

Corrigendum-1 to GeM Bid ref. no. GEM/2022/B/2215237 dated 27/05/2022 for Supply, Installation and Maintenance of 9000 Passbook Printers in Canara Bank for 5 years.

It is decided to amend the following in respect of the above GeM bid:

a. GeM bid document (Serial No. 1 & 2, Page no. 1):

Description	Existing details	Amended details
Bid End Date/Time	20-06-2022, 15:00:00	<u>30-06-2022</u> , 15:00:00
Bid Opening Date/Time	20-06-2022, 15:30:00	<u>30-06-2022</u> , 15:30:00

Sl. No.	Section/ Annexure/ Appendix of the GeM bid	Clause No.	Existing	Amended
b.	GeM bid document	Past Performance	<u>80%</u>	<u>40%</u>
c.	GeM bid document	EMD Details	New clause	The format for submitting EMD in the form of Bank Guarantee is attached to this corrigendum.
d.	Annexure-2	Scope of Work	New clause	17. During the warranty period & AMC period, the selected bidder may require to do Preventive Maintenance (PM) as will be decided by the Bank minimum on quarterly basis for the passbook printers supplied and submit the reports while claiming warranty/ AMC payment.
e.	Buyer Added Bid Specific ATC Document	9. Delivery & Installation:	9.2. Delivery of all Passbook Printers should be within <u>Six (6) weeks</u> from the date of acceptance of the Purchase Order or <u>Seven (7) Weeks</u> from the date of issue of Purchase Order, whichever is earlier. Please note that no extra charges will be paid for those locations where road permit is	9.2. Delivery of all Passbook Printers should be within <u>Nine (9) weeks</u> from the date of acceptance of the Purchase Order or <u>Ten (10) Weeks</u> from the date of issue of Purchase Order, whichever is earlier. Please note that no extra charges will be paid for those locations where road permit is




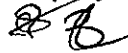
			required. The successful bidder has to arrange for road permit, E-Way bill at his own cost. It will be the sole responsibility of the successful bidder to submit any form required for release of shipment from the check post.	required. The successful bidder has to arrange for road permit, E-Way bill at his own cost. It will be the sole responsibility of the successful bidder to submit any form required for release of shipment from the check post.
f.	Buyer Added Bid Specific ATC Document	9. Delivery & Installation:	9.3. The successful bidder should ensure installation of the delivered <u>Hardware &amp; Software</u> and complete all the works specified in the Scope of Work at the bank branch/office within <u>Two (2) weeks</u> from the date of delivery of all the materials for each ordered locations.	9.3. The successful bidder should ensure installation of the delivered <u>Passbook Printers</u> and complete all the works specified in the Scope of Work at the bank branch/office within <u>Four (4) weeks</u> from the date of delivery of all the materials for each ordered locations
g.	Buyer Added Bid Specific ATC Document	14. Penalties/ Liquidated Damages	Existing clause	Amended clause is attached to this corrigendum.
h.	Buyer Added Bid Specific ATC Document	15. Payment Terms	Existing clause	Amended clause is attached to this corrigendum.
i.	Buyer Added Bid Specific ATC Document	17. Local Support	17.3. Response Time and Meantime to Restore (MTTR) 17.3.3. However, penalties will be applied as per clause <u>14.1.</u>	17.3. Response Time and Meantime to Restore (MTTR) 17.3.3. However, penalties will be applied as per clause <u>14.</u>
j.	Buyer Added Bid Specific ATC Document	23. Secure Deployment & Security Compliance to Policies and Process	23.5. The <u>system</u> should be fully compliant with ISO27001 controls.	23.5. The <u>bidder</u> should be fully compliant with ISO27001 controls <u>at the time of bidding.</u>
k.	Buyer Added Bid Specific ATC Document	31. Bidders Presentation /Site Visits / Product Demonstration /POC	31.1. The Bank reserves the right to call for a presentation on the features and functionalities from those Bidders who have qualified in Part B - Technical Proposal based on the technical bids submitted to make an evaluation. This	The GeM bid clause stands deleted.

			exercise will be undertaken before opening of the Commercial Bids (Indicative) of the technically qualified responsive Bidders.	
i.	Buyer Added Bid Specific ATC Document	Annexure-11	Bill of Material	Amended Annexure-11 (Bill of Material) is attached to this corrigendum.

All the other instructions and terms & conditions of the above GeM bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 20/06/2022  
Place: Bengaluru

  
Deputy General Manager  


**1. Amended Payment Terms:**

The following terms of payment shall be applicable to this contract and will be released after execution of Contract Agreement

**1.1. Payment schedule will be as under:**

Sl. No.	Payment Stages	Percentage of Payment	Condition/Remarks
1.	Delivery	80% of Sl. No. 1 of Table-A	On delivery of Passbook printers and on submission of relevant documents.
2.	Acceptance	20% of Sl. No. 1 of Table-A	On acceptance of Passbook printers and on submission of relevant documents.
3.	Warranty & AMC	The payment of the total amount quoted for Warranty/AMC shall be made to the selected bidder on Quarterly basis. The total amount quoted for 3 years Warranty & subsequent 2 years AMC support for Passbook printers in the amended Annexure-11 (Bill of Material) shall be divided into equal amounts and shall be paid under each quarter during the contract period.	

**1.2. The selected bidder has to submit the following documents for release of payment towards delivery:**

**1.2.1.** Originals of invoices (plus One Copy) reflecting GST, GSTIN, State Code, HSN Code, State Name, Taxes & Duties etc. Invoice should contain serial number/s of the passbook printer/s.

**1.2.2.** Original Proof of delivery duly signed by Bank officials of the respective Branch/office.

Or

EPOD duly signed by Bank officials mentioning name and staff number with Branch/Office seal of the respective Branch/office.

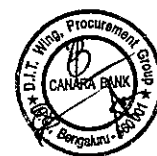
Or

Email confirmation from the Branch/Section Head mentioning the name and staff number certifying that the Passbook Printer (with serial number) is delivered in good condition.

**1.2.3.** Manufacturer's / Supplier's Warranty Certificate.

**1.3. The selected bidder has to submit the following documents for release of payment towards acceptance:**

**1.3.1.** Originals of invoices (plus One Copy) reflecting GST, GSTIN, State Code, HSN Code, State Name, Taxes & Duties etc. Invoice should contain serial number/s of the passbook printer/s.



1.3.2. Original installation report/acceptance report duly signed by the Bank officials of the respective Branch/offices.

Or

Email confirmation from the Branch/Section Head mentioning the name and staff number certifying that the Passbook Printer (with serial number) is installed and working satisfactorily.

1.3.3. If the passbook printer is not installed within the timelines specified in this GeM bid from the date of Delivery of the passbook printer, due to the reason attributable to the Bank, Bank will release the acceptance payment on receiving the invoice from the selected bidder with relevant documents. The selected bidder also has to undertake that they will install the passbook printer within a week from the date of informing site readiness without any extra cost.

1.4. The selected bidder has to submit following documents for release of payment towards Warranty/AMC:

1.4.1. Originals of invoices (plus One Copy) reflecting GST, GSTIN, State Code, HSN Code, State Name, Taxes & Duties etc. Invoice should contain serial number/s of the passbook printer/s.

1.4.2. If Bank directs the selected bidder to conduct Preventive Maintenance, report / Email confirmation from the Branch/Section Head mentioning the name and staff number certifying that the Passbook Printer (with serial number) is serviced for Preventive Maintenance (with date).

1.5. The delivery / acceptance / Warranty /AMC payment shall be released in lots of 100.

1.6. The cost of additional cartridge will be paid within 30 days from the date of submission of relevant documents.

1.7. Bank will not pay any amount in advance.

1.8. Payment shall be released within 30 days from the date of submission of relevant documents as per GeM Bid terms and found in order by the respective branches/offices, who have placed order on the selected bidder.

1.9. The bank shall finalize the installation and acceptance format mutually agreed by the selected bidder. The selected bidder shall strictly follow the mutually agreed format and submit the same for each location wise while claiming acceptance payment.

1.10. The payments will be released through NEFT / RTGS after deducting the applicable LD/Penalty, TDS if any, centrally by Head Office at Bengaluru/ any other office as decided by the Bank and the selected bidder has to provide necessary Beneficiary Bank details like Account No., Bank's Name with Branch, IFSC Code etc.

**2. Amended Penalties/Liquidated Damages:**

- 2.1. Penalties/Liquidated damages for delay in Delivery and Installation of 9000 Passbook Printers in all locations would be as under:**
- 2.1.1.** Non-compliance of the delivery clause 9.2 will result in the Bank imposing penalty of 0.50% (Plus GST) on delay in delivery per Passbook Printer per day on the value of Passbook Printer (excluding Warranty and AMC), exclusive of tax.
- 2.1.2.** Non-compliance of the installation clause 9.3 will result in the Bank imposing penalty 0.50% (Plus GST) on delay in installation per Passbook Printers per day on the value of the Passbook Printer (excluding Warranty and AMC), exclusive of tax.
- 2.1.3.** However, the total Penalty/LD to be recovered under above clauses 2.1.1 & 2.1.2 shall be restricted to 10% (Plus GST) of the value of Passbook Printer (excluding Warranty and AMC), exclusive of tax.
- 2.2.** In case additional cartridge is not supplied within 3 days, Bank shall impose a penalty of 0.50% (Plus GST) on delay in delivering the cartridge per day on the value of additional cartridge, exclusive of tax. However, the total penalty/LD to be recovered under this clause shall be restricted to 5% (Plus GST) of the value of additional cartridge, exclusive of tax.
- 2.3.** In case faulty Passbook Printers are not repaired/replaced within a Business day, Bank shall impose a penalty of Rs.100/- (Plus GST) per passbook printer per day of delay. However, the total Penalty/LD to be recovered under this clause shall be restricted to 25% (Plus GST) of the total warranty/AMC payment for that quarter, exclusive of tax.
- 2.4. Penalties/Liquidated Damages for non-performance:** If the specifications of the GeM bid are not met by the selected bidder during various tests, the selected bidder shall rectify or replace the same at bidders cost to comply with the specifications immediately to ensure the committed uptime, failing which the Bank reserves its right to reject the items.
- 2.5.** The liquidated damages shall be deducted / recovered by the Bank from any money due or becoming due to the selected bidder under this purchase contract or may be recovered by invoking of Bank Guarantees or from any other amount payable to the selected bidder in respect of other Purchase Orders issued under this contract, levying liquidated damages without prejudice to the Bank's right to levy any other penalty where provided for under the contract.
- 2.6.** All the above LDs are independent of each other and are applicable separately and concurrently.
- 2.7.** LD is not applicable for the reasons attributable to the Bank and Force Majeure.

Amended Annexure-11

Bill of Material

SUB: GeM bid for Supply, Installation and Maintenance of 9000 Passbook Printers in Canara Bank.

Ref: GeM Bid ref. no. GEM/2022/B/2215237 dated 27/05/2022

Notes

1. These details should be on the letter head of bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by GeM bid terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table -A

Price details of Passbook Printers

[Amount in Rs.]

Sl. No.	Requirement Details	Unit Price (Excl. of Tax)	Quantity	Total Cost (Excl. of tax)	Tax for Column C		Total Cost (Incl. of tax)	
		A	B	C=AxB	Tax %	Tax Amt.	F=C+E	
1.	Cost of Passbook Printers as per Annexure-1 and Annexure-2, excluding cost of warranty and AMC		9000 Nos.					
2.	* Cost of additional cartridge for Passbook Printer supplied		1 No.*					
3.	Comprehensive Onsite Warranty of 9000 Passbook printers as per Annexure-1 and Annexure-2		3 Years					
4.	AMC of 9000 Passbook printers as per Annexure-1 and Annexure-2		2 Years					
Total Cost of Ownership for 5 years								

- \* The unit price quoted for additional cartridge for Passbook Printers supplied is fixed for contract period and the quantity mentioned above for additional cartridge is indicative only. The selected bidder should supply the cartridges at the price quoted above during the contract period on the request of Bank. The price mentioned under Column F shall be considered for arriving the selected bidder.

Undertaking

- i. Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- ii. We confirm that we have gone through GeM bid clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.

- iii. We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- iv. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- v. We are agreeable to the payment schedule as per "Payment Terms" of the GeM bid.

Date:  
Place:

Authorized signatory  
Name:  
Designation:  
Company seal:

**Note:** Masked Bill of Material should be submitted with the technical proposal and Commercials (Bill of Material) should be submitted after opening Commercial proposal.





Bank Guarantee Format for Earnest Money Deposit

To: The Deputy General Manager,  
Canara Bank,  
DIT Wing, Head Office,  
Naveen Complex, 14 M G Road  
Bengaluru

WHEREAS \_\_\_\_\_ (Name of Tenderer) (hereinafter called "the Tenderer" has submitted its tender dated \_\_\_\_\_ (Date) for the execution of (Name of Contract) \_\_\_\_\_ (hereinafter called "the Tender") in favour of \_\_\_\_\_ hereinafter called the "Beneficiary";

KNOW ALL MEN by these presents that we, \_\_\_\_\_ (name of the issuing Bank), a body corporate constituted under the \_\_\_\_\_ having its Head Office at \_\_\_\_\_ amongst others a branch/office at \_\_\_\_\_ (hereinafter called "the Bank" are bound unto the Beneficiary for the sum of Rs \_\_\_\_\_ (Rupees \_\_\_\_\_ only) for which payment well and truly to be made to the said Beneficiary, the Bank binds itself, its successors and assigns by these presents;

THE CONDITIONS of this obligation are:

- (a) If the Tenderer withdraws its Tender during the period of Tender validity specified in the Tender; or
- (b) If the Tenderer having been notified of the acceptance of his Tender by the Beneficiary during the period of Tender validity;
  - (i) fails or refuses to execute the Agreement, if required; or
  - (ii) fails or refuses to furnish the performance security, in accordance with clause \_\_\_\_\_ of conditions of Contract.

We undertake to pay to the Beneficiary up to the above amount upon receipt of his first written demand without the Beneficiary having to substantiate his demand, provided that in his demand the Beneficiary will note that the amount claimed by him is due to him owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

Notwithstanding anything contained herein

- i) Our liability under this Bank Guarantee shall not exceed Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only)
- ii) This Bank Guarantee is valid up to \_\_\_\_\_ and
- iii) We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before \_\_\_\_\_ (mention period of guarantee as found under clause (ii) above plus claim period)

Dated \_\_\_\_\_ day of \_\_\_\_\_ 2022.

(SIGNATURE & SEAL OF THE BANK)

This Bank guarantee should be confirmed through SFMS by the issuing Bank and the details are as follows

Name of the Bank: Canara Bank

Name of the Branch : DIT Wing

IFSC Code: CNRB0000007

\*\*\*\*\*End of the Corrigendum-1\*\*\*\*\*

