



REQUEST FOR PROPOSAL (Notice Inviting Tender)

RFP NO.872: RFP: VIJ GA 2024 dated 09/02/2024

FOR

EMPANELMENT OF VENDORS & STANDARIZATION OF RATES
FOR SUPPLY, INSTALLATION & MAINTENANCE (AMC) OF CCTV, FIRE ALARM,
BURGLAR ALARM & FIRE EXTINGUISHERS

FOR CANARA BANK CIRCLE OFFICE VIJAYAWADA

NOTICE TYPE : DOMESTIC TENDER NOTICE

AUTHORITY TYPE : PUBLIC SECTOR BANK

ISSUED BY

GENERAL ADMINISTRATION SECTION,
CANARA BANK CIRCLE OFFICE, VIJAYAWADA - 520 008
EMAIL / TELEPHONE - pecovij@canarabank.com / 0866-2428870; 2428877

Seal of the Company & Date

Signature of Authorised Signatory



For Empanelment of Vendors/Firms/Suppliers for Annual Maintenance Contract, Supply, Installation & Annual Maintenance Contract (AMC) of Fire Alarm system CCTV System, Burglar Alarm System, and Fire Extinguishers in the Administrative Offices/Branches/Chests/ ATMs under Canara Bank, Circle Office, Vijayawada.

CanaraBank,Vijayawada Circle Office invites **sealed quotation (Technical bids) and Financial bid with Rates for Security and Fire Safety equipment (For AMC standardization of rates) for empanelment of vendors/ Firms/ Suppliers** for empanelment of vendors for supply, installation and maintenance of Fire Alarm system, Burglar alarm System, CCTV system, Fire extinguishers in the Branches/ ATMs/ Offices under Vijayawada Circle Office **on as and when required basis** from the **Reputed Manufacturer/ Authorized dealers having not less than 5 years of Experience in the product/services offered and fulfill the following Mandatory conditions/requirements.**

Responsibility of Procurement (as and when required) and maintenance of security equipment Fire Alarm system, Burglar alarm System, CCTV system, Fire extinguishers for approximately **670 branches/ offices / chests of Canara Bank, Vijayawada Circle Office spread in districts of Andhra Pradesh and all branches / ATMs / CCs / Admin offices are covered under 12 regional offices.**

EARNEST MONEY DEPOSIT (EMD)

- a) The tender shall be accompanied by **earnest money deposit of INR 50,000.00** by way of **Demand Draft** of a Scheduled commercial Bank issued in favour of Canara Bank, payable at par at all branches.
- b) EMD shall be submitted with the Technical bid only and should be kept along with cover containing the Technical bids. Submission of EMD in the form of fixed deposit, Bank guarantee etc or in any other form **is not acceptable** and tenders with such EMD shall be rejected.
- c) No interest shall be allowed on the Earnest Money Deposit (EMD). Tenders without EMD shall be summarily rejected.
- d) However, MSMEs are exempted from paying EMD as per MSME Act, 2012. For getting the benefits in case of MSME firms, agencies should submit exemption certificate issued from the relevant authorities.
- e) **The EMD in respect of the agencies who do not qualify the Technical Part shall be returned to them. However, the EMD, in respect of the selected agencies shall be returned after completion of the selection process.**
- f) If the agencies fail to perform the AMC services against the requirement within 5 (Five) days from date of awarding the contract, the EMD shall be forfeited without giving any further notice and the contract will be terminated and Bank shall be at a liberty to award the contract to other agencies at its sole discretion without assigning any reason whatsoever.

LAST DATE OF SUBMISSION:

Sealed envelopes to be submitted on or **before 04.03.2024 up to 03:00 PM.** Technical and commercial bids are to be submitted in separate envelopes. All pages should be submitted duly filled, signed & stamped. The sealed tenders must be dropped in the Tender Box and shall be addressed to "The Assistant General Manager, General Administration Section, Canara Bank Circle Office, Vijayawada " with super-scribed as "**AMC Offer cum Empanelment for CCTV, FIRE ALARM, BURGLAR ALARM**" or "**AMC Offer cum Empanelment for FIRE EXTINGUISHERS**"

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DATE OF OPENING:

Technical Bids will be opened on or after **04.03.2024 at 03:30 PM.** In case of any unavoidable circumstances the tenders shall be opened on the next working day.

PRE BID QUERIES AND CLARIFICATION TO TENDER:

The tenderer should carefully examine and understand the specifications, terms and conditions of the Tender and may seek clarifications, if required. The tenderer in all such cases seek clarification in writing in a word document (.doc) in the same serial order of that of the Tender by mentioning the relevant page number and clause number of the Tender. The soft copy of the pre-bid queries should be sent by E-Mail to securitycellcovij@canarabank.com , and the pre-bid query should be in the following format.

Sl No	Page No	Tender Clause No	Tender Clause	Query

PRE BID MEETING

Pre Bid meeting for the above Tender will be conducted on **19.02.2024 at 03:00 PM.**

NOTE:

- i) The Bank reserves the right to accept or reject any or all the applications without assigning any reasons thereof and their decision of selection will be final.
- ii) Vendors applying for CCTV, Fire Alarm and Burglar Alarm have to apply for all three together. **Applying for only one/ two of the items will not be considered.**
- iii) Vendors applying for **Fire Extinguishers are to apply separately.**
- iv) Existing empanelled vendors are also required to participate in the process.

All addendum/ amendments in respect of this tender if any will be displayed on bank’s website only and no paper advertisement will be released. All interested vendors are advised to monitor the bank website for any addendum/amendments.

“In case of any unexpected interruption due to events beyond control of the procurement committee, the process interrupted will be continued on the subsequent working day at the scheduled time.”

For details and application form, please visit bank website: <https://canarabank.com/tenders.aspx> invariably.

Date: 12.02.2024

ASSISTANTGENERALMANAGER

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A. GENERAL RULES AND INSTRUCTIONS TO THE INTENDING APPLICANTS:

1. The empanelment of vendors is proposed for the (CCTV, Fire Alarm system including auto dialer, Burglar Alarm system, Fire Extinguishers) at Branches / Offices / Chests of the Bank coming under the Vijayawada Circle Office (whole of Andhra Pradesh State). Generally, the routine works of the Bank are awarded/ procurements are made as per Standardized rates. However, the Bank has the right to award the work/ procure supply from any of the empanelled agencies, depending on the exigencies of the work.
2. This document consists of the following:
 - a. Notice inviting applications for empanelment of Security Items vendor/supplier.
 - b. General rules and instructions to the intending applicants
 - c. Scope, eligibility criteria & general terms & conditions for each category.
 - d. Tender Offer
 - e. Application format for empanelment
 - f. Checklist of documents furnished.
 - g. Technical Specifications
 - h. Price Bid
3. **The document as detailed above in (a) to (h), complete in all respects, should be submitted** by the intending applicants within the stipulated date and as per the instructions given in the Notice inviting applications. The details of the applicants and their experience shall be furnished in the prescribed “Application Format” only. Wherever required and if the space provided is not sufficient, particulars can be furnished in Annexures but such details shall be clearly mentioned in the respective columns of the Application Format. Applicant shall enclose latest copies of brochures and technical documentation giving additional information about the applicant. Each page of the document shall be duly signed by the Applicant or their authorized representative. Additional pages if attached shall be serially numbered.
4. No costs incurred by the applicant in applying, in providing necessary clarifications or attending discussions, demonstration of equipment, conferences or site visits will be reimbursed by the Bank.
5. Documentary proof with respect to the details furnished in the application form regarding eligibility criteria shall be furnished along with the application form. In this regard, copies of the work order and completion certificate and/or such documents shall be submitted. **Incomplete applications or applications without proper proof for establishing their credentials will be summarily rejected and no correspondence will be entertained in this regard.**
6. If the application is made by a partnership firm, a certified copy of the partnership deed, current address of the firm and the full names and current addresses of all the partners of the firm shall also accompany the application.
7. If the application is made by a limited company, it shall be signed by a duly authorized person holding the power of attorney for signing the application in which case certified copies of the power of attorney and the certification of incorporation, Memorandum of Articles of Association shall accompany the application.

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8. The empanelment shall be made for a specific product category; however one vendor can be empanelled for more than one product category if they are eligible.
9. The evaluation will be based on the experience of the consultants/ contractors /suppliers and their financial capabilities and may also include inspecting the works furnished by them for which, necessary co-ordination shall be made by them. Based on the details furnished and inspection of works, eligibility criteria, the consultants/ contractors/ suppliers will be empanelled. **Decision of the Bank regarding selection/ rejection for empanelment will be final and binding and no further correspondence will be entertained. The empanelled contractors will only be informed by post /email.**
10. If, information and details furnished by applicants are found to be false at any time in future or any information withheld, which comes to the notice of the Bank at a later date, the empanelment of such applicant will be cancelled immediately.
11. Applications received after the due date and time is liable for rejection.
12. **The consultants/ contractors/ suppliers having their registered / local office in the geographical jurisdiction of the Circle office (preferably in Vijayawada) will only be considered. The empanelment shall be valid for a minimum period of Three years.**
13. Canara Bank reserves its right to reject any / or all the applications without assigning any reasons whatsoever.

SCOPE, ANDELIGIBILITYCRITERIAFORCONTRACTORS

14. **SCOPE OF WORK:** New Installation and Annual Maintenance contract (AMC) for new as well as existing Security equipments (Fire Alarm System, Burglar Alarm System, CCTV system, Fire Fighting Equipment viz Fire extinguishers) and buy back of any system of “Burglar alarm System with auto dialer, Fire Alarm System with Auto Dialer, CCTV System, Fire Fighting Equipments” (Not conforming to IS 15683) installed at Branches/ Offices / Chests of Canara Bank under Circle office Vijayawada (approximately 685 branches/ROs/CCs/locations) on as and when required basis. The Vendor will maintain all Security equipment (irrespective of Make and Model) installed earlier in the branches/ATMs & offices at the quoted rates.
15. **ELIGIBILITY CRITERIA:** *For this purpose Vendors/ Firms/ Suppliers shall submit proof of documents along with the Tender, if Vendors/Firms/Suppliers are not submitting documentary proof and/ or not conforming to any of these parameters will not qualify for empanelment or short listing:*
 - a. Technical bid along with supporting documents should be in sealed envelope duly superscripted “TECHNICAL BID FOR SUPPLY, INSTALLATION AND MAINTENANCE OF SECURITY EQUIPMENTS/ FIRE EXTINGUISHERS” (Whichever is applicable).
 - b. Financial / Price bid along with supporting documents should be in sealed envelope duly superscripted “FINANCIAL BID - RATES OF AMC AND SPARE PARTS ITEMS OF CCTV, FIRE ALARM AND BURGLAR ALARM SYSTEMS AND FIRE EXTINGUISHERS” (Whichever is applicable)

Note: The tender documents should be submitted duly signed and stamped at each page by authorized signatory. FAX/Telegram/Telex or any form of electronic communication will not be acceptable.

Late Bids:-Any bid received after the deadline as prescribed by the Bank will be rejected and /or Seal of the Company Internal

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returned unopened to the Bidder, if bidders desire so.

GENERAL TERMS & CONDITIONS - EMPANELMENT

- a. The Vendors/Firms/Suppliers should have sales turnover of **01 Crore or above for CCTV, Burglar Alarm System & Fire Alarm System** and **50 lakhs for Fire Extinguishers** average in the **last 3 years** (copy of duly audited Balance sheet to be attached for last three years).
- b. The Vendors/ Firms/ Suppliers should have earned **profit** consecutively during **the last three years** (copy of duly audited Balance sheet to be attached for last three years).
- c. Firms should be registered companies/their authorized dealers/authorized suppliers reputed in the concerned field **with not less than five years** as on 31.03.2024 dealing in the products offered. (Attested copies or original Work orders will be accepted as proof and attested copies of certificate of incorporation to be submitted)
- d. Product quality and Robustness:- All Burglar and Fire Alarm Products and Fire Extinguishers for which **BIS standards** exist should conform to those standards or should have test report by the Circle Electronic Test Development Centers.(Attested copy of proof to be submitted). **For CCTV system only UL listed make and models of NVR and cameras will be accepted.**
- e. After sales, service network should be available within **“Canara Bank Vijayawada Circle office jurisdiction covering entire state of Andhra Pradesh and all branches/ ATMs/ CCs/ Admin offices are covered under 12 regional offices.”** The Firm should have **at least one of its own office and service center functioning in Vijayawada Circle office jurisdiction.** (Firms should submit attested copies of original rent receipt or any proof to prove that it has its own office to apply).
- f. The Vendors/Firms/Suppliers are expected to execute the work with sufficient network of service engineers to support for attending any request for rectification in a short span of time under the jurisdiction of Vijayawada Circle Office.
- g. The Vendors/Firms/Suppliers applying for CCTV/ Burglar Alarm/ Fire Alarm Systems should have the Annual Maintenance for CCTV/ Burglar Alarm/ Fire Alarm Systems of at least **Two Public Sector Banks/ Public Sector Undertakings (other than Canara Bank) for at least last 3 years**.(Vendor should provide references details in the specified annexure and they will qualify only, if the Bank get positive feedback from the quoted references.)
- h. The Vendors/Firms/Suppliers with Test report by the Electronic Test Development centers (ETDC) or BIS certification is must. (Attested copies or original Proof, if any has to be submitted).
- i. After the demonstration, if the board requests to provide another demo in another/ same premises to ensure the quality of the product, the vendor should provide it without any additional charges.
- j. Firms should have Income Tax PAN, TIN number, GSTN and the latest Clearance Certificate. (Attested copies of PAN card, TIN number and latest Income tax return to be submitted)
- k. Firms should have Registration under Shops & Establishments Act. (Attested copy of certificate to be submitted)
- l. Firms should have one office with Landline telephone connection and Email facility where Branch/office is located and office should be manned during the office hours. Email will be considered as valid means to report compliant and vendor is bound to attend the complaint **within 24 hrs latest.**
- m. Firms shall not be owned or controlled by any director or officer/employee of the Bank or their relatives having the same meaning as assigned under Section 6 of the

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Companies Act 1956. (A certificate denying the ownership of Agency/ Firm/ Manufacturer/ Dealer by any director or officer/ employee of the Bank or their relatives having the same meaning as assigned under Section 6 of the Companies Act 1956 issued by the CEO or Director of the Firm to be submitted along with the Tender).

- n. Firms should submit an undertaking (on their letter head) that they have not been “Black Listed” by any of the Govt. Authority or PSUs/ PSBs duly signed by authorized signatory with company seal.
- o. Firms should have registration number for payment of GST (Attested copy of proof to be submitted with company seal).
- p. **Business Continuity Plan:-** The Selected Bidder should have a well-defined **Business Continuity Plan** in place for continuation of the entrusted works in case of an emergency/disaster. A Certificate in this regard shall be submitted to the Bank on regular intervals.
- q. Tenders which are not in sealed covers **will not be accepted.**

16. **AMC TERMS & CONDITIONS:**

- a. The date of award of AMC shall be for duration of **01 years (extendable by another period of 02 years after the initial period of 01 year, subject to satisfactory performance) from the award of AMC.** Total three years cumulatively.
- b. The period of one year would be divided into four quarters. The gap between each AMC visit should be not less than 60 days and note more than 120 days.
- c. No separate labour charges/ service charges shall be admissible for troubleshooting/ defect rectification.
- d. Break down calls are to be attended immediately within 24 hours at free of cost.
- e. Proper Identity cards (with photograph) are to be issued to the service technician/ engineers to have access to the location/ sites and the said personnel should report to the concerned Security Officer/ bank official while attending to the repair or service.
- f. No payment of any nature is to be obtained from the staff at the location. Payment of AMC shall be done from respective Regional Offices on production of service reports & invoice only.
- g. All the Branches are to be covered under AMC and are to be visited quarterly. Bills will be cleared only when the complete list of Branches allocated to the vendor is submitted duly signed/ endorsed by the Branch along with the copy of service report.
- h. All new units and parts replaced should carry a warranty of two years during which no service maintenance charges should be collected. After rectification of the system it should carry a warranty of 12 months during which no service/ maintenance charges should be collected.
- i. During the visit the staffs are to be briefed/ demonstrated the usages of the system.
- j. A **spare component is to be provided** for the period during which the defective component is taken out or in case the repair of the main unit takes a longer time to be completed.
- k. Any abnormally low rates quoted with regard to the prevailing market rates may entail disqualification from participating in the tender process and may be summarily rejected by the bank.
- l. All the old items/replaced spares/ parts, etc are to be taken back by the vender under the Buy Back clause and a marginal value of the same will be paid to the Bank by the vendor (unless required to be preserved by the bank due to regulatory requirements or otherwise), bank’s decision in this regard shall be final.

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m. The bank reserves the right to terminate the service contract with one-month notice without assigning any reason whatsoever.

17. PENALTY CLAUSES

a. Closure of any complaint in regard to Security and Fire Safety equipments from the branches, CCs and Admin units viz CCTV, Burglar Alarm, Fire Alarm and Fire Extinguishers should be resolved within 24 hrs (TAT). In case the AMC vendor is not able to provide proper support, Penalty clause shall be applicable as per details given below. The penalty will be levied over and above related recoveries if any.

	Nature of default	Penalty (in Rs)
i)	Failure to close the complaint within 24 hrs but before 48 hrs of communication to AMC vendor through Email / Message.	Rs. 200/- per complaint
ii)	Failure to close the complaint beyond 48 hrs of communication to AMC vendor through Email / Message.	Allotment of AMC and work to other AMC vendor at bank's discretion.
iii)	More than 03 successive delay in addressing the complaints raised by bank and delayed TAT (Turn Around Time) beyond 24 hrs in multiple instances	Allotment of AMC and work to other AMC vendor at bank's discretion.
iv)	Non-Adherence of any other contractual obligations, unless and until bank is informed in advance and permission in written is obtained from Bank.	Rs. 500/-per instance
v)	Any breach of contractual obligations of serious nature	Withdrawal of AMC from the vendor and allotting the same to other AMC vendor at bank's discretion.

b. **Unsatisfactory performance:** If the services rendered by the agencies are not up to the standard for the reasons of absence, indiscipline, delayed services, non-closure of complaints within 24 hours in multiple instances etc, the same will be brought to the notice of the agencies with a view to provide the agency an opportunity to improve the same in a stipulated period. If no improvement is observed by the Bank during the stipulated period, award to AMC to that agency will be cancelled and the AMC work will be distributed between the other selected AMC vendor considering the security and fire safety of the branches.

c. TERM, TERMINATION AND CANCELLATION OF CONTRACT

(i) The contract would be **initially for a period of one year. The contract will be reviewed yearly, and may be extended for 2/3 years, as deemed fit by the Bank.**

(ii) The contract can be terminated before the expiry of contract period owing to deficiency in service or sub-standard quality of service provided by the agencies.

(iii) Bank reserves the right to terminate contract at any time by giving one month's notice, without assigning any reason whatsoever.

(iv) In case it is found that the services provided by the selected agency is not as per requirement / standards, time lines, or the frequency of corrective measures required is high then BANK retains the right to terminate the Contract with the selected agency and in such case, the agency will not be entitled to claim any damages from BANK or make any claim for fees in respect

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of such unsatisfactory / substandard services. As also BANK reserves the right to terminate this contract if it is established on the basis of price discovery that it would be beneficial for BANK to go in for a fresh empanelment/contract.

(v) **Foreclosure of specific site:** Any time during the contract, Bank reserves the right to cancel/foreclose a specific site without assigning any reason by serving one month's written notice to the contractor (agencies).The agencies have no right to claim any damages or compensation from the Bank.

18. PROCESS OF SELECTION

- a. The Tender would be a Two Bid tender system comprising of Technical and Commercial/ Financial bid. The Agencies would be shortlisted based on the technical evaluation done as per the eligibility criteria given above.
- b. The Financial bid would be opened **only for the agencies qualifying the technical evaluation.**
- c. Final selection of the Agencies would be based on the rates quoted in the financial bid. The Bank reserves its right for splitting the **quantities between the qualifying agencies**. The decision on this taken by the Bank will be final and binding to all agencies. Tenders will be evaluated in the following stages:

- | | |
|------------------|---|
| Stage I | Incorporation Offers, i.e., offers not accompanied by the mandatory documents, as specified in this RFP, will be rejected. |
| Stage II | Offers will be evaluated against the stipulated minimum eligibility criteria based purely on valid proof of documents submitted by the agencies. Offers not complying with any of the eligibility criteria will be rejected. |
| Stage III | Price Bids of the short-listed agencies will be opened for price discovery and the willingness of all agencies qualified in the Technical bid would be sought for undertaking AMC at the <u>L1 rates. L1 rates of various components</u> quoted by the all qualified vendors would be considered for rate standardization of each component/ accessory. <u>In case of any abnormal upward or downward difference from the L1 rate for a particular component, the prevailing market rate will be fixed as the standardized rate. The decision of the Bank shall be final in this regard.</u> |
| Stage IV | Final selection of the number of qualifying Agencies for AMC would be based on their acceptance (by a willingness letter) of these L1 rates (for both AMC & standardized rates of components). |
| Stage V | The splitting of work order between the agencies will be as per the Bank's discretion. |
| Stage VI | Issue of work orders to the shortlisted agencies. |

19. VALIDITYPERIOD

- a. The empanelled Vendors/Firms/Suppliers will remain in the empanelled list of the Bank for Vijayawada Circle for three years from the date of empanelment or till the completion of next empanelment period at the Bank's own discretion (whichever is earlier). Empanelment of the Vendors/Firms/Suppliers will be reviewed after 1-year subject to service & performance standards.
- b. **The Annual rate contract will be valid for One year and will be reviewed and extended subject to service & performance standards.**
- c. Empanelment will be valid only, if all eligibility criteria mentioned in the advertisement are fulfilled during the entire empanelment period.

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- d. If the service provided by vendor is found to be unsatisfactory or if at any point of time during the empanelment it is found that the information provided by vendor is false or if vendor do not participate in any subsequent RFP or tendering process three times consecutively, the Bank reserves the right to remove the vendor from the empanelment list without giving any notice. Bank's decision in this regard will be final.

Bank reserves the right to reject an offer under any of the following circumstances:

- a. Bid security (EMD) is not submitted.
- b. Incomplete Offer and/or all documents not attached.
- c. Offer is not in conformity with the terms and conditions stipulated in this document. Specifications stipulated in RFP are not met with. However, deviations resulting in higher /superior configuration will be accepted.
- d. If Technical Offer contain any price information.
- e. Commercial Offer format differs from actual Commercial Offer format.
- f. Or violates any terms and conditions in the RFP document.
- g. Or If found that the information provided in the offer is false.

TENDER -OFFER (TO BE SUBMITTED ON COMPANY LETTERHEAD)

I/We have read and examined the Notice Inviting Tender, Schedules, Specifications Applicable, Drawings and Designs, General Rules and Instructions, General Conditions of Contract, Special conditions, Schedule(Bill) of quantities in Price Bid, and all other documents referred to in the conditions of contract and all other contents in the tender document for the work.

I/We hereby tender for the execution of the work specified for the Employer within the time specified at the rates specified in the attached Price Bid viz., schedule of quantities and in accordance in all respects with the specifications, designs drawings and instructions in writing referred to in the General Rules and Instructions, General Conditions of Contract and in all respects in accordance with, such conditions so far as applicable.

I/We agree to keep the tender open for 90 (ninety days) days from the due date of submission thereof and not to make any modifications in its terms and conditions. A sum of _____ is hereby forwarded as earnest money in form of Demand Draft of..... (Name of the issuing Schedule Bank) bearing no.....and date.....

In the event of my / our failure to commence the work on the specified date after award I/We agree that the Bank shall without prejudice to any other right or remedy, be at liberty to forfeit the said earnest money absolutely otherwise the said earnest money shall be retained by it towards security deposit to execute all the works referred to in the tender documents upon the terms and conditions contained or referred to therein.

I/We agree that should I/We fail to deposit the full amount of initial security deposit and/or to sign the agreement as specified in the above memorandum/ tender, an amount equal to the amount of the earnest money mentioned in the form of invitation of tender shall be absolutely forfeited to the Employer and the same may at the option of the Employer be recovered without prejudice to any other right or remedy available in law, out of the deposit in so far as the same may extend in terms of the said bond and in the event of deficiency out of any other money due to me/us under this contract or otherwise.

I/We hereby declare that I/We treat the tender documents, drawings and other records connected with the work as secret/confidential documents and shall not communicate information/derived there from to any persons other than a person to whom I/We am /are

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authorized to communicate the same or use the information in any manner prejudiced to the safety of the State/ the Employer.

I/We fully understand that you are not bound to accept the lowest bidder any tender you may receive. Shri. _____, Partner/ Proprietor/ Authorized representative of the Company, is the person authorized to negotiate commercial, technical terms & conditions & sign on behalf of the firm any Agreement, Bills & receipts for this work.

I/We agree that until a formal agreement on stamp paper is prepared and signed, this tender with your written acceptance thereof shall constitute a binding contract between us.

Dated theday of 2024

Signature of Contractor/vendor

Witness:

Name & address: Full Postal Address including Pin Code NO. & Telephone No.

APPLICATION FORMAT

APPLIED FOR EMPANELMENT OF: (CONTRACTORS/SUPPLIERS)

Details filled in this form must be accompanied by sufficient documentary evidence, in order to verify the correctness of the information.

Sl No	Item	Details	Document Submitted (Please mention section and page number and highlight the key attribute)
1.	Name of bidder Company		
2.	Constitution of the Company		
3.	Company Registration Number,		
4.	GSTN		
5.	PAN Number		
6.	Date of incorporation/commencement of Business		
7.	Certificate of incorporation		
8.	Complete mailing address of the Registered office / Corporate office		
9.	Whether MSME (quote registration no. and date of registration, copy to be attached)		

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10.	Whether Recognized as a Startup by Department of Industrial Policy and Promotion (DIPP)? (Proof of such Recognition, indicating terminal validity date of registration and Certificate from CA that the Turnover of the entity complies with Startup guidelines)		
11.	Whether eligible for Purchase Preference linked with Local Content under Public Procurement (Preference to Make in India) Order 2017, and Notifications issued there under? (Form PP-C or PP-D as applicable)		
12.	Office Telephone		
13.	Fax numbers		
14.	Official Email -ID		
15.	Website Address		
16.	Name of the person authorized to make commitments to the Bank		
17.	-do- Designation,		
18.	-do- Authority		
19.	-do- Contact number		
20.	-do- Mobile number		
21.	-do- E-mail Address		
22.	Name of the person authorized (alternate contact/ secondary contact) to make commitments to the Bank		
23.	-do- Designation,		
24.	-do- Contact number		
25.	-do- Mobile number		
26.	-do- E-mail Address		
27.	Beneficiary Bank Details		
28.	Beneficiary Name		
29.	Beneficiary Account Number		
30.	Type of Bank Account (Current/OD/OCC etc.)		
31.	IFSC Code		
32.	Beneficiary Bank Name & Branch address		
33.	Whether any of the family members of Directors/ Majority share holder/ Authorized signatory working with the Bank	If yes, please provide details.	

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34.	Brief Description about the business profile, client profile and after sales service facilities extended by the Company		
35.	Whether company has been blacklisted for service deficiency in last 5 years. If yes, details thereof.	Yes/No Details (if option is 'Yes')	
36.	Any pending or past litigation (within three years)? If yes please give details	Yes/No Details (if option is 'Yes')	

37. Financial Position of Bidder for the last three financial years

	2020-21	2021-22	2022-23
Profit After Tax			
Net Worth			
Turnover			

38. Registration / Empanelment with Government / Public Sector / Banks / Corporate if any (Copy of valid registration / empanelment copy should be enclosed) (Present Contract)

NAME OF THE ORGANISATION	VALUE OF WORKS	VALIDITY OF THEIR CONTRACT

39. What are your fields of activities? Mention the fields on preference Basis

SNo	Activities

40. Details of the Assignments undertaken during the last 3 years to meet the Eligibility Criteria as specified in RFP).

Sl. No	Name of the Organisation for which the Assignment was undertaken	Address, concerned office and telephone number of the Organisation	Nature of work (in brief)	Location of the assignment	Date of commencement & Completion.

41. Key personnel permanently employed in your organization:

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Sl. No	Name	Qualifications	Experience	Particulars of work done	Employed in your firm since	Any other

42. Furnish the names of three responsible clients / persons to whom the major works carried out by the applicant with address and telephone number who will be in a position to certify about the quality as well as past performance of your organization.

NAME OF THE OFFICIAL	ORGANISATION & ADDRESS	EMAIL address of the official	CONTACT NUMBERS

45. DETAILS OF EMD attached:

46. PRE CONTRACT INTEGRITY PACT FORMAT (to be submitted by all participants / bidders)

PRE CONTRACT INTEGRITY PACT

Between

This pre-bid contract Agreement (herein after called the Integrity Pact) is made on ____ day of the month 2022, between, CANARA BANK hereinafter referred to as "The Principal", a body corporate constituted under Banking Companies (Acquisition and transfer of undertakings), Act 1970 having its Head office at 112, J.C. Road, VIJAYAWADA 560 002, with branches spread over India and abroad (hereinafter referred to as BUYER which expression shall include its successors and assigns) acting through Shri _____, (Designation of the officer) representing _____, of the BUYER, of the FIRST PART

AND

M/s. _____ represented by Shri _____ Chief Executive Officer/Authorised Signatory (hereinafter called the "The Bidder/ Seller/ Contractor/ Service Provider", which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns), of the SECOND PART

The Principal intends to award, under laid down organizational procedures, contract/s for .The Principal values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/ transparency in its relations with its Bidder(s) and / or Contractor(s).

In order to achieve these goals, the Principal will appoint Independent External Monitors (IEMs) who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

Section 1 - Commitments of the Principal

(1) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:-

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- a) No employee of the Principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
 - b) The Principal will, during the tender process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/ additional information through which the Bidder(s) could obtain an advantage in relation to the tender process or the contract execution.
 - c) The Principal will exclude from the process all known prejudiced persons.
- (2) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

Section 2 - Commitments of the Bidder(s)/ Contractor(s)

- (1) The Bidder(s)/ Contractor(s) commit themselves to take all measures necessary to prevent corruption. The Bidder(s)/ Contractor(s) commit themselves to observe the following principles during participation in the tender process and during the contract execution.
- a) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm, offer, promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which he/ she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract.
 - b) The Bidder(s)/ Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelisation in the bidding process.
 - c) The Bidder(s)/ Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s)/ Contractor(s) will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
 - d) The Bidder(s)/ Contractor(s) will, when presenting their bid, disclose any and all payments made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.
 - e) Bidder(s)/Contractor(s) who have signed the Integrity Pact shall not approach the Courts while representing the matter to IEMs and shall wait for their decision in the matter.
- (2) The Bidder(s)/ Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3 - Disqualification from tender process and exclusion from future contracts

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If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to put their reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process or take action as below - (1) Any breach of the provisions herein contained by the BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER shall entitle the BUYER to take all or any one of the following actions, wherever required:-

- a) To immediately call off the pre-contract negotiations without assigning any reason or giving any compensation to the BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER. However, the proceedings with the other BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER(s) would continue.
- b) To forfeit fully or partially the Earnest Money Deposit (in pre-contract stage) and/or Security Deposit/Performance Bond (after the contract is signed), as decided by the BUYER and the BUYER shall not be required to assign any reason there for.
- c) To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER.
- d) To recover all sums already paid by the BUYER, and in case of the Indian BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of.....Name of the Bank/Financial Institution) while in case of a BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER from a country other than India with Interest thereon at 2% higher than the LIBOR. If any outstanding payment is due to the BIDDER/SELLER /CONTRACTOR from the BUYER in connection with any other contract such outstanding payment could also be utilized to recover the aforesaid sum and interest. The BUYER shall also be entitled to recover the replacement costs from BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER.
- e) To encash the advance bank guarantee and performance bond/ warranty bond, if furnished by the BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER, in order to recover the payments, already made by the BUYER, along with interest.
- f) To cancel all or any other contracts with the BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER and the BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER shall be liable to pay compensation for any loss or damage to the BUYER resulting from such cancellation/rescission and the BUYER shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER.
- g) To debar the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER from participating in future bidding processes of the BUYER for a minimum period of five years, which may be further extended at the discretion of the BUYER.
- h) To recover all sums paid in violation of this Pact by BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER(s) to any middlemen or agent or broker with a view to securing the contract.
- i) In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the BUYER with the BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER, the same shall not be opened.
- j) Forfeiture of The Performance Bond in case of a decision by the BUYER to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

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k) The BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the BUYER, and if he does so, the BUYER shall be entitled forthwith to rescind the contract and all other contracts with the BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER. The BIDDER/SELLER/ CONTRACTOR shall be liable to pay compensation for any loss or damage to the BUYER resulting from such rescission and the BUYER shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER.

(2) The BUYER will be entitled to take all or any of the actions mentioned as per above clause - 1 (i) to (xi) of this Pact, also in the event of commission by the BIDDER/ SELLER/ CONTRACTOR/ SERVICE PROVIDER or anyone employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of an offence as defined in Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

(3) The decision of the BUYER to the effect that a breach of the provisions of this pact has been committed by the BIDDER/ SELLER/ CONTRACTOR shall be final and conclusive on the BIDDER/ SELLER/ CONTRACTOR. However, the BIDDER/ SELLER/ CONTRACTOR/ SERVICE can approach the Independent External Monitor (s) appointed for the purpose of this pact.

Section 4 - Compensation for Damages

(1) If the Principal has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/ Bid Security.

(2) If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

Section 5 - Previous Transgression

(1) The Bidder declares that no previous transgressions occurred in the last three years with any other Company in any country conforming to the anti-corruption approach or with any Public Sector Enterprise in India that could justify his exclusion from the tender process.

(2) If the Bidder makes incorrect statement on this subject, he can be disqualified from the tender process or action can be taken as mentioned in section 3, clause - 1a to 1k).

Section 6 - Equal Treatment of all Bidders/ Contractors/ Subcontractors

1. In case of Sub-contracting, the Principal Contractor shall take the responsibility of the adoption of Integrity Pact by the Sub-contractor. ***(In any of the installation and maintenance of BA/FA/CCTV/IFE sub-contracting is not applicable)***

2. The Principal will enter into agreements with identical conditions as this one with all Bidders and Contractors.

3. The Principal will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

Section 7 - Criminal charges against violating Bidder(s)/ Contractor(s) / Subcontractor(s)

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief

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Vigilance Officer.

Section 8 - Independent External Monitor

1. The Principal appoints competent and credible Independent External Monitor for this Pact after approval by Central Vigilance Commission. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
2. The Monitor is not subject to instructions by the representatives of the parties and performs his/her functions neutrally and independently. The Monitor would have access to all Contract documents, whenever required. It will be obligatory for him/ her to treat the information and documents of the Bidders/Contractors as confidential. He/ she reports to the Managing Director, CANARA BANK.
3. The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all Project documentation of the Principal including that provided by the Contractor. The Contractor will also grant the Monitor, upon his/ her request and demonstration of a valid interest, unrestricted and unconditional access to their project documentation. The same is applicable to Sub-contractors.
4. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Contractor(s)/ Sub-contractor(s) with confidentiality. The Monitor has also signed declarations on 'Non-Disclosure of Confidential Information' and of 'Absence of Conflict of Interest'. In case of any conflict of interest arising at a later date, the IEM shall inform the Managing Director, CANARA BANK and recuse him/ herself from that case.
5. The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.
6. As soon as the Monitor notices, or believes to notice, a violation of this agreement, he/she will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
7. The Monitor will submit a written report to the Managing Director, CANARA BANK within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.
8. If the Monitor has reported to the Managing Director, CANARA BANK, a substantiated suspicion of an offence under relevant IPC/ PC Act, and the Managing Director, CANARA BANK has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.
9. The word 'Monitor' would include both singular and plural.

Section 9 - Pact Duration

This Pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the contract, and for all other Bidders 6 months after the contract has been awarded. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings.

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If any claim is made/ lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged/ determined by the Managing Director, CANARA BANK.

Section 10 - Other provisions

1. This agreement is subject to Indian Law. Place of performance and jurisdiction is the Registered Office of the Principal, i.e. Bangalore.
2. Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.
3. If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
4. Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
5. Issues like Warranty/Guarantee etc shall be outside the purview of IEMs.

(For & On behalf of the Principal)
(Office Seal)

(For & On behalf of Bidder/ Contractor)
(Office Seal)

Place:

Date :

Witness 1:
(Name & Address)

Witness 2:
(Name & Address)

47. FORMAT OF AGREEMENT

AGREEMENT

PROVISION OF SECURITY SERVICES (SUPPLY / INSTALLATION / AMC OF SECURITY & FIRE SAFETY RELATED EQUIPMENTS/GADGETS) AT BRANCHES, ATMs, OFFICES ETC UNDER CANARA BANK CIRCLE OFFICE, VIJAYAWADA

This agreement is entered on the ----- between Circle Office-----of CANARA Bank, having its Head Office at 112, J.C.Road, Bangalore - 560 002 and Branches /offices amongst others at Circle Office Vijayawada hereinafter referred to as the first party/ 1st party (which expression shall wherever the context so admits means and includes administrators, assignees etc.)

AND

The Vendor M/s ----- represented by its -----(designation) -----(name) and having its office at -----hereinafter referred to as

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the **AMC VENDOR** which expression shall wherever the context so admits, means and includes his legal representatives, successors & assignees as the **Second Party**.

Whereas the FIRST party requires the services of Vendor dealing with Supply, Installation and AMC of CCTV & Fire / Burglar alarm systems for its Branches, ATMs, Currency Chests and Administrative Offices under Vijayawada Circle.

Whereas the AAMC VENDOR who is providing services of CCTV/ Fire/ Burglar alarm systems viz. Supply / Installation/Re-Installation and AMC has agreed to provide services to the first party as per its requirements.

Whereas the AMC VENDOR and the first party have agreed to enter into a service contract for a period of one year w.e.f. _____ for the purpose of providing services on the terms and conditions as mentioned hereunder.

Now therefore this agreement witnessed as under:

I. SERVICES FROM EMPANELLED AMC VENDOR

1. Empanelment will be for a period of 03 years as specified above. No extension of empanelment may be done further, however it will be the prerogative of the Bank to decide regarding empanelment after carrying out the review with regards to the performance & services of AMC VENDORS.
2. The AMC Vendor shall at all times take all reasonable precautions to prevent any unlawful, riotous or disorderly conduct by or amongst his employees and for the preservation of peace and protection of persons and property in the Bank /ATM premises against the same but the AMC VENDOR staff shall not interfere with member of any authorized Police Force who shall have free & undisputed access at all times to any part of the works in the execution of their duties.
3. If, for any reason, the Bank is obliged, by virtue of the provisions of the Workmen's Compensation Act, 1923, or any statutory modification or reenactment thereof to pay compensation to a representative employed by the AMC VENDOR in execution of the works, the Bank shall be entitled to recover from the AMC VENDOR the amount of compensation so paid and without prejudice to the rights of the Bank under the said Act. The Bank shall be at liberty to recover such amount or any part thereof by deducting it from the PG or from any sum due by the Bank to the AMC VENDOR under this Contract or otherwise. The Bank shall not be bound to contest any claim made against it under the said Act, except on the written request of the AMC VENDOR and upon his giving to the Bank full security to the satisfaction of the Bank for all costs for which the Bank might become liable in consequence of contesting such claim.
4. The AMC VENDOR shall comply with the provision of all labour legislation including latest requirements of all the Acts, Laws, any Regulation or Bylaws or any local or other statutory Authority applicable in relation to the execution of works.
5. The AMC VENDOR shall comply with the provision of all legislations regarding taxes as well as any other aspects in relation to the execution of services specified in this contract.

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AMC VENDOR shall be bounded with all statutory modifications or reenactments or notifications issued by the Govt. time to time in this regard during the currency of the Contract.

6. If the AMC VENDOR fails to perform any of the obligations under this contract and if the Bank is dissatisfied with the services, the Bank shall terminate the services of the AMC VENDOR (and will forfeit the PG) with a notice of one month for winding up the services. The AMC charges in such case will be paid on pro-rata basis till termination of the service, if provided. Bank should not be held liable for any cost, damage, expenses or any loss whatsoever that the AMC VENDOR may suffer on being served with the winding up notice. The AMC VENDOR is required to give 3 months' notice in case he does not want to continue with the contract. However, under such situation, PG may be invoked and the AMC VENDOR shall have no claim on it.

II. PERFORMANCE GUARANTEE

- a. **Empanelment / Fresh Installation/AMC:**The successful AMC VENDOR shall be required to deposit a Performance Guarantee worth Rs 50,000/- (Rs. Fifty Thousand only) in the form of FD (from any Branch of CANARA BANK with lien marked in the name of Assistant General Manager, Premises & Estate Section, CANARA BANK Circle Office, Vijayawadato whom the FD is to be submitted) along with the Contract as Performance Security which it gets empanelled.
- b. Once the PGs are submitted along with Contracts by all empanelled Vendors to Circle Office, for a particular AMC VENDOR the service area and Terms and Conditions related to installation and service of Alarm Systems will be intimated.
- c. Failure at the part of the firm to deposit the PG within stipulated time will make the Empanelment Null and Void.
- d. The validity of PG will be upto 48 months from the date of signing of the Contract.
- e. Performance guarantee will be returned after completion of AMC VENDOR's performance obligations under the contract.
- f. If the AMC VENDOR fails or neglects any of his obligations under the contract it shall be lawful for the Bank to forfeit either whole or any part of performance security furnished by the AMC VENDOR as compensation for any loss resulting from such failure.
- g. The PG shall be forfeited in case AMC VENDOR fails to perform his duties to the satisfaction of the Bank.
- h. ***Where the Currency of Warranty of any item / equipment is in force, even after the expiry of Empanelment, the PG shall be returned only after completion of Warranty Period.***
- i. The AMC VENDOR will have to furnish the PG on the proforma to be prescribed by the Bank at the time of awarding the contract.

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j. The details of PG in the form of FD submitted by AMC VENDOR is as under

SNo	Purpose	FD No	FD Date	FD Amount	FD Maturity Date
1	Empanelment/AMC				
G/Total					

III. PENALTY

a. In case the AMC VENDOR is not able to provide proper support during Empanelment / AMC, **Penalty Clause** shall be applicable as per details given below. The penalty will be levied over and above related recoveries if any.

	Nature of default	Penalty (in Rs)
i)	Failure to close the complaint within 24 hrs but before 48 hrs of communication to AMC vendor through Email / Message.	Rs. 200/- per complaint
ii)	Failure to close the complaint beyond 48 hrs of communication to AMC vendor through Email / Message.	Allotment of AMC and work to other AMC vendor at bank's discretion.
iii)	More than 03 successive delay in addressing the complaints raised by bank and delayed TAT (Turn Around Time) beyond 24 hrs in multiple instances	Allotment of AMC and work to other AMC vendor at bank's discretion.
iv)	Non-Adherence of any other contractual obligations, unless and until bank is informed in advance and permission in written is obtained from Bank.	Rs. 500/- per instance
v)	Any breach of contractual obligations of serious nature	Withdrawal of AMC from the vendor and allotting the same to other AMC vendor at bank's discretion.

b. If the services (Supply, Installation, AMC as the case may be) are not provided after 5 Bank working days, or repeated defaulting of above instances by the AMC VENDOR, Circle Office may consider feasibility of imposing further penalty.

- i. Reduction of Branches/ Sites for support with one month notice
 - ii. Termination of the Contract and forfeiture the PGs
 - iii. De-empanelment,
 - iv. Black listing from CO/ Bank/ Letter to IBA
- (Penalty specified in sub-para ii, iii & iv above shall be imposed by CO)

c. The Bank reserves, the right to encash/seize the PGs deposited by the AMC VENDORS in case any deviation is found in the terms and conditions specified in the Contract. The Bank shall give the reasons in writing to the AMC VENDOR pointing out the deviations while forfeiting the Performance Guarantee.

d. In case of any occurrence of defaults specified above at any Branch/ATM, concerned

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branch can take up case with CO through RO for imposing penalty. Any penalty specified in “para-a” above shall be imposed on the AMC VENDOR by the branches after getting specific approval of RO.

IV. PAYMENT TERMS

- a. In the event of installation, payment will be released after verification of successful Installation / activation & working of all equipments specified in the work-order by Branch and RO.
- b. In the case of AMC, payment will be made on quarterly basis by Regional offices after completion of every successful service period of three months.
- c. Terms and conditions which will be specified in the Price Bid Format & Contract will stand valid.
- d. Tax shall be deducted at source (TDS) as per the provisions of the Income Tax Department by the Bank while making payment and a certificate to this effect shall be provided by the Bank.

V. ARBITRATION

- a. CANARA BANK and the AMC VENDOR shall use their best efforts to amicably settle all disputes arising out of or in connection with the Contract/Agreement in the following manner.
- b. The Party raising the dispute shall address to the other Party a notice requesting an amicable settlement of the dispute within fifteen (15) days of receipt of the notice. The matter will be referred for negotiation between GM, Circle Office, Vijayawada of CANARA BANK and AMC VENDOR. The matter shall then be resolved by them and the agreed course of action documented within a further period of 15 (fifteen) days.
- c. Any dispute or difference between the AMC VENDOR and CANARA BANK , which cannot be settled by negotiation in the manner, described above, may be resolved exclusively by arbitration and such dispute may be submitted by either party to arbitration within 30 (thirty) days of the failure of negotiations. Arbitration shall be held at Vijayawada, India and Conducted in accordance with the provisions of Arbitration and Conciliation Act, 1996 or any statutory modification or re-enactment thereof Each Party to the dispute shall appoint one arbitrator each and the two arbitrators shall jointly appoint the third or the presiding arbitrator. The arbitration proceedings shall be conducted in the English language. The arbitration award shall be final, conclusive and binding upon the Parties. The cost of preparing and presenting its case and the cost of arbitration, including fees and expenses of the arbitrators, shall be borne by the AMC VENDOR unless the award otherwise provides.’’

VI. JURISDICTION OF COURT:

The courts in the AOR of the Circle Office concerned or clearly Specified in the Contract shall alone have jurisdiction to decide any dispute arising out of or in respect of the contract.

VII. INDEMNITY:

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- a. The AMC VENDOR shall keep CANARA BANK indemnified against claims, if any, of the workmen and all costs and expenses as may be incurred by CANARA BANK in connection with any claim that may be made by any workmen.
- b. The AMC Vendor shall indemnify the bank against any loss / damages that the Bank may incur owing to any act of omission or commission or any other act by AMC Vendor, its employees or any of the person deputed by AMC Vendor at the Bank premises.

VIII. AMENDMENTS IN THE CONTRACT CONDITIONS

- a. The Bank reserves the right to include/ exclude any condition/ aspect in this contract, which suits to be confirming to the terms and conditions specified in the Contract.
- b. The second party shall be liable to adhere to such changes.

IX. CESSION OF THE CONTRACT(Exit Clause)

- a. The Bank reserves the right to cease the contract at any time after giving One months' notice.

X. COOPERATION WITH OTHER BANK APPOINTED SERVICE PROVIDER

- a. The AMC Vendors will be having the obligation to extend every support in terms of resource sharing as well as shall cooperate with the other AMC Vendors/ agencies if so appointed by the Bank with regard to any service related to the activities specified in this contract. However, the AMC Vendor can claim the charges, if any, as per the approved rate chart.

XI. UNDERTAKING / COMMITMENT SUBMITTED BY AMC VENDOR

The AMC Vendor is bound to ensure the following based on the commitments/ undertaking submitted as shown below along with their offer

- a. *Undertaking 1*
 - i. No criminal cases/charges are pending with the police against the Proprietor/Firm/Partner or Directors/Partners of our Company.
 - ii. The Company has not been blacklisted by any entity (Govt/PSU/PSB/MNC or any other reputed firm).
 - iii. No criminal case is pending with the police against the proposed staff who will be deputed for service in the Branches / ATMs / Office etc.
- b. *Undertaking 2*
 - i. Will be undertaking to provide trouble free & uninterrupted Maintenance contract for at least 2 years after the expiry of minimum of one year warranty period at agreed Terms & conditions at the time of placing purchase order itself.
 - ii. Will be providing AMC of CCTV, Fire & Burglar Alarm systems, installed in all allotted Branches, as the case may be.

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c. *Undertaking 3.*

- i. Will be Installing items as per specifications approved by the Bank.
- ii. Will be using genuine spare parts as per specifications approved by the Bank during Maintenance Support.

XII. GENERAL REQUIREMENT OF SERVICE

1. General Conditions

- a. The successful AMC Vendors who are selected for empanelment will be allotted with specific branches/ ATMs for providing AMC services by the Circle Office. The allotment shall be done generally for covering CCTV/ Burglar / Fire alarm systems of a particular branch to a particular Vendor. However, if in any case Banks seems to change this, bank reserves the right to do so.
- b. The scope of work involves supply, installation and maintenance support of CCTV/ Burglar/ Fire alarm systems as specified in the Contract for Branches/ CCs/ ATMs/ Admin Offices etc under Circle Office, Vijayawada. The order of installation, AMC shall be placed, based on aspects specified in this CONTRACT/ T & C of Indicative (approved) Price Bid.
- c. Generally, Bank shall be distributing the branches based on factors like AMC rates/ Branches etc to the maximum possible extent. However, Bank reserves the right to change the allotment of any branch during the currency of AMC by giving a notice period of one month if in any case the AMC Vendors fails in providing satisfactory services.
- d. The AMC Vendor shall sign this contract/ agreement with Circle Office as per terms and conditions specified in the CONTRACT and the format of Agreement finalized.
- e. On event of finalization of any new item as a part of any Category/ equipment during the currency of the empanelment, the L1 rates of the same will be finalized at Circle Office as per procedure in place. AMC Vendor shall ensure installation of the same within three months in all Branches/ ATMs etc under AMC as applicable. No deviation in this shall be accepted. If any deviation found after completion of a quarter, penalty clause shall be invoked.
- f. Bank reserves the right to go for additional empanelment through advertised mechanism, if required, due to any reason what so ever, even after completion of this empanelment process or during currency of this empanelment.

2. Liquidated Damage:- (Other than AMC)

- a. If the AMC Vendor fails to deliver any or all the goods or perform the services within the time period(s) specified in the contract, Bank shall, without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% (half percent) of the delivered price of the delayed goods or unperformed services for each week of delay or part thereof until actual delivery or performance, up to a maximum deduction of 10%(ten percent) of the delayed goods' or services' contract price.

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- b. Once the maximum is reached, the Bank may consider termination of the contract, if the same have not been terminated already. Further, during the above mentioned delayed period of supply and/ or performance, the AMC Vendor, notwithstanding any stipulation in the contract for increase in price for any ground, shall not be entitled to any increase in price and cost, whatsoever, which take place during the period of delay. But, nevertheless, the Bank shall be entitled to the benefit any decrease in price and cost on any ground during that period of delay.

3. Fresh Installation / New Equipment for New Premises

- a. The AMC Vendors are allotted with specific branches / ATMs for providing AMC services by the Circle Office. The allotment shall be done generally for covering CCTV, Burglar & Fire alarm system of a particular branch to an AMC VENDOR. However, such allotment of the work/branches will be at the sole discretion of the Bank depending upon the performance and urgency etc.
- b. Generally, Bank shall be distributing the branches based on factors like serviceability, capability etc to the maximum possible extent. However, Bank reserves the right to change the allotment of any branch/branches during the currency of AMC by giving a notice period of one month if in any case the AMC VENDORS fails in providing satisfactory services.
- c. The AMC VENDOR shall sign this contract / agreement with Circle Office as per terms and conditions specified in the CONTRACT and the format of Agreement finalized.
- d. Approved rate chart by Competent Authority and issued by Circle Office, time and again will stand valid for references and implementation at branches.
- e. During the event of a new installation of any system, either for a branch or for an independent ATM, the requirements of the individual items may vary from case to case. Here each case will be identified as total requirement for an individual Branch including ATM.
- f. The distribution of work will be done to the as per guidelines in vogue.
- g. During replacement of any faulty items, from existing locations, which are not covered under warranty/ AMC, the payment for the same shall be done based on L1 rate of approved rate chart.

4. Additional Installation / Augmentation of a Site

- a. In the case of additional installation / augmentation of equipments in an existing location, the work may be awarded to the AMC Vendor who is already providing AMC support for said category for that Branch/Office, so that the compatibility and continuity in the support can be ensured, however, rates will be that of L1 of approved rate chart.
- b. Installation of each item shall be completed within the time period specified in the order, which will be intimated to the AMC Vendor through registered email id or any other

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official means. In case of delay, due to any genuine cause, AMC Vendor may submit representation to Regional Office within 4 days of issue of the order for approval. Regional Office reserves the right to accept the representation or not based on merit.

- c. If the installation of items are not completed within stipulated time, clauses specified in “penalty” as well as “liquidated damages” of the CONTRACT shall be imposed.

5. Other Aspects:

- a. Bank will be considering factors like level of service and other aspects which are in the interest of the Bank in addition to the price factor, and shall reserves the right of awarding the job in each case for each category as seems fit.
- b. The AMC Vendor shall check and confirm the following immediately after taking over of AMC of each Branch
 - i. CCTV System
 - 1. Ensure that the NVR is kept in suitable NVR Rack.
 - 2. Ensure that cameras are installed properly in the banking hall, main entrance, cash cabin(s), jewel appraiser, strong room entrance, inside safe room for the branch and in the ATM a concealed pinhole camera to cover the customer’s face from side/front as the case may be, a Dome IR camera to cover the cash withdrawal activity and a bullet IR camera to cover the approach to the ATM.
 - 3. Ensure that necessary storage capacity Hard Disks are installed in the DVR/NVR so that a minimum of 90/180 days recording is available at all times.
 - 4. Ensure that the onsite ATM is fitted with a magnetic/vibration sensor and connected to the branch alarm panel and working as per the branch ‘Day’ and ‘Night’ mode.

3. Cameras Positioning:

- i) Outside camera covering the approach & parking
- ii) Camera above the main entrance from inside covering the banking hall.
- iii) Cash Cabin - covering the customer from cashier’s behind.
- iv) Jewel appraiser - covering the customer from JA’s cashier’s behind. The weighing machine should be covered, cupboard where packets are kept should be covered.
- v) Strong room door entrance to be covered with clear coverage of persons entering/exiting strong room.
- vi) ATM:-
Onsite ATMs to be installed with two cameras (Dome IR-1 & pinhole camera -1) inside the lobby. Dome IR camera to cover the cash withdrawing activity without any ambiguity and the keypad entries should not be covered at all from any angle.

Offsite ATMs to have an additional Dome IR camera covering the approach with separate NVR-facing roadside.

All cameras to be displayed on the monitor sequentially. Ensure that the NVR is kept in suitable 4u/6u rack.

- 4. During servicing timing should be adjusted to current time.

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5. Each service report to contain the number of HDDs/ Footage availability from and to dates.

Servicing of all CCTVs should be 100% and no shortage of CCTV unit servicing is accepted.

Any discrepancy in any of the aspects specified above shall be brought into the notice of CO/RO, Security Cell immediately for rectification.

The CCTV Vendor shall ensure that all these aspects are in place during the currency of AMC.

6. **AMC of items**

General aspects (AMC)

a. **Site response time:** The AMC Vendor shall turn up for attending the problem within a time period of 24/48 hours (48 hours for outstation) from the time of registering of the complaint, failing which may attract penalty. This would not include bank holidays.

b. **Turn-around time:** The AMC Vendor shall repair/ replace/ provide solution within a time period of 48/ 72 (72 hours for outstation) hours from the time of registering of the complaint. This would not include bank holidays. In case the equipment could not be brought into working conditions within the time specified above, the AMC Vendor shall provide a substitute so that the working of the system should continue, failing which may attract penalty.

c. **Preventive Maintenance visit by AMC Vendor** (mandatory visit once in a quarter even if the branch has not called):- At least one mandatory preventive Maintenance visit shall be arranged by AMC provider once in each quarter even if there is no Complaint from the branch. There should be minimum forty days duration between two compulsory service visits.

d. **Procedure for 'On Call Visits'**, whenever required by branches to attend any complaint or repairs: -

- The branch will be making the telephone calls to register the complaint (on telephone number of the AMC provider or by email)
- While registering the complaint, a complaint number shall be generated, by service provider, with date and time and inform branch as well as Security Cell RO.
- Likely time of deputing the technician shall be informed to the branch by the AMC Vendor.
- The branch shall make note of the complaint number (With date and time) in the security equipment checking register.
- When the technician from the AMC provider visits the branch / repairs the system, he shall make entry against the complaint in the register with details of the defects, its rectification as well as present status.
- The Branch Manager/Officer in charge of the branch shall endorse his remarks against rectification of each and every complaint along with date seal and signature.
- Maintenance / Repair log for each equipment shall be recorded and shall be kept updated in the register.
- Branch officials to ensure that the system is working fine before giving the sign off.

e. **Service Report:** The repairs shall be carried out at the branch itself (on site). *In case the equipment is required to be taken to the workshop for repairs, the replacement / standby system shall be provided by the AMC provider.* Service report shall be duly completed

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after the closure of the complaint which shall be signed by the technician and officer in charge.

- First copy shall be handed over to the Branch.
- Second copy shall be sent to General Administration Section, Regional Office through Security Cell In-charge of concerned Regional Office on Quarterly basis along with the bills by the AMC VENDOR.eg first week of July (First Quarter- April to June), October (Second Quarter- July to Sep), January (Third Quarter- Oct to Dec) and April (Fourth Quarter - Jan to Mar). This shall include details of both “Preventive Maintenance visits” as well as “On call visits”.
- Third copy may be retained by the AMC provider as record.

Additional Scope and Coverage of the AMC:

- f. All services and repairs shall be carried out by the AMC Vendor as part of AMC and payment shall be as per approved rate chart of the CO. No extra cost will be paid, other than AMC rates. Every time the technician visits, he shall clean, check, service and repair all components for its serviceability, free of cost.

XIII. AMENDMENTS IN THE CONTRACT CONDITIONS

- a. The Bank reserves the right to include / exclude any condition / aspect in this contract, which suits to be confirming to the terms and conditions specified in the CONTRACT.
- b. The second party shall be liable to adhere to such changes.

XIV. NON - DISCLOSURE AGREEMENT

The AMC VENDOR shall abide with the security Policies of the Bank and Non-Disclosure Agreement (NDA) attached.

i. This Confidentiality cum Non-disclosure Agreement is entered into at ____ on this day _____ of _____ month / year, between (-----
-----) herein after called as AMC VENDOR, a company / firm registered under _____ and CANARA BANK, a Body Corporate constituted under the Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 having its Branches under Circle Office, Vijayawada (hereinafter referred to as the “Bank”)

ii. The AMC VENDOR and BANK had discussions and negotiations concerning the establishment during continuance of a business relationship between them as per Agreement dated (hereinafter referred to as 'Agreement'). In the course of such discussions and negotiations, it is anticipated that either party may disclose or deliver to the other party certain of its trade secrets or confidential or proprietary information for the purpose of enabling the other party to evaluate the feasibility of such a business relationship. The parties have entered into this Agreement, in order to assure the confidentiality of such trade secrets and confidential and proprietary information in accordance with the terms of this Agreement. As used in this Agreement, the party disclosing Proprietary Information (as defined below) is referred to as the 'Disclosing Party' and will include its affiliates and subsidiaries, the party receiving such Proprietary Information is referred to as the 'Recipient', and will include its affiliates and subsidiaries.

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iii. "Information", specified in this agreement pertains to all sorts of information which includes oral, written, digital data as well as digital information in any form.

iv. Now this Agreement witnesseth:

1. Proprietary Information: As used in this Agreement, the term 'Proprietary Information' shall mean all trade secrets or confidential or Proprietary Information designated as such in writing by the Disclosing Party, whether by letter or by the use of an appropriate prominently placed Proprietary stamp or legend, prior to or at the time such trade secret or confidential or Proprietary Information is disclosed by the Disclosing Party to the Recipient. Notwithstanding the forgoing, information which is orally or visually disclosed to the recipient by the Disclosing Party or is disclosed in writing unaccompanied by a covering letter, proprietary stamp or legend, shall constitute proprietary information if the disclosing party, within 10 (ten) days after such disclosure, delivers to the Recipient a written document or documents describing such Proprietary Information and referencing the place and date of such oral, visual or written disclosure and the names of the employees or officers of the Recipient to whom such disclosure was made.

2. Confidentiality

a) Each party shall keep secret and treat in strictest confidence all information it has received about the other party or its customers and will not use the information otherwise than for the purpose of performing its obligations under this Agreement in accordance with its terms and so far as may be required for the proper exercise of the Parties' respective rights under this Agreement.

b) The term information' shall include all written or oral information, digital data as well as digital information in any form or (Including information received from third parties that the 'Disclosing Party' is obligated to treat as confidential) that is (i) clearly identified in writing at the time of disclosure as confidential and in case of oral or visual disclosure, or (ii) that a reasonable person at the time of disclosure reasonably would assume, under the circumstances, to be confidential. Confidential information shall also include, without limitation, software programs, technical data, methodologies, know-how, processes, designs, new products, developmental work, marketing requirements, marketing plans, customer names, prospective customer names, customer information and business information of the 'Disclosing Party'.

3. Non-Disclosure of Proprietary Information: For the period during the Agreement or its renewal, the Recipient will:

(a) Use such Proprietary Information only for the purpose for which it was disclosed and without prior written authorization of the Disclosing Party shall not use or exploit such Proprietary Information for its own benefit or the benefit of others.

(b) Protect the Proprietary Information against disclosure to third parties in the same manner and with the reasonable degree of care, with which it protects its confidential information of similar importance: and

(c) Limit disclosure of Proprietary Information received under this Agreement to persons within its organization and to those third party AMC VENDORS performing tasks that would otherwise customarily or routinely be performed by its employees, who have a

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need to know such Proprietary Information in the course of performance of their duties and who are bound to protect the confidentiality of such Proprietary Information.

4. Limit on Obligations: The obligations of the Recipient specified in clause 3 above shall not apply and the Recipient shall have no further obligations, with respect to any Proprietary Information to the extent that such Proprietary Information:
 - a) Is generally known to the public at the time of disclosure or becomes generally known without any wrongful act on the part of the Recipient,
 - b) Is in the Recipient's possession at the time of disclosure otherwise than as a result of the Recipient's breach of a legal obligation;
 - c) Becomes known to the Recipient through disclosure by any other source, other than the Disclosing Party, having the legal right to disclose such Proprietary Information.
 - d) Is independently developed by the Recipient without reference to or reliance upon the Proprietary Information; or
 - e) Is required to be disclosed by the Recipient to comply with applicable laws or governmental regulation, provided that the recipient provides prior written notice of such disclosure to the Disclosing Party and takes reasonable and lawful actions to avoid and/or minimize the extent of such disclosure.
5. Return of Documents: The Recipient shall, upon the request of the Disclosing Party, in writing, return to the Disclosing Party all drawings, documents and other tangible manifestations of Proprietary Information received by the Recipient pursuant to this
6. Agreement (and all copies and reproductions thereof) within a reasonable period. Each party agrees that in the event it is not inclined to proceed further with the engagement, business discussions and negotiations, or in the event of termination of this Agreement, the Recipient party will promptly return to the other party or with the consent of the other party, destroy the Proprietary Information of the other party.
7. Communications: Written communications requesting or transferring Proprietary Information under this Agreement shall be addressed only to the respective designees as follows (or to such designees as the parties hereto may from time to time designate in writing)
8. Term: The obligation pursuant to Clause 2 and 3 (Confidentiality and Non-Disclosure of Proprietary Information) will survive for 3 years following the term of the Agreement dated.
9. Nothing herein contained shall be construed as a grant by implication, estoppels, or otherwise or a license by either party to the other to make, have made, use or sell any product using Proprietary Information or as a license under any patent, patent application, utility model, copyright or any other industrial or intellectual property right covering same.
10. Damages: The provisions of this Agreement are necessary for the protection of the business goodwill of the parties and are considered by the parties to be reasonable for such purposes. Both the parties agree that any breach of this Agreement will cause substantial and

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irreparable damages to the other party and, therefore, in the event of such breach, in addition to other remedies, which may be available, the party violating the terms of Agreement shall be liable for the entire loss and damages on account of such disclosure.

11. Each party agrees to indemnify the other against loss suffered due to breach of contract and undertakes to make good the financial loss caused directly or indirectly by claims brought about by its customers or by third parties.
12. Miscellaneous:
 - a) This Agreement may not be modified, changed or discharged, in whole or in part, except by a further Agreement in writing signed by both the parties.
 - b) This Agreement will be binding upon and ensure to the benefit of the parties hereto and it also includes their respective successors and assignees
 - c) The Agreement shall be construed and interpreted in accordance with the laws prevailing in India.

XVI. In witness whereof, the parties hereto have agreed, accepted and acknowledged and signed these presents, on the day, month and year mentioned herein above.

*Signed by the Designated Official of CO,
CANARA BANK*

Name _____

*Signed by authorized signatory of AMC
VENDOR*

Name _____

Witnesses: 1.

Witnesses: 1.

Witnesses: 2.

Witnesses: 2.

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48. **DECLARATION:**

- a. All the information furnished by me / us here above is correct to the best of my knowledge and belief.
- b. I / we have no objection if enquiries are made about the work listed by me / us in the accompanying sheets / ENCLOSUREs.
- c. I / We agree that the decision of Bank in selection will be final and binding to me / us.

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*Signature
Name, Designation, Mobile and Email ID of
Authorised Signatory*

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CHECK LIST OF DOCUMENTS TO BE SUBMITTED

	Particulars	Compliance	
		Yes	No
1.	Certificate of Registration of Company/Partnership Deed etc		
2.	Incorporation Certificate		
3.	MSE/NSI/KIV certificates and documents		
4.	Earnest Money Deposit: DD		
5.	Shop & Establishment Certificate of Local Office		
6.	Certificate of Registration with IncomeTax Authorities		
7.	Certificate of Registration with GST		
8.	Audited Balance sheet & P&L statement for last three years		
9.	Copies of Turnover Certificate Tax returns and assessment Orders for Last Three years		
10.	Registration Certificate as per Company's Act		
11.	Detailed list of Branch Office: with Contact Numbers (Landline & Mobile)and emailid.		
12.	Copies of Balance Sheet(Audited)for last three financial years		
13.	Copies of PAN, ESI, EPF, GST registration number etc.		
14.	Signed copy of all the Tender documents		
15.	Financial / Price Bid		
16.	BCP plan		
17.	Pre-Contract Integrity Pact		
18.	Declaration (as per para 48 of RFP)		
19.	Pre-bid queries (if any), as per format mentioned previously		

TECHNICAL SPECIFICATIONS

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A. CCTV SYSTEM-RECOMMENDED

**WARRANTY ON ALL PRODUCTS IS 2 YEARS (EXCEPT CABLES AND BATTERIES)
INCLUDING 08 QUARTERLY MANDATORY SERVICE VISITS**

SI No	Item	Minimum desired Specifications for supply and installation
1.	Network video recorder - 4 channel with 02 SATA HDD port and onboard POE	4 Channel, Compact 1u, NVR, UL certified. H.265+/H.264 codec decoding, Minimum 40mbps incoming bandwidth and above, Outgoing Bandwidth of 40 Mbps and above up to 4MP resolution preview & playback, HDMI/VGA simultaneous video output, Support TCP/IP UPNP, Onvif Compatible, 2 SATA III port, Up to 6TB capacity for each HDD and free programming software.
2.	Network video recorder - 8 channel with 02 SATA HDD ports	8 channel, 1 u, UL certified. H.265+, H.265, Smart H.264+ codec decoding, Minimum 80mbps incoming bandwidth and above, Outgoing Bandwidth of 160 Mbps and above Up to 4 MP resolution preview & playback, HDMI/VGA simultaneous video output , Support TCP/IP, UPNP, Onvif Compatible, 2 SATA III ports, Up to 6TB capacity for each HDD, Interface 1 RJ-45 port (10/100/1000mbps)
3.	Network video recorder - 16 channel with 04 SATA HDD port	16 channel 1.5 U, NVR, UL certified. H.265+, h.265, Smart h.264+ codec decoding, 160 Mbps incoming bandwidth, Outgoing Bandwidth of 320 Mbps and above, Up to 6 MP resolution preview & playback, HDMI/VGA simultaneous video output , Support TCP/IP, UPNP, Onvif Compatible, 4 SATA III ports, Up to 6TB capacity for each HDD, Interface 1 RJ-45 port (10/100/1000mbps)
4.	Network video recorder - 32 channel 04 SATA HDD port	32 channel 1.5 u 16 POE, NVR, UL certified. H.265+, H.265, smart H.264+ codec decoding, Min 320mbps incoming bandwidth, Outgoing Bandwidth of 320 Mbps and above, up to 8 MP resolution preview & playback, HDMI/VGA simultaneous video output, Support TCP/IP, UPNP, Onvif Compatible, 4 SATA III ports, Up to 10 TB capacity for each HDD, Interface 1 RJ-45 port (10/100/1000mbps)

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5.	10 TB surveillance hard disc	UL,WD- AVGP Series/ Seagate
6.	8 TB surveillance hard disc	UL,WD- AVGP Series/ Seagate
7.	6 TB surveillance hard disc	UL,WD- AVGP Series/ Seagate
8.	4 TB surveillance hard disc	UL,WD- AVGP Series/ Seagate
9.	2 TB surveillance hard disc	UL,WD- AVGP Series/ Seagate
10.	2 MP fixed dome IP IR camera (UL certified)	2 MP IP network IR camera , H.265+ & H.265, H.264 & MJPEG dual-stream encoding & DWDR,1/2.7” 2 MP progressive CMOS, H.265+ & H.265 dual - stream encoding, 25/30fps@1080p (1920×1080) DWDR, day/night(ICR), 3DNR, AWB, AGC, BLC , Multiple network monitoring: Web viewer.2.8 mm fixed lens (3.6mm optional), Max IR LEDs length 30m, IP67, POE.
11.	2 MP Bullet IP IR Camera (UL Certified)	2 MP IP network IR camera H.265+ & h.265, H.264 & MJPEG dual-stream encoding & DWDR, 1/2.7” 2 MP progressive CMOS, H.265+ & H.265 dual - stream encoding, 25/30fps@1080p(1920×1080) DWDR, day/night (ICR), 3 DNR, AWB, AGC, BLC ,multiple network monitoring: web viewer.2.8 mm fixed lens (3.6mm optional), Max IR LEDs length 30m, IP67, POE.
12.	2 MP Pinhole IP IR Camera (UL/CE Certified)	2 MP IP network IR camera H.265,H.264 & MJPEG triple-stream encoding & WDR,1/2.7” 2MP progressive CMOS, 25/30fps@1080p (1920×1080) DWDR, 3DNR, AWB, AGC, BLC, multiple network monitoring: web viewer.2.8 mm pinhole lens
13.	1.3 MP IP IR WIFI HD Cube Camera	Minimum 1.3MP IP IR Cube Camera WIFI-10 MTR, DWDR, H.264 & MJPEG, Micro SD Card Slot, Built- In Mic & Speaker, Mobile Software: ICMOB,GCMOB,WCMOB
14.	Router for cube camera with micro sim card slot	4G Routers, Network Type 4G: FDD-LTE : DC-HSPA+/HSPA+/HSPA/UMTS B1/B8 (2100/900 MHZ),Interface 3 10/100 Mbps LAN Ports, 1 10/100 MBPS LAN/WAN Port, 1 Micro SIM Card Slot, Wireless Standards IEEE 802.11AC/N/A 5 GHz, IEEE 802.11B/G/N 2.4GHz,Frequency 2.4GHz and 5 GHz
15.	3 MP Fisheye Camera , With Micro SD Card	3 MP IP Network IR camera H.265+ & H.265, H.264 & MJPEG Triple-Stream Encoding & DWDR, 1/2.7” 3 MP Progressive CMOS, 25/30 fps@1080p (1920×1080) WDR, 3DNR, AWB, AGC, BLC, multiple network monitoring: web viewer.1.4 mm fixed lens, Built-in mic, Micro SD memory, IP67, POE.
16.	Network Attached Storage (NAS)-1 bay	NAS with 1 bay, with 01 esata (if available) port, Min 01 ethernet port, 02 USB (3.0) ports. Max cap: 6 TB (1x 6 TB HDD) (Capacity May Vary By Raid Types), with provision to connect min 4 IP cameras brands: Synology/Netgear/equivalent

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17.	Network attached storage (NAS)-2 bay	NAS with 2 bay, With min 02 Ethernet port, 02 USB (3.0) port raid 0, 1 and JBOD supported, Max capacity - 12 TB (capacity may vary by raid types). With provision to connect min 4 IP cameras. Brands: Synology/Netgear/Equivalent
18.	4 port POE network switch	Layer two commercial switch· supports POE power management· supports wall-mount installation· supports anti-theft lock hole· mac auto learning and aging, Mac address capacity is 1k· supports IEEE802.3, IEEE802.3u and IEEE802.3x standards· Rj45 port supports 10/100 Mbps self-adaptation· Supports 250 meters long distance POE transmission· conforms to IEEE802.3af and IEEE802.3at power supply standard. Port 1 supports hi-POE 60W power supply
19.	8 Port POE Network Switch To Be Installed With 8 Ch NVR	Ethernet port 1*10/100 base-t*10/100 base-t (POE power supply), POE power consumption port 1≤60w, port2-8≤30w, total≤96w, Layer two commercial switch· supports IEEE802.3, IEEE802.3u and IEEE802.3x standards· mac auto learning, aging, Mac address capacity is 2k· supports MDI/MDIX self-adaptation· support POE, POE+, HI-POE· adopts metal enclosure
20.	16 port POE network switch with 16/32 Ch NVR	16*10/100 Mbps ports, 1*gigabit combo port, support port auto flipping (auto mdi / mdix)· port 1-2 support the maximum power of 60w, POE output total power up to 135W compliant IEEE 802.3, IEEE 802.3u, IEEE802.3ab, IEEE802.3x standards· supports IEEE802.3 AF, IEEE802.3 AT, HI-POE standards· supports normal working mode, port isolation (VLAN) mode, monitoring mode, network extend mode. supports store-and-forward· supports IEEE802.3x flow control for full-duplex mode and backpressure for half-duplex mode. 4k entry mac address table with auto-learning and auto-aging. LED indicators for monitoring power, link and activity
21.	24 port POE network switch with 32 Ch NVR	Ethernet ports two (2) 1000 base-x ports (combo ports)two (2) 10/100/1000 base-t ports 24 10/100 base-t ports (POE power supply, POE features• hi-POE: ports 1 and 2consumPtion: up to 60 w per port• IEEE802.3af, IEEE802.3at: ports 3 to 24 consumption: up to 30 w per port• enhanced POE (ePOE): Ports 1 to 8• total POE budget: ≤ 360 w, layer 2 managed network ePOE switch •supports long distance ePOE transmission, Up to 800 m (2524 ft) •supports IEEE, e100, and e10 transmission modes (ports 1 to 8)•supports twisted-pair and coaxial cable transmission (ports 1 to 8)•supports POE management, green POE, and legacy support.
22.	Monitor- LED 27" & 20/21"	27" & 20/21" surveillance grade monitor with HDMI & VGA input
23.	CAT 6 cable	CAT 6, core diameter 0.585mm, 305m CCA, transmission distance up to 85m, per metre
24.	Armoured CAT 6 cable	Armoured CAT 6, core diameter 0.585mm, 305m CCA, transmission distance up to 85m), per metre

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25.	Rack 4 u with lock and fan , for 4 & 8 channel NVR	Front door with toughened glass quality, Adjustable mounting rails - front and back, 1 fan mounting provision, Top and bottom cable entry provides, Optimal flexibility for cable management, Easy wall mount provision, Easy installation - standing/wall mounting option, Frame structure with max loading capacity up to 60 kg
26.	Rack 6 u with lock and fan, for 16 & 32 channel NVR	Front door with toughened glass quality, Adjustable mounting rails - front and back, 1 fan mounting provision, Top and bottom cable entry provides, Optimal flexibility for cable management, Easy wall mount provision, easy installation - standing/wall mounting option, frame structure with max loading capacity up to 60 kg
27.	Offsite ATM CCTV DVR with built-in 7 inch screen	UL/EL/UN certified. Tribrid: support HD CVI/ANALOG/IP video input, High profile H.264 dual-stream video Compression, HDMI/VGA/TV simultaneous video output, Onvif version 2.3 conformance, Support 2 SATA HDDs each up to 4 TB, multiple network monitoring: web viewer, CMS(DSS/Smart PSS) & smart phone(DMSS), built-in 7 inch screen
28.	2 MP HD fixed dome IR colour camera, with WDR	Minimum 2 MP, with glass lenses, with WDR and all in one technology (supporting HD TVI/HD CVI/AHD/CVBC), (UL certified)
29.	2 MP HD infrared bullet cameras with WDR	Minimum 2 MP, with glass lenses, with WDR and all in one technology(supporting HDtvi/HDcvi/aHD/cvbc), (UL certified)
30.	Pin hole camera with WDR (UL/ EN/EU/CE certified)	Minimum 700 Tvl and above with WDR. Fixed within a camouflaging devices such as PIR sensor or smoke detectors or similar.
31.	Pinhole camera housing	18 SWG metal box (grey) in the shape of speaker with holes and with provision to host pinhole camera (HD/ip) view from one of the holes
32.	RG 6 co-axial un Armoured video cable	RG 6 co-axial un armoured video cable, per meter
33.	Power cable of 2 core copper conductor 2 x 1.0 sq mm	Power cable of 2 core copper conductor 2 x 1.0 sq mm, per meter
34.	12 v 5 Amp, SMPS power supply for cameras	12v 5 Amp
35.	12v ,10 Amp SMPS power supply for cameras	12v 10 Amp
36.	12 v 20 Amp, SMPS power supply for cameras	12v 20 Amp
37.	PVC round conduit white colour	0.5 mm PVC round conduit white colour, per metre
38.	PVC flat conduit white colour	0.5 mm PVC flat conduit white colour, per metre

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39.	Wireless mouse	With working principle: 2.4 ghz radio frequency, USB interface, dpi button: 600/1200/1600 dpi adjustable buttons: left, right, wheel. USB dongle receiver with working range of max 10 m.
40.	RJ45 to HDMI extender (only where the distance between NVR and monitor is more than 60 mtr)	Extends HDMI signal over one CAT 5e / 6 cable, max data rate - 3.4 gbps, HDMI 1.3 and HDCP Compliance, transmission range up to 100 meters at 1080p resolution, resolution : up to 1080p / 60 Hz / 48 bits, distance : 100 mtr (max), HDMI connector : type a power supply : regulated 5v / 2 Amp, power Consumption : 1.2 Amp (max), Temperature : 0 to 55 degree C.
41.	HDMI cable 5mtr, 10 mtr, 20 mtr	HDMI version 1.4 (high definition multimedia interface) gold plated cable provides an Uncompressed digital link between consumer electronics equipment.
42.	VGA cable 5mtr, 10mtr, 20 mtr	VGA HDDB 15 male to mx HDDB 15 male plug cord with ferrite is a lead used for transmitting video signals. Mx VGA cord most commonly used to link computers with monitors. However it is now used on some high definition televisions. Mx VGA cable are always used solely to carry analog component RGBHV (red - green - blue - horizontal sync - vertical sync) video signals along with data.
43.	POE injector(Where length of 01 camera cable is more than 100 mtr)	Complies with IEEE802.3af standard, delivers power and data over the single cable up to 100 meters, no power cabling for Ethernet network device, advanced auto-sensing algorithm enables providing power with 802.3af, pd supports power classification, auto-determine the necessary power requirements high safety with short circuit protection plug & play installation, requires no configuration external 48vdc power supply.
44.	HDMI splitter	For connecting two monitors from NVR/XVR
45.	VGA splitter	For connecting two monitors from NVR/XVR
46.	HDMI switcher 1x2 (1 output x 02 inputs)	For connecting two NVRs/XVRs to single monitor
47.	VGA switcher 1x2 (1 output x 02 inputs)	For connecting two NVRs/XVRs to single monitor
48.	64 GB micro SD card	64 GB
49.	128 GB micro SD card	128 GB
50.	Surge protector with 6 sockets (in lightning effected/ heavy power fluctuations areas)	6 sockets
51.	Wireless Mouse	Dell/Acer

B. BURGLAR ALARM SYSTEMS-
WARRANTY ON ALL PRODUCTS IS 2 YEARS(EXCEPT CABLES AND BATTERIES)
INCLUDING 08 QUARTERLY MANDATORY SERVICE VISITS

Sl. No	Item	Minimum Desired Specifications for Supply and Installation
1.	Conventional Branch Burglar Alarm Control Panel With Speech Auto Dialer As A Package	Operating voltage 180-240 V, with extendable zone indicator, capable of catering for at least 15 alarm sensors with battery backup. With day and night mode with key/code type operations, metal case with PSTN speech auto dialer included. Certificate of BIS /ISO standards. LCD Keypad for arming and disarming. Keypad should have dual coding password authentication and duress alarm features. Spares should be available for minimum of 5 years.
2.	Conventional PSTN speech auto dialer compatible to currently installed conventional panels	Having following basic features - min 10 telephone numbers having 16 digit telephone number, provision for min 3 messages.
3.	Conventional GSM Speech And SMS Auto Dialer Compatible To Currently Installed Conventional Panels	GSM based, Min 10 telephone numbers
4.	Conventional Sounders	4 wired conventional sounders (02 for power & 02 for tamper), min 120 db
5.	Sounder with inbuilt battery backup	Sounder with min 120 db sound level, that supports the events of tamper, Wire cut or power cut to the sounder. Having inbuilt battery backup for 24 hrs min. Weather resistant IP65 and EN certified.
6.	PIR sensors (pet safe)	PIR sensors with quad linear technology, with pet immunity up to 25 Kg.
7.	Panic Switches	Micro Switch Technology, Auto Reset Button, Inbuilt Tamper, Sturdy Abs Housing With Stainless Steel Finish Cover Plate
8.	Shutter Guard GSM based, with built in battery and built in hooter	GSM based , hooter in-built, in-built 3.7v lithium ion battery, alert through call, SMS and inbuilt hooter alarm*, led indicators for charging & activity, minimum 5 phone number for alerts, programmable entry/exit delay time, passcode protected
9.	Other Sensors	Vibration sensors, shutter sensors, LDR sensors, glass break sensor as per demand and requirements to the branches / CCs
10.	Battery	12 V DC, 7 AH
11.	Cable of 2 core copper shielded 2 x 1.0 sq mm, flexible wire. (not regular or armoured)	For Siren And Switches Of Intrusion Alarm
12.	Cable of 4 core copper shielded 4 x 0.5 sq mm, flexible wire (not regular or armoured)	For PIR, Vibration Sensor And Incoming Power Supply For Panel

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13.	Cash Cabin Alarm	With magnetic contact and beep sound to alert the cashier when the cash cabin door is open, with/without inbuilt battery. Delay adjustable.
14.	Other Sensors	Accelerometer based Vibration cum Door sensor for Strong room door, shutter sensors, LDR sensors, glass break sensor as per demand and requirements to the branches / CCs.

FIRE ALARM SYSTEMS:

NOTE: RECOMMENDED WARRANTY - 1 Year (EXCEPT CABLES AND BATTERIES)

Sl. No	Item	Minimum Desired Specifications for Supply and Installation
1.	Smart Standalone Fire Alarm Control Panel With Onboard Keypad	2 Zone smart fire panel with capacity of 20 smoke detectors per zone. Metal case with PSTN auto dialer. WiFi cloud connectivity on android app. GSM/IP compatibility for connectivity to third party CMS in future through open source protocols. Operating voltage 180-240 V with visual zone indicators mains, battery, showing fire, open, short fault, reset, zone and hooter tests, etc, push buttons to disable audio alarm with battery backup. Conform to any other following standards of FOC (fire office committee UK), UL, NEC (national electric code) or any latest BIS standards.
2.	Addressable Fire Alarm For Multi Story Building- With Two Loop System	Microprocessor based addressable type fire alarm control panel. The panel should be equipped with sufficient numbers of loop with 20% spare capacity. Four access levels, capable of auto learn devices, flash EPROM sufficient numbers of programmable relay controls for controlling AHUs, pressurization fans, ventilation fans at fire pump room, monitoring of fire sprinkler and fire hydrant pump, 240 volts ac power supply, automatic battery charger, 24 volts sealed lead acid batteries sufficient for 24 hours normal working and then be capable of operating the system for 2 hours during an emergency conditions. Should store 2100 event with real time clock with course and effect up to 99 grouping facility Inbuilt modbus facility, supports micro USB interface for pc connectivity and RS 485 communication facility for Network / repeater. Should be compatible with third party CMS using its own IP module for communicating open protocols like SIA DC 09 protocol or contact Id. The panel should certified EN 54-2 and EN54-4
3.	Repeater Panel	Supply of repeater panel with 128x64 dots graphics LCD display. That should display all events / detectors, devices status of complete systems. Connectivity through rs-485 communication. LED indications for fire & common fault modes on front panel. Local buzzer indication for fire & fault. No need of separate power supply. Power is drawn from main fire panel. Full control of main fire panel from the repeater panel. Auto learn of main fire panel provided.
4.	Zone Monitor Module	Zone monitor with isolator powers and controls the operation of a zone of up to 20 Orbis. In build bidirectional short circuit isolator approvals-LPCB, VDS.
5.	Optical Smoke Detector	Dust proof, Moth proof, as per latest BIS/ ISO Standard.
6.	Heat Detector	Conventional heat detector with 360 degrees direction with min 25 degrees trigger. As per latest BIS/ ISO standard

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7.	Response Indicator	To be used in false ceiling
8.	MCP	
9.	Armored Cable	2 core 1.5 sq mm, ISI/BISmarked
10.	Conventional Sounders	4 wired conventional sounders (02 for power & 02 for tamper), min 120 db
11.	Rate Of Rise Heat Detector	ROR with rapid rise element of temperature of 6.7 degrees to 8.3degrees centigrade increase per minute.

C. FIRE EXTINGUISHERS

Portable fire extinguishers such as CO₂, DCP, ABC and Water CO₂ to be provided as per IS 15683:2006. Their serviceability to be ensured as per IS 2190:2010

PRICE BID **AMC SERVICING RATES EXCL GST**

STANDARDIZED RATES OF BURGLAR ALARM SYSTEM & AMC OF THE SYSTEM

Sl. No	DESCRIPTION	MAKE	RATE
1.	8 Zone Main New Alarm Panel	DSC/ TEXECOM	
2.	8 Zone Main New Alarm Motherboard	DSC/ TEXECOM	
3.	12 V DC, 7 AH Battery	EXIDE/AMARON	
4.	Panic Switch	HONEYWELL/DSC/ TEXECOM/	
5.	Magnetic Switch	HONEY WELL/DSC/ TEXECOM/	
6.	Sounder	DSC/ TEXECOM	
7.	P I R	DSC/ HONEYWELL	
8.	2 core 0.5 sqmm PVC insulated copper wire with PVC conduit pipe/strips	POLYCAB/ FINOLEX	
9.	Cable of 4 core copper shielded 4 x 0.5 sq mm, flexible wire (not regular or armoured)	POLYCAB/ FINOLEX	
10.	Auto Dialer (PSTM)	TEXECOM/ DSC / MENVIER/ UNIVERSAL/ SECURICO	
11.	Auto Dialer (GSM)	TEXECOM/ DSC / MENVIER/ UNIVERSAL/	

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		SECURICO	
12.	Cash Cabin Alarm	TEXECOM/ MENVIER/ SECURICO	DSC / UNIVERSAL/
13.	Dismantling / Re-Installation / Shifting Charges		
14.	Non Comprehensive AMC rates for existing system(One Visit Per Quarter) and Unlimited number of calls need based -Plains		
15.	Non Comprehensive AMC Rates For Existing System(One Visit Per Quarter) and Unlimited number of calls need based -Hilly Region		
16.	GST	AS APPLICABLE	
17.	Warranty	01Year From The Date Of Installation	

Note: Post expiry of the Warranty the system will fall under non-comprehensive AMC.

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STANDARDIZED RATES OF FIRE ALARM SYSTEM & AMC OF THE SYSTEM

SR NO	DESCRIPTION	MAKE	RATE
1.	2 ZONE Main Fire Alarm Panel	Ravel/Bentel/UL/CE Approved	
2.	4 ZONE Main Fire Alarm Panel	Ravel/Bentel UL/CE Approved	
3.	8 ZONE Main Fire Alarm Panel	Ravel/Bentel UL/CE Approved	
4.	2 ZONE Main Fire Alarm Mother Board	Ravel/Bentel UL/CE Approved	
5.	4 ZONE Main Fire Alarm Mother Board	Ravel/Bentel UL/CE Approved	
6.	8 ZONE Main Fire Alarm Mother Board	Ravel/Bentel UL/CE Approved	
7.	12 V DC, 7 AH Battery	Exide/Amaron	
8.	Optical Type Smoke Detector	Apollo/ System sensor	
9.	Constant Temperature Heat Detector	Apollo/ System sensor	
10.	Rate Of Rise Heat Detector	Apollo/ System sensor	
11.	Manual call point	ERTL Certified	
12.	Electronic hooter	Apollo/ System sensor	
13.	Response indicator	ERTL Certified	
14.	Junction box		
15.	Auto Dialer PSTN	Texecom/ DSC / Menvier/ Universal/ Securico	
16.	2 x 1.5 Sq mm Copper Armoured Cable	Polycab/ Finolex	
17.	Dismantling / Re-Installation Charges (Including Shifting)		
18.	Non Comprehensive AMC Rates		

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	For Existing System(One Visit Per Quarter) and Unlimited number of calls need based		
19.	Non Comprehensive AMC Rates For Existing System(One Visit Per Quarter) and Unlimited number of calls need based -Hilly Region		
20.	GST	As Applicable	
21.	Warranty	01 Year From The Date Of Installation	

Note: Post expiry of the Warranty the system will fall under non-comprehensive AMC.
(To be submitted in company's Letter head with Seal and Signature)

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PRICE BID FORMAT FOR NEW SUPPLY - 4/8/16/32 Channel

SI No	Item	Make and Model	Rate (Rs.)
1	Network video recorder - 4 channel with 02 SATA HDD port and onboard POE		
2.	Network video recorder - 8 channel with 02 SATA HDD ports		
3.	Network video recorder - 16 channel with 04 SATA HDD port		
4.	Network video recorder - 32 channel 04 SATA HDD port		
5.	10 TB surveillance hard disc		
6.	8 TB surveillance hard disc		
7.	6 TB surveillance hard disc		
8.	4 TB surveillance hard disc		
9.	2 MP fixed dome IP IR camera (UL certified)		
10.	2 MP Bullet IP IR Camera (UL Certified)		
11.	2 MP Pinhole IP IR Camera (UL/CE Certified)		
12.	1.3 MP IP IR WIFI HD Cube Camera		
13.	Router for cube camera with micro SIM card slot		
14.	3 MP Fisheye Camera , With Micro SD Card		
15.	4 port POE network switch		
16.	8 Port POE Network Switch To Be Installed With 8 Ch NVR		
17.	16 port POE network switch with 16/32 Ch NVR		
18.	24 port POE network switch with 32 Ch NVR		
19.	Monitor- LED 27"		
20.	CAT 6 cable		
21.	Armoured CAT 6 cable		
22.	Rack 4 u with lock and fan , for 4 & 8 channel NVR		

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23.	Rack 6 u with lock and fan, for 16 & 32 channel NVR		
24.	2 MP HD fixed dome IR colour camera, with WDR		
25.	2 MP HD IR Bullet cameras with WDR		
26.	Pin hole camera with WDR (UL/ EN/EU/CE certified)		
27.	Pinhole camera housing		
28.	RG 6 co-axial un Armoured video cable		
29.	Power cable of 2 core copper conductor 2 x 1.0 sq mm		
30.	12 v 5 Amp, SMPS power supply for cameras		
31.	12v ,10 Amp SMPS power supply for cameras		
32.	12 v 20 Amp, SMPS power supply for cameras		
33.	PVC round conduit white colour		
34.	PVC flat conduit white colour		
35.	Wireless mouse (Dell/Acer)		
36.	RJ45 to HDMI extender(only where the distance between NVR/XVR and monitor is more than 60 mtr)		
37.	HDMI cable 5mtr , 10 mtr, 20 mtr		
38.	VGA cable 5mtr, 10mtr, 20 mtr		
39.	POE injector(Where length of 01 camera cable is more than 100 mtr)		
40.	HDMI splitter		
41.	VGA splitter		
42.	HDMI switcher 1x2 (1 output x 02 inputs)		
43.	VGA switcher 1x2 (1 output x 02 inputs)		
44.	64 GB micro SD card		
45.	128 GB micro SD card		
46.	Surge protector with 6 sockets (in lightning effected/ heavy power fluctuations areas)		

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47.	Comprehensive AMC rates for 32 Ch NVR based CCTV Systems for 2 Years post warranty period	Separately mentioned for each year, if rates are different	
48.	Comprehensive AMC rates for 16 Ch NVR based CCTV Systems for 2 Years post warranty period	Separately mentioned for each year, if rates are different	
49.	Comprehensive AMC rates for 8 Ch NVR based CCTV Systems for 2 Years post warranty period	Separately mentioned for each year, if rates are different	
50.	Comprehensive AMC rates for 4 Ch NVR based CCTV Systems for 2 Years post warranty period	Separately mentioned for each year, if rates are different	

*** Non mentioning the make and model of items above shall lead to disqualification.**

PRICE BID FORMAT FOR NON COMPREHENSIVE ANNUAL MAINTENANCE OF EXISTING CCTV SYSTEM SUPPLY - 4/8/16 Channel

Sl. No	Description of the Items - Please quote the Rates and Amount- The Specifications should be as per Banks Technical Specifications mentioned in Technical Bid (Schedule - I)	Qty	Rates (Rs.)		
1.	Dome Infrared Cameras	1 No			
2.	Bullet IR Camera	1 No			
3.	Pinhole Cameras	1 No			
4.	Monitor - LCD 20"/21" Monitor	1 No			
5.	RG 6 Co-axial un armoured video/HDMI cable - reputed brand (with ISI certification) that should be acceptable to bank.	Per Metre			
6.	2 core copper conductor, 2 X 1.0 sq mm power cable of ISI make for cameras.	Per Metre			
7.	SMPS Power supply for camera	1 Nos			
8.	BNC Pins	1 Nos			
9.	PVC pipe (ISI make)	Approx 200 metres			
10.	Installation/Relocation/Repositioning Charges i) 4 Ch DVR/NVR	Complete Set			
	ii) 8/16 Ch DVR/NVR				
B	Non Comprehensive Annual Maintenance Charges for the above CCTV systems.				
	Year		16 Ch DVR/NVR	8 Ch DVR/NVR	4 Ch DVR/NVR
	1 st Year	1 Set			

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	2 nd Year	1 Set			
	3 rd Year	1 Set			

Date:

Signature of authorized signatory

Place:

Seal of the company

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FIRE EXTINGUISHERS			
S.No	ITEMS	PRICE IN INR EXCL GST	
		NEW	REFILL
1	ABC Stored pressure type Fire Extinguisher of 6 Kgs.Capacity with Mono Ammonium Phosphate Powder as per IS:15683 specification with ISI mark		
2	ABC Stored pressure type Fire Extinguisher of 4 Kgs.Capacity with Mono Ammonium Phosphate Powder as per IS:15683 specification with ISI mark		
3	ABC Stored pressure type Fire Extinguisher of 2Kgs.Capacity with Mono Ammonium Phosphate Powder as per IS:15683/2006 specification with ISI mark.		
4	CO ₂ type Fire Extinguisher of 2 Kg capacity		
5	CO ₂ type Fire Extinguisher of 3 Kg capacity		
6	CO ₂ type Fire Extinguisher of 4.5 Kg capacity		
7	ABC 5Kgs capacity Modular type Fire Extinguisher (Automatic)		
8	Gun metal Valve - CO ₂		
9	CO ₂ Valve		
10	CO ₂ Hose and Horn		
11	CO ₂ 2 Body Handle		
12	CO ₂ Body Handle Gripper		
13	Cap and Gauge washers		
14	Discharge Hoses for ABC		
15	Hydraulic Pressure Testing for CO ₂ type Fire Extinguishers (Once in 5 Years only or whenever called for)		

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16	<i>Floor Stand for Fire Extinguisher</i>		
17	<i>Modular ABC Valve</i>		
18	<i>Pressure Gauge</i>		
19	<i>Bend & Horn</i>		
20	<i>ABC 4/6 kg Hose</i>		
21	<i>ABC 4/6 kg Valve</i>		
22	<i>ABC 4/6 kg Pressure Guage</i>		
23	<i>Labor Charges for Refilling (Per Branch / Location)</i>		
36	<i>Shifting / Reinstallation</i>		
37	<i>Annual Visit Charges/ Branch for servicing the FEs, if no FE is falling due for refilling in the entire FY.</i>		

Date:

Signature of authorized signatory

Place:

Seal of the Company & Date

Signature of Authorised Signatory