



PRE-BID MINUTES – CLARIFICATION / CORRIGENDUM OF RFP REF NO. CODEL:GA:SEC:631:2023 DT 11.08.2023					
Sl. No.	Page No.	Tender Clause No.	Tender Clause	Query	Reply By Bank
1.	6	a	The Vendors/ Firms/ Suppliers should have sales average turnover of Rs. 50 Lakhs or above during the last 3 years i.e. 2020-21 to 2022-23	During the year 2020-21, the country suffered from Pandemic on account of Corona virus. There was lockdown throughout the country. All movements were blocked. Industrial and commercial establishment in the country were closed except the essential services. This impacted the Bank services which rendered cancellation of major work orders for the vendors / suppliers. Only essential maintenance were maintained during the period. Thus vendors / suppliers suffered financially. With the merger of Syndicate bank with Canara Bank, the pace of work orders to vendors / suppliers of Syndicate Bank was slow and this also made them suffer financially. However, work geared up slowly, not to the fullest extent during the year 2021-22	The Vendors/ Firms/ Suppliers should have sales average turnover of Rs. 40 Lakhs or above during the last 3 years i.e. 2020-21 to 2022-23
2.	6	G	Vendors should have running or completed AMC in at least two Public sector banks within jurisdiction of Canara Bank in Delhi Circle	It is stated that a few vendors / suppliers currently undertaking annual maintenance contract with the Canara bank are vendors / suppliers of erstwhile Syndicate Bank which merged with the Canara Bank. They have empanelment with two or more banks but have annual maintenance contract with one bank only. In the larger interest, it is requested that existing condition in clause on page 6 of RFP may be changed that vendors / suppliers who have empanelment with 2 or more Public sector banks but have running or past completed annual maintenance for one Bank are also eligible to	Please be guided by Terms and conditions of RFP.



				apply.	
3	2		Last date of submission 01.09.2023	Please extend the date of documents submission by Two Weeks	The last date is extended to 11.09.2023 upto 03:00 pm.
4.	7	P	Business Continuity Plan	Please clarify the kind of documents required.	Vendor has to submit SOP (Standard Operating Procedure) on letter head stating continuing the services in case of natural calamities or other disturbances i.e Flood/Earthquake etc for smooth functioning of the Branches.
5.	2	a,d	(a & e) Earnest Money deposit MSMEs are exempted from paying EMD	What documents need to be submitted in order to avail of the exemption	MSME Registration Certificate (URC)
6.	6	d	Product quality and Robustness, (Attested copy of proof to be submitted)	Please note that the government has declared that it is no longer necessary to have documents attested by a notary public. Further note that some documents are already issued by the government, such as MSME certificate, ITR etc	Please be guided by Terms and conditions of RFP.
7.	16	44	Pre Contract Integrity Pact to be submitted on non-judicial stamp paper	Please specify the value of the same paper	As per Stamp Duty act of State.
8.	5	A.12	The consultants / contractors / suppliers having their registered / local office in the state of Uttarakhand and Uttar Pradesh (Gautam Budh nagar or Ghaziabad district,) or Delhi will only be considered. The empanelment shall be valid for a minimum period of three years	The consultants / contractors / suppliers having their registered / local office in the state of Uttarakhand, Uttar Pradesh (Gautam Budh nagar or Ghaziabad district) or and Delhi will only be considered. Telephone Landline must be installed in any of the office address. Also shop & establishment registration must be required for UP & Delhi offices to get genuine vendors.	Please be guided by Terms and conditions of RFP.
9.	6	B	The Vendors / Firms / Suppliers should have earned profit at least for any three years during the past last six years /(Copy of duly audited Balance sheet showing profit to be attached for two years).	The Vendors / Firms, Suppliers should have earned profit at least for any three years during the past last six years. (Copy of duly audited Balance sheet showing profit to be attached for two years).	Please be guided by Terms and conditions of RFP.
10.	8	I	After rectification of the system it	When system is under part repair not full	Please be guided by Terms and conditions



			should carry a warranty of 12 months during which no service / maintenance charges should be collected	maintenance, then AMC is required for other components of the system	of RFP.
11.	9	17	In case the CAMC vendor is not able to provide proper support, Penalty clause shall be applicable as per details given below. The penalty will be levied over and above related recoveries if any.	The penalties must be stricter for timely & effective service.	Please be guided by Terms and conditions of RFP.
12.	27	b.1	Will be undertaking to provide trouble free & uninterrupted Maintenance contract for at least 4 years after the expiry of minimum of two year warranty period at agreed Terms & Conditions at the time of placing purchase order itself	Will be undertaking to provide trouble free & uninterrupted Maintenance contract for at least 4 or 3 years after the expiry of minimum of two year warranty period at agreed Terms & conditions at the time of placing purchase order itself. As empanelment validity is for 3 years only.	Will be undertaking to provide trouble free & uninterrupted Maintenance contract for at least 4 years or upto period of empanelment after the expiry of minimum of two year warranty period at agreed Terms & Conditions at the time of placing purchase order itself.

- The clarification for the relevant queries raised by the representative during pre-bid meeting as per date mentioned in RFP and also through mail within permissible timelines.
- This corrigendum shall form a part of and shall be read with the Tender/ Contract documents and shall become part of the Tender document and shall be signed on every page and shall be enclosed with the bid.
- In case of any discrepancy between this corrigendum and other Tender documents, the former shall prevail
- All other Terms and conditions other than those modified in this corrigendum/minutes remains unchanged.

DATE : 31.08.2023
PLACE: New Delhi

SD/-
DEPUTY GENERAL MANAGER