

Sl. No.	GeM Bid Clause	Clause/Technical Specification	Bidder's Query	Bank's Reply
1	Additional terms and conditions document Clause 9- Delivery & Installation:	9.2. Delivery of all Passbook Printers should be within Six (6) weeks from the date of acceptance of the Purchase Order or Seven (7) Weeks from the date of issue of Purchase Order, whichever is earlier. Please note that no extra charges will be paid for those locations where road permit is required. The successful bidder has to arrange for road permit, E-Way bill at his own cost. It will be the sole responsibility of the successful bidder to submit any form required for release of shipment from the check post	Request Bank to provide 120 days for Delivery across pan india for Urban Branches and other locations.	The GeM bid clause is modified as under: "9.2. Delivery of all Passbook Printers should be within Nine (9) weeks from the date of acceptance of the Purchase Order or Ten (10) Weeks from the date of issue of Purchase Order, whichever is earlier. Please note that no extra charges will be paid for those locations where road permit is required. The successful bidder has to arrange for road permit, E-Way bill at his own cost. It will be the sole responsibility of the successful bidder to submit any form required for release of shipment from the check post."
2	Additional terms and conditions document Clause 9- Delivery & Installation:	9.3 The successful bidder should ensure installation of the delivered Hardware & Software and complete all the works specified in the Scope of Work at the bank branch/office within Two (2) weeks from the date of delivery of all the materials for each ordered locations.	Request bank to provide 60 days for installation to be done across pan india for Urban Branches and other locations	The GeM bid clause is modified as under: "9.3. The successful bidder should ensure installation of the delivered Passbook Printers and complete all the works specified in the Scope of Work at the bank branch/office within Four (4) weeks from the date of delivery of all the materials for each ordered locations."
3	ATC Annexure-5 Pre-Qualification Criteria	2. The bidder has to provide information that any of its subsidiary or associate or holding company or companies having common director/s or companies in the same group of promoters/management or partnership firms/LLPs having common partners has not participated in the bid process.	As per the GeM General Terms and Conditions, Page no. 2, point no. (g) Proprietorship firms/ Partnership firms are allowed to participate in all GeM Bids. We request the bank, kindly amend the ATC and include Proprietorship firm/ Partnership firm. GeM Terms & Conditions - attached	Bidder to comply with GeM bid terms and conditions.
4	GEM/2022/B/2215237 dated 27/05/2022 EPBG details - 3 % for 62 months		3% EPBG to be uploaded on GeM for 62 months but as per the ATC its also mentioned 10 % BG in payment Terms but as per Govt of India Orders only one BG to be approved against any contract also on GeM there is no option available 2 BG in portal .	Bidder to comply with GeM bid terms and conditions.



5	Additional terms and conditions document Clause 15- Payment Terms	15.1 Warranty- 10% of the total cost shall be paid only after completion of warranty period of 3 years or on submission of a bank guarantee for equivalent amount by the selected successful bidder after releasing 90% payment.	3% EPBG to be uploaded on GeM for 62 months but as per the ATC its also mentioned 10 % BG in payment Terms but as per Govt of India Orders only one BG to be approved against any contract also on GeM there is no option available 2 BG in portal .	Bidder to refer Corrigendum-1 for amended payment terms.
6	ATC Annexure-2 Scope of Work	Project Completion and Management i. For smooth completion of project, the selected bidder should identify two of its representatives at Bengaluru as a single point of contact for the Bank.	Does bank required two Resident engineer at canara bank premises	No. Bidder to comply with GeM bid terms and conditions.
7	Additional terms and conditions document Clause 15- Payment Terms	15.2 Bank will release the payment on completion of activity and on production of relevant documents/invoices. Please note that Originals of invoices (plus One Copy) reflecting GST, GSTIN, State Code, HSN Code, State Name, Taxes & Duties, Proof of delivery duly signed by Bank officials of the respective Branch/office and Manufacturer's / Supplier's Warranty Certificate should be submitted while claiming payment in respect of orders placed.	EPODs are accepted against the delivery & installation completed. Top 10 Leading Courier Companies In India Blue Dart Express, Delhivery Courier Service, DHL Shipping Service, DTDC Courier Service, Gati,XpressBees, FedEx, Ecom Express, Safexpress Shipping Service & The Professional Couriers. will provide only EPODs as the delivery of the bank will be access PAN India.	Bidder to refer Corrigendum-1 for amended payment terms.
8	Additional terms and conditions document Clause 31- Bidders Presentation /Sjite Visits / Product Demonstration/POC	31.1. The Bank reserves the right to call for a presentation on the features and functionalities from those Bidders who have qualified in Part B -Technical Proposal based on the technical bids submitted to make an evaluation. This exercise will be undertaken before opening of the Commercial Bids (Indicative) of the technically qualified responsive Bidders.	31.1. The Bank reserves the right to call for a presentation on the features and functionalities from those Bidders who have qualified in Part B -Technical Proposal based on the technical bids submitted to make an evaluation. This exercise will be undertaken before opening of the Commercial Bids (Indicative) of the technically qualified responsive Bidders.	The GeM bid clause stands deleted.



9	ATC Annexure-2 Scope of Work	14. The selected bidder will be responsible for affixing asset tags and complete inventory details of each hardware equipment supplied to the Bank. The Asset Tags so printed by the selected bidder must have the company's logo along with other details like Warranty & AMC validity, call logging no., mail id etc. The asset tag details for the Hardware would be mutually decided by the Bank and the selected bidder.	Canara Bank logo required in Asset Tags	No.
10	Additional terms and conditions document Clause 9- Delivery & Installation:	9.3 The successful bidder should ensure installation of the delivered Hardware & Software and complete all the works specified in the Scope of Work at the bank branch/office within Two (2) weeks from the date of delivery of all the materials for each ordered locations.	For Installation minimum 4 weeks required since it take time to install in remote areas.	The GeM bid clause is modified as under: "9.3. The successful bidder should ensure installation of the delivered Passbook Printers and complete all the works specified in the Scope of Work at the bank branch/office within Four (4) weeks from the date of delivery of all the materials for each ordered locations."
11	Additional terms and conditions document Clause 15- Payment Terms	15.6. Payment shall be released within 30 days from submission of relevant documents as per GeM Bid terms and found in order by the respective offices, who have placed order on the selected Bidder	Payment shall be released within 15 days on the submission of Relevant documents.	Bidder to comply with GeM bid terms and conditions.
12	Additional terms and conditions document Clause: 15 - Payment Terms	15.4. Delivery/installation payment shall be released for the invoice raised for minimum 100 numbers of Passbook Printers supplied/installed. Invoice to be raised Order wise.	Payment shall be Processed for Partial Claims too as the bidder shall not be responsible for the delay caused by the branch due to reasons like Site Not Ready or any other reason not pertaining to the Supplier.	Bidder to comply with GeM bid terms and conditions.

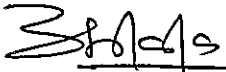


13	<p>ATC Document Page No.: 8 Clause: 15 - Payment Terms Sub Clause: 15.1</p>	<p>15.1 Installation & Maintenance- 20% of the total cost will be released after successful installation of Hardware/Software items supplied as per Scope of Work. The successful bidder has to submit installation reports duly signed by the Bank officials of the respective Branch/offices, while claiming payment. The invoice and installation report should contain the product serial number of the items supplied. If passbook printer is not installed within 30 days from the date of Delivery of the passbook printer, due to the reason attributable to the Bank, Bank will release the installation payment on receiving the invoice from the successful Bidder. The selected bidder also has to undertake that they will install the passbook printer within a week from the date of informing site readiness without any extra cost.</p>	<p>Request consideration of Soft Copies of the installation reports & Mail Confirmation given the respective branches for releasing the 20% of payment.</p>	<p>Bidder to refer Corrigendum-1 for amended payment terms.</p>
14	<p>GEM/2022/B/2215237 dated 27/05/2022 Page No: 1</p>	<p>Past Performance</p>	<p>Request for considering past performance to 20%, which will enable the multiple OEMs to participate and giving you an competitive edge. Purchase order / Auditor letter w.r.t Past experience shall be considered.</p>	<p>The GeM bid clause is modified as under: Bid Details "Past Performance - 40%."</p>
15	<p>GEM/2022/B/2215237 dated 27/05/2022 Page No.: 2</p>	<p>Splitting</p>	<p>Considering the overall challenges w.r.t. delivery timelines, production challenges, recommending to initiate bid splitting to ensure seamless supplies.</p>	<p>Bidder to comply with GeM bid terms and conditions.</p>



16	GEM/2022/B/2215237 dated 27/05/2022 Page No.: 4	Delivery Days	Request you to give us delivery period Minimum 8 - 12 weeks	The GeM bid clause is modified as under: "9.2. Delivery of all Passbook Printers should be within Nine (9) weeks from the date of acceptance of the Purchase Order or Ten (10) Weeks from the date of issue of Purchase Order, whichever is earlier. Please note that no extra charges will be paid for those locations where road permit is required. The successful bidder has to arrange for road permit, E-Way bill at his own cost. It will be the sole responsibility of the successful bidder to submit any form required for release of shipment from the check post."
17	Additional terms and conditions document Clause: 23- Secure Deployment & Security Compliance to Policies and Process:	23.5. The system should be fully compliant with ISO27001 controls.	We request to remove the ISO 27001 controls, which is pretending to Secure Deployment & Security Compliance, Which is not applicable to passbook printer category it fall under dump product.	The GeM bid clause is modified as under: "23. Secure Deployment & Security Compliance to Policies and Process: 23.5. The bidder should be fully compliant with ISO27001 controls at the time of bidding."
18	NA	NA	Considering the global semi-conductor shortage issue, request you to allow us to quote two models of passbook printer (Both the models will be Made in India) this will enable us to overcome delivery Challenges & supply the product on time.	Bidder to comply with GeM bid terms and conditions.

Date: 20/06/2022
Place: Bangalore


Deputy General Manager
