replacements/additions of components & accessories (other than DVR/NVR in CCTV systems & Panels in Alarm Systems) on the existing systems which are categorized as under AMC, the system's AMC will continue. Payment of those particular replaced items would be as per the agreed and approved rates in the contract.
- m. **Items under warranty:** Dates of installations of equipments under OEM warranty prior to this empanelment shall be shared with the Selected SecVendors of that region. In case of recent full system installations before the commencement of this empanelment, which are already under OEM warranty shall be desired to be visited quarterly for health checks under nominal rates till the end of warranty on the DVR/NVR/BA & FA Panels of these systems.

General:

a. The scope of work involves supply, installation and maintenance support of security equipments as specified in this RFP for Branches / ATMs / Admin Offices etc of Canara Bank across the area of operations under Circle Office Tirupati, Andhra Pradesh. Mere empanelment of vendors should in no way be construed as work order of any nature.

b. Bank reserves the right to go for additional empanelment through advertised mechanism, if required, due to any reason what so ever, even after completion of this empanelment process or during currency of this empanelment. And Bank may also change procedures of procurement/services as per the changes in the Bank procurement policy.

c. On event of finalization of any new item (not listed in the price bid) as a part of any Category / equipment during the currency of the empanelment, the L1 rates of the same will be finalized at CO as per procedure in place. Sec Vendor shall ensure installation of the same within 21 days/as agreed with the RO/CO in all Branches / ATMs etc. No deviation in this shall be accepted. If any deviation found after completion of a quarter, penalty clause shall be invoked.

a. Bidder shall keep the offer open for a minimum period of 180 days from the date of opening of the Bids within which period the Bidder cannot withdraw their offer including the period being extended further, if so required, by mutual agreement from time to time. Any contravention of the above conditions will make the Sec Vendor liable for forfeiture of their Earnest Money Deposit.

b. Bank reserves the right to go for additional empanelment through advertised mechanism, if required, due to any reason what so ever, even after completion of this empanelment process or during currency of this empanelment.

c. The SecVendor who is undertaking the AMC and the SecVendor who had supplied / installed CCTV system during warranty, shall have the system of



HDD cloning or shall get the HDD cloned, without loss of any data, so that on requirement, entire HDD can be duplicated for investigation within a short time span.

XII. **OTHER CONDITIONS**

- a. All entries in the Offer form should be **legible and filled** clearly.
- b. If the space for furnishing information is insufficient, a **separate sheet duly signed by the authorized signatory** may be attached.
- c. Amounts quoted in **figure, if any, should be repeated in words** and in case of any discrepancy the amounts stated in words shall prevail.
- d. **No overwriting or cutting** is permitted. However, the cuttings, if any, in the Technical Bid/Application **must be initialed & sealed (with name)** by the person authorized to sign the bids.
- e. **No costs** incurred by the applicant in applying, in providing necessary clarifications or attending discussions, conferences or site visits will be reimbursed by the Bank.
- f. **Authorized Signatory – Partnership Firm:** -If the application/Offer is made by a **partnership firm, it shall be signed by all the partners** of the firm with their full names and current addresses, or by a partner holding the power of attorney for the firm for signing the application, in which case a **notarized copy of the power of attorney** shall accompany the application. A certified copy of the partnership deed, current address of the firm and the full names and current addresses of all the partners of the firm shall also accompany the application.
 - i. **Authorized Signatory – Proprietorship Firm:** -If the application/Offer is made by a Proprietorship firm, it shall be signed by the Proprietor of the firm itself.
- g. **Authorized Signatory – Limited Company:** If the application/Bid is made by a **limited company**, it shall be signed by a **duly authorized person holding the power of attorney for signing the application (PoA shall be given by the person authorized through Board Resolution), or authority as per Board resolution.** However in each such case **a notarized copy of the power of attorney and / or Notarized copy of Board resolution, as the case may be,** shall accompany the application. The information furnished must be sufficient to show that the applicant is capable in all respects to successfully complete the envisaged work in respective category.
- h. The evaluation will be based on the experience of the bidder in relevant field and their financial capabilities, presence / experience in the local area and may also include inspecting the works carried out by the vendor for which necessary co-ordination shall be made by the vendor. Based on the details furnished and inspection of works, eligibility criteria, the vendor shall be empanelled. Decision of the Bank regarding selection / rejection for empanelment will be final and binding and no further correspondence will be entertained. The empanelled vendors will only be informed by post /email.
- i. If information and details furnished by applicants are found to be false at any

time in future or any information withheld, which comes to the notice of the Bank at a later date, the empanelment of such applicant will be cancelled immediately.

- j. The Bank will not be responsible for the **Offers** received late on account of any reason.
- k. Bank reserves its right to reject any / or all the applications without assigning any reasons whatsoever. Bank reserves the right to.
 - i) Accept or reject the application either in whole or in part.
 - ii) Reject any or all the applications partially or wholly.
 - iii) Cancel or withdraw this RFP.
 - iv) Accept or reject any deviation from these conditions.

1. Other Important Aspects

i)	<i>Full name and status of the Authorized Signatory signing the Offer documents must be clearly mentioned in the Offer documents</i>
ii)	<i>The Sec Vendor applying against the subject RFP are informed that all relevant details with reference to the RFP stipulations are clearly responded to. In case any of the RFP stipulations are not clearly stated to/ replied to by any of the firms, no repeat no clarifications will be sought from the concerned firm and its offer will be rejected out-rightly.</i>
iii)	<i>Before submission of Offers, Bidders should check the "CHECK LIST" attached to this Documents as Annexure- 'X' for compliance on various stipulations of the RFP.</i>
iv)	<i>A set of FAQs are also attached as Annexure- 'Z'. Bidders shall go through the same for more clarity on the Terms and conditions specified in this RFP.</i>

XIII. CONTRACT TERMS & CONDITIONS

- a. Empanelment of Security Vendors for Supply, Installation & AMC of Security & Fire Safety Equipments for Branches, ATMs, Currency Chests, and Administrative Offices etc under CO Tirupati for a period of 2 years, which may be extended further for a period of two years based on review of performance, annually.
- b. The successful Sec Vendors who are selected for empanelment for each RO, will be allotted with specific branches / ATMs for providing AMC, by the Circle Office. This is in addition to the new Installation during the Empanelment period.
- c. The Sec Vendor shall sign the contract / agreement with CO as per terms and conditions specified in the RFP. The format of Agreement will be provided by the CO after finalization of empanelment.
- d. If the Sec Vendor fails to perform any of the obligations under this contract and if the Bank is dissatisfied with the services, the Bank shall terminate the services of the contractor with one month notice and shall forfeit the PG along with a notice of winding up and the contractor shall move out from all our premises



within a period of one month of written notice. Bank should not be held liable for any cost, damage, expenses or any loss whatsoever that the Sec Vendor may suffer on being served with the winding up notice. The Sec Vendor is required to **give three months' notice** in case he does not want to continue with the contract. However, under such situation, PG may be invoked and the contractor shall have no claim on it.

XIV. **PERFORMANCE GUARANTEE (PG)**

- a. Empanelment / Fresh Installation:** The successful bidder shall be required to deposit the following Performance Guarantee in the form of DD/BG along with the Contract as Performance Security to CO.
- i) Rs 3,00,000/- (Rs. Three Lakh only) for CCTV, Security & Fire Alarm Vendors**
 - ii) Rs 50,000/- (Rs Fifty Thousand only) for Fire Extinguishers vendors**
- d.** Once the PGs are submitted along with Contracts, to CO by a particular Bidder, the EMD will be returned By-Hand on submission of Authority Letter & Pre-receipt Challan from Authorized Signatory.
- e.** Failure at the part of the firm to deposit the PG within stipulated time will make the Empanelment Null and Void.
- f.** The validity of PBG will **be up to 46 months from** the date of singing of the Contract.
- g.** Performance guarantee will be returned after completion of bidder's performance obligations under the contract.
- h.** If the bidder fails or neglects any of his obligations under the contract it shall be lawful for the Bank to forfeit either whole or any part of performance security furnished by the bidder as compensation for any loss resulting from such failure.
- i.** The PBG shall be forfeited in case contractor fails to perform his duties to the satisfaction of the Bank.
- j. Where the Currency of Warranty of any item / equipments is in force, even after the expiry of Empanelment, the PBG shall be returned only after completion of Warranty Period.**
- k.** The Sec Vendor will have to furnish the PBG on the proforma to be prescribed by the Bank at the time of awarding the contract.

XV. **PENALTY CLAUSES**

- a.** In case the Sec Vendor is not able to provide proper support during Empanelment. **Penalty clause** shall be applicable as per details given below. The penalty will be levied over and above related recoveries if any.



Nature of Default Observed/Caused/Reported - etc	Penalty to be imposed
Failure to depute the engineer/ technician to the branch within 24/48 hours (48 hours for outstation) from the time of registering of the complaint. This would not include bank holidays	Rs 100 per day
Failure to repair the system or provide proper replacement within 48 / 72 (72 hours for outstation) hours from the time of registering of the complaint, if the repair is of minor nature and can be carried out at branch. This would not include bank holidays	Rs 200 per day (After first two days)
Failure to repair the system at site / or failure to provide replacement system in case of major repairs where system needs to be taken to workshop	Rs 500 per day (After first two days till closure of the complaints)
Non Compliance of any other aspects specified in the Contract	Rs 1000 per day)

b. If the services (Supply, Installation, AMC/ as the case may be) are not provided after 5 Bank working days, or repeated defaulting of above instances by the Sec Vendor, CO may consider feasibility of imposing further penalty.

- i. Reduction of Branches / Sites for support with one month notice**
- ii. termination of the Contract and forfeiture the PBGs**
- iii. de-empanelment,**
- iv. black listing from CO / Bank / Letter to IBA**

c. The Bank reserves, the right to encash/seize the PGs deposited by the Sec Vendors in case any deviation is found in the terms and conditions specified in the RFP/Contract. The Bank shall give the reasons in writing to the Sec Vendor pointing out the deviations while forfeiting the Performance Guarantee.

d. In case of any occurrence of defaults specified above at any Branch /ATM, concerned branch can take up case with CO/RO for imposing penalty.

Liquidated Damage: - (Other than AMC)

e. If the Sec Vendor fails to deliver any or all the goods or perform the services within the time period(s) specified in the contract, Bank shall, without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5%(half percent) of the delivered price of the delayed goods or unperformed services for each week of delay or part thereof until actual delivery or performance, up to a maximum deduction of 10% (ten percent) of the delayed goods' or services' contract price.

f. Once the maximum is reached, the Bank may consider termination of the contract, if the same have not been terminated already. Further, during the above mentioned delayed period of supply and/ or performance, the Sec Vendor, notwithstanding any stipulation in the contract for increase in price for any ground, shall not be entitled to any increase in price and cost, whatsoever, which



take place during the period of delay. But, nevertheless, the Bank shall be entitled to the benefit any decrease in price and cost on any ground during that period of delay.

XVI. PLACE OF SUBMISSION OF OFFER DOCUMENTS :-

Offer documents duly completed in all respect are to be submitted along with required documents in the tender box of Canara **Bank, Circle Office D. No: 118-122, 2nd Floor, Opp to Govindaraja Swamy Temple, South Mada Street Tirupati -517001**, before specified time and date mentioned in the Schedule of RFP. Late/delayed/Non Submission of Offer shall not be opened and returned in original to the bidder.

XVII. TECHNICAL & FINANCIAL BID TERMS & CONDITIONS:-

First only Technical Bids of all bidders shall be opened. After proper verification / assessment of Technical Bids, Price Bids of technically qualified bidders only shall be opened.

1. Technical Bid documents:-

All bidders are required to submit their offers as under: - **(Documents specified here are compulsorily (mandatory) required to be submitted along with the Bid / Application (in addition to those specified in Para VI, PQC Para X ((d) & (e- if any):- All documents shall be flagged as specified in the table below. (Flag 'A' to 'J', 'M', 'N', 'P', 'S' to 'U' are general for a Bidder and Flag 'K', 'L', 'O', 'Q', to 'R' is required to be kept separately.)**

	Parameters	Bid Ref.
a.	The copy of RFP and Corrigendum (if any) with sign & seal of authorized signatory in all pages. (Mandatory)	Flag - 'A'
b.	DD of Rs. 1000/- + GST as payment against Cost of RFP. (Mandatory)	Flag - 'B'
c.	EMD as specified in Para IX. (Original - Mandatory)	Flag - 'C'
d.	Certificate of Registration with Registrar of companies (or) Registrar of Firms (or) letter of Proprietorship (or) Partnership Deed in the case there may be. In case of Ltd. Company, copy of MoU / Article of Association shall also be submitted (NPC to be attached -Mandatory). (Refer PQC Para X.d.3)	Flag - 'D'
e.	Solvency Certificate as specified in PQC Para X.d.5 (Original in the letter head of the banker- Mandatory)	Flag - 'E'
f.	Audited Balance Sheet of Last 3 years:- As asked for in PQC Para X.d.1 (self-attested copy to be attached - Mandatory).	Flag - 'F'
g.	Format Annexure 'B' & 'C', attached shall be duly filled and signed by authorized signatory with Name, Designation and Office Seal (Mandatory)	Flag - 'G1' & 'G2',



h.	Income Tax Return (latest) & PAN No along with proof of having filed the IT return for the last three financial year (NPC of PAN & Income Tax Returns (NPC of ITR Form only; other attachments of ITR can be self-attested) to be attached- Mandatory). (Refer PQC Para X.d.10)	Flag - 'H'
i.	Other Certifications like SSI, NSIC, ISO etc (NPC to be attached). -Not Mandatory	Flag - 'I'
j.	OEM Certification (NPC to be attached). -Mandatory (Refer PQC Para X.d.11)	Flag - 'J'
k.	Registration under Shops & establishment Act (NPC to be attached -Mandatory). (Andhra Pradesh) (Refer PQC Para X.d.3)	Flag - 'K'
l.	Certificate of GST Registration – Registration Number with Date (NPC to be attached -Mandatory). (Refer Para PQC X.d.4)	Flag - 'L'
m.	Experience in the field: As asked for in PQC Para X.d.2 (self-attested copy to be attached -Mandatory).	Flag - 'M'
n.	Experience in similar domain – Proof of current Empanelment with PSBs/PSUs/Central / State Govt undertakings /MNC and copies of supply orders. As asked for in PQC Para X.d.2 (self-attested copy to be attached -Mandatory).	Flag - 'N'
o.	Service process – Proof of Proximity of service stations to furthestmost Branch of our Bank (the telephone / mobile numbers of stations / persons with STD code to be provided)as asked for in PQC Para X.d.9 (self-attested copy to be attached -Mandatory). For CO	Flag - 'O'
p.	Proof of Detailed description of works done & value of work done for other organizations /Establishments & our Bank for past 3 years as per PQC Para X.d.2. (Self-attested copy to be attached -Mandatory).	Flag - 'P'
q.	Should have effective infrastructure /workshop for undertaking repair of equipments as asked for in PQC Para X.d.9 (self-attested copy to be attached -Mandatory). For CO	Flag - 'Q'
r.	<u>Annexure 'D' to 'G'</u> , duly filled and signed by authorized signatory with Name, Designation and Office Seal. (Mandatory). Details on works showing experience, staff, references etc	Flag - 'R1' to 'R4'
s.	<u>Annexure - 'H' – Indicative QRs / specification / other aspects / requirements.</u>	Flag - 'S'
t.	<u>Pre Contract Integrity Pact, Annexure 'K'</u>	Flag – 'T'
u.	<u>Undertaking U-1 to U-3 as in SI No: XVII (ii)</u>	Flag – 'U'

i) **Rating Chart for Technical Bid Evaluation**
(Based on the documentation submitted as well as site visits)

S No	Verification Requirements	Max Marks	Marks Awarded
1.	Constitution of The Company	1	



2.	PAN Number & Income Tax Return for AY 2022-23, 2023-24, 2024-25	1	
3.	GST	1	
4.	Audited Balance Sheet for turnover for FY 2021-22, 2022-23, 2023-24	1	
5.	Experience in the field - 100 Units in CCTV, SAS & AFDAS and 100 units for Fire extinguisher Vendors	5	
6.	Current empanelment with other PSBs / PSUs /State Govt/Central Govt/MNC	5	
7.	Current AMC with other PSBs / PSUs /State Govt/Central Govt/MNC	5	
8.	Manufacturing plant/Workshop/Support facility for repair in Andhra Pradesh, preferably within the area of operations of Canara Bank Circle Office Tirupati.	3	
9.	Technicians/support staff	3	
10.	Technicians qualifications (min-Diploma)	1	
11.	Technician with networking experience	1	
12.	Technicians experience - number of years in the company	1	
13.	Technicians OEM training certifications	3	
14.	BIS/OEM/ERTL- Certifications	3	
15.	Other certification (BIS/ISO etc)	1	
16.	Quality of Bid/Offer prepared & Submitted with complete documentation with flagging - To Be Awarded By Committee	5	
17.	SHOP AND Establishment Certificate	5	
18.	WORKSHOP / SUPPORT FACILITY FOR REPAIR	10	
19.	TECHNICIANS/support staff – Work Load	5	
20.	Technicians qualifications – Diploma	2	
21.	Technician with networking experience	1	
22.	Technicians experience - number of years in this field	1	
23.	Technicians OEM training certifications	1	
24.	Service Network in the AOR – installations & AMC history in the area	10	
25.	The proximity of the service stations	10	
26.	FEED BACK FROM References	5	
27.	Overall assessment by SO by obtaining feedback from other sources	10	
TOTAL MARKS		100	

ii) **Separate Undertaking shall be given in separate sheets stating the following:** (These undertaking should be in Company letter head, signed by authorized signatory with Name, Designation and Office Seal). **(Mandatory)**

Undertaking 1. (Flag - 'U-1')

- No criminal cases/charges is pending with the police against the Proprietor/Firm/Partner or Directors/Partners of our Company.
- The Company has not been blacklisted by any entity (Govt/PSU/PSB/MNC or any other reputed firm).
- No criminal case is pending with the police against the proposed staff who will be deputed for service in the Branches / ATMs / Office etc.

Undertaking 2. (Flag - 'U-2')

- For new entire system installations done by us during the currency of this empanelment, we shall be undertaking to provide trouble free health checks till the expiry of the warranty as per agreed Terms & conditions.

Shall also undertake quarterly health checks as per agreed terms on new installations done prior to the commencement of this empanelment as per agreed terms till the end of OEM warranty on the DVR/XVR/NVR/Control panel of Security & Fire Alarm Panels of these system. Shall undertake to extend the OEM warranty on such systems

- Will be providing AMC of all equipments / items as specified in Category (i) of Para I, installed in all allotted Branches/ATMS Onsite & Offsite, as the case may be.

Undertaking 3. (Flag - 'U-3')

- Will be Installing items as per specifications approved by the Bank.
- Will be using genuine spare parts during Maintenance Support.
- Shall provide standby systems where systems are taken for repairs

2. Financial/Price Bid:

i).The bidders have to submit their indicative Price Bid as per Appendix 'M' to 'O' for CCTV, Security & Fire Alarms Sec Vendors and Appendix 'P' for Fire Extinguisher SecVendors, and to be placed in a separate **sealed envelope** super scribed with **"Price Bid for empanelment as Security & Fire Safety Vendors or as Fire Extinguishers Vendors"** , whichever is applicable, and to be submitted along with the technical bid and documentation cover/package(both bids in one package). **Price bid of those Bidders who qualified the Technical Criteria only, will be opened.**

- a. No separate sheets or any other conditions shall be accepted.
- b. Only the rates (exclusive of GST), warranty and Brand & Model number shall mentioned against each.
- c. The price bid rates once finalized will be valid till completion of the contract.

- e. **Contract shall be awarded based on L1 Rates quoted for Non Comprehensive AMC as per Annexure 'O' for Security Gadgets Sec Vendors and annual visit charges of Annexure 'P' for Fire Extinguisher Sec Vendors . Spares rates shall be based on lowest indicative rates in the price bids. However in case of any new branch is to be opened as per RBI, bank may go for quotation process from empanelled vendors for new systems and subsequent AMC after warranty period.**

ii).**The bidder shall not offer any price quotes / rates of any equipment / item / AMC anywhere in the Technical Bid. However, they can submit copy of previous invoices with regard to documentation of experience.**





3. Submission of Technical & Financial Bid:

Offer should reach this office in a sealed envelope super scribed "**Application for Empanelment as Security Equipment Vendors for Supply and AMC of Security Equipments / Fire Extinguishers**", whichever is applicable enclosing all documents & Financial Bid envelope. The envelopes shall have Name, Address and Contact Details of the Firm, Printed or affixed properly.

4. Submission of Pre-Bid Queries:

Pre-Bid Queries can be sent either by post or by email in the format attached as in **Appendix 'Q'**

XVIII. PAYMENT TERMS -

(After empanelment and allotment of branches.)

- a. In the event of new installations(complete system), payment will be released by CO Tirupati after verification of successful Installation / activation & working of all equipments specified in the work-order by RO & Branch .
- b. In the case of AMC, payments will be made on quarterly basis by RO after completion of every successful service period of three months when submitted along with Service Report with branch Seal & Signature affixed and an excel sheet with all equipment status, available footage , recommendations if any with technical justification, quotation number & dates(if submitted) for rectification.
- c. Terms and conditions which will be specified in the Price Bid Format & Contract will stand valid.
- f. Tax shall be deducted at source (TDS) as per the provisions of the Income Tax Department by the Bank while making payment and a certificate to this effect shall be provided by the Bank.
- g. GST shall be paid as applicable.

XIX. ARBITRATION:-

Canara Bank and the Sec Vendor shall use their best efforts to amicably settle all disputes arising out of or in connection with the Contract/Agreement in the following manner:

The Party raising the dispute shall address to the other Party a notice requesting an amicable settlement of the dispute within fifteen (15)days of receipt of the notice. The matter will be referred for negotiation between AGM GENERAL ADMINISTRATION Section , Circle Office Tirupati and Sec Vendor. The matter shall then be resolved by them and the agreed course of action documented within a further period of 15 (fifteen) days.

Any dispute or difference between the Sec Vendor and Canara Bank, which cannot be settled by negotiation in the manner, described above, may be resolved exclusively by arbitration and such dispute may be submitted by either party to arbitration within 30 (thirty) days of the failure of negotiations. Arbitration shall be held at Tirupati, Andhra Pradesh, India and Conducted in accordance with the provisions of Arbitration and Conciliation Act, 1996 or any statutory modification or re-enactment

there of Each Party to the dispute shall appoint one arbitrator each and the two arbitrators shall jointly appoint the third or the presiding arbitrator. The arbitration proceedings shall be conducted in the English language. The arbitration award shall be final, conclusive and binding upon the Parties. The cost of preparing and presenting its case and the cost of arbitration, including fees and expenses of the arbitrators, shall be borne by the Sec Vendor unless the award otherwise provides.”

XX. JURISDICTION OF COURT:

The courts in the AOR of the CO Tirupati or as clearly Specified in the Contract, shall alone have jurisdiction to decide any dispute arising out of or in respect of the contract.

XXI. INDEMNITY:

- a. The Sec Vendor shall keep Canara Bank indemnified against claims, if any, of the workmen and all costs and expenses as may be incurred by Canara Bank in connection with any claim that may be made by any workmen.
- b. The Sec Vendor shall indemnify the bank against any loss / damages that the Bank may incur owing to any act of omission or commission or any other act by Sec Vendor, its employees or any of the person deputed by Sec Vendor at the Bank premises.
- c. Sample Indemnity format is attached as **Appendix 'R'**

XXII. NON-DISCLOSURE AGREEMENT.

On successful empanelment, the Sec Vendor shall abide with the security Policies of the Bank and shall sign Non-Disclosure Agreement (NDA) with Bank as part of the Contract on a stamp paper. The format of the same has been given as **Appendix 'L'**.

XXIII. EMPANELMENT EVALUATION PROCESS.

The Bids will be opened by a Board of Officers detailed by the Competent Authority, on the date and time as specified in the RFP document.

- a. The Technical Bids will be evaluated by the Committee constituted by the Bank, for the purpose. The Committee may call for a presentation by the Sec Vendors, which will include verifying the financial turn-over, registration certificates, legal, financial, statutory, taxation and other associated compliance of contract conditions in addition to the technical presentation / demonstration of items to showcase / prove the compliance of specifications asked for each item / equipment. Credential of all the applications will be examined by our own panel of experts. Their recommendations /decisions will be final and no correspondence /representation will be accepted in this regard.
- b. The Committee, may evaluate/verify the performance of the Sec Vendor at any of their existing contracts which may include obtaining references /or visiting the clients and the quality of services rendered by the Sec Vendor etc.
- c. The Committee or any Team so detailed, may also visit the office / premises /



repair Infrastructure / workshop / factory etc of the Sec Vendor to ascertain the facts being specified in the Bid / Application. The Visit report will be annexed with the Technical Evaluation Report.

- d. The Committee may ask for presentation / demo of the solutions being offered by the Sec Vendors for assessment of technical as well as qualitative specifications / specialties of each item / product / equipment.
- e. Offers / Applications will be evaluated in the following stages:
 1. Stage I – Verification of documents of Technical Bid. Incomplete Offers, i.e. offers not accompanied by the mandatory documents as mentioned in the RFP document, cost of RFP Forms and EMD shall be rejected.
 2. Stage II - Each offer will be evaluated against the stipulated minimum eligibility criteria purely based on valid proof / documents submitted. Offers not meeting the eligibility criteria will be rejected.
 3. Stage III - Short-listing of Sec Vendors based on satisfactory feedback from reference sites / past performance.
 4. Stage IV - Site visit as well as verification by the Committee / team of Officers, and marking / ranking as per the prescribed format.
 5. Stage V - Display/Demo of Security gadgets by short listed vendors. Suitable gadgets will be approved.
 6. Stage VI – Finalization of Solution & Technical Evaluation and final short listing of suitable bids / selection of Vendors; based on final outcome of Stages III, IV & V shown above and rating of vendor as per rating chart placed at Para XVII.1.i. (*Technically Qualified vendors*).
 7. Stage VII – Opening of Indicative price Bids of Technically Qualified vendors.
 8. Stage VIII – Extraction of L1 rates of Non Comprehensive AMC, Spares Rate rationalization based on indicative rates.
 9. Stage IX - Final selection of eligible firms and allotment of ROs as per their overall standing in the ranking.
 10. Stage X – Formal Award of Empanelment & AMC Orders and Signing of Contracts.

XXIV. AUGMENTATION OF NEW ROS/OTHER OFFICES/NEW SITES:

- a. During the currency of empanelment, after the commencement of the empanelment process, if new ROs / Offices are introduced in our Bank, the Sec Vendors who are being empanelled for the area under which the new AOR comes into being maybe empanelled for the new RO. A new Contract may be required to be signed with CO mentioning the new RO as per T & C specified in the RFP.
- b. In the case of addition of any new Office of different stature (new Office of a

different administrative hierarchy), again the SecVendors who are empanelled for the area under which the new AOR comes into place maybe empanelled for the new RO.

- c. In the case of addition of any new Office / Site in the existing pattern CO might go for fresh quotations from the empanelled vendors.

XXV. AMENDMENTS IN THE RFP CONDITIONS:

- a. At any time prior to the last date for bid-submission, the Bank may, for any reason, whether at its own initiative or in response to clarification(s) requested by a prospective bidder, modify the RFP contents by amendment. Amendment will be published on Bank's website only and will be binding on bidders.
- b. The Bank shall not be liable for any communication gap, although it will take ample care to communicate to all the concerned well in time.
- c. In order to provide prospective bidders, reasonable time to take the amendment into account for preparation of their bid, the Bank may, at its discretion, extend the last date for bid-submission.
- d. Further, the Bank reserves the right to scrap the RFP or drop the empanelment process at any stage without assigning any reason.

Place: Tirupati
Date: 02/10/24


**Assistant General Manager
General Administration Section
Canara Bank Circle Office Tirupati**



Annexure 'A'

NUM OF LOCATIONS PER RO & DISTRICT WISE UNDER CO TIRUPATI

SL NO	RO	DISTRICT	NUM
1	ANATAPUR	ANATAPUR	43
2		SATYA SAI	23
3	KADAPA	SATYA SAI	14
4		ANNAMAIAH	17
5		YSR KADAPA	22
6	KURNOOL	KURNOOL	36
7		NANDYAL	18
8	NELLORE	POTTISRIRAMULU NELLORE	57
9	ONGOLE	PRAKSAM	51
10	TIRUPATI	CHITTOR	18
11		TIRUPATI	46
12	TOTAL		345



Annexure 'B'

RFP ACCEPTANCE LETTER

(To be given on Company Letter Head)

To

The Assistant General Manager,
GENERAL ADMINISTRATION Section, Canara Bank Circle Office,
Tirupati
Andhra Pradesh - 517001

Sub : - **Acceptance of Terms & Conditions of RFP**

Services being offered with reference to RFP No. -----

Dear Sir,

1. I/We hereby certify that I/we have read the entire terms and conditions of the RFP documents from page No. ___ to ___ (including all documents like annexure(s), appendix(s), schedule(s), etc), which may form part of the contract agreement and I/we shall abide hereby by the terms/conditions/clauses contained therein.
2. The corrigendum(s) issued from time to time by your Bank to have also been taken into consideration, while submitting this acceptance letter.
3. I/We hereby unconditionally accept the RFP conditions of above mentioned RFP document(s)/corrigendum(s) in its totality/entirety.
4. I /We do hereby declare that the information furnished in the application and in the supplementary sheets from pages ___to ___ are correct to the best of my/our knowledge and belief.
5. I / we have no objection if enquiries are made about the work listed by me / us in the accompanying sheets / enclosures.
6. All the information furnished by me / us here above is correct to the best of my knowledge and belief.
7. I / We agree that the decision of Bank in selection will be final and binding to me / us.
8. In case any provisions of this offer are found violated, then your Bank shall without prejudice to any other right or remedy be at liberty to reject this offer/bid.

Yours faithfully,

(Authorized Signatory)

Signature _____
Name _____
Designation _____
Address _____

Place:

Date:

Official Seal of Applicant:



Annexure 'C'

SECVENDOR INFORMATION & QUESTIONNAIRE
BIDDERS SHOULD FURNISH SPECIFIC ANSWERS TO ALL THE QUESTIONS
GIVEN BELOW. BIDDERS MAY PLEASE NOTE THAT IF THE ANSWER SO
FURNISHED ARE NOT CLEAR AND
/ OR ARE EVASIVE, THE OFFER WILL BE LIABLE TO BE IGNORED.
(No Conditional acceptance will be entertained)

1.	RFP No	:	
2.	Name of the Sec Vendor Firm	:	
3.	Address	:	
4.	Year of Establishment	:	
5.	Status of the firm (whether Company / Firm / Proprietary/ Partnership)	:	
6.	Do you offer services of all categories / Equipments as per RFP in the Offices/ Branches / ATMs under the CO (Yes or No against each may be prescribed)	:	
7.	Name of Directors /Partners /Proprietor: (Enclose relevant document/ deed)	:	i) ii) iii)
8.	Whether registered with the Registrar of Companies/ Registrar of firms. If so, mention number and date		
9.	Proprietorship (a) Identity proof of the owner (NPC required) Yes / No		
	(b) Address proof of the owner (NPC required)		
10.	Private Limited Company (a) Date of Certificate of Registration with Registrar of Companies (NPC proof required) (b) Article of Association (NPC proof required)		
11.	Partnership Partnership Deed: (NPC proof required)		
12.	Income Tax Documents - Proprietorship (a) PAN Number (NPC) & IT Returns Enclosed (b) IT Return being filed since (mention first year of IT return submission here) - Yes / No (c) IT returns as per Para XVII.1.h attached - Yes / No (Documentary proof required)		
13.	Income Tax Documents - Private Limited Company (a) PAN Number (NPC) & IT Returns Enclosed		



	(b) IT Return being filed since (mention first year of IT return submission here) - Yes / No	
	(c) IT returns as per Para XVII.1.h attached - Yes / No (<i>Documentary proof required</i>)	
14.	Income Tax Documents - Partnership (a) PAN Numbers of partners (NPC)	i) ii) iii)
	(b) IT Returns of each partner Enclosed, as per Para XVII.1.h	
	(c) IT returns as per Para XVII.1.h attached - Yes / No (<i>Documentary proof required</i>)	
15.	a) Name and address of Bankers	: i) ii) iii)
b)	Enclosed Solvency Certificate as specified in Para X.d.5	:
c)	Whether able to furnish performance guarantee if empanelled as per Para XIV	:
16.	Whether registered under GST authorities. If so, mention No. and date. Also Furnish Copies	:
17.	Whether Furnished copies of audited Balance Sheet and Profit & Loss Account (audited) for the last three years - Yes / No	:
18.	If you are registered in the panel of other organizations/statutory bodies, such as CPWD, PWD, MES, Banks etc. furnish their names, category and date of registration.	: i) ii) iii)
19.	Detailed description and value of works done for others in the past. (Supported with copies of relevant documents and Appendix 'D')	:
20.	Detailed description and value of works done for Canara Bank, if any along with documentation.	:
21.	Furnish the names of three responsible persons in Bank's, CPWD, PWD, MES etc who will be in a position to certify about the quality as well as past performance of your organization.	: i) ii) iii)
22.	Whether the bidder is ready to offer Service as specified in the RFP. If not, mention here details of deviations. - Yes / No	:
23.	Do you agree to the arbitration clause specified in this RFP under Para XIX - Yes / No	:
24.	Do you agree to the penalty clause specified in this RFP under Para XV - Yes / No	:



25.	Do you agree to the Payment clause specified in this RFP under Para XVIII- Yes / No	:	
26.	State whether business dealings with you have been banned or black listed by any Govt. agencies / PSUs / Nationalized Banks/Other Organizations.? - Yes / No	:	
27.	Whether your company has a Business Continuity Plan(BCP)?		
28.	Please confirm that you have read all the instructions carefully and have complied with accordingly. - Yes / No	:	

Note:

- Where copies are required to be furnished, these are to be NPC unless and until it is separately specified as "Self attested Copies".

Signature of Witness _____

Full name and address of witness in block letters

Place:

Date:

Official Seal of Applicant:

(Authorized Signatory)

Signature _____

Name _____

Designation _____

Address _____



Annexure 'D'

PARTICULARS IN RESPECT OF WORK EXECUTED BY SECVENDOR FOR THE LAST 3 YEARS
(DETAILS OF THE QUALIFYING PSU / BANKS / GOVT BODY/MNC AND ANY OTHER TO SHOWCASE YOUR EXPERINCE IN THIS FIELD)

SNo	Name of work project with address	Short Description of work executed	Name & address of owner	Value of work executed	Stipulated time of completion	Actual time of completion

Place: Date:

Official Seal of Applicant:

(Authorized Signatory)

Signature _____
Name _____
Designation _____
Address _____



Annexure 'E'

**KEY PERSONNEL PERMANENTLY EMPLOYED WITH THE SECVENDOR
(SUPPORTED WITH PAYROLL/PAYSLIP/SIMILAR DOCUMENTRY PROOF)**

Sl. No.	Name	Designation	Qualification	Experience	Years with the Firm	Any Other

Place: Date:

Official Seal of Applicant:

(Authorized Signatory)

Signature _____
Name _____
Designation _____
Address _____



Seal & Date

Annexure 'F'

**OTHER RELEVANT INFORMATION OF THE SECVENDOR
(COPY OF PROOF FOR ALL THE ITEMS MENTIONED)**

	Permanently Employed	No.	Any Other info	Years with the Firm
a	Executives			
b	Managers			
c	Technicians			
d	Others			

Infrastructure / Workshop Facilities (Andhra Pradesh)

	Location	Land Area	Type of Structure	Type of Facilities
a				
b				
c				
d				
e				

Note: Please attach copy of proof for all the items mentioned in the application

Contact / Office Facilities (Andhra Pradesh)

Address of the Office	
Contact person / Support Engineer -1 Name: Designation: Landline No.: Cell No.: E-mail id: Fax No	Contact person / Support Engineer -2 Name: Designation: Landline No.: Cell No.: E-mail id: Fax No

(Authorized Signatory)

Signature _____
Name _____
Designation _____
Address _____

Place: Date:
Official Seal of Applicant:





Annexure-'G'

REFERENCE DETAILS
(FROM ORGANISATIONS LOCATED UNDER THE AREAS OF OPERATION OF CO TIRUPATI PREFERABLY)

Name of the company / PSU / Banks / Govt Body/MNC	Details of the PSU / Banks / Govt Body/MNC of whom the qualifying documents are shown
Address of the company / PSU / Banks	
Contact person	Name: Designation: Landline No.: Cell No.: E-mail id: Fax No
Satisfactory Certificate work completed certificate attached?	Issued by PSU / Banks / Govt Body/MNC of whom the qualifying documents are shown.
Details of installations / of equipments (Ref. No., date of workorder and quantity) if the references provided.	

Place: Date:
Official Seal of Applicant:

(Authorized Signatory)
Signature _____
Name _____
Designation _____
Address _____



**INDICATIVE QRs / SPECIFICATION / OTHER ASPECTS / REQUIREMENTS -
SECURITY AND FIRE SAFETY EQUIPMENTS**

I. GENERAL

1. As specified in the RFP, we are requiring security services i.e. Supply / Installation and Maintenance Support for Security & Fire Safety Equipments / Category viz-e- viz.
 - i. Burglar Alarm systems / Security Alarm System
 - ii. Fire alarm Systems / AFDAS
 - iii. Surveillance Systems / CCTV System.
 - iv. Fire Extinguishers
2. The solution being offered shall accommodate all the three security gadgets above (i) to (iii) aspects either as three separate entities or as an Integrated Model. The control shall be separate or integrated. We may be using the same in Standalone mode as of now and may be switching to networking mode during the currency of empanelment (the scope of scalability shall be there in the standalone modes). In accordance with the same the systems being proposed should be networkable and hence shall be compatible with / scalable to IPV4/IPV6 networks and compatible to any third party CMS software for central monitoring.
3. Surveillance equipments solutions should be catering for the latest compression techniques and storage solutions for increasing demand higher storage at affordable cost without compromising the picture quality and networking capabilities for central monitoring and analytics.
4. Smart alarm systems shall be based on open protocols like Sia-DC intelligent enough to self-diagnose periodically and also should be able to isolate faulty components / zones and resume functioning and simultaneously give calls/ SMS alerts to all stake holders. Systems should have remote VIRUS programming/access facility using secure codes. Proper alert / indication / warning shall be repeatedly showing / broadcasting in this regard till repair / clearance of the faults. Keypad should be separated from the control panels so that the panel can be hidden and only the keypad is installed with an easy access to staff.
5. With changing scenario & technological advancements, these systems should be compatible to wireless technologies as well, if so desired by the Bank.
6. Surveillance and Alarm Systems shall have the capacity of capturing and maintaining logs of each and every activity with proper time stamp.
7. Systems shall be dust / weather -proof; or accommodate in a such a manner without extra cost. Operating temperature: -10° C to +55° C. Humidity: 10% to 90% non-condensing. Vibration, Tremors and normally applied jerks resistant.
8. Systems and wiring shall be tamper-proof.
9. Shall maintain redundancy in major components like power management / output through hooter etc for the best results under any adverse circumstances.



10. Components of all systems (including wiring) shall be placed in a concealed manner unless and until it is required to be placed so.
11. Better efficiency in Power management & surge protection. Shall be adaptive to Standard Voltage Range.
12. Self-Test facility
13. System operating frequency should have immunity to external Radio Frequency interference.

II. Bidders can assess this Indicative specification and propose their solution accordingly. Bidders are requested to attach the specifications sheet of the components where applicable, along with their solution/products.

III. Bank will be finalizing the solution after assessing all proposals, Technical qualification, Demo etc as specified in Para XXIII.e.

IV. SURVEILLANCE SYSTEM DESIRED MINIMUM SPECIFICATIONS

	ITEM	INDICATIVE SPECIFICATIONS & CERTIFICATIONS.
1.	NETWORK VIDEO RECORDER - 4 CHANNEL	4 CHANNEL, COMPACT 1U, NVR, UL/ EN / EU/ CE CERTIFIED H.265+/H.265 CODEC DECODING, MAX 80MBPS INCOMING BANDWIDTH, UP TO 6MP RESOLUTION PREVIEW &PLAYBACK, HDMI/VGA SIMULTANEOUS VIDEO OUTPUT, SUPPORT TCP/IP PICA UPNP, 4POE PORTS, ONVIF COMPATIBLE, 2 NUM SATA III PORT, UP TO 6TB CAPACITY FOR EACH HDD AND FREE PROGRAMMING SOFTWARE
2.	NETWORK VIDEO RECORDER - 8 CHANNEL	8 CHANNEL, 1 U, 8 POE NVR, UL/ EN / EU/ CE CERTIFIED H.265+/H.265 CODEC DECODING, MAX 320MBPS INCOMING BANDWIDTH, UP TO 6MP RESOLUTION PREVIEW & PLAYBACK, HDMI/VGA SIMULTANEOUS VIDEO OUTPUT , SUPPORT TCP/IP IPC UPNP, 4POE PORTS , ONVIF COMPATIBLE, 2 NUM SATA III PORTS, UP TO 6TB CAPACITY FOR EACH HDD
3.	NETWORK VIDEO RECORDER – 16 CHANNEL	16 CHANNEL 1.5 U 16 POE, NVR, UL/ EN / EU/ CE CERTIFIED H.265+/H.265 , SMART H.264+ CODEC DECODING, MAX 320MBPS INCOMING BANDWIDTH, UP TO 6MP RESOLUTION PREVIEW & PLAYBACK, HDMI/VGA SIMULTANEOUS VIDEO OUTPUT,SUPPORT IPC UPNP, 16 POE PORTS,ONVIF COMPATIBLE, 4 NUM SATA III PORTS, UP TO 6TB CAPACITY FOR EACH HDD
4.	NETWORK VIDEO RECORDER – 32 CHANNEL	32 CHANNEL 1.5 U 16 POE, NVR, UL/ EN / EU/ CE CERTIFIED. H.265+/H.265 , SMART H.264+ CODEC DECODING, MAX 320MBPS INCOMING BANDWIDTH, UP TO 6MP RESOLUTION PREVIEW&PLAYBACK, HDMI/VGA SIMULTANEOUS VIDEO OUTPUT,SUPPORT TCP/IP IPC UPNP, 32 POE PORTS,ONVIF COMPATIBLE, 4 SATA III PORTS, UP TO 8TB CAPACITY FOR EACH HDD
5.	10 TB SURVEILLANCE HARD DISC	UL,WD- AVGP SERIES (SURVEILLANCE GRADE)
6.	8 TB SURVEILLANCE HARD DISC	UL,WD- AVGP SERIES(SURVEILLANCE GRADE)
7.	6 TB SURVEILLANCE HARD DISC	UL,WD- AVGP SERIES(SURVEILLANCE GRADE)
8.	4 TB SURVEILLANCE HARD DISC	UL,WD- AVGP SERIES(SURVEILLANCE GRADE)
9.	2 TB SURVEILLANCE HARD DISC	UL,WD- AVGP SERIES(SURVEILLANCE GRADE)
10.	FIXED DOME IP IR CAMERA (UL/ EN/EU/CE CERTIFIED)	2 MP HD NETWORK IR CAMERA H.265+& H.265, H.264 & MJPEG DUAL-STREAM ENCODING & DWDR
11.	BULLET IP IR CAMERA (UL/ EN/EU/CE CERTIFIED)	2 MP HD NETWORK IR BULLET CAMERA. H.264&MJPEG DUAL-STREAM ENCODING & DWDR



12.	PINHOLE IP IR CAMERA (UL/ EN/EU/CE CERTIFIED)	2MP HD NETWORK PINHOLE CAMERA. H.265, H.264 & MJPEG DUAL-STREAM ENCODING & DWDR
13.	IP IR WIFI HD CUBE CAMERA	2 MP HD IR CUBE CAMERA WIFI-10 MTR, DWDR, H.265 H.264 & MJPEG, MICRO SD CARD SLOT, BUILT- IN MIC & SPEAKER, MOBILE SOFTWARE: iCMOB, gCMOB, WCMOB
14.	ROUTER FOR CUBE CAMERA WITH MICRO SIM CARD SLOT	4G ROUTERS NETWORK TYPE 4G :- FDD -LTE:-DC-HSPA+/HSPA+/HSPA/UMTS B1 /B8 (2100/900 MHZ) , INTERFACE 3 10/100MBPS LAN PORTS, 1 10/100MBPS LAN/WAN PORT, 1 MICRO SIM CARD SLOT WIRELESS STANDARDS IEEE 802.11AC /N/A 5GHZ IEEE 802.11B/G/N 2.4GHZ FREQUENCY 2.4GHZ AND 5GHZ.
15.	3MP FISHEYE CAMEA 2 MP WITH MICRO SD CARD	3MP IP NETWORK IR CAMERA H.265 +& H.265, H.264 & MJPEG TRIPLE-STREAM ENCODING & DWDR, 1/2.7" 3MP PROGRESSIVE CMOS, 25/30 FPS @1080(1920X1080) WDR 3DNR, AWB, AGC, BLC, MULTIPLE NETWORK MONITORING :WEB VIEWER 1.4MM FIXES LENSE, BUILT-IN MIC. MICRO SD MEMORY IP67 POE.
16.	NETWORK ATTACHED STORAGE(NAS)-1 BAY	NAS WITH 1 BAY, WITH 01 ESATA (IF AVAILABLE) PORT, MIN 01 ETHERNET PORT, 02 USB(3.0) PORTS. Max Cap: 6TB (1x 6TB HDD) (Capacity may vary by RAID types), WITH PROVISION TO CONNECT MIN 4 IP CAMERAS
17.	NETWORK ATTACHED STORAGE(NAS)-2 BAY	NAS WITH 2 BAY, WITH MIN 02 ETHERNET PORT, 02 USB(3.0) PORT RAID 0, 1 and JBOD SUPPORTED, Max Capacity - 12 TB (Capacity may vary by RAID types). WITH PROVISION TO CONNECT MIN 4 IP CAMERAS.
18.	4 PORT NETWORK SWITCH	FULL POE PLUS SWITCHES
19.	8 PORT NETWORK SWITCH	FULL POE PLUS SWITCHES
20.	16 PORT NETWORK SWITCH	FULL POE PLUS SWITCHES
21.	24 PORT POE NETWORK SWITCH WITH 32 CHL NVR	ETHERNET PORTS TWO (2) 1000 BASE-X PORTS (COMBO PORTS) TWO (2) 10/100/1000 BASE-T PORTS 24 10/100 BASE-T PORTS (POE POWER SUPPLY, POE FEATURES HI-POE PORTS 1 AND 2 CONSUMPTION UPTO 60W PER PORT IEEE802.3AF IEEE802.3AT PORTS 3 TO 24 CONSUMPTION UP TO 30 W PER PORT ENHANCED POE(EPOE) PORTS 1 TO 8 TOTAL POE BUDGET <360 W LAYER 2 MANAGED NETWORK EPOE SWITCH SUPPORTS LONG DISTANCE EPOE TRANSMISSION , UP TO 800M (2524 FT) SUPPORTS IEEE, E100 , AND E10 TRANSMISSION MODES (PORTS 1 TO 8) SUPPORTS TWISTED PAIR AND COAXIAL CABLE TRANSMISSION (PORTS 1 TO 8) SUPPORTS POE MANAGEMENT, GREEN POE, AND LEGACY SUPPORT.
22.	TV/ MONITOR- LED 24"	SURVEILLANCE GRADE WITH ASPECT RATIO 16:9 & FHD RESOLUTION
23.	TV/ MONITOR- LED 32"	SURVEILLANCE GRADE WITH ASPECT RATIO 16:9 & FHD RESOLUTION
24.	TV/ MONITOR- LED 42"	SURVEILLANCE GRADE WITH ASPECT RATIO 16:9 & FHD RESOLUTION
25.	TV/ MONITOR- LED 64"	SURVEILLANCE GRADE WITH ASPECT RATIO 16:9 & FHD RESOLUTION
26.	CAT 6 CABLE	CAT6 ETHERNET CABLES WITH FOUR TWISTED PAIRS OF COPPER WIRE AND 250 MHZ OF BANDWIDTH, SUPPORTING DATA TRANSFER SPEEDS OF UP TO 10 GBPS (10GBASE-T) FOR DISTANCES UP TO APPROXIMATELY 180 FEET
27.	ARMOURED CAT 6 CABLE	ARMOURED CAT 6 , CORE DIAMETER 0.585MM, 305M CCA, TRANSMISSION DISTANCE UPTO 85M), PER METRE.
28.	VGA CABLE 5MTR , 10MTR, 20MTR	VGA HDDB 15 MALE TO MX HDDB 15 MALE PLUG CORD WITH FERRITE IS A LEAD USED FOR TRANSMITTING VIDEO SIGNALS. MX VGA CORD MOST COMMONLY USED TO LINK COMPUTERS WITH MONITORS HOWEVER IT IS NOW USED ON SOME HIGH DEFINITION TELEVISIONS MX VGA CABLE ARE ALWAYS USED SOLELY TO CARRY ANALOG COMPONENT RGBHV (RED - GREEN -BLUE-HORIZONTAL SYNC -VERTICAL SYNC) VIDEO SIGNALS ALONG WITH DATA.
29.	RJ45 TO HDMI EXTENDER(ONLY WHERE THE DISTANCE BETWEEN NVR/XVR AND MONITOR IS MORE THAN 60 MTR)	EXTENDS HDMI SIGNAL OVER ONE CAT 5E/6 CABLE, MAX DATA RATE -3.4 GBPS HDMI 1.3 AND HDCP COMPLIANCE TRANSMISSION , RESOLUTION UP TO 1080P/60HZ/48 BITS DISTANCE 100 MTR (MAX) HDMI CONNECTOR TYPE A POWER SUPPLY REGULATED 5V/2AMP POWER CONSUMPTION :1.2 AMP (MAX) , TEMPERATURE: 0 TO 55 DEGREE C.
30.	HDMI CABLE 5 MTR , 10 MTR , 20MTR	HDMI VERSION 1.4(HIGH DEFINATION MULTIMEDIA INTERFACE) GOLD PLATED CABLE PROVIDES AN UNCOMPRESSED DIGITAL LINK BETWEEN CONSUMER ELECTRONICS EQUIPMENT.
31.	WIRELESS MOUSE	WITH WORKING PRINCIPLE 2.4 GHZ RADIO FREQUENCY , USB INTERFACE ,DPI BUTTON :600 /1200/1600 DPI ADJUSTABLE BUTTONS :LEFT ,RIGHT, WHEEL USB SONGLE RECEIVER WITH WORKING RANGE OF MAX 10 M.
32.	HDMI SPLTTER	FOR CONNECTING TWO MONITORS FROM NVR/XVR
33.	VGA SPLITTER	FOR CONNECTING TWO MONITORS FROM NVR/XVR



34.	PVC ROUND CONDUIT WHITE COLOUR	ISI MARKED
35.	PVC FLAT CONDUIT WHITE COLOUR	ISI MARKED
36.	RACK 4 U WITH LOCK, FAN & PDU	FOR 4 & 8 CHANNEL NVR
37.	RACK 6 U WITH LOCK FAN & PDU	FOR 16 & 32 CHANNEL NVR
38.	OFFSITE ATM CCTV DVR WITH BUILT-IN 7 INCH SCREEN	UL/EL/UN CERTIFIED TRIBRID SUPPORT HDCVI/ANALOG /IP VIDEO INPUT , HIGH PROFILE H.264 DUAL-STREAM VIDEO COMPRESSION HDMI/VGA/TV SIMULTANEOUS VIDEO OUTPUT ,ONVIF VERSION 2.3 CONFORMANCE, SUPPORT 2SATA HDDS UP TO 20TB MULTIPLE NETWORK MONITORING WEB VIEWER, CMS(DSS/SMART PSS) &SMART PHONE (DMSS) , BUILT -IN 7 INCH SCREEN.
39.	HD DVR/XVR(PENTA BRID) - 4 CHANNEL	4 CHANNEL, HD DVR/ XVR, UL/ EN / EU/ CE CERTIFIED, SUPPORTING PENTA BRID CAMERA TECHNOLOGIES (CVBS/HDTV/ HDCVI/IP/ANALOG), WITH 01 OR MORE SATA HDD SUPPORT, ONVIF.
40.	HD DVR/XVR(PENTA BRID) - 08 CHANNEL	08 CHANNEL, HD DVR/ XVR, UL/ EN / EU/ CE CERTIFIED, SUPPORTING PENTA BRID CAMERA TECHNOLOGIES (CVBS/HDTV/ HDCVI/IP/ANALOG), WITH 02 OR MORE SATA HDD SUPPORT, ONVIF.
41.	HD DVR/XVR(PENTA BRID) - 16 CHANNEL	16 CHANNEL, HD DVR/XVR, UL/ EN / EU/ CE CERTIFIED, SUPPORTING PENTA BRID CAMERA TECHNOLOGIES(CVBS/HDTV/ HDCVI/IP/ANALOG), WITH 02 OR MORE SATA HDD SUPPORT, ONVIF.
42.	FIXED DOME IR COLOUR CAMERA, HD CAMERA(UL/ EN/EU/CE CERTIFIED)	MINIMUM 2 MP, WITH GLASS LENSES, WITH WDR AND ALL IN ONE TECHNOLOGY(SUPPORTING HDTV/ HDCVI/AHD/ CVBC)
43.	HD INFRARED BULLET CAMERAS (UL/ EN/EU/CE CERTIFIED)	MINIMUM 2 MP, WITH GLASS LENSES, WITH WDR AND ALL IN ONE TECHNOLOGY(SUPPORTING HDTV/ HDCVI/AHD/ CVBC)
44.	PIN HOLE CAMERA (UL/ EN/EU/CE CERTIFIED)	MINIMUM 700 TVL AND ABOVE WITH WDR, FIXED WITHIN A “ NO SMOKING” BOARD/ OR OTHER CAMOUFLAGING DEVICES SUCH AS PIR SENSOR OR SMOKE DETECTORS OR SIMILAR.
45.	RG 6 CO-AXIAL UN ARMoured VIDEO CABLE	ISI MARKED
46.	POWER CABLE OF 2 CORE COPPER CONDUCTOR 2 X 1.0 SQ MM	ISI MARKED
47.	HDMI SWITCHER 1X2 (1OUTPUTX02 INPUTS)	FOR CONNECTING TWO NVRS/XVRS TO SINGLE MONITOR
48.	VGA SWITCHER 1X2 (1OUTPUTX02 INPUTS)	FOR CONNECTING TWO NVRS/XVRS TO SINGLE MONITOR
49.	64 GB MICRO SD CARD	64GB
50.	128 GB MICRO SD CARD	128GB
51.	SURGE PROTECTOR WITH 6 SOCKETS(IN LIGHTING EFFECTED / HEAVY POWER FLUCTUATIONS AREAS).	6 SOCKETS.
52.	POE INJECTOR (WHERE LENGTH OF 0.1 CAMERA CABLE IS MORE THAN 100 MTR)	COMPLIES WITH IEEE802.3AF STANDARD ,DELIVERS POWER AND DATA OVER THE SINGLE CABLE UP TO 100 METERS NO POWER CABLING FOR ETHERNETWORK DEVICE,ADVANCED AUTO -SENSING ALGORITHMENABLES PROVIDING POWER WITH 802.3AF,PDSUPPORTS POWER CLASSIFICATION ,AUTO -DETERMINE THE NECESSARY POWER REQUIREMENTSHIGH SAFETY WITH SHORT CIRCUIT PROTECTIONPLUG & PLAY INSTALLATION , REQUIRES NOCON GURATIONEXTERNAL 48VDC POWER SUPPLY.
53.	PINHOLE CAMERA HOUSING	18 SWG METALBOX (GREY) IN THE SHAPE OF SPEAKER WITH HOLES AND WITH PROVISION TO HOST PINHOLE CAMERA (HD/IP) VIEW FROM ONE OF THE HOLES
54.	SMPS POWER SUPPLY FOR CAMERAS	RATING 12V, 8 -10 AMPS



V. ALARM SYSTEMS DESIRED MINIMUM SPECIFICATIONS

	ITEM	INDICATIVE SPECIFICATIONS
1.	SMART BRANCH SECURITY AND FIRE ALARM CONTROL PANEL (INTEGRATED) WITH SEPARATE KEY BOARD (NOT ONBOARD) AS A PACKAGE	<p>SUPPORTING BOTH SECURITY AND FIRE ALARM DETECTORS -</p> <p>1) CONTROL PANEL WITH SEPARATE (NON ONBOARD) KEY PAD. 2) PSTN (AND/OR) GSM INBUILT SPEECH DIALLER, CMS ENABLED (COMPATIBLE TO ANY THIRD PARTY CMS THROUGH PSTN, GSM (GPRS) & IP, MINIMUM ANY TWO) AS PER BANK REQUIREMENT. 3) SIMULTANEOUSLY AUTO DIALS PRE-SET NUMBERS AS WELL AS SEND ALERTS TO CMS. 4) INBUILT BATTERY BACK UP. 5) SHOULD SUPPORT AND COMMUNICATE ALERTS TO ANY THIRD PARTY CMS/HEALTH MONITORING SOFTWARE, READILY, AND THE PROTOCOL FOR COMMUNICATION SHOULD NOT BE BOUND OR LIMITED TO ANY PROPRIETARY SOFTWARE OR PROTOCOL OF THEIR OWN. SHOULD COMMUNICATE VIA SIA DC 09/CONTACT ID/CONTACT IP OR ANY INTERNATIONAL OPEN SOURCE INTRUSION PROTOCOLS. 6) SHOULD SUPPORT ZONE DOUBLING AND/OR ZONE EXPANDERS</p> <p>7) MINIMUM FEATURES: AUTO ACTIVATION ON GROUPS/PARTITION ON PRE-SET TIME, ARM/DISARM THROUGH SMS/IVR USING SECURE PASSKEYS, BYPASS FAULTY COMPONENTS, MINIMUM 10 PASSWORD ACCESS, PROVISION TO STORE LOGS AND EXPORT TO EXCEL, HEALTH BEAT FOR HEALTH CHECKUP MONITORING SOFTWARE, FREE PROGRAMMING SOFTWARE, FREE MOBILE MONITORING APP.</p>
2.	KEY PAD COMPATIBLE WITH SMART PANEL (OF THE SAME MAKE AS IN SL NO: 01 above)	FOR REPLACEMENTS
3.	SMART ATM SECURITY AND FIRE ALARM CONTROL PANEL (INTEGRATED) WITH KEY PAD (SEPARATE NOT ON BOARD) PACKAGE	<p>SUPPORTING BOTH SECURITY AND FIRE ALARM DETECTORS - UL/EN / ETDC/ CE CERTIFIED</p> <p>1) CONTROL PANEL WITH SEPARATE (NON ONBOARD) KEY PAD. 2) IP (AND/OR) GSM/GPRS INBUILT WITH CMS ENABLED (COMPATIBLE TO ANY THIRD PARTY CMS THROUGH GSM (GPRS) & IP, MINIMUM ANY ONE AS PER BANK REQUIREMENT) 3) SIMULTANEOUSLY AUTO DIALS PRE-SET NUMBERS AS WELL AS SEND ALERTS TO CMS. 4) INBUILT BATTERY BACK UP. 5) SHOULD SUPPORT AND COMMUNICATE ALERTS TO ANY THIRD PARTY CMS / HEALTH MONITORING SOFTWARE READILY, AND THE PROTOCOL FOR COMMUNICATION SHOULD NOT BE BOUND OR LIMITED TO ANY PROPRIETARY SOFTWARE OR PROTOCOL OF THEIR OWN. SHOULD COMMUNICATE VIA SIA DC 09/CONTACT ID/CONTACT IP OR ANY INTERNATIONAL OPEN SOURCE INTRUSION PROTOCOLS. 6) SHOULD SUPPORT ZONE DOUBLING AND/OR ZONE EXPANDERS 7) MINIMUM FEATURES: AUTO ACTIVATION ON GROUPS/PARTITION ON PRE-SET TIME, ARM/DISARM THROUGH SMS/IVR USING SECURE PASSKEYS, BYPASS FAULTY COMPONENTS, MINIMUM 10 PASSWORD ACCESS, PROVISION TO STORE LOGS AND EXPORT TO EXCEL, HEALTH BEAT FOR HEALTH CHECK-UP MONITORING SOFTWARE, FREE PROGRAMMING SOFTWARE, FREE MOBILE MONITORING APP.</p>
4.	KEY PAD COMPATIBLE WITH SMART PANEL (OF THE SAME MAKE AS IN SL NO: 03 above)	FOR REPLACEMENTS
5.	ZONE EXPANDING MODULE	8 ZONE EXPANDER COMPATIBLE WITH BRAND OF SMART PANEL AS IN SL NO 1 (AND/OR) 3 - TO GO WITH SMART PANE
6.	ADD ON PSTN DIALLER CUM COMMUNICATOR MODULE	COMPATIBLE WITH THE BRAND OF SMART PANEL AS IN SL NO: 1 (AND/OR) 3 TO GO WITH SMART PANEL
7.	ADD ON IP DIALLER CUM COMMUNICATOR MODULE	MODULE COMPATIBLE WITH THE BRAND OF SMART PANEL AS IN SL NO: 1 (AND/OR) 3 TO GO WITH SMART PANEL
8.	ADD ON GSM (GPRS) DIALLER CUM COMMUNICATOR MODULE	COMPATIBLE WITH THE BRAND OF SMART PANEL AS IN SL NO: 1 (AND/OR) 3 TO GO WITH SMART PANEL



9.	CONVENTIONAL PSTN SPEECH AUTO DIALLER COMPATIBLE TO CURRENTLY INSTALLED CONVENTIONAL PANELS	HAVING FOLLOWING BASIC FEATURES – MIN 5 TELEPHONE NUMBERS HAVING 16 DIGIT TELEPHONE NUMBER, PROVISION FOR MIN 3 MESSAGES .
10.	CONVENTIONAL GSM SPEECH AND SMS AUTO DIALLER COMPATIBLE TO CURRENTLY INSTALLED CONVENTIONAL PANELS	GSM BASED, 03 VOICE MESSAGES, MIN 10 TELEPHONE NUMBERS
11.	SMART GSM(GPRS) COMMUNICATOR FOR HEALTH MONITORING OF OLD CONVENTIONAL PANELS	SIA DC-09/CID PROTOCOL ENABLED GSM(GPRS) COMMUNICATOR FOR HEALTH MONITORING OF OLD CONVENTIONAL PANELS
12.	SMART ETHERNET (IP) COMMUNICATOR FOR HEALTH MONITORING OF OLD CONVENTIONAL PANELS	SIA DC-09/CID PROTOCOL ENABLED ETHERNET (IP) COMMUNICATOR FOR HEALTH MONITORING OF OLD CONVENTIONAL PANELS
13.	SIM CARD WITH DATA CONNECTION PACKAGE RATE PER YEAR	WITH MIN 1GB DATA, 100 SMS PER MONTH
14.	SMART STANDALONE FIRE ALARM CONTROL PANEL WITH ONBOARD KEYPAD	2 ZONE SMART FIRE PANEL WITH CAPACITY OF 20 SMOKE DETECTORS PER ZONE. UL/ EN / ETDC/ CE CERTIFIED METAL CASE WITH WITH PSTN/GSM/IP AUTO DIALLER COMPATIBILITY. WIFI CLOUD CONNECTIVITY ON ANDROID APP. GSM/IP COMPATIBILITY FOR CONNECTIVITY TO THIRD PARTY CMS IN FUTURE THROUGH OPEN SOURCE PROTOCOLS. OPERATING VOLTAGE 180-240 V WITH VISUAL ZONE INDICATORS MAINS, BATTERY, SHOWING FIRE , OPEN, SHORT FAULT, RESET , ZONE AND HOOTER TESTS, etc., PUSH BUTTONS TO DISABLE AUDIO ALARM WITH BATTERY BACKUP.
15.	CONVENTIONAL SOUNDERS & 02 FOR TAMPER), MIN 120 DB	4WIRED CONVENTIONAL SOUNDERS(02 FOR POWER & 02 FOR TAMPER), MIN 120 DB
16.	SOUNDER WITH INBUILT BATTERY BACKUP	SOUNDER WITH MIN 120DB SOUND LEVEL, THAT SUPPORTS THE EVENTS OF TAMPER OR POWER CUT TO THE SOUNDER. HAVING UNBUILT BATTERY BACKUP FOR 24 HRS MIN
17.	STAND ALONE BRANCH BURGLAR ALARM CONTROL PANEL	OPERATING VOLTAGE 180-240 V , WITH EXTENDABLE ZONE INDICATOR, CAPABLE OF CATERING FOR ATLEAST 20 ALARM SENSORS WITH BATTERY BACKUP. WITH DAY AND NIGHT MODE WITH KEY/CODE TYPE OPERATIONS, METAL CASE WITH PSTN/GSM/IP AUTO DIALER COMPATIBILITY. GSM/IP COMPATIBLE FOR CONNECTIVITY TO THIRD PARTY CMS IN FUTURE.
18.	PIR SENSORS(PET SAFE)	PIR SENSORS WITH QUAD LINEAR TECHNOLOGY, WITH PET IMMUNITY UPTO 25 KG
19.	PANIC SWITCHES	MICRO SWITCH TECHNOLOGY, AUTO RESET BUTTON, INBUILT TAMPER, STURDY ABS HOUSING WITH STAINLESS STEEL FINISH COVER PLATE
20.	MAGNETIC CONTACT	METAL MAGNETIC CONTACT SMALL
21.	VIBRATION SENSOR	WITH ADJUSTABLE SENSITIVITY SENSOR
22.	TEMPERATURE SENSOR	TEMPERATURE SENSOR
23.	SHUTTER SENSOR	HEAVY DUTY SHUTTER SENSOR
24.	UV FLAME DETECTOR	ULTRAVIOLET FLAME DETECTOR
25.	LDR SENSOR	TO BE USED INSIDE STRONG ROOM
26.	GLASS BREAK SENSOR	GLASS BREAK SENSOR
27.	OPTICAL SMOKE DETECTOR	DUST PROOF, MOTH PROOF
28.	HEAT DETECTOR	CONVENTIONAL HEAT DETECTOR WITH 3600 DIRECTION WITH MINIMUM 250 TRIGGER
29.	RATE OF RISE HEAT DETECTOR	ROR WITH RAPID RISE ELEMENT OF TEMPERATURE OF 6.70 to 8.30 C INCREASE PER MINUTE
30.	RESPONSE INDICATOR	FOR ANY FIRE DETECTOR
31.	MCP	FOR FIRE ALARM
32.	CONVENTIONAL BRANCH BURGLAR ALARM CONTROL PANEL WITH SPEECH AUTO DIALLER AS A PACKAGE	OPERATING VOLTAGE 180-240 V , WITH EXTENDABLE ZONE INDICATOR, CAPABLE OF CATERING FOR ATLEAST 15 ALARM SENSORS WITH BATTERY BACKUP. WITH DAY AND NIGHT MODE WITH KEY/CODE TYPE OPERATIONS, METAL CASE WITH PSTN SPEECH AUTO DIALLER INCLUDED.
33.	BATTERY	12V 7 AH



34.	WHITE ACRYLIC SHEET (1FT X 1FT) WITH "EMERGENCY CALL POLICE" PRINTED IN RED ON IT FOR ATM BURGLAR ALARM	<div style="border: 1px solid black; padding: 5px; text-align: center;"> EMERGENCY CALL (PANIC SWITCH) POLICE 100 </div> <p>TO BE FIXED BELOW THE PANIC BUTTON OF ATM BURGLAR ALARM. PANIC BUTTON CAN BE FIXED IN THE CENTRE/ABOVE/BELOW THE STICKER AS PER CONVENIENCE.</p>
35.	SHUTTER GUARD GSM BASED, WITH BUILT IN BATTERY AND BUILT IN HOOTER.	GSM BASED, HOOTER IN-BUILT, IN-BUILT 3.7V LITHIUM ION BATTERY ALERT THROUGH CALL, SMS & INBUILT HOOTER ALARM, CHARGING & ACTIVITY LED INDICATORS , MIN 5 PHONE Nos FOR ALERTS, PROGRAMMABLE ENTRY/EXIT DELAY TIME, PASSCODE PROTECTED
36.	CASH CABIN ALARM	WITH MAGNETIC CONTACT AND BEEP SOUND TO ALERT THE CASHIER WHEN THE CASH CABIN DOOR IS OPEN. WITH/WITHOUT INBUILT BATTERY. DELAY ADJUSTABLE.
37.	ULTRASOUND PEST REPELLENT	ULTRASOUND PEST REPELLENT WITH OR WITHOUT INBUILT BATTERY
38.	ARMoured CABLE 2 CORE 1.5 SQ MM ISI MARKED	FOR FIRE DETECTORS
39.	CABLE OF 2 CORE COPPER SHIELDED 2 X 1.0 SQ MM, FLEXIBLE WIRE. (NOT REGULAR OR ARMoured)	FOR SIREN AND SWITCHES OF INTRUSION ALARM
40.	CABLE OF 4 CORE COPPER SHIELDED 4 X 0.5 SQ MM, FLEXIBLE WIRE (NOT REGULAR OR ARMoured)	FOR PIR, VIBRATION SENSOR AND INCOMING POWER SUPPLY FOR PANEL
41.	PVC ROUND CONDUIT WHITE COLOUR	
42.	BLACK CONDUIT	
43.	SURGE PROTECTOR WITH 6 SOCKETS (IN LIGHTING EFFECTED/HEAVY POWER FLUCTUATIONS AREAS).	6 SOCKETS
44.	SIM CARD WITH DATA CONNECTION PACKAGE RATE PER MONTH.	WITH MIN 1GB DATA,100SMS PER MONTH

VI. FIRE EXTINGUISHERS DESIRED MINIMUM SPECIFICATIONS

Stored pressure type Portable fire extinguishers such as CO₂, ABC, Water CO₂ and automatic modular ABC type Fire extinguishers to be provided as per IS 15683:2006 along with stands and annual maintenance and ensuring of pressures. Their serviceability to be ensured as per IS 2190:2010.

1	STORED PRESSURE WATER TYPE FIRE EXTINGUISHER OF 9 LTRS. CAPACITY SUPPLIED COMPLETE WITH WALL MOUNTING BRACKET AS PER IS:15683/2006 SPECIFICATION WITH ISI MARK.
2	ABC STORED PRESSURE TYPE FIRE EXTINGUISHER OF 6 KGS.CAPACITYWITH MONO AMMONIUM PHOSPHATE POWDER AS PER IS:15683 SPECIFICATION WITH ISI MARK
3	ABC STORED PRESSURE TYPE FIRE EXTINGUISHER OF 4 KGS.CAPACITY WITH MONO AMMONIUM PHOSPHATE POWDER AS PER IS:15683SPECIFICATION WITH ISI MARK
4	ABC STORED PRESSURE TYPE FIRE EXTINGUISHER OF 2KGS.CAPACITY WITH MONO AMMONIUM PHOSPHATE POWDER AS PER IS:15683/2006 SPECIFICATION WITH ISI MARK.
5	CO2 TYPE FIRE EXTINGUISHER OF 2 KG CAPACITY
6	CO2 TYPE FIRE EXTINGUISHER OF 4.5 KG CAPACITY
7	CO2 TYPE FIRE EXTINGUISHER OF 9 KG CAPACITY
8	ABC 5KGS CAPACITY MODULAR TYPE FIRE EXTINGUISHER (AUTOMATIC)
9	SP WCO2 9 LTRS HOSE
10	SP WCO2 9 LTRS VALVE
11	SP WCO2 9 LTRS PRESSURE GAUGE
12	GUN METAL VALVE - CO2



13	CO2 VALVE
14	CO2 HOSE AND HORN
15	CO2 2 BODY HANDLE
16	CO2 BODY HANDLE GRIPPER
17	CAP AND GAUGE WASHERS
18	DISCHARGE HOSES FOR ABC/WATER CO2
19	HYDRAULIC PRESSURE TESTING FOR CO2 TYPE FIRE EXTINGUISHERS (ONCE IN 5 YEARS ONLY OR WHENEVER CALLED FOR)
20	FLOOR STAND FOR FIRE EXTINGUISHER
21	MODULAR ABC VALVE
22	PRESSURE GAUGE
23	BEND & HORN
24	ABC 4/6 KG HOSE
25	ABC 4/6 KG VALVE
26	ABC 4/6 KG PRESSURE GAUGE
27	WALL MOUNTING BRACKET WHERE APPLICABLE



Annexure 'I'

CONTENTS OF RFP

SI NO	ITEM	SL NO IN THE RFP
1	NOTICE INVITING APPLICATIONS FOR EMPANELMENT OF VENDORS FOR SUPPLY INSTALLTION & AMC OF CCTV, FIRE ALARM, BURGLAR ALARM & FIRE EXTINGUISHERS FOR ALL OFFICES/BRANCHES/ATMs UNDER CANARA BANK CIRCLE OFFICE TIRUPATI	PAGES 1 TO 2
2	GENERAL TERMS & CONDITIONS	I TO VIII
3	EMD	IX
4	PRE QUALIFICATION CRITERIA	X
5	EMPANELMENT & AMC SERVICE TERMS & CONDITIONS	XI
6	OTHER CONDITIONS	XII
7	CONTRACT TERMS & CONDITIONS	XIII
8	PERFORMANCE GUARANTEE	XIV
9	PENALTY CLAUSES	XV
10	PLACE OF SUBMISSION OF DOCUMENTS	XVI
11	TECHNCIAL BID & FINANCIAL BID TERMS & CONDITIONS	XVII
12	PAYMENT TERMS	XVIII
13	ARBITRATION	XIX
14	JURISDICTION OF COURT	XX
15	INDEMNITY	XXI
16	NON DISCLOSURE AGREEMENT	XXII
17	EMPANELMENT EVALUATION PROCESS	XXIII
18	AUGMENTATION OF NEW ROS/OTHER OFFICES	XXIV
19	AMENDMENTS IN RFP	XXV
20	CHECK LIST FOR VENDORS	ANNEXURE 'X'





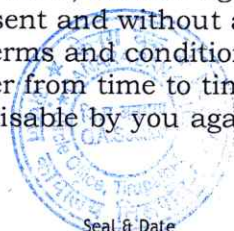
Annexure 'J'

SPECIMEN FORMAT FOR EMD / BANK GUARANTEE

To

The Assistant General Manager,
GENERAL ADMINISTRATION Section,
Canara Bank Circle Office,
Tirupati
Andhra Pradesh - 517001

1. M/s _____ having its Registered Office at _____ (herein after referred as 'Bidder') has inter-alia agreed to furnish a Bank Guarantee from a Scheduled Bank for Rs.-----/- (Rupees ----- only) as security for compliance with the Bidder's obligation in accordance with stipulation of RFP No: _____ dated _____ issued by Canara Bank .
2. On request of the Bidder we _____ (hereinafter called the issuing bank) do hereby undertake to pay to you an amount not exceeding Rs.-----/- (Rupees ----- only) against any non-compliance with conditions contained in the RFP.
3. We _____ (the issuing bank) undertake to pay the amounts due and payable under this guarantee without any demur, merely on a demand from you stating that the amount claimed is due by way of loss or damage caused to or that would be caused to or suffered by you by reasons of any breach by the said Bidder of any of the terms or conditions contained in the RFP by reason of the Bidder's failure to perform the terms thereof. Any such demand on us during the currency shall be conclusive as regards the amount due and payable by us under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. -----/- (Rupees ----- only).
4. Any notice by way of demand or otherwise hereunder may be sent by Courier, or Registered Post to our local address of the issuing Bank and if sent accordingly, it should be received and duly and acknowledged by the Bank on or before the expiry date of the guarantee.
5. We _____ (the issuing bank) further agree that the guarantee herein contained shall remain in force during the period that would be taken for the performance of the said obligation and that it shall continue to be enforceable till satisfactory compliance of the terms and conditions thereof by the Bidder or till you certify that the terms and conditions of the said RFP have been fully and properly carried out by the said Bidder and accordingly discharge the guarantee or till expiry date whichever is earlier.
6. This bank guarantee shall remain in operation from the date of issue and we shall not revoke this guarantee during the currency except with your previous consent in writing. You may enforce your rights pursuant to this guarantee in any court or tribunal in accordance with laws of India.
7. We _____ (the issuing bank) further agree with you, that you shall have the fullest liberty without our consent and without affecting in any manner our obligation hereunder to vary any of the terms and conditions of the said RFP or to extend time of performance by the said Bidder from time to time or to postpone for any time or from time to time of the power exercisable by you against the said Bidder and to forbear or



enforce any of the terms and conditions relating to the said RFP and we shall not be relieved from our liability by reason of any such variation or extension being granted to the said Bidder or for any forbearance, act or omission on your part or any indulgence by you to the said Bidder.

8. The bank guarantee shall not in any way be affected by your taking or giving up any securities from the Bidder or any other person, firm or company on its behalf or by the winding up, dissolution, insolvency or as the case may be of the Bidder.
9. The bank guarantee shall not be affected by any change in our constitution or of the Bidder nor shall it be affected by any change in your constitution or by any amalgamation or absorption but will ensure to the benefit of and be available to and be enforceable by the absorbing or amalgamating company or concern till expiry date.
10. We have the power to issue this bank guarantee in you favour and the undersigned has full power to execute this bank guarantee under the power of attorney dated ----- issued by _____

Notwithstanding anything contained herein

- i) Our liability under this Bank Guarantee shall not exceed Rs. -----/- (Rupees --- ----- only)
- ii) This Bank Guarantee shall be valid up to _____ ; and
- iii) We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before _____.

Note: - EMD Amount shall be as per Instructions issued at Para IX.a of the RFP





Annexure-'K'

Pre Contract Integrity Pact as per below format to be submitted on a Non Judicial Stamp Paper of Rs 200/- of Andhra Pradesh along with Technical Proposal

PRE CONTRACT INTEGRITY PACT

GENERAL

This pre-bid pre-contract Agreement (hereinafter called the Integrity Pact) is made on _____ day of _____ month, 20____, between, on one hand, Canara Bank, a body corporate constituted under the Banking Companies (Acquisitions and Transfer of Undertakings) Act, 1970 having its Circle Office at **D. No: 118-122, 2nd Floor, Opp to Govindaraja Swamy Temple, South Mada Street Tirupati, Andhra Pradesh**), (hereinafter called the "BANK", which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns) of the First Part and M/s _____ represented by Mr. / Mrs. _____, Chief Executive Officer / Authorized Representative (hereinafter called the "BIDDER" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS the BUYER proposes to procure / avail Security Services i.e Supply & / AMC of Security & Fire Equipments/Gadgets of various categories specified in the RFP and the BIDDER is willing to offer / has offered the said services

And

WHEREAS the BIDDER is a Private Company / Public Company / Government Undertaking / Partnership / LLP / LLC / Firm, constituted in accordance with the relevant law in the matter and the BANK is a Public Sector Bank.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence / prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to :-

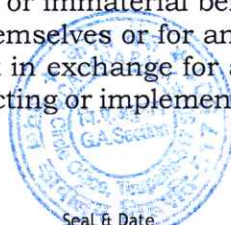
Enabling the BANK to obtain the desired said services at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and

Enabling BIDDERS to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the BUYER will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

1. COMMITMENTS OF THE BANK

- 1.1 The BANK undertakes that no official of the BANK, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organisation or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.



- 1.2 The BANK will, during the pre-contract stage, treat all BIDDERS alike, and will provide to all BIDDERS the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERS.
- 1.3 All the officials of the BANK will report to the appropriate Government office any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.
- 1.4 In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the BANK with full and verifiable facts and the same is prima facie found to be correct by the BANK, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the BANK and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the BANK the proceedings under the contract would not be stalled.

2. COMMITMENTS OF BIDDERS

- 2.1 The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:-
- 2.2 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the BANK, connected directly or indirectly with the bidding process, or to any person, organisation or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
- 2.3 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the BANK or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favour or disfavour to any person in relation to the contract or any other contract with the Government.
- 2.4 BIDDERS shall disclose the name and address of Agents and Representatives and Indian BIDDERS shall disclose their foreign Principals or Associates.
- 2.5 BIDDERS shall disclose the payments to be made by them to Agents / Brokers or any other intermediary, in connection with this bid / contract.
- 2.6 The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the BANK or their



Agents, Brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.

- 2.7 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.
- 2.8 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- 2.9 The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the BUYER as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.
- 2.10 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
- 2.11 The BIDDER shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.
- 2.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of the BANK, or alternatively, if any relative of an officer of the BANK has financial interest/stake in the BIDDER's firm, the same shall be closed by the BIDDER at the time of filing of tender. The term 'relative' for this purpose would be as defined in Section 1(77) of the Companies Act, 2013.
- 2.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the BANK.

3. PREVIOUS TRANSGRESSION

- 3.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the tender process.
- 3.2 The BIDDER agrees that if it makes incorrect statement on this subject, BIDDER can be disqualified from the tender process or the contract, if already awarded, can be terminated for such reason.

4. EARNEST MONEY (SECURITY DEPOSIT)

While submitting the Bid, which will be submitted pursuant to this RFP process, the BIDDER shall deposit an amount as specified in the RFP as Earnest Money / Security Deposit, with the BUYER through the following instruments -



- 4.1 A confirmed Bank Guarantee by a Scheduled Commercial Bank other than Canara Bank, promising payment of the guaranteed sum to the BANK on demand without any demur whatsoever and without seeking any reasons whatsoever. The demand for payment by the BANK shall be treated as conclusive proof of payment.
- 4.2 The Earnest Money / Security Deposit shall be valid up to a period of twelve months or the complete conclusion of the contractual obligations to the complete satisfaction of both the BIDDER and the BANK, including warranty period.
- 4.3 In case of the successful BIDDER a clause would also be incorporated in the Article pertaining to Performance Bank Guarantee in the Purchase Contract that the provisions of Sanctions for Violation shall be applicable for forfeiture of Performance Bank Guarantee in case of a decision by the BANK to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.
- 4.4 No interest shall be payable by the BANK to the BIDDER on Earnest Money / Security Deposit for the period of its currency.

5. SANCTIONS FOR VIOLATIONS

- 5.1 Any breach of the aforesaid provisions by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle the BANK to take all or any one of the following actions, wherever required:-
 - 5.1.1 To immediately call off the pre contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER(s) would continue.
 - 5.1.2 The Earnest Money Deposit (in pre-contract stage) and / or Security Deposit / Performance Bank Guarantee (after the contract is signed) shall stand forfeited either fully or partially, as decided by the BANK and the BANK shall not be required to assign any reason therefore.
 - 5.1.3 To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.
 - 5.1.4 To recover all sums already paid by the BANK with interest thereon at 2% higher than the prevailing Base Rate of Canara Bank, while in case of a BIDDER from a country other than India with interest thereon at 2% higher than the LIBOR. If any outstanding payment is due to the BIDDER from the BUYER in connection with any other contract for any other services, such outstanding payment could also be utilised to recover the aforesaid sum and interest.
 - 5.1.5 To encash the Advance Bank Guarantee and Performance Bank Guarantee / Warranty Bond, if furnished by the BIDDER, in order to recover the payments, already made by the BANK, along with interest.



- 5.1.6 To cancel all or any other Contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the BANK resulting from such cancellation / rescission and the BANK shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.
- 5.1.7 To debar the BIDDER from participating in future bidding processes of the Bank for a minimum period of five years, which may be further extended at the discretion of the BANK.
- 5.1.8 To recover all sums paid in violation of this Pact by BIDDER(s) to any middleman or Agent or Broker with a view to securing the contract.
- 5.1.9 Forfeiture of Performance Bank Guarantee in case of a decision by the BANK to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.
- 5.2 The BANK will be entitled to take all or any of the actions mentioned at para 5.1(5.1.1 to 5.1.9) of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of an offence as defined in Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.
- 5.3 The decision of the BANK to the effect that a breach of the provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent Monitor(s) appointed for the purposes of this Pact.

6. FALL CLAUSE

The BIDDER undertakes that it has not provided any services to any Ministry / Department of the Government of India or PSU or PSB or any other company by violating the labour laws.

7. INDEPENDENT MONITORS

- 7.1 The BUYER has appointed the following Independent External Monitors (hereinafter referred to as Monitors) for this Pact in consultation with the Central Vigilance Commission.
1. Shri Hem Kumar Pande (Email ID:)
 2. Smt. Dolly Chakrabarty (Email ID:)
- 7.2 The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.
- 7.3 The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.
- 7.4 Both the parties accept that the Monitors have the right to access all the documents relating to the project/procurement, including minutes of meetings.

- 7.5 As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the BANK.
- 7.6 The BIDDER(s) accepts that the Monitor has the right to access without restriction to all Project documentation of the BANK including that provided by the BIDDER. The BIDDER will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor shall be under contractual obligation to treat the information and documents of the BIDDER/Subcontractor(s) with confidentiality.
- 7.7 The BANK will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.
- 7.8 The Monitor will submit a written report to the designated Authority of BANK within 8 to 10 weeks from the date of reference or intimation to him by the BUYER / BIDDER and, should the occasion arise, submit proposals for correcting problematic situations.

8. FACILITATION OF INVESTIGATION

In case of any allegation of violation of any provisions of this Pact or payment of commission, the BANK or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

9. LAW AND PLACE OF JURISDICTION

This Pact is subject to Indian Law. The place of performance and jurisdiction shall be as specified in Para XIX & XX of the RFP.

10. OTHER LEGAL ACTIONS

The actions stipulated in this **INTEGRITY PACT** are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

11. VALIDITY

This **INTEGRITY PACT** begins when both parties have legally signed it. It expires for the Vendor 12 months after the last payment under the contract, and for all other Bidders 6 months after the contract has been awarded. If any claim is made/lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged/determined by MD&CEO, Canara Bank. Should one or several provisions of this Pact turn out to be invalid; the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.



12. OTHER PROVISIONS

12.1 Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions

12.2 Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.

12.3 In the event of any contradiction between the Integrity Pact and its Annexures, the Clause in the Integrity Pact will prevail.

The parties hereby sign this Integrity Pact at _____ on _____

BUYER

BIDDER

Name of the Officer:
Department

Chief Executive Officer / Authorized
Representative Designation:

Witness

Witness

1.-----
Witness

1.-----
Witness

2.-----

2.-----



NON DISCLOSURE AGREEMENT

The AMC VENDOR shall abide with the security Policies of the Bank and Non-Disclosure Agreement (NDA) attached.

i. This Confidentiality cum Non-disclosure Agreement is entered into at _____ on this day _____ of _____ month / year, between (-----
-----) **herein after called as AMC VENDOR, a company / firm registered under**

_____ **and CANARA BANK, a Body Corporate constituted under the Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 having its Branches under Circle Office, Tirupati (hereinafter referred to as the "Bank")**

ii. The AMC VENDOR and BANK had discussions and negotiations concerning the establishment during continuance of a business relationship between them as per Agreement dated (hereinafter referred to as 'Agreement'). In the course of such discussions and negotiations, it is anticipated that either party may disclose or deliver to the other party certain of its trade secrets or confidential or proprietary information for the purpose of enabling the other party to evaluate the feasibility of such a business relationship. The parties have entered into this Agreement, in order to assure the confidentiality of such trade secrets and confidential and proprietary information in accordance with the terms of this Agreement. As used in this Agreement, the party disclosing Proprietary Information (as defined below) is referred to as the 'Disclosing Party' and will include its affiliates and subsidiaries, the party receiving such Proprietary Information is referred to as the 'Recipient', and will include its affiliates and subsidiaries.

iii. "Information", specified in this agreement pertains to all sorts of information which includes oral, written, digital data as well as digital information in any form.

iv. Now this Agreement witnesseth:

1. Proprietary Information: As used in this Agreement, the term 'Proprietary Information' shall mean all trade secrets or confidential or Proprietary Information designated as such in writing by the Disclosing Party, whether by letter or by the use of an appropriate prominently placed Proprietary stamp or legend, prior to or at the time such trade secret or confidential or Proprietary Information is disclosed by the Disclosing Party to the Recipient. Notwithstanding the forgoing, information which is orally or visually disclosed to the recipient by the Disclosing Party or is disclosed in writing unaccompanied by a covering letter, proprietary stamp or legend, shall constitute proprietary information if the disclosing party, within 10 (ten) days after such disclosure, delivers to the Recipient a written document or documents describing such Proprietary Information and referencing the place and date of such oral, visual or written disclosure and the names of the employees or officers of the Recipient to whom such disclosure was made.



2. Confidentiality

- a) Each party shall keep secret and treat in strictest confidence all information it has received about the other party or its customers and will not use the information otherwise than for the purpose of performing its obligations under this Agreement in accordance with its terms and so far as may be required for the proper exercise of the Parties' respective rights under this Agreement.
- b) The term information' shall include all written or oral information, digital data as well as digital information in any form or (Including information received from third parties that the 'Disclosing Party' is obligated to treat as confidential) that is (i) clearly identified in writing at the time of disclosure as confidential and in case of oral or visual disclosure, or (ii) that a reasonable person at the time of disclosure reasonably would assume, under the circumstances, to be confidential. Confidential information shall also include, without limitation, software programs, technical data, methodologies, know-how, processes, designs, new products, developmental work, marketing requirements, marketing plans, customer names, prospective customer names, customer information and business information of the 'Disclosing Party'.

3. Non-Disclosure of Proprietary Information: For the period during the Agreement or its renewal, the Recipient will:

- (a) Use such Proprietary Information only for the purpose for which it was disclosed and without prior written authorization of the Disclosing Party shall not use or exploit such Proprietary Information for its own benefit or the benefit of others.
- (b) Protect the Proprietary Information against disclosure to third parties in the same manner and with the reasonable degree of care, with which it protects its confidential information of similar importance: and
- (c) Limit disclosure of Proprietary Information received under this Agreement to persons within its organization and to those third party AMC VENDORS performing tasks that would otherwise customarily or routinely be performed by its employees, who have a need to know such Proprietary Information in the course of performance of their duties and who are bound to protect the confidentiality of such Proprietary Information.

4. Limit on Obligations: The obligations of the Recipient specified in clause 3 above shall not apply and the Recipient shall have no further obligations, with respect to any Proprietary Information to the extent that such Proprietary Information:

- a) Is generally known to the public at the time of disclosure or becomes generally known without any wrongful act on the part of the Recipient,
- b) Is in the Recipient's possession at the time of disclosure

- otherwise than as a result of the Recipient's breach of a legal obligation;
- c) Becomes known to the Recipient through disclosure by any other source, other than the Disclosing Party, having the legal right to disclose such Proprietary Information.
 - d) Is independently developed by the Recipient without reference to or reliance upon the Proprietary Information; or
 - e) Is required to be disclosed by the Recipient to comply with applicable laws or governmental regulation, provided that the recipient provides prior written notice of such disclosure to the Disclosing Party and takes reasonable and lawful actions to avoid and/or minimize the extent of such disclosure.
5. Return of Documents: The Recipient shall, upon the request of the Disclosing Party, in writing, return to the Disclosing Party all drawings, documents and other tangible manifestations of Proprietary Information received by the Recipient pursuant to this
 6. Agreement (and all copies and reproductions thereof) within a reasonable period. Each party agrees that in the event it is not inclined to proceed further with the engagement, business discussions and negotiations, or in the event of termination of this Agreement, the Recipient party will promptly return to the other party or with the consent of the other party, destroy the Proprietary Information of the other party.
 7. Communications: Written communications requesting or transferring Proprietary Information under this Agreement shall be addressed only to the respective designees as follows (or to such designees as the parties hereto may from time to time designate in writing)
 8. Term: The obligation pursuant to Clause 2 and 3 (Confidentiality and Non-Disclosure of Proprietary Information) will survive for 3 years following the term of the Agreement dated.
 9. Nothing herein contained shall be construed as a grant by implication, estoppels, or otherwise or a license by either party to the other to make, have made, use or sell any product using Proprietary Information or as a license under any patent, patent application, utility model, copyright or any other industrial or intellectual property right covering same.
 10. Damages: The provisions of this Agreement are necessary for the protection of the business goodwill of the parties and are considered by the parties to be reasonable for such purposes. Both the parties agree that any breach of this Agreement will cause substantial and irreparable damages to the other party and, therefore, in the event of such breach, in addition to other remedies, which may be available, the party violating the terms of Agreement shall be liable for the entire loss and damages on account of such disclosure.



11. Each party agrees to indemnify the other against loss suffered due to breach of contract and undertakes to make good the financial loss caused directly or indirectly by claims brought about by its customers or by third parties.
12. Miscellaneous:
- a) This Agreement may not be modified, changed or discharged, in whole or in part, except by a further Agreement in writing signed by both the parties.
 - b) This Agreement will be binding upon and ensure to the benefit of the parties hereto and it also includes their respective successors and assignees
 - c) The Agreement shall be construed and interpreted in accordance with the laws prevailing in India.

In witness whereof, the parties hereto have agreed, accepted and acknowledged and signed these presents, on the day, month and year mentioned herein above.

**Signed by the Designated Official of CO,
CANARA BANK**

Name _____

Witness 1.

Witness 2.

**Signed by authorized signatory of
AMC VENDOR**

Name _____

Witness 1.

Witness 2.



Annexure-‘M’

INDICATIVE PRICE BID FORMAT FOR CCTV SYSTEMS

(All Price bid formats to be submitted in company’s Letter head with Seal and Signature)

RFP NO. CO TPT/ GAS/ SEC/ 141 / 2024-25 Dt 22 OCT 2024

WARRANTY ON ALL PRODUCTS IS EXPECTED FOR 2 YEARS (EXCEPT CABLES) INCLUDING 08 QUARTERLY MANDATORY HEALTH CHECK VISITS ON COMPLETE SYSTEM INSTALLATIONS

	ITEM	INDICATIVE SPECIFICATIONS & CERTIFICATIONS.	BRAND AND MODEL BEING OFFERED	WARRANTY AND NUM OF QUARTERLY MAINTENECE VISITS OFFERED.	RATE IN INR (EXCL GST
1.	NETWORK VIDEO RECORDER - 4 CHANNEL	4 CHANNEL, COMPACT 1U, NVR, UL/ EN / EU/ CE CERTIFIED H.265+/H.265 CODEC DECODING, MAX 80MBPS INCOMING BANDWIDTH, UP TO 6MP RESOLUTION PREVIEW &PLAYBACK, HDMI/VGA SIMULTANEOUS VIDEO OUTPUT, SUPPORT TCP/IP PICA UPNP, 4POE PORTS, ONVIF COMPATIBLE, 2 NUM SATA III PORT, UP TO 6TB CAPACITY FOR EACH HDD AND FREE PROGRAMMING SOFTWARE			
2.	NETWORK VIDEO RECORDER - 8 CHANNEL	8 CHANNEL, 1 U, 8 POE NVR, UL/ EN / EU/ CE CERTIFIED H.265+/H.265 CODEC DECODING, MAX 320MBPS INCOMING BANDWIDTH, UP TO 6MP RESOLUTION PREVIEW & PLAYBACK, HDMI/VGA SIMULTANEOUS VIDEO OUTPUT , SUPPORT TCP/IP IPC UPNP, 4POE PORTS , ONVIF COMPATIBLE, 2 NUM SATA III PORTS, UP TO 6TB CAPACITY FOR EACH HDD			
3.	NETWORK VIDEO RECORDER – 16 CHANNEL	16 CHANNEL 1.5 U 16 POE, NVR, UL/ EN / EU/ CE CERTIFIED H.265+/H.265 , SMART H.264+ CODEC DECODING, MAX 320MBPS INCOMING BANDWIDTH, UP TO 6MP RESOLUTION PREVIEW & PLAYBACK, HDMI/VGA SIMULTANEOUS VIDEO OUTPUT,SUPPORT IPC UPNP, 16 POE PORTS,ONVIF COMPATIBLE, 4 NUM SATA III PORTS, UP TO 6TB CAPACITY FOR EACH HDD			
4.	NETWORK VIDEO RECORDER – 32 CHANNEL	32 CHANNEL 1.5 U 16 POE, NVR, UL/ EN / EU/ CE CERTIFIED. H.265+/H.265 , SMART H.264+ CODEC DECODING, MAX 320MBPS INCOMING BANDWIDTH, UP TO 6MP RESOLUTION PREVIEW&PLAYBACK, HDMI/VGA SIMULTANEOUS VIDEO OUTPUT,SUPPORT TCP/IP IPC UPNP, 32 POE PORTS,ONVIF COMPATIBLE, 4 SATA III PORTS, UP TO 8TB CAPACITY FOR EACH HDD			
5.	10 TB SURVEILLANCE HARD DISC	UL,WD- AVGP SERIES (SURVEILLANCE GRADE)			
6.	8 TB SURVEILLANCE HARD DISC	UL,WD- AVGP SERIES(SURVEILLANCE GRADE)			
7.	6 TB SURVEILLANCE HARD DISC	UL,WD- AVGP SERIES(SURVEILLANCE GRADE)			





8.	4 TB SURVEILLANCE HARD DISC	UL,WD- AVGP SERIES(SURVEILLANCE GRADE)			
9.	2 TB SURVEILLANCE HARD DISC	UL,WD- AVGP SERIES(SURVEILLANCE GRADE)			
10.	FIXED DOME IP IR CAMERA (UL/ EN/EU/CE CERTIFIED)	2 MP HD NETWORK IR CAMERA H.265+& H.265, H.264 & MJPEG DUAL-STREAM ENCODING & DWDR			
11.	BULLET IP IR CAMERA (UL/ EN/EU/CE CERTIFIED)	2 MP HD NETWORK IR BULLET CAMERA. H.264&MJPEG DUAL-STREAM ENCODING & DWDR			
12.	PINHOLE IP IR CAMERA (UL/ EN/EU/CE CERTIFIED)	2MP HD NETWORK PINHOLE CAMERA. H.265, H.264 & MJPEG DUAL-STREAM ENCODING & DWDR			
13.	IP IR WIFI HD CUBE CAMERA	2 MP HD IR CUBE CAMERA WIFI-10 MTR, DWDR, H.265 H.264 & MJPEG, MICRO SD CARD SLOT,BUILT- IN MIC & SPEAKER, MOBILE SOFTWARE: iCMOB,gCMOB,WCMOB			
14.	ROUTER FOR CUBE CAMERA WITH MICRO SIM CARD SLOT	4G ROUTERS NETWORK TYPE 4G :- FDD -LTE:- DC-HSPA+/HSPA+/HSPA/UMTS B1 /B8 (2100/900 MHZ) , INTERFACE 3 10/100MBPS LAN PORTS, 1 10/100MBPS LAN/WAN PORT, 1 MICRO SIM CARD SLOT WIRELESS STANDARDS IEEE 802 11AC /N/A 5GHZ IEEE 802.11B/G/N 2.4GHZ FREQUENCY 2.4GHZ AND 5GHZ.			
15.	3MP FISHEYE CAMEA 2 MP WITH MICRO SD CARD	3MP IP NETWORK IR CAMERA H.265 +& H.265, H.264 & MJPEG TRIPLE-STREAM ENCODING & DWDR, 1/2.7" 3MP PROGRESSIVE CMOS, 25/30 FPS @1080(1920X1080) WDR 3DNR, AWB,AGC,BLC, MULTIPLE NETWORK MONITORING :WEB VIEWER 1.4MM FIXES LENSE, BUILT-IN MIC. MICRO SD MEMORY IP67 POE.			
16.	NETWORK ATTACHED STORAGE(NAS)- 1 BAY	NAS WITH 1 BAY, WITH 01 ESATA (IF AVAILABLE) PORT, MIN 01 ETHERNET PORT, 02 USB(3.0) PORTS. Max Cap: 6TB (1x 6TB HDD) (Capacity may vary by RAID types), WITH PROVISION TO CONNECT MIN 4 IP CAMERAS			
17.	NETWORK ATTACHED STORAGE(NAS)- 2 BAY	NAS WITH 2 BAY, WITH MIN 02 ETHERNET PORT, 02 USB(3.0) PORT RAID 0, 1 and JBOD SUPPORTED, Max Capacity – 12 TB (Capacity may vary by RAID types). WITH PROVISION TO CONNECT MIN 4 IP CAMERAS.			
18.	4 PORT NETWORK SWITCH	FULL POE PLUS SWITCHES			
19.	8 PORT NETWORK SWITCH	FULL POE PLUS SWITCHES			
20.	16 PORT NETWORK SWITCH	FULL POE PLUS SWITCHES			
21.	24 PORT POE NETWORK SWITCH WITH 32 CHL NVR	ETHERNET PORTS TWO (2) 1000 BASE-X PORTS (COMBO PORTS) TWO (2) 10/100/1000 BASE-T PORTS 24 10/100 BASE-T PORTS (POE POWER SUPPLY, POE FEATURES HI-POE PORTS 1 AND 2 CONSUMPTION UPTO 60W PER PORT IEEE802.3AF IEEE802.3AT PORTS 3 TO 24 CONSUMPTION UP TO 30 W PER PORT ENHANCED POE(EPOE) PORTS 1 TO 8 TOTAL POE BUDGER <360 W LAYER 2 MANAGED NETWORK EPOE SWITCH SUPPORTS LONG DISTANCE EPOE TRANSMISSION , UP TO 800M (2524 FT) SUPPORTS IEEE.E100 . AND E10 TRANSMISSION MODES (PORTS 1 TO 8) SUPPORTS TWISTED PAIR AND COAXIAL CABLE			



		TRANSMISSION (PORTS 1 TO 8) SUPPORTS POE MANAEMENT, GREEN POE, AND LEGACY SUPPORT.		
22.	TV/ MONITOR-LED 24"	BRANDED WITH AS PECT RATIO 16:9 AND FHD RESOLUTION		
23.	TV/ MONITOR-LED 32"	BRANDED WITH AS PECT RATIO 16:9 AND FHD RESOLUTION		
24.	TV/ MONITOR-LED 42"	BRANDED WITH AS PECT RATIO 16:9 AND FHD RESOLUTION		
25.	TV/ MONITOR-LED 64"	BRANDED WITH AS PECT RATIO 16:9 AND FHD RESOLUTION		
26.	CAT 6 CABLE	CAT6 ETHERNET CABLES WITH FOUR TWISTED PAIRS OF COPPER WIRE AND 250 MHZ OF BANDWIDTH, SUPPORTING DATA TRANSFER SPEEDS OF UP TO 10 GBPS (10GBASE-T) FOR DISTANCES UP TO APPROXIMATELY 180 FEET		
27.	ARMOURED CAT 6 CABLE	ARMOURED CAT 6 , CORE DIAMETER 0.585MM,305M CCA, TRANSMISSION DISTANCE UPTO 85M), PER METRE.		
28.	VGA CABLE 5MTR, 10MTR, 20MTR	VGA Hddb 15 MALE TO MX Hddb 15 MALE PLUG CORD WITH FERRITE IS A LEAD USED FOR TRANSMITTING VIDEO SIGNALS.MX VGA CORD MOST COMMONLY USED TO LINK COMPUTERS WITH MONITORS HOWEVER IT IS NOW USED ON SOME HIGH DEFINITION TELEVISIONS MX VGA CABLE ARE ALWAYS USED SOLELY TO CARRY ANALOG COMPONENT RGBHV (RED -GREEN - BLUE-HORIZONTAL SYNC -VERTICAL SYNC)VIDEO SIGNALS ALONG WITH DATA.		
29.	RJ45 TO HDMI EXTENDER(ONLY WHERE THE DISTANCE BETWEEN NVR/XVR AND MONITOR IS MORE THAN 60 MTR)	EXTENDS HDMI SIGNAL OVER ONE CAT 5E /6 CABLE, MAX DATA RATE -3.4 GBPS HDMI 1.3 AND HDCP COMPLIANCE TRANSMISSION , RESOLUTION UP TO 1080P/60HZ/48 BITS DISTANCE 100 MTR (MAX) HDMI CONNECTOR TYPE A POWER SUPPLY REGULATED 5V/2AMP POWER CONSUMPTION :1.2 AMP (MAX) , TEMPERATURE: 0 TO 55 DEGREE C.		
30.	HDMI CABLE 5 MTR , 10 MTR , 20MTR	HDMI VERSION 1.4(HIGH DEFINATION MULTIMEDIA INTERFACE) GOLD PLATED CABLE PROVIDES AN UNCOMPRESSED DIGITAL LINK BETWEEN CONSUMER ELECTRONICS EQUIPMENT.		
31.	WIRELESS MOUSE	WITH WORKING PRINCIPLE 2.4 GHZ RADIO FREQUENCY , USB INTERFACE ,DPI BUTTON :600 /1200/1600 DPI ADJUSTABLE BUTTONS :LEFT ,RIGHT, WHEEL USB SONGLE RECEIVER WITH WORKING RANGE OF MAX 10 M.		
32.	HDMI SPLTTER	FOR CONNECTING TWO MONITORS FROM NVR/XVR		
33.	VGA SPLITTER	FOR CONNECTING TWO MONITORS FROM NVR/XVR		
34.	PVC ROUND CONDUIT WHITE COLOUR	ISI MARKED		
35.	PVC FLAT CONDUIT WHITE COLOUR	ISI MARKED		
36.	RACK 4 U WITH LOCK, FAN & PDU	FOR 4 & 8 CHANNEL NVR		
37.	RACK 6 U WITH LOCK FAN & PDU	FOR 16 & 32 CHANNEL NVR		
38.	OFFSITE ATM CCTV DVR WITH BUILT-IN 7 INCH SCREEN	UL/EL/UN CERTIFIED TRIBRID SUPPORT HDCVI/ANALOG /IP VIDEO INPUT , HIGH PROFILE H.264 DUAL-STREAM VIDEO COMPRESSION HDMI/VGA/TV SIMULTANEOUS VIDEO OUTPUT ,ONVIF VERSION 2.3 CONFORMANCE, SUPPORT 2SATA HDDS UP TO 20TB MULTIPLE NETWORK MONITORING WEB		



		VIEWER, CMS(DSS/SMART PSS) & SMART PHONE (DMSS), BUILT -IN 7 INCH SCREEN.			
39.	HD DVR/XVR(PENTA A BRID) -4 CHANNEL	4 CHANNEL, HD DVR/ XVR, UL/ EN / EU/ CE CERTIFIED, SUPPORTING PENTA BRID CAMERA TECHNOLOGIES (CVBS/HDTV/ HDCVI/IP/ANALOG), WITH 01 OR MORE SATA HDD SUPPORT, ONVIF.			
40.	HD DVR/XVR(PENTA A BRID) -08 CHANNEL	08 CHANNEL, HD DVR/ XVR, UL/ EN / EU/ CE CERTIFIED, SUPPORTING PENTA BRID CAMERA TECHNOLOGIES (CVBS/HDTV/ HDCVI/IP/ANALOG), WITH 02 OR MORE SATA HDD SUPPORT, ONVIF.			
41.	HD DVR/XVR(PENTA A BRID) -16 CHANNEL	16 CHANNEL, HD DVR/XVR, UL/ EN / EU/ CE CERTIFIED, SUPPORTING PENTA BRID CAMERA TECHNOLOGIES(CVBS/HDTV/ HDCVI/IP/ANALOG), WITH 02 OR MORE SATA HDD SUPPORT, ONVIF.			
42.	FIXED DOME IR COLOUR CAMERA, HD CAMERA(UL/ EN/EU/CE CERTIFIED)	MINIMUM 2 MP, WITH GLASS LENSES, WITH WDR AND ALL IN ONE TECHNOLOGY(SUPPORTING HDTV/ HDCVI/ AHD/ CVBC)			
43.	HD INFRARED BULLET CAMERAS (UL/ EN/EU/CE CERTIFIED)	MINIMUM 2 MP, WITH GLASS LENSES, WITH WDR AND ALL IN ONE TECHNOLOGY(SUPPORTING HDTV/ HDCVI/ AHD/ CVBC)			
44.	PIN HOLE CAMERA (UL/ EN/EU/CE CERTIFIED)	MINIMUM 700 TVL AND ABOVE WITH WDR, FIXED WITHIN A " NO SMOKING" BOARD/ OR OTHER CAMOUFLAGING DEVICES SUCH AS PIR SENSOR OR SMOKE DETECTORS OR SIMILAR.			
45.	RG 6 CO-AXIAL UN ARMoured VIDEO CABLE	ISI MARKED			
46.	POWER CABLE OF 2 CORE COPPER CONDUCTOR 2 X 1.0 SQ MM	ISI MARKED			
47.	HDMI SWITCHER 1X2 (1OUTPUTX02 INPUTS)	FOR CONNECTING TWO NVRS/XVRS TO SINGLE MONITOR			
48.	VGA SWITCHER 1X2 (1OUTPUTX02 INPUTS)	FOR CONNECTING TWO NVRS/XVRS TO SINGLE MONITOR			
49.	64 GB MICRO SD CARD	64GB			
50.	128 GB MICRO SD CARD	128GB			
51.	SURGE PROTECTOR WITH 6 SOCKETS(IN LIGHTING EFFECTED / HEAVY POWER FLUCTUATIONS AREAS).	6 SOCKETS.			
52.	POE INJECTOR (WHERE LENGTH OF 0.1 CAMERA CABLE IS MORE THAN 100 MTR)	COMPLIES WITH IEEE802.3AF STANDARD ,DELIVERS POWER AND DATA OVER THE SINGLE CABLE UP TO 100 METERS NO POWER CABLING FOR ETHERNETWORK DEVICE,ADVANCED AUTO -SENSING ALGORITHMENABLES PROVIDING POWER WITH 802.3AF,PDSUPPORTS POWER CLASSIFICATION ,AUTO -DETERMINE THE NECESSARY POWER REQUIREMENTSHIGH SAFETY WITH SHORT CIRCUIT PROTECTIONPLUG & PLAY			

		INSTALLATION , REQUIRES NOCON GURATIONEXTERNAL 48VDC POWER SUPPLY.			
53.	PINHOLE CAMERA HOUSING	18 SWG METALBOX (GREY) IN THE SHAPE OF SPEAKER WITH HOLES AND WITH PROVISION TO HOST PINHOLE CAMERA (HD/IP) VIEW FROM ONE OF THE HOLES			
54.	SMPS POWER SUPPLY FOR CAMERAS	RATING 12V, 8 -10 AMPS			
55.	DISMANTLING ALL EQUIPMENTS AND ALL WIRING BEFORE HANDING OVER THE BRANCH SITE ON RELOCATION				
56.	DISMANTLING/ SHIFTING/REIN STALLATION				
57.	CHARGES FOR EXTRACTION OF FOOTAGE PER INSTANCE				
58.	PENDRIVE 2 GB				
59.	PENDRIVE 4 GB				
60.	PENDRIVE 8 GB				
61.	PENDRIVE 16 GB				
62.	PENDRIVE 32 GB				
63.	PENDRIVE 64 GB				
64.	500GB EXTERNAL HARD DRIVE				
65.	1TB EXTERNAL HARD DRIVE				
66.	NOMINAL QUARTERTLY HEALTH CHECK VISIT RATE	APPLICABLE FOR NEW INSTALLATION OF ENTIRE SYSTEM UNTIL THE END OF WARRANTY , WHICH IS 02 YEARS FOR FUTURE INSTALLATIONS AND TILL THE END OF OEM WARRANTY ON THEDVR/NVR OF THE EXISITNG NEW INSTALLATIONS			



Annexure-'N'

INDICATIVE PRICE BID FORMAT

ALARM SYSTEMS

(All Price bid formats to be submitted in company's Letter head with Seal and Signature)

RFP NO. CO TPT/ GAS/ SEC/ 141 / 2024-25 Dt 22 OCT 2024

WARRANTY ON ALL PRODUCTS IS EXPECTED FOR 2 YEARS (EXCEPT CABLES & BATTERIES) INCLUDING 08 QUARTERLY MANDATORY HEALTH CHECK VISITS ON COMPLETE SYSTEM INSTALLATIONS

1. ITEM	INDICATIVE SPECIFICATIONS	BRAND AND MODEL BEING OFFERED	WARRANTY BY OEM) EXCEPT ON EXPENDABLES LIKE WIRING & BATTERIES)	RATE IN INR EXCL GST
2.	SMART BRANCH SECURITY AND FIRE ALARM CONTROL PANEL (INTEGRATED) WITH SEPARATE KEY BOARD(NOT ONBOARD) AS A PACKAGE SUPPORTING BOTH SECURITY AND FIRE ALARM DETECTORS - 1)CONTROL PANEL WITH SEPARATE(NON ONBOARD) KEY PAD. 2) PSTN (AND/OR) GSM INBUILT SPEECH DIALLER, CMS ENABLED (COMPATIBLE TO ANY THIRD PARTY CMS THROUGH PSTN, GSM(GPRS) & IP, MINIMUM ANY TWO) AS PER BANK REQUIREMENT. 3) SIMULTANEOUSLY AUTO DIALS PRE-SET NUMBERS AS WELL AS SEND ALERTS TO CMS. 4) INBUILT BATTERY BACK UP. 5) SHOULD SUPPORT AND COMMUNICATE ALERTS TO ANY THIRD PARTY CMS/HEALTH MONITORING SOFTWARE, READILY, AND THE PROTOCOL FOR COMMUNICATION SHOULD NOT BE BOUND OR LIMITED TO ANY PROPRIETARY SOFTWARE OR PROTOCOL OF THEIR OWN. SHOULD COMMUNICATE VIA SIA DC 09/CONTACT ID/CONTACT IP OR ANY INTERNATIONAL OPEN SOURCE INTRUSION PROTOCOLS. 6) SHOULD SUPPORT ZONE DOUBLING AND/OR ZONE EXPANDERS . 7) MINIMUM FEATURES: AUTO ACTIVATION ON GROUPS/PARTITION ON PRE-SET TIME, ARM/DISARM THROUGH SMS/IVR USING SECURE PASSKEYS, BYPASS FAULTY COMPONENTS, MINIMUM 10 PASSWORD ACCESS, PROVISION TO STORE LOGS AND EXPORT TO EXCEL, HEALTH BEAT FOR HEALTH CHECKUP MONITORING SOFTWARE , FREE PROGRAMMING SOFTWARE, FREE MOBILE MONITORING APP.			
3.	KEY PAD COMPATIBLE WITH SMART PANEL (OF THE SAME MAKE AS IN SL NO: 01 above) FOR REPLACEMENTS			
4.	SMART ATM SECURITY AND FIRE ALARM CONTROL PANEL (INTEGRATED) WITH KEY PAD (SEPARATE NOT ON BOARD) PACKAGE SUPPORTING BOTH SECURITY AND FIRE ALARM DETECTORS - UL/ EN / ETDC/ CE CERTIFIED 1) CONTROL PANEL WITH SEPARATE (NON ONBOARD) KEY PAD. 2) IP (AND/OR) GSM/GPRS INBUILT WITH CMS ENABLED (COMPATIBLE TO ANY THIRD PARTY CMS THROUGH GSM (GPRS) & IP, MINIMUM ANY ONE AS PER BANK REQUIREMENT) 3) SIMULTANEOUSLY AUTO DIALS PRE-SET NUMBERS AS WELL AS SEND ALERTS TO CMS.			

		<p>4) INBUILT BATTERY BACK UP. 5) SHOULD SUPPORT AND COMMUNICATE ALERTS TO ANY THIRD PARTY CMS / HEALTH MONITORING SOFTWARE READILY, AND THE PROTOCOL FOR COMMUNICATION SHOULD NOT BE BOUND OR LIMITED TO ANY PROPRIETARY SOFTWARE OR PROTOCOL OF THEIR OWN. SHOULD COMMUNICATE VIA SIA DC 09/CONTACT ID/CONTACT IP OR ANY INTERNATIONAL OPEN SOURCE INTRUSION PROTOCOLS. 6) SHOULD SUPPORT ZONE DOUBLING AND/OR ZONE EXPANDERS 7) MINIMUM FEATURES: AUTO ACTIVATION ON GROUPS/PARTITION ON PRE-SET TIME, ARM/DISARM THROUGH SMS/TVR USING SECURE PASSKEYS, BYPASS FAULTY COMPONENTS, MINIMUM 10 PASSWORD ACCESS, PROVISION TO STORE LOGS AND EXPORT TO EXCEL, HEALTH BEAT FOR HEALTH CHECK-UP MONITORING SOFTWARE , FREE PROGRAMMING SOFTWARE, FREE MOBILE MONITORING APP.</p>			
5.	KEY PAD COMPATIBLE WITH SMART PANEL (OF THE SAME MAKE AS IN SL NO: 03 above)	FOR REPLACEMENTS			
6.	ZONE EXPANDING MODULE	8 ZONE EXPANDER COMPATIBLE WITH BRAND OF SMART PANEL AS IN SL NO 1 (AND/OR) 3 - TO GO WITH SMART PANE			
7.	ADD ON PSTN DIALLER CUM COMMUNICATOR MODULE	COMPATIBLE WITH THE BRAND OF SMART PANEL AS IN SL NO: 1 (AND/OR) 3 TO GO WITH SMART PANEL			
8.	ADD ON IP DIALLER CUM COMMUNICATOR MODULE	MODULE COMPATIBLE WITH THE BRAND OF SMART PANEL AS IN SL NO: 1 (AND/OR) 3 TO GO WITH SMART PANEL			
9.	ADD ON GSM (GPRS) DIALLER CUM COMMUNICATOR MODULE	COMPATIBLE WITH THE BRAND OF SMART PANEL AS IN SL NO: 1 (AND/OR) 3 TO GO WITH SMART PANEL			
10.	CONVENTIONAL PSTN SPEECH AUTO DIALLER COMPATIBLE TO CURRENTLY INSTALLED CONVENTIONAL PANELS	HAVING FOLLOWING BASIC FEATURES – MIN 5 TELEPHONE NUMBERS HAVING 16 DIGIT TELEPHONE NUMBER, PROVISION FOR MIN 3 MESSAGES .			
11.	CONVENTIONAL GSM SPEECH AND SMS AUTO DIALLER COMPATIBLE TO CURRENTLY INSTALLED CONVENTIONAL PANELS	GSM BASED, 03 VOICE MESSAGES, MIN 10 TELEPHONE NUMBERS			
12.	SMART GSM(GPRS) COMMUNICATOR FOR HEALTH MONITORING OF OLD CONVENTIONAL PANELS	SIA DC-09/CID PROTOCOL ENABLED GSM(GPRS) COMMUNICATOR FOR HEALTH MONITORING OF OLD CONVENTIONAL PANELS			
13.	SMART ETHERNET (IP) COMMUNICATOR FOR HEALTH MONITORING OF OLD CONVENTIONAL PANELS	SIA DC-09/CID PROTOCOL ENABLED ETHERNET (IP) COMMUNICATOR FOR HEALTH MONITORING OF OLD CONVENTIONAL PANELS			
14.	SIM CARD WITH DATA CONNECTION	WITH MIN 1GB DATA, 100 SMS PER MONTH			



	PACKAGE RATE PER YEAR			
15.	SMART STANDALONE FIRE ALARM CONTROL PANEL WITH ONBOARD KEYPAD	2 ZONE SMART FIRE PANEL WITH CAPACITY OF 20 SMOKE DETECTORS PER ZONE. UL/ EN / ETDC/ CE CERTIFIED METAL CASE WITH WITH PSTN/GSM/IP AUTO DIALLER COMPATIBILITY. WIFI CLOUD CONNECTIVITY ON ANDROID APP. GSM/IP COMPATIBILITY FOR CONNECTIVITY TO THIRD PARTY CMS IN FUTURE THROUGH OPEN SOURCE PROTOCOLS. OPERATING VOLTAGE 180-240 V WITH VISUAL ZONE INDICATORS MAINS, BATTERY, SHOWING FIRE , OPEN, SHORT FAULT, RESET , ZONE AND HOOTER TESTS, etc., PUSH BUTTONS TO DISABLE AUDIO ALARM WITH BATTERY BACKUP.		
16.	CONVENTIONAL SOUNDERS & 02 FOR TAMPER), MIN 120 DB	4WIRED CONVENTIONAL SOUNDERS(02 FOR POWER & 02 FOR TAMPER), MIN 120 DB		
17.	SOUNDER WITH INBUILT BATTERY BACKUP	SOUNDER WITH MIN 120DB SOUND LEVEL, THAT SUPPORTS THE EVENTS OF TAMPER OR POWER CUT TO THE SOUNDER. HAVING UNBUILT BATTERY BACKUP FOR 24 HRS MIN		
18.	STAND ALONE BRANCH BURGLAR ALARM CONTROL PANEL	OPERATING VOLTAGE 180-240 V , WITH EXTENDABLE ZONE INDICATOR, CAPABLE OF CATERING FOR ATLEAST 20 ALARM SENSORS WITH BATTERY BACKUP. WITH DAY AND NIGHT MODE WITH KEY/CODE TYPE OPERATIONS, METAL CASE WITH PSTN/GSM/IP AUTO DIALER COMPATIBILITY. GSM/IP COMPATIBLE FOR CONNECTIVITY TO THIRD PARTY CMS IN FUTURE.		
19.	PIR SENSORS(PET SAFE)	PIR SENSORS WITH QUAD LINEAR TECHNOLOGY, WITH PET IMMUNITY UPTO 25 KG		
20.	PANIC SWITCHES	MICRO SWITCH TECHNOLOGY, AUTO RESET BUTTON, INBUILT TAMPER, STURDY ABS HOUSING WITH STAINLESS STEEL FINISH COVER PLATE		
21.	MAGNETIC CONTACT	METAL MAGNETIC CONTACT SMALL		
22.	VIBRATION SENSOR	WITH ADJUSTABLE SENSITIVITY SENSOR		
23.	TEMPERATURE SENSOR	TEMPERATURE SENSOR		
24.	SHUTTER SENSOR	HEAVY DUTY SHUTTER SENSOR		
25.	UV FLAME DETECTOR	ULTRAVIOLET FLAME DETECTOR		
26.	LDR SENSOR	TO BE USED INSIDE STRONG ROOM		
27.	GLASS BREAK SENSOR	GLASS BREAK SENSOR		
28.	OPTICAL SMOKE DETECTOR	DUST PROOF, MOTH PROOF		
29.	HEAT DETECTOR	CONVENTIONAL HEAT DETECTOR WITH 3600 DIRECTION WITH MINIMUM 250 TRIGGER		
30.	RATE OF RISE HEAT DETECTOR	ROR WITH RAPID RISE ELEMENT OF TEMPERATURE OF 6.70 to 8.30 C INCREASE PER MINUTE		
31.	RESPONSE INDICATOR	FOR ANY FIRE DETECTOR		
32.	MCP	FOR FIRE ALARM		
33.	CONVENTIONAL BRANCH BURGLAR ALARM CONTROL PANEL WITH SPEECH AUTO DIALLER AS A PACKAGE	OPERATING VOLTAGE 180-240 V , WITH EXTENDABLE ZONE INDICATOR, CAPABLE OF CATERING FOR ATLEAST 15 ALARM SENSORS WITH BATTERY BACKUP. WITH DAY AND NIGHT MODE WITH KEY/CODE TYPE OPERATIONS, METAL CASE WITH PSTN SPEECH AUTO DIALLER INCLUDED.		
34.	BATTERY	12V 7 AH		



35.	WHITE ACRYLIC SHEET (1FT X 1FT) WITH "EMERGENCY CALL POLICE" PRINTED IN RED ON IT FOR ATM BURGLAR ALARM	<p style="text-align: center;">EMERGENCY CALL (PANIC SWITCH) POLICE 100</p> <p>TO BE FIXED BELOW THE PANIC BUTTON OF ATM BURGLAR ALARM. PANIC BUTTON CAN BE FIXED IN THE CENTRE/ABOVE/BELOW THE STICKER AS PER CONVENIENCE.</p>			
36.	SHUTTER GUARD GSM BASED, WITH BUILT IN BATTERY AND BUILT IN HOOTER.	GSM BASED, HOOTER IN-BUILT, IN-BUILT 3.7V LITHIUM ION BATTERY ALERT THROUGH CALL, SMS & INBUILT HOOTER ALARM, CHARGING & ACTIVITY LED INDICATORS , MIN 5 PHONE Nos FOR ALERTS, PROGRAMMABLE ENTRY/EXIT DELAY TIME, PASSCODE PROTECTED			
37.	CASH CABIN ALARM	WITH MAGNETIC CONTACT AND BEEP SOUND TO ALERT THE CASHIER WHEN THE CASH CABIN DOOR IS OPEN. WITH/WITHOUT INBUILT BATTERY. DELAY ADJUSTABLE.			
38.	ULTRASOUND PEST REPELLENT	ULTRASOUND PEST REPELLENT WITH OR WITHOUT INBUILT BATTERY			
39.	ARMOURED CABLE 2 CORE 1.5 SQ MM ISI MARKED	FOR FIRE DETECTORS			
40.	CABLE OF 2 CORE COPPER SHIELDED 2 X 1.0 SQ MM, FLEXIBLE WIRE. (NOT REGULAR OR ARMOURED)	FOR SIREN AND SWITCHES OF INTRUSION ALARM			
41.	CABLE OF 4 CORE COPPER SHIELDED 4 X 0.5 SQ MM, FLEXIBLE WIRE (NOT REGULAR OR ARMOURED)	FOR PIR, VIBRATION SENSOR AND INCOMING POWER SUPPLY FOR PANEL			
42.	PVC ROUND CONDUIT WHITE COLOUR				
43.	BLACK CONDUIT				
44.	SURGE PROTECTOR WITH 6 SOCKETS (IN LIGHTING EFFECTED/HEAVY POWER FLUCTUATIONS AREAS).	7 SOCKETS			
45.	SIM CARD WITH DATA CONNECTION PACKAGE RATE PER MONTH.	WITH MIN 1GB DATA,100SMS PER MONTH			
46.	NOMINAL QUARTERTLY HEALTH CHECK VISIT RATE.	APPLICABLE FOR NEW INSTALLATION OF ENTIRE SYSTEM UNTIL THE END OF WARRANTY , WHICH IS 02 YEARS FOR FUTURE INSTALLATIONS AND TILL END OF OEM WARRANTY ON THE PANELS OF THE EXISITNG NEW INSTALLATIONS			





Annexure-'O'

RFP NO. CO TPT/ GAS/ SEC/ 141 / 2024-25 Dt 22 OCT 2024

Non - Comprehensive AMC of Existing Systems. Locations across the 10 districts of Andhra Pradesh which are Tirupati, Chittoor, Kurnool, Nandyal, Ananthapuram, Sri Satya Sai, YSR Kadapa, Annamaiah, Sri Potti Sriramulu Nellore & Prakasam districts.

Items	Rate in INR (Excl GST) per location Per Year which includes 04 Quarterly mandatory maintenance visits
CCTV Systems (any number of DVR/ NVR per branch/ office/ location) & includes ATM's linked to the branch whether onsite or offsite	
Security / Burglar System (includes any number of Panels installed in the branch and linked ATMs whether onsite or offsite)	
Fire Alarm System (includes any number of Panels installed in the branch and linked ATMs whether onsite or offsite)	
Integrated Fire & Security Alarm System (includes any number of Panels installed in the branch and linked ATMs whether onsite or offsite)	
TOTAL	



RFP NO. CO TPT/ GAS/ SEC/ 141 / 2024-25 Dt 22 OCT 2024

FIRE EXTINGUISHERS					
(FOR LOCATIONS ACROSS THE 10 DISTRICTS OF ANDHRA PRADESH WHICH ARE TIRUPATI, CHITTOOR, KURNOOL, NANDYAL, ANANTHAPURAM, SRI SATYA SAI, YSR KADAPA, ANNAMAIAH, SRI POTTI SRIRAMULU NELLORE & PRAKASAM DISTRICT)					
S.NO	ITEMS		PRICE IN INR EXCL GST		
		REFILL FREQUENCY (IN YEARS) ON EXISTING AND NEW SUPPLY	REFILL RATE IN INR EXCL OF GST	RATE FOR SUPPLY & INSTALLATION OF NEW ITEM IN INR EXCL OF GST	WARRANTY ON NEW ITEM AS PER OEM
1	STORED PRESSURE WATER TYPE FIRE EXTINGUISHER OF 9 LTRS. CAPACITY SUPPLIED COMPLETE WITH WALL MOUNTING BRACKET AS PER IS:15683/2006 SPECIFICATION WITH ISI MARK.				
2	ABC STORED PRESSURE TYPE FIRE EXTINGUISHER OF 6 KGS.CAPACITYWITH MONO AMMONIUM PHOSPHATE POWDER AS PER IS:15683 SPECIFICATION WITH ISI MARK				
3	ABC STORED PRESSURE TYPE FIRE EXTINGUISHER OF 4 KGS.CAPACITY WITH MONO AMMONIUM PHOSPHATE POWDER AS PER IS:15683SPECIFICATION WITH ISI MARK				
4	ABC STORED PRESSURE TYPE FIRE EXTINGUISHER OF 2KGS.CAPACITY WITH MONO AMMONIUM PHOSPHATE POWDER AS PER IS:15683/2006 SPECIFICATION WITH ISI MARK.				
5	CO2 TYPE FIRE EXTINGUISHER OF 2 KG CAPACITY				
6	CO2 TYPE FIRE EXTINGUISHER OF 4.5 KG CAPACITY				
7	CO2 TYPE FIRE EXTINGUISHER OF 9 KG CAPACITY				
8	ABC 5KGS CAPACITY MODULAR TYPE FIRE EXTINGUISHER (AUTOMATIC)				



9	SP WCO2 9 LTRS HOSE				
10	SP WCO2 9 LTRS VALVE				
11	SP WCO2 9 LTRS PRESSURE GUAGE				
12	GUN METAL VALVE - CO2				
13	CO2 VALVE				
14	CO2 HOSE AND HORN				
15	CO2 2 BODY HANDLE				
16	CO2 BODY HANDLE GRIPPER				
17	CAP AND GAUGE WASHERS				
18	DISCHARGE HOSES FOR ABC/WATER CO2				
19	HYDRAULIC PRESSURE TESTING FOR CO2 TYPE FIRE EXTINGUISHERS (ONCE IN 5 YEARS ONLY OR WHENEVER CALLED FOR)				
20	FLOOR STAND FOR FIRE EXTINGUISHER				
21	MODULAR ABC VALVE				
22	PRESSURE GAUGE				
23	BEND & HORN				
24	ABC 4/6 KG HOSE				
25	ABC 4/6 KG VALVE				
26	ABC 4/6 KG PRESSURE GUAGE				
27	WALL MOUNTING BRACKET WHERE APPLICABLE				
28	LABOR CHARGES FOR REFILLING (PER LOCATION)				
29	SHIFTING / REINSTALLATION				
30	ANNUAL VISIT CHARGES/ BRANCH FOR SERVICING THE FES, IF NO FE IS FALLING DUE FOR REFILLING IN THE ENTIRE FY.				



Annexure 'Q'

PREBID QUERY FORMAT

RFP NO. _____ DT _____ EMPANELMENT OF VENDORS FOR SUPPLY INSTALLTION & AMC OF CCTV, FIRE ALARM, BURGLAR ALARM & FIRE EXTINGUISHERS FOR ALL OFFICES/BRANCHES/ATMs UNDER CANARA BANK CIRCLE OFFICE TIRUPATI						
SI No	Name of the Company	Page No.	Clause / Serial No.	Queries	Email ID & Contact Phone Num	Name & Contact Number of the representative of the company who would be attending the Pre Bid Meeting
1						
2						
3						

(Authorized Signatory)

Place:

Signature _____

Date:

Name _____

Designation _____

**Official Seal of
Applicant:**

Address _____





Annexure 'R'

INDEMNITY FORMAT

THIS DEED OF INDEMNITY executed at (Place) on this day ofmonth of year two thousand and twenty four(2024) By.....(herein after called the Bidder) duly represented by proprietor/one of its partners/director Sri, aged.....years, son of Sri.....residing at

In favour of Canara Bank, a body corporate constituted under the Banking companies (Acquisition and Transfer of undertakings) Act, 1970, having its Head Office, at 112, J.C.Road, Bangalore - 560002 & represented by its Circle Office-.....

Whereas the Bidder had applied for the tender

Whereas the tender submitted by the Bidder for the above mentioned work was accepted by Canara Bank and the work of has been awarded in favor of the Bidder vide Ref No

And whereas for undertaking the work warded as per the above noted reference, the Bidder has entered into contract with Canara Bank on

Now this Deed Witnessed that in pursuance of the aforesaid contract datedand in consideration of Canara Bank having agreed to make payment on the bills claimed by the Bidder herein based on the works completed in respect of the above referred contract, the Bidder hereby indemnifies and keep harmless Canara Bank & its Architect/consultant and its officials/staff from time to time and at all times against all actions, prosecutions proceedings, claims, suits, liabilities (including statutory liability), penalties, demands, charges, costs (including legal costs) and expenses, damages, losses and any other expenses which may be caused to or suffered by or made or taken against the Purchaser arising out of:

- i) The breach, default or non-performance of undertakings, warranties, covenants or obligations by the Bidder, non-compliance of safety rules, regulations, instructions by the Bidder and mishaps occurring at the site due to faulty work executed by the Bidder.
- ii) Any contravention or Non compliance with any applicable laws, regulations, rules, statutory or legal requirements by the Bidder.

Further, the Bidder indemnifies to protect and save Canara Bank & its Architect/consultant and its officials / staff from against all claims, losses, costs, damages, expenses, action suits and other proceedings, resulting from infringement of any law pertaining to patent, trademarks, copyrights etc. or such other statutory infringements in respect of the services offered by the Bidder.



All Indemnities shall survive notwithstanding expiry or termination of the contract and Bidder shall continue to be liable under the indemnities.

There is no limit to claims made by the Purchaser/third parties in case of infringement of Intellectual property rights or for claims relating to the loss of damage to real property and tangible personal property and for bodily injury or death and in these cases the liability will be unlimited ”.

Signature of Bidder with Seal



Annexure 'X'

CHECK LIST FOR VENDORS

Sl.	Requirements to be checked by the Bidders before submission of the Offer.	Compliance (To be indicated by the Bidder with "YES" after compliance of the requirements)
1.	The Copy of RFP signed & Sealed in all pages	
2.	Submission of RFP Acceptance Letter (Annexure -B)	
3.	Secvondor information & questionnaire duly filled along with copies of required documents (Annexure -C)	
4.	Particulars In Respect of Work Executed (Annexure -D)	
5.	Key Personnel Permanently Employed (Annexure -E)	
6.	Other Relevant Information (Annexure -F)	
7.	Reference Site Details (Annexure -G)	
8.	Compliance of Tech Specifications (Annexure -H)	
9.	Contents of RFP (Annexure -I)	
10.	Pre-Contract Integrity Pact (Annexure -K)	
11.	Non Disclosure Agreement (Annexure -L)	
12.	Price Bid Formats (Annexure- M to P)	
13.	Pre Bid Query Format (Annexure- Q)	
14.	Indemnity Bond Format (Annexure - R)	
15.	Check List with Compliance / reference (Annexure -X)	
16.	FAQs (Annexure -Z)	
17.	Proof of payment of Cost of RFP.	
18.	EMD in accordance with the aspects specified in Para.IX(Annexure -J)	
19.	Solvency Certificate in accordance with the aspects specified as in Para X.d.5	
20.	Submission of attested copy of "Certificate of Registration with Registrar of companies (or) Registrar of Firms (or) letter of Proprietorship"	
21.	Submission of attested copy of "Registration under Shops & establishment Act"	
22.	Submission of attested copy of Income Tax Return (latest) & PAN No along with proof of having filed the IT return for the last 3 financial years	
23.	Submission of attested copy of Audited Balance Sheet of last 3 financial years	
24.	Submission of attested copy of Certificate of GST Registration with Registration Number with Date	
25.	Submission of Proof of Detailed description of works done & value of work done for other organizations /Establishments & our Bank for past 3 years which specifies the requirement asked for vide Para X.d.2	



26.	Submission of Proof of Experience in similar domain – Proof of Empanelment with other PSBs/PSUs/Central /State Govt undertakings/ MNC	
27.	Proof of having effective infrastructure /workshop for undertaking repair of equipments.	
28.	Submission of all other documents specified in Para X.d	
29.	Undertaking 1 as per Para XVII.1.ii	
30.	Undertaking 2 as per Para XVII.1.ii	
31.	Undertaking 3 as per Para XVII.1.ii	
32.	Supporting documents for Additional Qualification as per PQC Para X.e	

This list is not exhaustive. The Bidder may go through each and every clause specified in the RFP document and should submitted all required as well as supporting documents, failing which will may cause rejection during screening of Offer Documents.



Annexure 'Z'

Frequently Asked Questions (FAQs)

1.	<p>Q As a Company dealing with CCTV, I want to apply for services related to CCTV Only. Will it be possible</p>
	<p>A No. Any Company who can provide all services related to Equipments / Category specified in specified in Para I (i) 'a' to 'c' or Similar solutions covering all these aspects and AMC in the AOR of any RO can only participate in the Bidding process.</p> <p>Even if a Company is ready to offer installation and support services for more than one equipment but not covering all three equipments (CCTV, BA & FA) or similar solutions as specified in the RFP; their Bids shall be rejected. Services offered shall cover all Equipments / services as specified in Para II.b</p>
2.	<p>Q As a Company dealing with all aspects of above services for the last 14 years, I want to apply for this bid, but I do not have any specific experience with PSU/PSA/Central & State Govt. entities as asked for in your PQC; but have experience with private bodies.</p>
	<p>A You May apply , provided the private bodies are part of Fortune 500 India/reputed MNC companies or equivalent.</p>
3.	<p>Q As my Company is exempted from RFP / Tender Cost as well as EMD due to my registration with NSIC / MSME. How can I submit the bids?</p>
	<p>A You may very well submit your bids if your firm is having all other PQC fulfilled.</p> <p>In place of EMD / RFP Cost, you may submit the Notarized Copy of the Order / Sanction issued by the concerned Govt. Authority, with regard to NSIC / MSME. In case any ceiling of amount (financial limit) is specified in these sanctions, kindly confirm (undertaking) in your letter head that your firm is still eligible for this waiver. Refer Para IX. in this regard.</p> <p>In such cases, no rejection of bids will be made with regard to EMD/ RFP Cost. However, all other conditions specified will be taken account during technical evaluation which shall be the decisive factor for final selection.</p>
4.	<p>Q My firm was a proprietary firm which became a partnership firm last year. Will the experience of my firm as proprietary firm be counted for assessing PQC in this system?</p>
	<p>A Logically Yes. However, in such typical cases, the aspects specified in the Partnership-deed, definition of liability, stake of partners, continuing the names and resources of the pervious firm etc is to be looked into during Technical bid evaluation. However if the Committee finds any discrepancy in the documentation part, during technical scrutiny, your bid will be liable for rejection.</p> <p>This applies to all firms which had recently changed (during the currency of experience period specified in the PQC) their type / constitution of the firm due to any reason.</p>
5.	<p>Q I do services for all aspects specified in RFP in many parts of the Country to many organizations which also includes Govt/PSU/PSBs/MNC etc. But I am not having OEM Authorization. How best can I offer my Service.</p>
	<p>A As per PQC specified in this RFP, Sec Vendors who are having OEM Certifications will only be considered for empanelment.</p>

